



September 2012

# ShelfLife

STAFF NEWSLETTER OF THE METROPOLITAN LIBRARY SYSTEM

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## What Do You Want?

If you haven't taken a look at it already, you should glance over the Service Principle Newsletter for August that is currently available on the MLS Intranet. You'll find a lot of good advice that will help boost your customer service in ways that are smart and easy to manage.

As an example, here's an excerpt:

It's a question we should always ask and yet we often find so difficult to answer. How an organization handles this question (and the answers) will determine its ultimate success. Because if you consistently offer your customers what they want at a price they feel is fair you'll have all the customers you can handle.

A recent survey asked 2,000 people: When you are a customer, what do you want? Here's what they said:

- |  |  |
|--|--|
| 1. Listen to me                                      | 10. Don't waste my time                              |
| 2. Know more than I do about your product or service | 11. Be honest  |
| 3. Be easy to work with                              | 12. Offer alternatives if you don't have what I want |
| 4. Give me what I came for                           | 13. High quality and low prices                      |
| 5. Smile   | 14. Don't try to sell me—just help me                |
| 6. Tell me your name                                 | 15. Do what you say you're going to do               |
| 7. Acknowledge my presence                           | 16. Keep me informed                                 |
| 8. Don't treat me like I'm an interruption           |  |
| 9. Show me you care                                  |  |

Are these the concepts that drive your relations with customers? If not, why not?

For more information read the August Service Principle newsletter or click on this button.





## Walkin' To S. Walker



Fats Domino had a hit with "Walking to New Orleans" in 1960. **Randy Wayland** and the Southern Oaks Singers will have a hit with "Walking to South Walker" in 2012 when they pack their bags and head back to the old homestead this month.

"It's finally happening!" Randy wrote. "We are going to be moving back to our Walker location beginning Sept. 10. This should be an easier move since we won't have to move the shelving and furniture. So if you would like to help and get an early preview of our new digs, send me an email.

"We will be moving Sept. 10 thru Sept. 21 (I hope to be done sooner, but you never know) and we will be working 7:30 to 4:30."

If you want to lend a hand to Randy's Kids, be sure to get your supervisor's approval before giving Randy a call.

And on a more formal note, **Kay Bauman**, MLS Deputy Executive Director for Library Operations, sent out these instructions for the upcoming closing of The Southern Oaks Library from Monday, September 10 – Tuesday, September 25.

August 27	Sept 9	SO only	Any material checked out at Southern Oaks beginning August 27th will automatically have a due date of September 26th.
August 29	Sept 23	All Agencies	No reserves for Southern Oaks will appear on Agency SR Search Lists beginning Wednesday, August 29th. They will reappear on Monday, Sept 24th. Materials that are returned that only have Southern Oaks customers on the waiting list should not say "Hold for Reserve." If they do, please call Jimmy or Anne in IT and give them the Bib & Item no so they can research the issue.
August 29	Sept 23	All Agencies	Staff should not fill reserves for Southern Oaks customers beginning August 29th.
August 31	Sept 25	SO only	Staff at Southern Oaks need to hold any reserves sent to them and receive them on Wednesday, Sept 26th. If they receive before and customer has e-notify, the customer will receive an e-mail.
September 1	Sept 25	SO only	Southern Oaks staff should not perform the receive reserves function beginning Saturday, September 1st. Southern Oaks staff may resume using the receive reserves function Wednesday, Sept 26th.
Sept 10	Sept 25	SO only	Southern Oaks will continue to clear their bookdrop and route reserve material that has come in through the bookdrop when computers are available.
Sept 10	Sept 25	SO only	No SR Search List will be generated for Southern Oaks September 10th thru Sept 25th.
Sept 24		All Agencies	Staff may begin filling reserves for Southern Oaks on Monday, September 24th.

Do what you can to help and be sure to drop by the New Improved Southern Oaks to check things out.



