



STAFF NEWSLETTER OF THE METROPOLITAN LIBRARY SYSTEM

January 2010

## News from the MLS Shelf



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# The Adventure Begins!

**Pauline Rodriguez-Atkins**, Cataloging Manager, and her teams from Cataloging and Interlibrary Loan, are not quite where you think they are for two reasons: 1) they're in the process of moving to their new home in the brand spanking new Service Center, and 2) the excitement is so intense, they're beside themselves.

Cataloging plans to begin their move on Monday, January 11, and ILL will follow on Jan. 20. The complete move should be finished by Monday, Jan. 25th. Cataloging and Interlibrary Loan will continue operations throughout the move process.

"Since we will be transitioning to new workspaces and workflows," Pauline said, "we are trying to minimize the possibility of anything being lost or 'falling through the cracks'. We also don't want to pack and move anything that we don't have to!"

They will appreciate your help by follow-

ing the instructions below. Questions about the instructions should be directed to Pauline. Just give her a call at 3552.

Do not route items for replacement barcodes to CAT after Friday 12/31. Materials may be placed on temp loan to SY/CAT and routed beginning Tuesday 1/19.

Do not fill system reserves for CAT after Friday 12/31; hold until Tuesday 1/19. If a reserve is accidentally filled, do not route; hold and route on 1/19.

Do not send gift materials to CAT after Friday 12/31; hold and route on Monday 1/25.

Do not send Cataloging Consideration requests to CAT after Wednesday 1/6; hold requests and send on Tuesday 1/19.

Make sure not to place any item routed to CAT in CH bins.



Service Center at 300 N.E. 50th street. Photo taken on Nov. 6, 2009.

## Trial Database

**M**aterials Selection has arranged for us to take advantage of another trial database all month long and through the end of February.

It's Math Vids, a collection of free videos to help those—like newsletters editors—who have problems with math. Actually, it's for students from middle school through college.

Say you're having a hard time with differential equations. You go to [www.MathVids.com](http://www.MathVids.com) and click on the appropriate section and you'll find 33 different videos to choose from. Other topics include calculus, algebra, geometry, statistics, and basic math, among others. There are even games and lessons in math history.

Here's how the site describes its offerings:

"MathVids.com is a video help website with a large collection of math video lessons from middle school through college math. Lessons are taught using a variety of teaching styles by teachers around the country. All content, including videos, reviews, lesson resources, links, and worksheets, is reviewed and approved by a certified math teacher to ensure that all content is accurate and correct."

Material Selector **Susan Ryan** asks that you let her know what you think of the site after you check it out.



## The ShelfLife Quiz: Oklahoma Goes Bowling

**H**ow well do you know that part of Oklahoma history that is truly meaningful? I refer, of course, to end of year college Bowl Games. The state of Oklahoma has been represented (mostly) proudly in these games. How much of that history do you know?

1. Alabama is playing Texas for the national title and many Oklahomans are rooting for 'Bama to win. OU has played Alabama twice in bowl games—The Orange Bowl in 1963 and The Bluebonnet Bowl in 1970. Who won those games?
2. OU has played Florida State in four bowl games. One team won only one game. Which team?
3. OSU has played Florida State in two bowl games. How did those turn out?

4. OU has played only three schools from Texas in bowl games. Which schools?
5. OSU has played two schools from Texas in bowl games. How did those games turn out?
6. OU got shut out twice in the Orange Bowl. Which opponents pulled it off?
7. What was the highest point total OSU has ever run up in a bowl game?
8. Which Oklahoma university was the first to appear in 5 straight New Year's Day Bowl Games?
9. In what year did OU win the Sugar Bowl twice?
10. Which Oklahoma university led the nation in passing for five years in a row?

*Answers on page 7*

# ShelfLife

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## 2009 Benefits Fair

Did you get to attend the Benefits Fair last month? If not you not only missed out on some good information and good times, but you also didn't win any of the door prizes.

There were prizes? You betcha. Make plans to attend next year and maybe you, like these lucky MLSers, can carry home something extra.

