



# ShelfLife

July 2010

## News from the MLS Shelf



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## A Note From: Executive Director Donna Morris

It has been a busy couple of months for library staff and commission members. In May, MLS staff put the finishing touches on the FY2010-11 budget which is based on requests and input from all department heads. **Lloyd Lovely** and I then spend several weeks meeting with department heads or their supervisor to ask questions and listen to justifications about various budget items. At that time we look for duplicate entries, misplaced items in the wrong accounts and also make adjustments in the amount or eliminate some items depending upon the circumstances. We also find items that have been left out and add those to the preliminary budget as well.

Once that is complete we schedule the administrative and personnel committee meeting of the commission. This meeting is particularly critical as the Human Resources Office, in particular, **Kelley Hoffman** and **Ric Rea**, have to negotiate rates with all of our insurance carriers in a very short period of time. Those figures have to be calculated and included in the annual salaries and benefits report. We also have to survey libraries in the state and region to justify market adjustments and performance awards for the coming year. In today's economy this is a delicate task as our revenues have remained stable while many cities in Oklahoma and the state have severe budget problems. Administration recommended the same amount for performance awards and market adjustment in the annual report to the A & P committee, and I am pleased to report that the committee approved our request.

This year, we also held a long range planning committee meeting of the commission as we needed to update them on some of the changes to our upcoming capital projects.

Once those two committees met, the preliminary budgets were finalized and distributed to the full commission in advance of the finance committee which met the first week of June. Finance committee members had a good meeting and discussed many of the revenue numbers and issues related to the budget. They approved the preliminary budget and recommended its approval by the full commission.

The Commission met on Thursday, June 17th, and approved the preliminary budget for FY2010-11. So the actual process to develop and approve the budget takes several months. And we are still not done!

Actual, final figures are not certified by the county until the last week of July or the first week of August. In the meantime, we will be making notes as to adjustments to the budget that we have discovered since the preliminary budget was printed. Once we get the final, certified numbers, Lloyd will be making adjustments and additions and corrections, a finance committee will be scheduled to approve the revised numbers and the final budget will be taken to the commission on August 26th.

It is a long process, but in many ways a very interesting one.





## 2010 Summer At The Library

Have you been following the Adventures in Summer Reading this year? Children's Services Coordinator **Lisa Wood** describes the annual program to date as "seriously doing awesome."

The Neighborhood Arts series is earning high marks again this year. Last month, the Sugar Free All-Stars packed 'em in. Lisa said that an innovation this year, the addition of program presentations in the evening, is a huge success. Director of Outreach Services **Dana Morrow** received an email from a working mother who wanted to know if we offered evening programs. Mom was delighted to be told "We sure do."

A special shout-out goes to Capitol Hill and Wright. In the third week of the program, their number of kid sign-ups, as compared to last year, is up 78 percent and 154 percent. On the teen side, Capitol Hill, Choctaw and Wright are up an average of 52 percent. The numbers, as Lisa says, are "rockin'."



## Nobody Does It Better

We at ShelfLife are peace-loving, gentle souls and the farthest thing from our mind is picking a fight with anyone. But take a look at the FAQ section of Reports and Statistics, under Resources on our Intranet page, and this may jump out at you the way it did at me.

"How many people visit our libraries in an average week?

*Door counts indicate approximately 55,000 people visit our libraries each week."*

Now compare that to Oklahoma City Zoo attendance. The Zoo set a record during Oklahoma's centennial year with a figure of 800,374 admissions. Of course that's nothing to sneeze at (unless you're allergic to animals), but recourse to a calculator tells us that we serve more customers than that in 15 weeks. And we fill 952,000 requests each year, beating zoo attendance by 150,000--another indicator that we deserve a lot of credit.

So the next time you hear someone praising the attractions of Oklahoma City, you might point out that MLS is here, too. Those other guys are great--the Zoo (clearly one of the best in the nation), the Thunder, the Redhawks, the museums, even the casinos all have their place and they do good work in entertaining and educating the public.