## Safety— Third Quarter

For some people, September is the month of Jesse James (born 9/5) and Billy the Kid (born 9/17). For others, September means great mystery writers—Agatha Christie was born on 9/15 and Mary Roberts Rinehart died on 9/22. Some think wistfully of the Age of Queen Victoria—three of Jack the Ripper's five victims were killed in September.

But for most of us, September means one thing and one thing only: it's the last month of the third quarter of the year and third quarter safety training is due. Third quarter? Blood borne pathogens.

In case you've forgotten how to find the material you need to read/view for this training, go to the MLS Intranet. Find the Human Resources column, then go down to Safety and click on Safety Training. There you'll find the material you need, plus the form you have to fill out to show that you've used the material. If it takes you less than 30 minutes to brush up on blood borne pathogens, fill in the rest of the half hour with other stuff.

Do it. You'll be glad you did.

## Run, Hide, Fight

Here's something else you might have missed. Director of Construction Management **Todd Olberding** found this short video and suggested that we all might want to take a look at it.

It's from the City of Houston, Texas, and it tells you what the best responses are if someone enters your place of business—or someone else's place while you're there—and starts shooting people at random. Run, hide, and fight might seem like advice that's obvious, but the fact is that if you haven't given any advance thought to your possible reaction to this kind of emergency, you really can't be sure what you'd do.

Take a few minutes to watch. I don't think many people are just willing to slough off the possibility that this kind of horror can happen anytime, anyplace.

[http://www.youtube.com/watch?v=5VcSwejU2D0&feature=player\\_embedded](http://www.youtube.com/watch?v=5VcSwejU2D0&feature=player_embedded)



## Lending Library: *1,501 Ways to Reward Employees*

by Bob Nelson

You've worked with someone who insisted that he didn't expect or want extra recognition at work—you know, the my-paycheck-is-all-the-reward-I-need kind of guy. Maybe you've been guilty of thinking that way yourself. I know I have.

But I also know that as often as I mumbled something like that, I would also grouse about not getting the occasional pat on the head for a job well done.

Managers and supervisors, meet Bob Nelson, president of Nelson Motivation, Inc., a founding board member of the National Association for Employee Recognition (NAER). Yes, it's a real organization, and if it isn't, it should be. But it is. Real. Really.

Nelson examined the incentive programs at companies of all sizes, from JS Communications to J.C. Penney, to find out what works and what doesn't. Many of the ideas he presents in the book are low cost and low maintenance, some formal and some informal. For example, JS rewards outstanding employees with two "I Don't Want To Get Out of Bed Days," and at Microsoft you could have your office "sodded"—grassed over.

This volume is the updated edition of the version originally published a few years ago, *1,001 Ways to Reward Employees*. MLS has both books in system.



# This is What a Librarian Looks Like

I guess we've all grown weary of the librarian stereotype—middle-aged woman (of either sex), hair in a bun, skirt to the floor, finger to the lips shushing some poor kid who just turns the pages too loudly. Pfui.

Well, Bobbi Newman and Erin Downey-Howerton are trying to put an end to all that nonsense with their website "This Is What a Librarian Looks Like: Challenging the librarian stereotype one post at a time." <http://looks-likelibraryscience.com/>

Librarians from all levels of importance, from clerks, pages and reference librarians all the way down to administration, send in photos of themselves—you can see some of them below—showing that they are more than Marjorine. The pix come from all over the world. Enjoy.



Kate & Shawna, library ninjas for the Sunriver Library in Central Oregon  
[http://24.media.tumblr.com/tumblr\\_m8idbiM0wi1rp998io1\\_500.jpg](http://24.media.tumblr.com/tumblr_m8idbiM0wi1rp998io1_500.jpg)



Liberry Tom, public librarian in South Carolina  
(This photo was taken for University of South Carolina's "Mildly Attractive Men of SLIS" calendar.) [http://25.media.tumblr.com/tumblr\\_m6xd-vs6lkO1rp998io1\\_500.jpg](http://25.media.tumblr.com/tumblr_m6xd-vs6lkO1rp998io1_500.jpg)