<b>Provided by</b>	<b>Door Prize</b>	<b>Employee</b>	<b>Location</b>
Midfirst	Coffee Mug Set & \$50 Visa Card	Diana Sarantakos	DVS
	Thunder Golf Balls & Drawstring Bag	Shirley Henderson	MWC
UNUM	Lunch Bag	Sharon Nolan	BE
	Lunch Bag	Laurie Clark	BO
	Lunch Bag	Teresa Matthews	ED
The Holmes Org	Cookbook	Crystal Suppes	MWC
	Cookbook	Frank Ray	BO
	Cookbook	Steven Isaccs	IT
	Cookbook	Janet Bowen	BE
	Water Bottle	Peter Roberson	DN - MTC
	Water Bottle	Terrie Thomas	BI
Lab Card	Duffle Bag	Mary Sholly	DN
Caremark	Back Pack	Denise Ryan	BO
	Duffle Bag	Lynda Barr	OUT
	Duffle Bag	Lloyd Lovely	BO
Cap (Integris)	Tote Bag	Pam Buchanan	IT
	Tote Bag	John Wood	IT
Pacer (Integris)	Sweat Shirt	Ronna Davis	ED
MAA	Wind Shirt	Sylvia Lawson	BO
	Wind Shirt	Joyce Johnson	DIR-Mail
	Wind Shirt	Stacy Shrank	Plan
VSP	Reusable Shopping Bags (3)	Katrina Prince	BE
Bank of America	Coffee Mug	Denyvetta Davis	LO
Rose State	Flash Drive	Maria Watkins	DIR
	Book Light	Carol Roberts	CT
Guthrie Rite Language Clinic	(Hearing Tests)		
	\$15 Itunes Card	Ann Meeks	BI
MLS Volunteers	MLS Back Pack		
(Heidi Port)	MLS Back Pack	Francie Pendleton	DIR
	MLS Back Pack	JR Day	DIR
	MLS Back Pack	Lisa Walker	BO



## YOU MUSTA BEEN A BEAUTIFUL BABY

Probably most of you don't remember that old song, but you don't have to be able to sing it to appreciate a beautiful baby when you see one. Not long ago, one of MLS' beautiful babies was recognized and rewarded.

Radio station KJ103 sponsored a contest late last year to find Oklahoma's cutest baby. A friend of Executive Assistant **Maria Watkins** contacted Maria and suggested

that she enter Maria's daughter, "Princess Payton," and voila, now everyone knows what we know—Payton is the cutest baby in Oklahoma. It's official. KJ103 says so.

The prize was a \$1,000 Baby Shopping Spree.

"When Payton won," Maria told us, "I was able

to choose any store or stores that had an on-line registry option. We ended up going to Babies "R" Us/Toys "R" Us. Payton got an outdoor playhouse with all the bells and whistles. She also got a battery operated car that she can have fun sitting in for now and then actually drive as she gets bigger.

"We also got a couple of boxes of diapers and wipes (can't have too many of those). We got her two potty chairs (for when she starts potty training) one for home and one for the sitter. She got all kinds of Fisher Price little people toys, and she even had money left over to buy her brothers a Christmas present!"

Congratulations to Maria and Payton.



### Lending Library Review:

## Customer Surveying: A Guidebook for Service

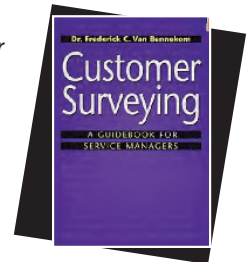
by Frederick Van Bennekom

*Customer Surveying: A Guidebook for Service Managers* is written to assist the services manager to effectively plan and manage a survey project. It is not an encyclopedia on the subject of surveying or a textbook on survey theory. Rather, its 256 pages aim to provide the tools the survey novice needs to collect real and useful information about customers' perceptions of service quality. The Survey Guidebook introduces theories and concepts, but always with a focus on practical application.

The term "guide" is used very explicitly here. The book helps show the path through unknown territory, helping the journeyer to avoid pitfalls, but also answering questions along the way and pointing out features that enhance the value of the trek. The Survey Guidebook plots a path for the surveyor from planning the project, designing the questionnaire, administering the survey, to analyzing and reporting the results using standard desktop software. Tasks for each stage are described and the pros and cons of various options are outlined. The Survey Guidebook pays particular attention to options for questionnaire design and techniques for survey administration, including web and email surveying techniques. Sixty-seven charts and figures are included in the book to help explain the concepts, and four exercises help readers practice their new-found skills.

One reviewer wrote: "Van Bennekom lucidly takes readers through each stage, explaining everything from the trade-offs involved to potential pitfalls. Everything is clearly explained; even those without a math or science background will be able to understand the concepts behind survey analysis."

Another called the book, "powerful info, yet easy to understand and actually fun to read."



