



MLS Staff and Volunteers - Committed to Quality

A Luau? In Oklahoma? The adult volunteers who helped students read all summer long at the



Capitol Hill Library were treated to a fun and delicious evening of fellowship and recognition! The volunteers and staff alike felt connected and rewarded by the event. Way to go, Jennifer Jones, for coordinating an awesome event!

Volunteers helping at both Ralph Ellison and Almonte Libraries? What's the connection? Taryn Kingery recently transferred from RE to AL, and volunteers were quick to follow! There are now

several volunteers making the trip to both libraries as a result of Taryn's outstanding work!

A retirement party for a dog? You bet! When Monty (the super dog) was ready to retire from the Children Reading to Dogs program at the Warr Acres Library, Alma Brown made sure he did it in style! She worked hard to create a special gift and card that could be shared with Monty and his human volunteer during this difficult time for a therapy team. Thanks for taking special and thoughtful care of Warr Acres super volunteers of all shapes, sizes and types, Alma!

Why these stories? One of the goals of our [strategic plan](#) is that "**Visitors are welcomed into an atmosphere of hospitality, exemplary service and friendly interaction**", and our focus for this month with the [volunteer measuring stick](#) is to ensure that **volunteers and staff of the Library are committed to doing quality work**. The three examples above are a mere sampling of the exemplary



service, hospitality and friendly interactions that occur each day all across the system.

Do you know of a welcoming experience or outstanding interaction? I'd love to hear about it! Send it to hport@metrolibrary.org, and feel free to include some photos! In the meantime, keep up the quality work!

Mission Statement - Volunteer Services

"Connecting Library advocates with a spectrum of opportunities, service and potential."

Heidi Port, MLS Volunteer Coordinator

For more information on this, you can always view the [Volunteer Supers Website](#) for further information.

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