Sarah Kemp, archivist from Philadelphia  
[http://25.media.tumblr.com/tumblr\\_m1tiweecgw1rp998io1\\_500.jpg](http://25.media.tumblr.com/tumblr_m1tiweecgw1rp998io1_500.jpg)





## Building a Reading City: Keep It Short

My reading goal in 1991 was relatively simple: to read one short story a day for a year. 365 stories later I found that I'd enjoyed the tales so much, I decided to renew the goal for 1992. Now it's 2012 and I'm still at (8,285 stories and counting).

So I'm wondering who else among MLS staff is a fan of the short form, and I ask "What is your favorite short story?" From the responses I was able to put together a list of 14 titles (two stories were nominated twice), all by American writers. Here they are, with comments from staff.

**Marilyn Backus** (Materials Selection): *A Sound of Thunder* by Ray Bradbury

"A big game hunter pays to go back in time to kill a T-Rex (destined for imminent death anyway), but accidentally kills a butterfly which was not supposed to die yet. Although the story was written in 1952, the 'butterfly effect' is referenced even today by chaos-theory physicists, meteorologists, mathematicians, and popular filmmakers, whether they mention Bradbury or not."

**Chris Carroll** (DVS): *After the Plague* by T. C. Boyle  
"A lonely survivor of a massive epidemic wanders southern California, enjoying the accoutrements of some of the area's finest real estate while attempting to rid himself of a persistent girlfriend."

**Margo Ellis** (Cataloging): *You've Got Your Troubles, I've Got Mine* by Bob Burden

"A recently discharged but perhaps not-so-cured mental patient sells vacuums, commits manslaughter and semi-necrophilic acts, shouts 'Hey!' admires his own pants, attends a dinner party, dresses as a wild Indian, makes a friend, visits a whorehouse, rides off into the sunrise. I love this story because it is absolutely nuts."

**Jennifer England** (DN): *Sorry Fugu* by T. C. Boyle  
"Boyle is a master of the short story and 'Sorry Fugu' exemplifies why: an ability to fully immerse the reader into the story's time and place and generate a true sympathetic understanding of the characters' relationships."

**Alice Fielding** (Cataloging): *1955* by Alice Walker  
"A little-known musician's strength and compassion help

her to maintain a friendship with a successful musician who lacks a sense of self-worth. I like this story because it contains good advice on how to handle critics: 'You don't even know those people. Try to make the people you know happy.'"

**Jana Hausburg** (CH) and **Angela Thornton** (DN): *Brokeback Mountain* by Annie Proulx

Angela: "Jack and Ennis meet as ranch hands in 1963 Wyoming and start an intense and unexpected love affair that continues over the next 20 years. This story transcends genres and stereotypes and speaks with vivid clarity to anyone who has known the excruciating heartbreak of an ill-fated romance."

Jana: "Why I like it: Good writing, beautiful setting, and forbidden love. What's not to like?"

**Teresa Matthews** (ED): *The Mangler* by Stephen King  
"Demonically possessed sheet folder with a taste for blood and the Police detective that stands between it and innocent Laundromat workers everywhere. I just like the fact that King has a way of taking objects and finding the things about them that creep people out and puts it in a plot that is totally unreal, but in the pit of your stomach, late at night, when you're all alone you kinda could believe it."

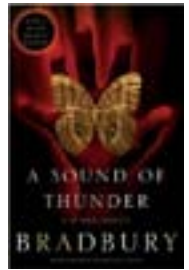
**Ashley Meyer** (NW) and **Gatlin Sullivan** (NW): *Harrison Bergeron* by Kurt Vonnegut, Jr.

Ashley: "Harrison Bergeron is a dystopian science fiction story about a time in the future (2081 to be exact) when everyone is equal...whether they like it or not."

Gatlin: "It's a quite intriguing story of dystopia."