But in most cases we were here first, and nobody does it better or provides more bang for the buck.

## New Databases

We've added a new database to our collection and it's one we're sure will make easier those searches for accurate information about animals for elementary school reports.

It's Grzimek's Animal Life. (Start off at their FAQ page to learn how to pronounce it.) They claim to have data about every animal. We were playing around with it and discovered, in the Featured News section, that the giant Palouse earthworm, thought extinct, has been re-discovered near Moscow, Idaho--not the kind of news you're likely to get from Katie Couric, but the kind that is of real interest to animal lovers.

Check out Grzimek's to see how it can help your customers. And as for how to pronounce it, just remember that it rhymes with Trzimek's.

**Susan Ryan**, in Materials Selection, has also hooked a 30-day trial to Oxford Dictionaries Online.

The company describes itself this way: "Oxford Dictionaries Online is Oxford's

brand-new modern English dictionary and language reference service. With content and functionality that is up to date, and based on the largest language research program in the world, ODO gives users Oxford's largest modern English dictionaries, thesauruses, and usage guides at their fingertips. It is a go-to resource for definition-seekers, business professionals, writers, copyeditors, linguists, academics, students, teachers, non-native speakers, puzzle enthusiasts, wordies, and anyone wanting to 'look it up'.

"Please visit our Help section at <http://english.oxforddictionaries.com/help#start> to help you get started using Oxford Dictionaries Online."

Once you've taken a look at it, send Susan a note to let her know what you think.



## Lending Library Review:

### Extraordinary Groups: How Ordinary Teams Achieve Amazing Results

By Geoffrey Bellman and Kathleen Ryan

When we all pull together it's teamwork.  
In foul or sunny weather it's teamwork.  
What does it take to make any business climb?  
You'll find it takes teamwork every time.

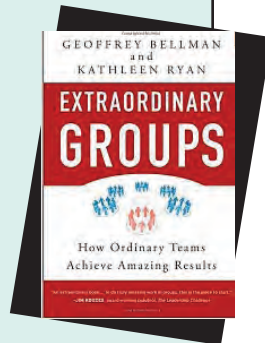
There's not much less productive than spending time on a team that can't pull together to accomplish even the simplest goal. See the 1899 Cleveland Spiders major league baseball team for the definition of the ultimate bad team. (20 wins, 134 losses)

But good teams, whether in sports or libraries, don't happen by accident and Bellman's and Ryan's book can show you how to construct a winning team. The authors have developed a new approach to help teams nurture extraordinary experiences.

Bellman and Ryan argue that an extraordinary group emerges when a group experience satisfies two or more core needs that members intuitively bring to any group they join. Based on extensive research, the book presents the Group Needs Model to help anyone nurture extraordinary experiences in their groups and achieve outstanding results.

- Introduces a new approach for creating extraordinary experiences and results in teams
- Identifies the key characteristics that define exceptional teams
- Describes the Group Needs Model for encouraging extraordinary experiences and team success
- A timely resource for anyone who leads groups including HR and OD professionals, managers, executives, nonprofit managers and directors, virtual teams leaders, and trainers

If you're on a team or committee that could use some structure, or think you ever will be, take a look.



## ILL and the Red Label

Maybe you've seen one or more customers checking out books with red labels on them. And this means what . . . ?

The red label indicates that the book has been borrowed from another library system. When you see it, automatically think "ILL." But more than that, the label also contains a bar code without which the book will have a rockier path being returned to the owning library. The red label is affixed to the book by us for our purposes so it has to be removable.

"Recently," said cataloging Manager **Pauline Rodriguez-Atkins**, "there have been some issues with ILL red labels having been placed inside book covers. This may be happening because the labels do not adhere well to certain types of book coverings. If a red label comes off a book cover and will not stay when stuck back on, please do not fasten it down with any kind of tape, and do not stick it to the inside cover or any page inside a book. The label adhesive sticks firmly to paper and cannot easily be removed. If necessary, stick the label to a piece of scrap paper and paper-clip it to the title page."

