

STAFF NEWSLETTER OF THE METROPOLITAN LIBRARY SYSTEM

June 2010

News from the MLS Shelf



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More Grads to Congratulate

Some MLSers weren't able to meet May ShelfLife's publication deadline and so we didn't get to add our Hoorays for everyone's graduation announcements. Here are a handful of extras carried over from last month.

Janet Bowen (BE): My son, Nathan Bowen is graduating from UCO. He has gotten a B.A. in Finance. His father and I are very proud of his accomplishment.

Francie Pendleton (DO): I had two grandsons to graduate this year. Trey Gooden graduated from Alma Wilson Academy and will be attending Platt College. James Guyton Jr., will graduate on June 7, from Boswell High School in Fort Worth, Texas. He will be attending Tarrant Jr. College in Fort Worth.

Peter Roberson (MTC): Peter's daughter Stephney Roberson graduated from Heritage Hall on May 27. She will be attending OSU in the fall.

Debbie Robertus, (BI): Please join all the staff at BI in congratulating our own page, Katrina York. She is graduating from OU SLIS with her MLIS. Unfortunately, she'll be leaving us, as well. We wish Katrina the best in her search for a full-time library position and will miss her. She is definitely a keeper.

Cheryl Mann, (CC): My dogs Napoleon and Louis both graduated Novice class from the Oklahoma City Obedience Training Club. Both have tested and passed the Therapy Dog International (TDI) test and are offering their services as Therapy dogs to help students read at the Capitol Hill and Southern Oaks Library.

Our congratulations as well to all the MLS graduates, whether they have two feet or four.



Cheryl Mann's dogs, Napoleon and Louis.

lune 2010

Data Base Updates Table 1 Data Base Updates The Intelligence you need for the career you went

We have another trial subscription to the Vault Career Insider database, which calls itself "the largest most comprehensive online career resource available." It's updated daily so you should be able to check it out soon and often. This is what it has to offer:

- Downloadable Career Guides
- Employer profiles and rankings
- Industry blogs and news covering the latest trends and issues
- Diversity, green programs and leadership development profiles
- Vault's job board, which matches employers and recruiters with top talent (that's you.)

You can get to it by going here: http://careerinsider.vault.com/wps/portal/careerinsider?parrefer=7300

Two of the databases to which we subscribe already have either recently been updated or will later this summer.



The Oklahoman has announced the release of an updated version of its Digital Archives. The new version includes updated searching and browsing capabilities. When you log in, you will see a new look and new features. The Archives now functions more like a website, and you can move between features with the menu buttons or by using your browser's Back button. Here are some of the features of the improved Archives:

Home - Perform simple searches from the past five years with results sorted by the most relevant articles.

Advanced Search - Refine your search, including by Date Range. You'll also have onscreen Search Tips here.

Browse Archive - You can now browse a range of dates and days of the week with thumbnail previews.

Search Within Results - Allows you to narrow your search even further within the search results.

Save Query - Lets you save searches and rerun them later from the Advanced Search screen.

My Collection - Keeps a list of the articles you've found for quick reading later.

Compatibility - The Digital Archives are now compatible with Windows 7. Vista and Windows XP.

You can call their customer service number at 405-475-4000 if you have questions or comments.

And finally, EBSCO announces that later this summer you will find changes to the Auto Repair Reference Center database. Some of these upgrades will include:

All repairs classified by OEMs, such as Ford, Honda, etc., on a given vehicle will be categorized and made available in the new ARRC user interface

Thousands of repairs (as opposed to hundreds in print repair manuals) for each vehicle will provide the most comprehensive repair coverage available to the Do-it-Yourselfer

Coverage will be provided for many more vehicles than Chilton, with historic repair information dating back to the 1940s

Content indicies will make finding repair information much easier, and will include wiring diagrams, specifications, maintenance intervals, TSBs, recalls and labor quide estimates

A streamlined content update system will ensure currency superior to the manual methods used by other sources

Researchers using the new interface will have more complete access to what they need, by being able to find content from PDFs, including graphics in the repair procedures

Take at look at these things as they become available so you'll be ready to help your customers find just what they need.

Ask the Ad Team

MLS Executive Director **Donna Morris** is expanding ShelfLife's "Executive Director Q & A" feature by inviting staff to send in questions directed to any member of the Ad Team. As we have been doing with the "Ask Donna" column, please send your questions to ShelfLife (dbentin@metrolibrary.org) so we can shape them before sending them on for answers.