**Katrina Prince** (BE): *Desiree's Baby* by Kate Chopin  
"I love short stories. I have several that I like equally so I find it hard to choose just one. This one's about miscegenation in the deep South."

**Debbie Robertus** (BI): *The Ransom of Red Chief* and *The Gift of the Magi* by O. Henry  
"I don't read short stories much but these are still my favorites. They are both such classics I'm sure everyone knows the plots."



*Continued on page 6*



## Building a Reading City cont'd

**Anna Todd (BI):** *The Third Level* by Jack Finney  
"Charley stumbles upon a mysterious third level in Grand Central Station that will take him back in time to 1894. I first came across this story when I was in middle school and it has stuck with me ever since. Everyone can relate to a character who thinks life was simpler in the past!"

**Lisa Wood (OUT):** *Loser* by Aimee Bender  
"After his parents pass away a young boy develops a supernatural connectedness to inanimate objects that gives him the ability to find lost items."

**Doug Bentin (MaC):** *An Imperfect Conflagration* by Ambrose Bierce  
"I started this game so I get to play, too. I love this story for its bad attitude, dark humor, and cynicism. Plus it has one of the most attention grabbing first lines ever: 'Early one June morning in 1872 I murdered my father--an act which made a deep impression on me at the time.' Nasty, warped and brilliant."

## STAFF PROFILE **Fingerprints**

Vickie Ross, Edmond circ clerk, says she enjoys "aerobics, photography and dancing, especially swing and ballroom." And, of course her family "a husband, 3 sons, 3 golden retrievers and a Yorkie." She says her family is active in two churches, Church of the Servant and LifeChurch.

Vickie's worked at MLS for four and a half years, starting at Edmond, then "went to Cataloging for two years and am now back at Edmond."

Vickie says, "We have the BEST customers at Edmond. I love helping customers, even the difficult ones."

Her favorite state, next to Oklahoma is Colorado, "I love football and my favorite team is the Denver Broncos. Every year for the past 25 years we have gone to Winter Park

Colorado in September for our vacation. The aspen trees are beautiful at that time of year and we usually get some snow while we are there."

Vickie's other interests are movies and reading. "My very favorite movie is the Pixar movie *UP*". The books *The Last Lecture* by Randy Pausch and *Resilience* by Elizabeth Edwards have made a huge difference in my life.

My retirement dream is to be living in a cabin in the mountains of Colorado. I would be spending my days hiking, biking and taking photos of the beautiful scenery." And Colorado must have inspired Vickie's favorite quote: God never made an ugly landscape. all that the sun shines on is beautiful, so long as it is wild. *John Muir*



### MYSTERY PERSON

Here are the clues to this month's mystery person.

<b>Fave Music:</b>	Christian rock, Skillet and Switchfoot
<b>Fave Book(s):</b>	Pendergast mysteries by Preston and Child, anything by Jane Austen, Sebastian St. Cyr mysteries by CS Harris, Hunger Games series
<b>Fave Movie:</b>	Love Superhero flicks
<b>Fave Sports:</b>	Watch any sport my kids play in, except no baseball
<b>Fave Vacation:</b>	Colorado Rocky Mtns in summer
<b>Worst Vacation:</b>	Skiing (I had to be in the remedial stopping class w/4 yr. olds and I hate being cold
<b>Fave TV Show:</b>	<i>Grimm</i> , BBC's <i>Sherlock Holmes</i>
<b>Fave Food:</b>	Pasta
<b>Fave Season:</b>	Fall
<b>Fave Hobby:</b>	Reading
<b>Family:</b>	Hubby and four kids, 9-17
<b>Fave Pets:</b>	I love my lab, Scout

**What profession would you be in if you were not working at MLS?** Book editor.

**Do you have a "Bucket List" and what's at the top of it?** Visit Venice, Italy

*Answer on page 8*



## Del City On the Go

Citizens of Del City voted on Aug. 28 to renew the \$.015 sales tax that had been originally put in place to pay for the fire and police stations. The extended tax will provide funds for a new Del City Library, as well as for a female veteran's memorial project in Patriot Park, a sports complex, a public works administration building, street repairs and new vehicles for police and public works. The measure passed by a convincing vote of 78% in favor, 22% against.