Pauline also wants to remind everyone that if there is a number on the red label to indicate that there are multiple volumes involved—and this is true of books, CDs, DVDs, anything we can borrow—all the volumes must be included before the item is returned to ILL. If part of the item is missing, it might as well all be gone because MLS is going to have to pay for it all.

Just a heads up.



## The Rain it Raineth Every Day (Or So it Seemed)

**W**e expect inclement weather during the winter—hey, it's Oklahoma—but the mini-monsoon that swept through here in June caught just about everyone off guard. Because it could happen again, here's a repeat of the email Executive Director Donna Morris sent out last January about Inclement Weather procedures:

"Just a reminder that in cases of inclement weather you or your library will receive a phone call from the calling tree to inform you of closing or early/late closings. Do not always assume the media is correct - wait for a call from your supervisor or person who calls you. Decisions on closing will be made and we will start the calling tree. So please wait for that call.

"Thanks for your patience."

Now, try to keep your feet dry.

## MLS Gets A Pat on the Back

**S**helfLife received this note from librarian **Ann Meeks** (BI) not long ago and we thought you might like to know that MLS is known far and wide.

"So I'm working and minding my own business (sort of)," Ann wrote, "when I received a call from a librarian in a university library in New Orleans. She has been looking at web sites throughout the country to get ideas, both for programs that might entice people into the library as well as web sites and use of things like Twitter. She wanted some more info about a program she saw that BI had done. Guess who she was impressed by, both the design of the Metro Magazine, our web sites, and the programs we've had? Yes, this very library system! So I thought I'd pass this info along."

Thanks, Ann. Sometimes a compliment is just what's needed.

## The ShelfLife Quiz: 9 Innings, 9 Questions

**H**ere's a baseball trivia quiz (if anything about baseball can be considered trivial) that will send you rounding the bases and sliding into the Internet for answers. Good luck.

1. Teams from which city hold the record for the greatest number of errors committed in a single season in years both before and after World War II?
2. In Major League Baseball, perfect games were pitched on May 9 and May 29, 2010. In only one other year were two perfect games pitched. What year was it?
3. One perfect game pitcher was also the batting star of the game he won, going 3 for 4 with a double and 3 runs batted in, including a bunt single that drove home a run. Who was he?
4. In baseball, what is the one record experts and fans agree will never be broken?
5. He played 24 seasons and had 200 or more hits ten times while setting the record of 4,256 career hits. Who is he?
6. How many scored ways are there for a batter to reach first base safely?



7. What player holds the record for the highest number of bases reached during his career?
8. What player holds the record for stolen bases?
9. What player holds the record for the most errors committed in a single season?

*Answers on page 6*





July 2010

## ZuZu's Petals Perform at Luther



ZuZu's Petals performed at Luther Library on June 18 singing nursery rhymes and sing-a-longs and exploring musical instruments with children. Photo by Kelley Riha.



### • MYSTERY PERSON •

Here are the clues to this month's mystery person.

**Fave Music:** Eagles, Billy Joel, Pink  
**Fave Book(s):** *Gone with the Wind*,  
(Lots of urban fantasy)  
**Fave Vacation(s):** I like to travel so anywhere is good  
**Fave Movie:** Star Wars  
**Fave TV Show:** Burn Notice, In Plain Sight, Ghost Hunters  
**Fave Food:** Pizza and burgers  
**Fave Season:** Fall  
**Fave Hobby:** Reading and cross-stitch  
**Family:** Mom, Grandfather, Son  
**Do you:**  
**Text, Facebook, Twitter:** Facebook, but rarely  
**Fave Pets:** Boston Terriers: Axel and Baby Girl  
**PC or MAC:** PC  
**Special Skills:** Taught Irish dance at one time,  
pretty good cook when I have the  
time, Trivial Pursuit Queen