We'll be ready to begin this new updated Q&A feature in the July issue, so now's the time to discover the answers to MLS-related questions.

June 2010

QUESTIONNAIRES

DESIGN AND USE



Lending Library Review:

Questionnaires: Design and Use

by Doug R. Berdie, John F. Anderson, and Marsha A. Niebuhr

This is the 2nd edition of a book originally published in 1974 that went on to become a standard text for anyone who needs to understand how to elicit information through the use of questionnaires.

Not many of us like filling in survey forms but sometimes they can't be avoided and you find yourself as either the surveyor or the surveyed. That's right, you may as well admit it—sooner or later you're going to have to ask for feedback from the public on the effectiveness of a library program or service, and the more you know about how to do it, the more reliable the information you get is going to be.

The authors of this book are the ones to go to when you need to find out how to create the most effective questionnaires. Douglas Berdie, Ph.D., is President of Consumer Review Systems, Inc. John F. Anderson, Ph.D., and Marsha A. Niebuhr are President and Vice President of Anderson, Niebuhr & Associates, Inc., a firm specializing in marketing and survey research.

Amazon.com tells us that the book covers, among other topics, "how to choose between mail surveys and interviews, designing a study using questionnaires, questionnaire format, how to write questions, discussion of response rates, and brief recommendations on analyzing data from questionnaires. A highlight of the book is the fully annotated bibliography containing 494 sources of important work related to survey research conducted over the past 50 years, with a table of contents organized by topic. Extensively illustrated, this book is a must for people in business, marketing, psychology, education, journalism, sociology, health care, government, and all other areas where questionnaires are used."

The book costs \$50, and that's why we have libraries. No question about that.

A Tip of the Hat

Robinson as sent by his mom, LO Administrative Specialist **Nita Normore**. Quarte is a student at Putnam City North High School, where he medaled at every sports event he entered last school year. So successful and popular is the young man, he was named Panther of the Day on May 14, and was a Player of the Month as well.

MLS is one extended family and we're all proud of each other's achievements. If there is something you want all of us to know about, be sure to let ShelfLife know. Send your information to Doug at dbentin@metrolibrary.org.

Why What We Do Matters

Need something to boost your spirits? Check out this excerpt from an interview with Ray Bradbury as published in the Spring 2010 issue of The Paris Review. Bradbury speaking:

"I'm completely library educated. I've never been to college. I went down to the library when I was in grade school in Waukegan, and in high school in Los Angeles, and spent long days every summer in the library. With the library, it's like catnip, I suppose: you begin to run in circles because there's so much to look at and read. And it's far more fun than going to school, simply because you make up your own list.

"I am a librarian. I discovered me in the library. I went to find me in the library. Before I fell in love with libraries, I was just a six-year-old boy. The library fueled all of my curiosities, from dinosaurs to ancient Egypt. When I graduated from high school in 1938, I began going to the library three nights a week. I did this every week for almost ten years and finally, in 1947, around the time I got married, I figured I was done. So I graduated from the library when I was twenty-seven. I discovered that the library is the real school."

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No Outstanding Service Award in 2010

OSA Committee Chair **Elizabeth Kessler** (HUM) has announced that due to several reasons MLS will not be awarding Outstanding Service Awards this year.

"A few weeks ago," Elizabeth reported, "Outstanding Service Award (OSA) past chairs and I met to review the program to determine if it is fitting the needs of MLS employees. After much discussion, we have recommended that the OSA program be suspended for this year and reorganized."

The team's recommendation was approved by the Executive Director and the Deputy Executive Directors.

The decision was arrived at after considering several factors, primary among them being the fact that few nominees are received each year. The height of interest in the program came in its second year of existence, 2005, when 35 names were put into nomination. Since then, the average number has been 21, or less than 5% of the total number of MLS employees.

Another major consideration was the belief by some employees that the OSA was awarded due to factors that had little to do with the nominee's actual job performance and even less with the concept of "above and beyond." Some see it as nothing more than a popularity contest.

But Elizabeth sees this as an opportunity for OSA to evolve, not collapse.

"The formation of an 'Implementation Team' is in the planning stages," she said. 'This team will take the recommendations from the committees of the cultural survey (change, communication and underappreciated) and apply them. Employee recognition does tie in with the underappreciated committee recommendations.

"So, while OSA may be absent this year, we might have a completely new and improved recognition program in the years to come."