New library planning and construction won't begin overnight, but this is the absolute necessary first step.



## The ShelfLife Quiz:

### Chapter and Verse, Minus the Verse

I like it when authors give titles to the individual chapters in a book, but some writers are better chapter-titlers than others. Here are some attention-grabbing chapter titles. See if you can match them to the novels in which they appear. (In some cases I've replaced a character's name with asterisks to keep that question from being too easy.)

#### The Chapter Titles

1. How Mouston Had Become Fatter With out Giving \*\*\*\*\* Notice Thereof, And The Troubles Which Consequently Befell That Worthy Gentleman
2. I Return To Ireland, And Exhibit My Splendour And Generosity In That Kingdom
3. Of The Liberty Which \*\*\*\*\* Gave To Several Unfortunates, Who, Much Against Their Will, Were Being Carried To Where They Had No Wish To Go
4. Atones For The Unpoliteness Of A Former Chapter, Which Deserted A Lady, Most Unceremoniously
5. A Tempest, A Shipwreck, An Earth quake, And What Else Befell Dr. Pangloss, \*\*\*\*\*, And James The Anabaptist
6. How \*\*\*\*\* Ate Six Pilgrims In A Salad
7. "He Disagreed With Something That Ate Him"
8. The Assassination of John Fitzgerald Kennedy Considered as a Downhill Motor Race
9. A Gallon of Strawberries
10. Chapter 17

#### The Novels

- a. *The Atrocity Exhibition* by J.G. Ballard
- b. *The Caine Mutiny* by Herman Wouk
- c. *Candide* by Voltaire
- d. *Don Quixote* by Cervantes
- e. *Fifty Shades of Grey* by E.L. James
- f. *Gargantua and Pantagruel* by Rabelais
- g. *Live and Let Die* by Ian Fleming
- h. *The Man In The Iron Mask* by Alexandre Dumas
- i. *The Memoirs of Barry Lyndon, Esq.* by W.M. Thackeray
- j. *Oliver Twist* by Charles Dickens

Answers on page 8



## HELLO TO

Emily Canniff .....	Asst. Mgr. of LO, SO
Kevin Cook .....	Circ Clerk, NW
Elisabeth Wright.....	Librarian, VI
Vickey Scrivner .....	Library Aide, LU
Samuel Garcia .....	Library Aide, CH
Joshua Jordan.....	Public Comp. Spc., MC

## PROMOTION

Edith Daniel .....	From Assoc. Librarian to Librarian, SO
Donna Durbin.....	From Circ Clerk, HT to FT, BE

## TRANSFER

Ashley Meyer.....	From HT Circ Clerk, ED, to to FT Circ Clerk, NW
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## RETIREMENT

Ronna Davis.....	Librarian, ED
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## GOODBYE

Kathryn Easler.....	Library Aide, MC
Julie Mills .....	Library Aide, RE
Molly Allen .....	Library Aide, MC
Taylor Dalrymple .....	Public Comp. Spc., CH
Kim Macarty .....	Tech Processor, TP
Matt Edmond .....	Public Comp. Spc., BI
Joshua Lynch.....	Circ Clerk, NW
Sequoyah Moore .....	Library Aide, ED
Najah Hylton .....	Library Aide, VI
Megan Dorame .....	Library Aide, RE
Paige Warren .....	Library Aide, BI

## SYMPATHY

To Carol Overton, ED, whose husband Paul died unexpectedly Monday, August 27.

And to Crystal Easley, DC, whose grandfather, Jasper Roper, passed away August 27.