**What profession would you be in if you were not working in the library?** *Writer, international spy, Secretary of State - why limit yourself?*

**Do you have a 'Bucket List' And what's at the top of it?**  
*I've given up trying to plan that far ahead...just enjoy where you are while you're there!*

*Answer on page 6*



## STAFF PROFILE

### Fingerprints

**Betty Scott**, accounting tech in the Bus. Ofc., has worked at MLS for eight years.

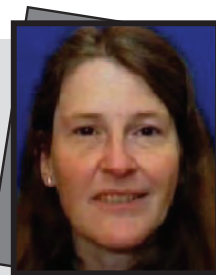
She's an avid gardener and genealogist. Betty would like to someday travel to Northern Ireland to do genealogy research. She's been to England and Victoria, British Columbia.

Betty's family includes a husband, three grown children and a hyper Chihuahua.

She's currently reading *The Facebook Effect* by David Kirkpatrick. (She's a daily Facebook user.)

Betty has played soccer in the past and is a fan of the World Cup Soccer series. She says she's also a "Word Twist champ." Decorating is not a sport, but Betty says her house is always under various forms of construction thanks to HGTV.

Her favorite part of working at MLS is being one of the first to know about the new books coming out.



## HELLO TO

Will Deshield .....	Page, DC
Ashley Meyer.....	Page, ED
Christy Richards .....	Page, ED
Megan Allen .....	Youth Asst., OUT
Rebecca Neitzel.....	Circ Clerk, ED
Sache Primeaux-Shaw .....	Page, RE
Katherine Casey .....	Tech Proc. Aide, TP
Amy Chaney .....	Mat. Serv. Div. Tech, MSL
Tory Gray.....	Circ Clerk, DN
Cathy Webb .....	Page, SO

## PROMOTION

Julia McConnell..... From PT Mat. Serv. Div. Tech,  
to FT Mat. Sel. Tech, MSL

## GOODBYE TO

Stephen Shenold..... Page, WA

### Answers to ShelfLife Quiz

1. Philadelphia—639 in 1883 and 234 in 1945.
2. 1880
3. Catfish Hunter, Oakland Athletics in 1968
4. Pitcher Cy Young's 511 wins
5. Pete Rose
6. Nine (Base hit, Base on balls, Hit by pitch, Fielder's choice, Error, Interference, Obstruction, Wild pitch (third strike), Passed ball (third strike)
7. Henry "Hank" Aaron, 6,856 in 23 seasons
8. Rickey Henderson, 1, 406 stolen bases in 11 seasons
9. Billy Shindle, playing for the Philadelphia Quakers, committed 119 errors in 1890.