June 2010

Building a Reading City — One Person at a Time



et everyone know what you're reading by sending titles or subjects in to ShelfLife. Our email address is dbentin@ metrolibrary.org. It's just another way we can get to know each other.

Lisa Wood (OUT), is currently reading *NurtureShock* by Po

Bronson and Ashley Merryman, *Sharing Nature with Children* by Joseph Cornell, *The Happiness Project* by Gretchen Rubin, and *Sabriel* by Garth Nix

Doug Bentin (MaC): The \$30,000 Bequest and Other Stories by Mark Twain, To Hell on a Fast Horse: Billy the Kid, Pat Garrett, and the Epic Chase to Justice in the Old West by Mark Lee Gardner, Film Noir: An Encyclopedic Reference to the American Style edited by Alain Silver and Elizabeth Ward

Dana Morrow (OUT): The Best of Friends by Sara James and Ginger Mauney, The Good Rain: Across Time and Terrain in the Pacific Northwest by Timothy Egan, Superfreakonomics by Steven Levitt

Heidi Port (DVS) -- *Brain Rules* by John Medina, and *From the Top Down* by Susan J. Ellis.

Nancy Lytle (MaC) – Magic Gardens/a Modern Chronicle of Herbs and Savory Seeds by Rosetta Clarkson

Kim Edwards (DN) -- Going Bovine by Libba Bray

The ShelfLife Quiz: Birthdays in June

Writers of vastly different styles and subject matter frequently share the same birthday. Here are some from June. See if you can match the descriptions with the names.

Born June 2:

One of these writers had some very odd ideas of fun and the other wasn't known for writing about any kind of fun at all.

Born June 3:

____ One was a favorite of the Beat Generation and the other is a dealer in rare books.

Rorn June 9

____ One is remembered for a single novel and the other contributed to several popular Broadway shows.

Born June 10:

One won the Nobel Prize and the other won the National Book Award

Born June 12:

One was German and the other was Swiss

Born June 26:

A famous movie based on a novel by one won two
Oscars in 1938; a movie based on a novel by the other
won one Oscar in 1980.

Born June 25:

One advised writers to "Never use a long word where a short one will do" and the other said "I believe the passage from home to school is the second biggest trauma of childhood; the first is, of course, being born."

Writers:

- A. Saul Bellow and Maurice Sendak
- B. Allen Ginsburg and Larry McMurtry
- C. Pearl Buck and Walter Farley
- D. The Marquis de Sade and Thomas Hardy
- E. Charles Webb and Cole Porter
- F. George Orwell and Eric Carle
- G. Anne Frank and Johanna Spyri

Answers on page 7

June 2010

The Village Fair



ey. That's a cat—no it's **LaVetta Dent**, who had her face painted at the Village Fair. The Village Library participates each May, with the Special Friends of the Village, giving out library information at the Village Fair.

In the photo above are **Tiffany Bonner**, **LaVetta Dent**, **Evelyn Brown**, and **Cindy Martin**. On the back row is **Tam Atlabachew** and **Van Beilstein**.



Here are the clues to this month's mystery person.

Fave Music: Broadway show tunes, 70s & 80s rock

Fave Book(s): 50 and House

Fave Vacation(s): Honeymoon in Hawaii, or in NYC

on a Broadway musical tour

Fave Movie: (Musical - The Lion King) & Star Wars

Fave TV Show: NCIS LA

Fave Food: Anything sweet **Fave Season**: Anytime it's warm!

Fave Hobby: Embroidery and cross-stitch Spouse, no kids, no pets

Do you:

Text, Facebook, Twitter: Used to FB until invasion of privacy

became an issue

PC or MAC: PC (but Windows 7 wasn't my idea)
Special Skills: Food at finding gifts & souvenirs

for people

What profession would you be in if you were not working in the library? Being a needlework pattern designer sounds kind of fun.

Do you have a 'Bucket List' And what's at the top of it?Just to love the people in my life. I figured out a while ago that I don't know how much time I have, so no point in a Bucket List.

Answer on page 7



Dee McDaniel, an extension specialist at Harrah, has worked at MLS since 2005.

Dee is a hoot. She likes working at the library because it is "much quieter than my house." Dee has five children ranging in age from five months to nine years. She's also a foster parent and invites staff to consider becoming a foster parent.

For 'fun' Dee listens to audio books and music and joking with her co-workers. She said she sees herself as an unpaid comedian!