Emily Canniff



Kevin Cook



Vickey Scrivner



Samuel Garcia



Elisabeth Wright



Joshua Jordan

## The ShelfLife Quiz:

### Answers

- |      |      |       |
|------|------|-------|
| 1. H | 5. C | 9. B  |
| 2. I | 6. F | 10. E |
| 3. D | 7. G |       |
| 4. J | 8. A |       |





## September Bulletin Board

### September Birthdays

MARY STRASNER	9/1
TERESA MATTHEWS	9/1
DANIELLE WALKER	9/2
JOHN RAHHAL	9/2
LATASHA TIMBERLAKE	9/3
STEPHEN GO	9/3
MOLLY WILLS	9/4
PATRICK RILEY	9/6
JUDITH BATES-NEWBERRY	9/6
DARRIE BREATHWIT	9/6
PERRY WILSON	9/6
KARA FRIED	9/9
DUANE THURMOND	9/9
DIANE SARANTAKOS	9/9
TULIN LAFOLLETTE	9/10
LANNY MYERS	9/11
SEQUOYAH MOORE	9/11
DAVID GROW	9/12
PRISCILLA DOSS	9/12
MARY SCHAEFER	9/12
CANDACE MCDANIEL	9/13
LENARD WARD	9/13
SAMUEL JOHNSON	9/13
CHERYL PERNELL	9/14
TRAVIS HOWELL	9/14
KENDRA WILLIAMS	9/14
VINCENT ARMIJO	9/14
RUBY SOUTIERE	9/15
DEREK DAVIS	9/17
MELODY KELLOGG	9/18
ROSEMARY RYDEN	9/19
ANGELA PAELTZ	9/19
BRANDON JOHNSTON	9/20
GERALDINE ADAMS	9/21
ANDREW SOLIVEN	9/22
LISA HEINRICH	9/25
TINDLE ARNOLD	9/26
ANGELA WILEY	9/26
TAYLOR HORN	9/27
PHILL JO	9/27
DEBRA JACKSON	9/27
KAREN MARRIOTT	9/28
VANESSA SPAETH	9/28
LAURA VANWINKLE	9/29
SUSAN BURT	9/30
DAVID FRENCH	9/30

### Employee's September Date-of-Hire

KAREN MARRIOTT	9/6/1977
SUSIE BEASLEY	9/18/1978
FAYE HORN	9/10/1979
JO NITA WHITE	9/25/1981
ROSEMARY CZARSKI	9/13/1982
ALMA BROWN	9/16/1982
KAY BAUMAN	9/27/1982
PAM BUCHANAN	9/10/1985
SUSAN RYAN	9/13/1989
SHIRLEY HENDERSON	9/3/1991
JANA HAUSBURG	9/11/1995
DEBBIE ROBERTUS	9/11/1995
ANN MEEKS	9/11/1995
CRYSTAL SUPPES	9/25/1995
MARY TAYLOR	9/16/1999
LINDA WILLIAMS	9/7/2000
DIANE SHARP	9/17/2001
TOM GALLAGHER	9/16/2002
MATTHEW EVANS	9/17/2002
VAN BIELSTEIN	9/17/2002
EMILY WILLIAMS	9/2/2003
DUANE THURMOND	9/16/2003
TERESA MATTHEWS	9/29/2003
MARY ANN JOHNSON	9/13/2004
CORY NIEBANK	9/27/2004
EMILY GREEN	9/19/2005
CHRISTOPHER CADE	9/11/2006
BRITTANY BARBER	9/28/2006
CAROL ROBERTS	9/24/2007
ROBIN SAGEL	9/9/2008
JENNIFER JONES	9/9/2008
DARIN SMITH	9/17/2008
KRISTIN HILL	9/22/2008
CINDY FRAZIER	9/23/2008
MYRA DOVER	9/25/2008
DEREK DAVIS	9/7/2010
ALBERT BROWN	9/7/2010
JOHN RAHHAL	9/7/2010
LARINDA CROSSLAND	9/7/2010
DAVID MORAND	9/8/2010
DUSTIN CHANDLER	9/20/2010
SARA NORIEGA	9/21/2010
BRETTE HOLLY	9/19/2011
CARLA CORMACK	9/19/2011
KARIN DAUGHERTY	9/19/2011
LIGEIA CHAMPION	9/20/2011
FARRAH BUTLER	9/22/2011
SHEILAH WISER	9/22/2011