**MYSTERY PERSON IS:**



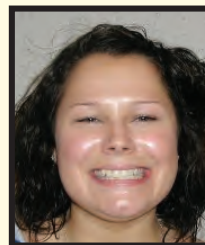
**Angela  
Thornton,  
ED**



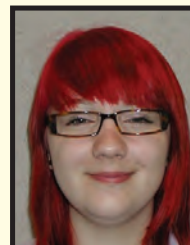
*Will Deshield*



*Ashley Meyer*



*Christy Richards*



*Megan Allen*



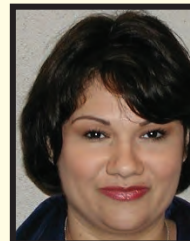
*Rebecca Neitzel*



*Sache Primeaux-Shaw*



*Katherine Casey*



*Amy Chaney*



*Tory Gray*



*Cathy Webb*





## July Bulletin Board



### July Birthdays



HIEN SI CHAU	7/1
BRECK ALAN MCGOUGH	7/2
KASANDRA DEWBRE	7/4
BEVERLY CUNNINGHAM	7/8
BRADLEY D. GAFFNEY	7/8
NATHAN I. CLYMER	7/8
CYNTHIA SELINGER	7/9
DOYLE K. WILCOX	7/10
ELIZABETH ANN KESSLER	7/10
SUZETTE FELTON	7/11
CHAD M. MCNAUGHTON	7/11
ALMA LOUISE BROWN	7/12
AARON J. STEWART	7/13
LINDA M. WILLIAMS	7/14
LAWANA MORGAN	7/14
CARL MICHAEL TIBBETS	7/15
KELLEY E. HOFFMAN	7/15
KIMBERLY ANN TERRY	7/16
DENISE A. COURTS	7/19
JEFFREY E. FREDERICKS	7/20
HARRY DUY HOANG	7/21
ERIKA M. SALINAS	7/22
SHIRLEY J. HENDERSON	7/23
MICHELLE HINDMAN	7/23
DIANE RICE	7/24
JANET E. BROOKS	7/24
DENYVETTA DAVIS	7/26
GLORIA J. TURNER	7/26
ROSE ANNE KIRBY	7/26
DENESA C. BENNETT	7/28



### Employee's July Date-of-Hire



JANET E. BROOKS	7/1/1980
URSULA A. WARD	7/1/1982
RONNA C. DAVIS	7/19/1982
FRANCES V. HARBERT	7/8/1985
ANITA F. ROESLER	7/28/1985
DAVID L. MACK	7/2/1990
ANGELA M. PAELTZ	7/15/1992
PAT WHISENHUNT	7/25/1994
DAGMAR M. PEERY	7/7/1997
CAROL F. MOODY	7/28/1997
PAULA A. HANNAPEL	7/26/1999
KIMBERLY A. RICKEY	7/10/2000
RUSSELL L. PIERCE	7/17/2000
JOHN LEROY HILBERT	7/16/2001
LISA M. WOOD	7/16/2001
MARIA E. WATKINS	7/21/2003
REAGAN KLOIBER	7/6/2004
AARON G. KILLOUGH	7/18/2005
ROSE ANNE KIRBY	7/6/2006
KAYHAN N. YAZDANI	7/17/2006
MICHELLE HINDMAN	7/17/2006
SHIRLEY ANN WOLF	7/18/2006
BRYAN CONNOR SMYTHE	7/3/2007
RONALD HARRISON	7/30/2007
RICK SAMUEL GEORGE	7/30/2007
RAMINA GOLSHANI	7/30/2007
CHEYENNE HIGGINS	7/14/2008
LENA MUNIR KHADER	7/15/2008
KIRSTIE ANN BROWN	7/15/2008
KELLEY A. CHEEK	7/1/2009
BRECK ALAN MCGOUGH	7/14/2009
JULIE ANNA HENRY	7/27/2009