January 2010

## Ralph Ellison Up & Running Again

Everyone at the Ralph Ellison Library is breathing a lot easier now that the Grand Opening has taken place and everything—well, most things—has returned to normal. RE Manager of Library Operations Michael Owens sent the following message:

"Thanks to all the volunteers for helping us move to our new beautiful building. In just two days, we moved our entire collection".

That represents a lot of hard work performed in a timely manner.

Here are some photos of the library and event, and everyone is invited to drop by and have a look around.



Above, RE staff at circ: from left to right, Rena Gibson, Ciar Pierce and LaWana Morgan.



At right: new reserves check-out system.



At right: Commission members with Spoticus from left to right: Ralph Bullard, Carolyn Willis, Beth Toland, Hugh Rice and Fran Cory.

## Building a Reading City—What Book Is On Your Bedside Table?

We work in or for a library, right? So we're supposed to be readers, right?

Well, some of us are more dedicated readers than others.

**Christine Bassett**, Librarian at BI: The latest Inspector Wexford: *The Monster In The Box* by Ruth Rendell, and the latest Johan Theorin, *The Darkest Room*. Also on my To-Be-Read list are: *A Book Of Silence* by Sara Maitland; *Baking Cakes In Kigale* by Gaile Parkin; and *Wishin' And Hopin'* by Wally Lamb. In addition, on Sony walkman I'm listening to *Ford County* by John Grisham. I can't wait for *Diary of Adrian Mole: The Prostrate Years* by Sue Townsend which will be carried in my suitcase back from England this Christmas!

**Buddy Johnson**, Librarian at DN: I'm reading John Kenneally's *The Hounour and the Shame* and Robert W. Merry's *A Country of Vast Designs*.

**Nancy Lytle**, Communications Specialist: The Library of America's *American Fantastic Tales*, [vol. 1]: *Terror and the Uncanny from Poe to the Pulps*.

**Anita Roesler**, Senior Services Coordinator, OUT: I've been reading a variety of Christmas stories so I can add them to my Christmas Booktalk. I'm ready to begin *Finding Father Christmas* by Robin Jones Gunn, *A Christmas Blizzard* by Garrison Keillor, and then *An Echo in the Bone* by Diana Gabaldon. Not mind-expanding but all very relaxing. Thanks for asking!

**Kim Terry**, Director of Marketing and Communications: Dan Brown's new thriller, *The Lost Symbol*.

Let us know what you've been reading. Send titles to [dbentin@metrolibrary.org](mailto:dbentin@metrolibrary.org).

## Having a Fine Time

This story was all over the Internet so you may have seen it, but just in case you missed it we wanted to bring it to you. It will reassure you as to the innate honesty of library customers.

Seems that recently Stanley Dudek, a man in New Bedford, Massachusetts, returned a library book called *Facts I Ought to Know About the Government of My Country*. A worthy subject, yes? The news here is that the book was due back at the library from which it had been borrowed on May 10. May 10, 1910, that is.

His mother, who died about 10 years ago, had borrowed the book and it ended up forgotten in a box of her belongings. Even with 99 years worth of accumulated fines on the book, Dudek decided to return it. The fine had been one penny a day in 1910, so he owed \$361.35.

The New Bedford Library graciously waived the fine and is going to put the book on display.

These stories of way-overdue library books crop up every so often and make us wonder how many lost library books are forgotten in trunks in attics all across the country. They can't all be under the beds of junior high students.



### • MYSTERY PERSON •

Here are the clues to this month's mystery person.

<b>Fave Music:</b>	Opera
<b>Fave Book(s):</b>	Action/Romance
<b>Fave Sports:</b>	Ice Skating
<b>Fave Vacation(s):</b>	Texoma Lake
<b>Fave Movie:</b>	<i>Gone With the Wind</i>
<b>Fave TV Show:</b>	<i>Adams Family</i>
<b>Fave Food:</b>	Too many to list
<b>Fave Season:</b>	Summer
<b>Fave Hobby:</b>	Dancing and swimming
<b>Pets:</b>	A dog
<b>Family:</b>	Some
<b>Do you Text or Twitter:</b>	Nope
<b>Special Skills:</b>	Jet ski stunts

**What profession would you be in if you were not working in the library?** *Mortician*

**Is there something you want to do or accomplish before you die?** *Win the lottery*

*Answer on page 7*

## STAFF PROFILE Fingerprints

**Mary Sholly**, circ clerk at DN, has worked for MLS for 6-7 years.

For fun she plays guitar and sings and being the good samaritan, is fostering a puppy called Delilah.