Dee used to be a star Atari player, now she'll challenge anyone to a game of Bejeweled.

Vacation plans include a trip to Lake Tenkiller where she and her family go every year.

You can probably find Dee on Facebook, she's an admitted Facebook junkie.

Being at the library, Dee says, gives her access to books and the enjoyment of talking to others who enjoy the same books she does.



June 2010

HELLO TO

Jennifer England	Librarian, DN
Darryl Hilliard	Mat. Sel. Div. Tech., ILL
Heidi Wells	Mat. Sel. Div. Tech., CAT
Courtney Coon	Page, WA
Kim Nelson	Proj. Spc., OUT
Kate McLain	Proj. Spc., OUT
Laura Winters	Page, ED

PROMOTION

Anna Todd	From Mat. Sel. Tech, MSL
	to Librarian, RE

RETIREMENT

Laura Tallant	Circ Clerk, DN	
BJ Williams	TV Prog. Coord., TVP	

GOODBYE TO

Hannah Rudek	Page, RE
Rachel Hudson	Page, ED
Debbie Rigsby	Circ Clerk, ED
Amy Laminsky	Librarian, ED
Navin Gazi	Page, WA
Tonda Kelly	Page, ED
Katrina York	Page, Bl
Rachael Ramsey	Page, SO
Claudia Wagner	Page, ED
Darien Goldman	Tech. Asst., WA
Chad McNaughton	Tech. Asst., MC

Answers to ShelfLife Quiz

June 2: D Marquis de Sade and Thomas Hardy June 3: B Allen Ginsburg and Larry McMurtry June 9: E Charles Webb and Cole Porter June 10: A Saul Bellow and Maurice Sendak June 12: G Anne Frank and Johanna Spyri June 25: F George Orwell and Eric Carle June 26: C Pearl Buck and Walter Farley



Jennifer England



Darryl Hilliard



Heidi Wells



Courtney Coon



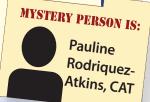
Kim Nelson



Kate McLain



Laura Winters



Juna 2010

June Bulletin Board



June Birthdays

RAMINA GOLSHANI	6/2
RISA M. WHITE	6/3
ELLINGTON WOODY SR	6/4
PHILLIP DEWAYNE BELT	6/6
SALLY A. GRAY	6/6
MAEGYN DOYLE	6/10
TERRIE LUCILLE THOMAS	6/10
CARSEN KENNETH MOON	6/11
CLYDE D. HERROD	6/11
GALEN R KURTH	6/11
JEAN E. JOHNSON	6/11
KIMBERLY ANN CLARK	6/13
DAWN L. GEHLING	6/15
MATTHEW G. COTTER	6/16
NAVIN KARIM GAZI	6/16
MARILYN E. BACKUS	6/17
STORMY DAWN LEE	6/17
CONRAD J. DOTY	6/19
DANA L. MORROW	6/20
SHAYLA ARIELLE LAW	6/21
CANDACE C. TURNER	6/22
GLORIA B. DELEON	6/22
KRISTEN D. GADLIN	6/22
KELLY KRISTINE MIXON	6/23
PATRICIA A. WIDHALM	6/23
CHRISTINE R. BASSETT	6/25
DARCUS D. SMITH	6/25
DAVID L. CALHOUN	6/25
HANNAH SAYRE RUDEK	6/25
PAULA A. HANNAPEL	6/25
D. DIANE SHARP	6/28
JIMMY C. WELCH	6/28
TAMERAT ATLABACHEW	6/28



Employee's June Date-of-Hire



CONRAD J. DOTY	6/1/1968
DONNA L. MORRIS	6/1/1969
CHERYL A. MANN	6/21/1973
BJ WILLIAMS	6/3/1974
LAURIE F. MACK-CLARK	6/9/1975
SELMA ZUHDI	6/17/1977
SUSAN A. STINSON	6/25/1980
EBRAHIM EJTEHADI	6/24/1982
SHEILA D. FIXEL	6/7/1983
ANN G. ALIOTTA	6/4/1984
DEBORAH MONTGOMERY	6/2/1986
LANNY B. MYERS	6/8/1987
RANDY L. KNUTSON	6/25/1990
JULIE A. SCHOFIELD	6/24/1991
ABOLGHASEM SIAVASHI	6/27/1994
KATHRYN A. WILLIAMS	6/30/1994
PHYLLIS A. DAVIDSON	6/27/1995
JEAN E. JOHNSON	6/10/1996
CHARLEEN K. MILLER	6/23/1997
KIMBERLY A. EDWARDS	6/14/1999
STACY G. SCHRANK	6/7/2004
DANIELLE D. WALKER	6/8/2004
TERI LYNN WOOLEY	6/10/2004
CHARLA RENE AUCONE	6/21/2004