July 2010

## August Bulletin Board



### August Birthdays



BARBARA A. JOHNSON	8/1	GARY W. CROUCH	8/20
LYNDA G. TONEY BAHR	8/1	VAN R. BIELSTEIN	8/21
CHRISTOPHER KENNEDY	8/2	VICTORIA R. GRAY	8/21
DEB AUSTIN-MUNDEN	8/2	BRANDON M. ROSE	8/22
BRENDA STOCKTON-HISS	8/3	CRYSTAL DAWN EASLEY	8/22
CAROL L. PROVINCE	8/3	JEAN M. WILBURN	8/22
JAMES E. NIMMO, JR	8/3	NICHOLAS THOMPSON	8/22
LANDON D. HOLMAN	8/3	JESSICA Y. LITTLE	8/23
CHESTER KINZIE, JR	8/4	CYNTHIA A. MARTIN	8/24
DAGMAR M. PEERY	8/4	BRENNAN CARLAW	8/25
JILL L. VESSELS	8/4	LINDA LEE HYAMS	8/25
JONATHAN I. TOLLE	8/4	AMY LANELLE CHANEY	8/27
BRADLEY M. BRUCKER	8/5	BRITTANY MARIE BARBER	8/27
SHARON A. NOLAN	8/5	MELISSA RENEE WALKUP	8/27
KATRINA B. PRINCE	8/6	ANN G. ALIOTTA	8/28
RICK SAMUEL GEORGE	8/6	VIVIAN A. STEVENSON	8/28
ANNA N. TODD	8/7	ELIZABETH WILSON	8/29
KELLY M. DALRYMPLE	8/7	JAMAR O'NEIL RAHMING	8/29
REGINA M. WOLFINGER	8/7	KIMBERLY P. GREEN	8/29
KATHY L. FRITSCH	8/8	LOIS F. CROSS	8/29
ANGELA L. HILL	8/9	TERESA GOGGINS	8/29
JOYCE MCCAULEY-JOHNSON	8/9	TIMOTHY D. FISHER	8/29
KATHRYN M. DUNN	8/9	JOYCE A. HELMS	8/30
LENA MUNIR KHADER	8/9	WENDY J. GABRIELSON	8/30
LINDA A. ELSTON	8/9	BETH K. STEELMAN	8/31
JONITA NORMORE	8/10	JONATHAN E. WILLIS JR	8/31
JAMES B. GORDON	8/12	KAY L. BAUMAN	8/31
ANITA F. ROESLER	8/13		
ERICA Y. RUTLAND	8/13		
FRANCIE L. PENDLETON	8/13		
LAURA MCMURTRY	8/13		
SYLVIA A. LAWSON	8/13		
LINDA J. JAMESON	8/14		
JOE HARLEY SHELTON	8/15		
CHRISTY RICHARDS	8/16		
SUSIE L. BEASLEY	8/18		
DOUGLAS P. BROWN	8/20		



### Employee's August Date-of-Hire



PRISCILLA M. DOSS	8/1/1972
CHERYL E. PERNELL	8/1/1979
PHILLIP E. TOLBERT	8/9/1982
SHARON L. MAINE	8/17/1982
BARBARA K. BEASLEY	8/1/1984
SHARON A. NOLAN	8/29/1989
KELLY M. DALRYMPLE	8/26/1991
GALEN R KURTH	8/30/1993
JULIA ANN BALLOU	8/30/1993
KAREN L. LITTERAL	8/31/1996
KATHLEEN LAUGERMAN	8/4/1997
GLENN E. WEBB JR	8/25/1997
JANET E. BOWEN	8/25/1999
STEPHANIE GERLING	8/14/2000
DAVID L. CALHOUN	8/1/2001
KIM L. COBB	8/9/2001
JOHN D. WOOD	8/27/2001
FANNIE HARSHBARGER	8/10/2002
GERALD W. HICKMAN	8/10/2002
SHARON DAVIS JORSKI	8/10/2002
BARBARA A. JOHNSON	8/19/2002
NGOC KIM NGUYEN	8/3/2004
KEVIN D. COLWELL	8/30/2004
BARBARA M. PARR	8/1/2005
ANGELA L. HILL	8/2/2005
TERRIE LUCILLE THOMAS	8/8/2005
VIVIAN A. STEVENSON	8/15/2005
ELIZABETH WILSON	8/14/2006
STORMY DAWN LEE	8/28/2006
JOE HARLEY SHELTON	8/1/2007
LINDSAY JONES EGLE	8/7/2007
ERIKA M. SALINAS	8/13/2007
STANLEY A. TAUCER	8/13/2007
JAIME HACKWORTH	8/27/2007
TRAVIS REID HOWELL	8/29/2007
VANESSA ANN SPAETH	8/12/2008
CARSEN MOON	8/27/2008
EVELYN E. BROWN	8/10/2009
JOHN R. DAY	8/10/2009
RACHEL LYNN ALLEN	8/10/2009
FELICIA D. BENNETT	8/11/2009
RANDALL MYSTER	8/11/2009
KRISTEN D. GADLIN	8/12/2009
ABIGAIL GRIFFIN	8/31/2009