In Mary's spare time she reads, plays soccer and ultimate frisbee for sport. Currently she is reading *The Van Allen Legacy*, a vampire novel.

She enjoys traveling and has been to Pennsylvania,

Florida and New Orleans and will re-visit Georgia in February to see her sister.

Mary loves working at the library where things change everyday, from new customers to anything-can-happen-at-the-library!

And she thinks of her co-workers as not just job mates, but good friends too!





# ShelfLife

January 2010

## HELLO TO

Debra Rigsby .....	Circ Clerk, ED
Myles Younge.....	Technology Asst., BI
Jean Longo .....	Librarian, RE
Kasandra Dewbre .....	Admin. Spc.-Benefits, HUM
Lori Mullooly .....	Circ Clerk, WA
Laura Johnson .....	Page, DN

## PROMOTION

Josh Lewis .....	From Circ Clerk, CT to Ext. Spc., JN
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## GOODBYE TO

Veronica Bernal .....	Cataloging Tech., CAT
Michelle Merriman.....	Tech Processor, TP
Brenda Hammons .....	Page, BI
Karen Bays.....	Mgr of Library Op. II, ED

## SYMPATHY

To Nita Normore, Library Operations, whose son Ramon Anthony Robinson, passed away Dec. 14.

And to Laura Tallant, DN, whose father died in New Mexico in December.



Debra Rigsby



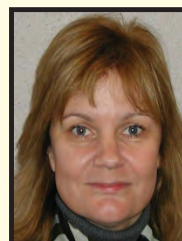
Myles Younge



Jean Longo



Kasandra Dewbre



Lori Mullooly



Laura Johnson

## Answers to ShelfLife Quiz

1. Alabama won the Orange Bowl and the Bluebonnet Bowl ended in a 24-24 tie.
2. Florida State won The Gator Bowl in 1965, 36-19.
3. That series stands at 1-1.
4. SMU in the 1968 Bluebonnet (OU lost), Houston in the 1981 Sun Bowl (OU won) and Texas Tech in the 1993 Sun Bowl (another OU win).
5. OSU lost to Texas A & M in the 1981 Independence Bowl and beat Baylor in the 1983 Bluebonnet Bowl.
6. Tennessee in 1939 and Alabama in 1963.
7. 62 points against Wyoming in the 1988 Holiday Bowl.
8. The University of Tulsa, 1942-46 (Sun, Sugar, Sugar, Orange, Oil)
9. 1972. On Jan. 1 beating Auburn, and on Dec. 31 beating Penn State
10. 10. The University of Tulsa, 1962-66.

**MYSTERY PERSON IS:**  
Lanny Myers,  
Mtc. Tech,  
Mtc.

# ShelfLife

January 2010

## January Bulletin Board



### January Birthdays

LAURIE F. MACK-CLARK	1/2
RONALD HARRISON	1/2
JERRY C. NANCE	1/3
RANDY E. WAYLAND	1/4
URSULA A. WARD	1/5
BRADLEY S. MCCOY	1/5
MICHAEL LEE	1/6
JULIA MCCONNELL	1/6
RENA M. GIBSON	1/6
DENISE A. LUKES	1/7
SALLY K. PHILLIPS	1/7
CAROL F. MOODY	1/8
CECIL L. PEADEN	1/9
WANDA LITTLE	1/9
PATRICIA WHISENHUNT	1/10
LI WANG	1/10
PETER L. ROBERSON	1/12
LYNDSIE RAE DOYLE	1/12
DUNG A. LE	1/12
STEVEN B. JENKINS	1/14
RICHARD ANTONISSE	1/14
MICHELLE MERRIMAN	1/14
KYNDALL OVERSTREET	1/14
JUSTIN HERWIG	1/15
ANNE OLIVIA MOTLEY	1/15
TODD S. OLBERDING	1/18
BEVERLY K. PHILLIPS	1/18
JOE J. POE	1/19
JOYCE A. JACKSON	1/19
RONNA C. DAVIS	1/19
GLENN E. WEBB JR	1/19
RANDALL MYSTER	1/20
JOHN LEROY HILBERT	1/21
DANA M. PHILLIPS	1/21
NICOLE E. BURESH	1/21
KATHY S. MARQUIS	1/22
ABIGAIL GRIFFIN	1/23
JOSHUA LEWIS	1/24
JESSICA L. MINTER	1/24
NGOC KIM NGUYEN	1/24
KIARA CALIP	1/24
JOANN WALKUP	1/25
JOAN G. KENDALL	1/26
ROBYN LYNN ICKS	1/29
SUSAN M. MONROE	1/30
TANAZ DERAKHSHAN	1/30
LLOYD LOVELY	1/31