CRYSTAL DAWN EASLEY	6/28/2004
KIMBERLY ANN TERRY	6/20/2005
BRANDI E. ORTIZ	6/27/2005
CANDACE LEE MCDANIEL	6/26/2006
SHANELLE J. JACKSON	6/5/2007
DESTAVIE S. ELLIS	6/5/2007
GAIL S. SLOOP	6/11/2007
ANNE OLIVIA MOTLEY	6/18/2007
ANDREA GESELL	6/2/2008
HIEN SI CHAU	6/4/2008
WARREN ANDERSON	6/6/2008
AMY LAMINSKY	6/16/2008
JON LUCAS VODKA	6/1/2009
JESSICA CARTER	6/3/2009
MOLLY ALLEN	6/9/2009
CARL TIBBETS	6/16/2009
WILLIAM CHRIS SANZ	6/17/2009
DIANE SARANTAKOS	6/29/2009
MELODY P. NEARY	6/29/2009
SARA DIANE OUTHIER	6/30/2009

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July Bulletin Board

July Birthdays

HIEN SI CHAU	7/1
BRECK ALAN MCGOUGH	7/2
KASANDRA DEWBRE	7/4
BEVERLY CUNNINGHAM	7/8
BRADLEY D. GAFFNEY	7/8
NATHAN I. CLYMER	7/8
CYNTHIA SELINGER	7/9
DOYLE K. WILCOX	7/10
ELIZABETH ANN KESSLER	7/10
SUZETTE FELTON	7/11
CHAD M. MCNAUGHTON	7/11
ALMA LOUISE BROWN	7/12
AARON J. STEWART	7/13
LINDA M. WILLIAMS	7/14
LAWANA MORGAN	7/14
CARL MICHAEL TIBBETS	7/15
KELLEY E. HOFFMAN	7/15
KIMBERLY ANN TERRY	7/16
DENISE A. COURTS	7/19
JEFFREY E. FREDERICKS	7/20
HARRY DUY HOANG	7/21
ERIKA M. SALINAS	7/22
SHIRLEY J. HENDERSON	7/23
MICHELLE HINDMAN	7/23
DIANE RICE	7/24
JANET E. BROOKS	7/24
DENYVETTA DAVIS	7/26
GLORIA J. TURNER	7/26
ROSE ANNE KIRBY	7/26
DENESA C. BENNETT	7/28

Employee's July Date-of-Hire

JANET E. BROOKS	7/1/1980
URSULA A. WARD	7/1/1982
RONNA C. DAVIS	7/19/1982
FRANCES V. HARBERT	7/8/1985
ANITA F. ROESLER	7/28/1985
DAVID L. MACK	7/2/1990
ANGELA M. PAELTZ	7/15/1992
PAT WHISENHUNT	7/25/1994
DAGMAR M. PEERY	7/7/1997
CAROL F. MOODY	7/28/1997
PAULA A. HANNAPEL	7/26/1999
KIMBERLY A. RICKEY	7/10/2000
RUSSELL L. PIERCE	7/17/2000
JOHN LEROY HILBERT	7/16/2001
LISA M. WOOD	7/16/2001
MARIA E. WATKINS	7/21/2003
REAGAN KLOIBER	7/6/2004
AARON G. KILLOUGH	7/18/2005
ROSE ANNE KIRBY	7/6/2006
KAYHAN N. YAZDANI	7/17/2006
MICHELLE HINDMAN	7/17/2006
SHIRLEY ANN WOLF	7/18/2006
BRYAN CONNOR SMYTHE	7/3/2007
RONALD HARRISON	7/30/2007
RICK SAMUEL GEORGE	7/30/2007
RAMINA GOLSHANI	7/30/2007
CHEYENNE HIGGINS	7/14/2008
LENA MUNIR KHADER	7/15/2008
KIRSTIE ANN BROWN	7/15/2008
KELLEY A. CHEEK	7/1/2009
BRECK ALAN MCGOUGH	7/14/2009
JULIE ANNA HENRY	7/27/2009