# October Bulletin Board

## Employee's October Date-of-Hire

JIMMY WELCH	10/22/1970
FRANCIE PENDLETON	10/9/1972
RUBY SOUTIERE	10/1/1978
STEVEN JENKINS	10/5/1987
REGINA FIELDS	10/4/1993
CYNTHIA MARTIN	10/1/1998
LINDA HOLMBERG	10/22/1998
RONDIA BANKS	10/4/1999
LISA BRADLEY	10/22/1999
PATSY GLOVER	10/16/2000
TODD OLBERDING	10/1/2001
STEVEN ISAACS	10/1/2001
SUSAN HUTCHINS	10/7/2002
JONATHAN TOLLE	10/11/2002
MELISSA WEATHERS	10/28/2002
ROSEMARY STAFFORD	10/4/2004
SHELDON BEACH	10/5/2004
JESSICA LITTLE	10/12/2004
WENDY GABRIELSON	10/13/2004
ERICA RUTLAND	10/21/2004
KRISTIN WILLIAMSON	10/25/2004
PATRICIA ORTIZ	10/26/2004
KATHRYN HATFIELD	10/3/2005
JEROD GERFEN	10/23/2006
LILY WANG	10/26/2006
HARRY HOANG	10/27/2006
CAROL OVERTON	10/11/2007
MICHAEL OWENS	10/6/2008
DREA GATES	10/7/2008
KATHRYN SHEESLEY	10/8/2008
CHRIS KENNEDY	10/20/2008
PHILLIP BELT	10/5/2009
MATTHEW	
LOGO-FALEPOUONO	10/5/2009
MALLORY WEIGL	10/19/2009
CARA KOSZARA	10/6/2010
SAM JOHNSON	10/18/2010
MARY JANE HALL	10/18/2010
MELODY KELLOGG	10/3/2011
RONI ANDERSON	10/4/2011
TODD PODZEMNY	10/17/2011
RICHARD MAXWELL	10/19/2011
KRISTIN KENNELLEY	10/21/2011

## October Birthdays

LINDA TEMPLE	10/1
SHELDON BEACH	10/1
ELIZABETH BROWN	10/3
LISA MYERS	10/4
JEROD GERFEN	10/4
TRACEY THOMPSON	10/6
STACEY O'NEIL	10/6
BARBARA BEASLEY	10/7
KRISTIN WILLIAMSON	10/7
ERIN BEDFORD	10/7
MARK MARSHALL	10/8
STAN TAUCER	10/8
LAVETTA DENT	10/9
JOHN BLEVINS	10/10
CHERYL COLEMAN	10/11
DEBORAH MORRIS	10/11
MYRA DOVER	10/13
SHARON THOMPSON	10/14
ROGER BANKER	10/14
JOSHUA WELLS	10/15
FANNIE HARSHBARGER	10/16
LORI PICCOLO	10/16
CHRIS LARWIG	10/17
MARY LONG	10/17
MARY MCELROY	10/18
RONDIA BANKS	10/18
ANTHONY EDWARDS	10/18
MARYL BAIRD	10/19
ERIN YOUNG	10/19
PAULINE	
RODRIGUEZ-ATKINS	10/20
WARREN ANDERSON	10/21
J.R. DAY	10/22
MALLORY WEIGL	10/22
MATTHEW	
LOGO-FALEPOUONO	10/23
BRYAN SMYTHE	10/24
REBECCA MASON	10/24
CARLA CORMACK	10/25
KELLIE DELANEY	10/25
JENNY BODENHAMER	10/28
HEIDI PORT	10/30
KASSIE ELSTEN	10/31
MARIAN MCPHERSON	10/31