



Because the Children's Programmers asked for it, this e-mail is from me to YOU!

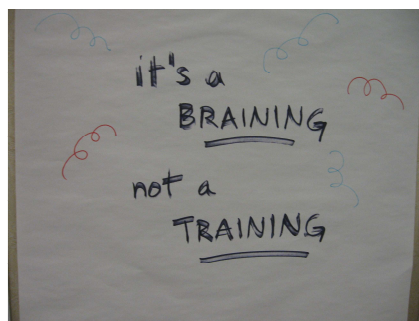
Can't see the pictures? Click "Load Images" on your e-mail!

Remember - 3rd Quarter Timesheets are due October 11th!

Thanks to those who have already e-mailed timesheets! Great job!

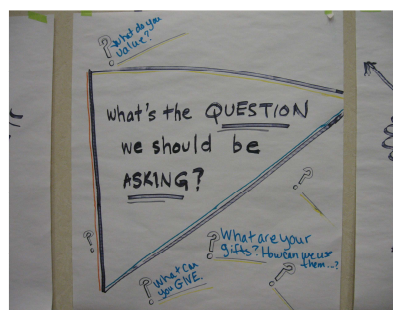
Questions? Contact Heidi Port, hport@metrolibrary.org

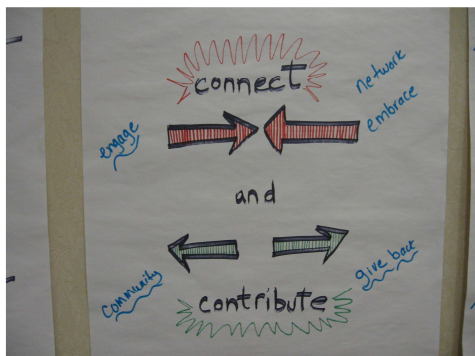
Update -- The Volunteerism Pre-Conference Event



For those of you unable to attend the Volunteerism Conference last week, I wanted to give you an update so you'll feel connected. We started the pre-conference with an MLS Staff "Braining" patterned after the [World Cafe](#) model. Unfamiliar with that format? I encourage you to check it out! We worked through several questions as a group designed to facilitate large group dialogue through conversational leadership.

Emily Williams served as our "[Graphic Recorder](#)" for the day. She created wall posters to prepare our environment for a thoughtful and meaningful exchange, and then captured participant's ideas and expressions—in words, images and color—as they were being spoken in the moment. Want to see the images? Look at the [Continuing Education](#) Section for Volunteer Supers on the Intranet! Our goal? To be sure we're on the right track with our new volunteer management software implementation.





What did we discover? Volunteers promote the library, increase our circle of influence, and broaden our horizons. There are also many programs (Summer at the Library) that would not exist without volunteer assistance. Volunteers also challenge library staff to do our best work because of their positive influence. They are able to many things (See [results](#) for a full listing), and would like to be more engaged. We discussed how volunteer supervisors can better connect with volunteers by sharing with them, investing in them, encouraging them to discover what they can offer, and showing them how they complete the big picture.

We discussed what is possible using volunteers, and who volunteers for the library and why. All these responses and more are graphically illustrated on the Volunteer Supers portion of the Intranet under "Continuing Education" and then "Pre-Conference Results."

Concerned you missed out on the conference? Never fear -- the notes are [here](#)! If they're not there yet, check back because coming soon to the *Volunteer Supers* portion of the Intranet are the conference notes gathered from those able to attend. It was an enlightening, uplifting and educational experience from which you'll want to benefit.

What can you expect from Volunteer Services in the near future? Information, timelines and requests for input and ideas regarding our volunteer management software plus implementation timelines and details for both staff and volunteers will be available for you!

For more information you can always view the [Volunteer Supers Website](#), or contact me, Heidi Port, your MLS Volunteer Coordinator - 606-3762 or hport@metrolibrary.org!

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