### Employee's January Date-of-Hire

CAROL L. PROVINCE	1/6/1975
KATRINA B. PRINCE	1/6/1985
NANCY J. LYTTLE	1/22/1985
SYLVIA A. LAWSON	1/24/1989
ERIC G. KING	1/9/1990
JAMES E. NIMMO, JR	1/18/1993
MARIE NICHOLS	1/5/1994
GREGORY W. BENNETT	1/21/1997
DENISE A. LUKES	1/5/1998
TIMOTHY D. FISHER	1/26/1998
BUDDY JOHNSON	1/26/1998
LISA L. WALKER	1/26/1998
VICTORIA E. DIXON	1/26/1998
KATHY L. FRITSCH	1/27/1998
CHRISTINE R. BASSETT	1/25/1999
TIMOTHY D. HANNA	1/16/2001
JENNIFER ADKISSON	1/7/2002
SHARON G. BISH	1/7/2002
LAURA MCMURTRY	1/23/2002
KELLEY E. HOFFMAN	1/21/2003
LLOYD LOVELY	1/12/2004
PATRICK D. WILLIAMS	1/20/2004
KIM ELLEN MACARTY	1/1/2005
BETH K. STEELMAN	1/18/2005
JONATHAN E. WILLIS JR	1/4/2006
JONITA NORMORE	1/4/2006
LYNDA G. TONEY BAHR	1/4/2006
LIANA C. MICH	1/30/2006
MARK DANIEL VANCE	1/30/2006
ANNA N. TODD	1/31/2006
MATTHEW G. COTTER	1/2/2007
PAIGE ALLYSON NIFONG	1/12/2007
NATHAN I. CLYMER	1/29/2007
GERALDINE E. ADAMS	1/2/2008
DEBORAH AUSTIN-MUNDEN	1/14/2008
ADELAIDA H. MADISON	1/28/2008
LINDA J. MORPHIS	1/28/2008
KIMBERLY ANN CLARK	1/12/2009
DEBORAH MCPHERSON	1/26/2009
JAMAR O'NEIL RAHMING	1/26/2009
LACI REID BOWERS	1/29/2009
CLIFFORD MICHAEL LEE	1/29/2009



## February Bulletin Board



### February Birthdays

FRANK C. RAY	2/1
KAELI M. DUNN	2/1
HECTOR L. MATA	2/6
DEBORAH MCPHERSON	2/7
JEAN M. LONGO	2/7
KAREN L. LITTERAL	2/9
CAROL L. ROBERTS	2/9
ANN L. MEEKS	2/9
DEVON D. MCDANIEL	2/10
CHARLA RENE AUCONE	2/15
KRISTIN LYNN HILL	2/17
CAROL S. HUNTER	2/18
ERIC G. KING	2/18
KATHRYN KAY SHEESLEY	2/19
KATHLEEN LAUGERMAN	2/20
DANIEL E. FIELDS	2/20
JULIANNA LOUISE LINK	2/23
ERICA J. GOLDMAN	2/23
DACIA ALEXANDER	2/23
JERRY LEO O'HARE	2/24
LARRY G. JOHNSON	2/24
JOAN D. PORTER	2/25



### Employee's February Date-of-Hire

RIC REA	2/16/1982
DENESA C. BENNETT	2/28/1986
LINDA J. JAMESON	2/26/1990
SARAH J. KELLUM	2/14/1994
SUSAN M. MONROE	2/12/1996
DARLENE S. BROWERS	2/12/1996
ROY S. BALLOU	2/8/1999
GEORGE M. MARSHALL	2/15/1999
SHAHIN S. ASGHARI	2/16/1999
SUSAN K. BECKETT	2/7/2000
TERI L. REDENBAUGH	2/16/2001
CAROL S. HUNTER	2/19/2001
CHERYLL RENEE JONES	2/3/2003
GLORIA J. TURNER	2/2/2004
TAMERAT ATLABACHEW	2/2/2004
CHRISTOPHER CARROLL	2/17/2004
LAWANA MORGAN	2/23/2004
JAMES B. GORDON	2/2/2005
RIKKI D. MARTIN	2/5/2007
DAVID WAYNE RUSHING	2/4/2008
DAN W. HOLMAN	2/11/2008
GLORIA B. DELEON	2/23/2009