



ShelfLife

STAFF NEWSLETTER OF THE METROPOLITAN LIBRARY SYSTEM

June 2009



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MLS Culture Survey

MLS Deputy Executive Director/Library Operations **Kay Bauman** wants everyone to be informed about the results of the recent Culture Survey and what is being done with them. At the X-change meeting on March 30, supervisors were charged with discussing the results with their staffs and then bringing the best ideas from around the system back to the next X-change meeting, which took place on Monday, May 18th.

Three areas have been identified as being of primary concern to staff, and these will receive focus system-wide. They are: 1) Increasing appreciation of staff 2) Improving communication and 3) Being more receptive to change.

Afterwards, ad-hoc committees were formed for each of these three areas to give in-depth consideration to the specifics shared at the X-change meeting and in the culture survey. While working on these issues over the summer, these groups will continue to solicit staff input via special e-mail groups that have been set up for this purpose.

Increasing appreciation of staff - underappreciated@metrolibrary.org

Roy Ballou, Denyveta Davis, Jamar Rahming, Pauline Rodriguez-Atkins, Stacy Schrank

Improving Communication - communication@metrolibrary.org

Janet Brooks, LaVetta Dent, Linda Hyams, Donna Morris, Debbie Robertus

Being more receptive to Change - changersistance@metrolibrary.org

Kay Bauman, Karen Bays, Karen Marriott, Anita Roesler, Fariba Williams

Staff is encouraged to contact any or all of these committee members with comments or suggestions.

More Graduates

We missed a couple of graduation announcements in the May ShelfLife. **Julie Ballou**, Manager of the DN Library, wrote to tell us that "**Wendy Gabrielson** will graduate with her MLIS degree from OU this spring. She hadn't finished with her comps yet at the time your e-mail came out so her name wasn't sent in. But, she is official now!"

And **Doug Bentin**, in Marketing, wants to congratulate his niece, Missy Cain, for finishing her BA at Texas State University (his alma mater) last month. Doug points out that the university only allowed another member of his family to graduate because Missy has a different surname and the school didn't know what was happening.



What We Do— FOL Booksale Results

Every winter we remind you that the Friends Booksale will soon be upon us. We encourage you to volunteer some time to make sure it all runs smoothly, and when it's over we let you know how much lucre the event brought in.

But do you know how that money is returned to MLS to be used by individual libraries and departments?

FOL Coordinator **Carol Gilbert** recently sent word out about who would be receiving Friends grants in FY 2009-2010

"At the Friends Annual Meeting on May 19th," Carol reported, "on behalf of President Carol McReynolds, the Board of Directors, and the Grants Review Committee, we were pleased to announce the recipients for the 2009-2010 fiscal year. The committee was pleased to have such a wide variety of projects to consider."

2009 Volunteer Recognition	\$2,000.00
2009 Staff Recognition	\$9,051.00
Summer at the Library	\$10,000.00
Children's Music Festival	\$ 8,000.000
L.I.F.E.	\$7,500.00
ICBIST Teen Film Contest	\$950.00
Children's Author Visit	\$11,600.00
Lifetime Readers Society - Winter Readfest	\$7,000.00
Our World - Systemwide Programming	\$26,000.00
A Celebration of Black History and Culture	\$1,550.00
Native American Celebration	\$1,300.00
Multicultural Festivals	\$3,000.00
Noon Tunes	\$19,900.00
Service Center Forklift & Pallet Jack	\$35,000.00
Service Center Furniture & Shelving	\$25,000.00
Public Art	\$3,000.00
Public Art for New Construction	\$25,000.00
Lee B. Brawner Scholarship	\$15,000.00
MLS TV Ads	\$20,000.00
Bethany Centennial Children's Mural	\$5,300.00
Total	\$236,151.00



From Cataloging

If you haven't noticed, there's a new icon on the block in the MLS catalog. It looks kind of like a little iPod, and it indicates a record for a downloadable sound recording. These records are available in the CyberMARS public catalog.

Cataloging staff have been adding these records for several weeks, and there are now over 200 in the catalog. Of course, that's just a fraction of the downloadable records owned by MLS, but more records are being added every day.

For a few examples to view without hunting for them, search the catalog for the titles *Audition*, *Double Homicide*, or *Deal Breaker*. Or if you'd rather just search your favorite title or author. If you want to see a complete list, do a keyword search using "downloadable" as the search term and limited the media to "audio."

Just a couple of reminders: there are no hot links in the records other than the ones to download the recording. To get back to the catalog listing, it's necessary to click the index button or to do a new search. Some records include links to hear an excerpt of the recording; others link only to the complete recording. Currently, all the records that have been uploaded link to recordings in wma format, although some link to excerpts in MP3. Records for MP3 recordings will be added later.

Here's a shoutout to **Jana Hausburg, Clyde Herrod, and Aaron Killough**, who are responsible for the majority of these downloads. The next time you see or talk to them, say thanks for making these materials more easily available to customers.



Strategic Plan Progress Report

Have you visited the Strategic Plan Highlights page on the Intranet recently? Take a look at (http://morris/gotinfo/general/strategic_plan/highlights/sp2.html) Do you wonder how all of these activities help us reach our strategic plan goals? Are they working?

ShelfLife spoke recently with Planning Dept. Researcher **Stuart Williamson**.

"Well, Planning recently repeated an online survey from a year ago to see how the perceptions of our online customers have changed vis-à-vis our strategic plan," Stuart told us. "I won't bore you with the details and words like 'statistically significant' or 'confidence level,' but the results show that your efforts are working. The perception that our staff is knowledgeable and attentive was up by about five percentage points on both counts. Awareness of our

Internet computers, Wi-Fi, website resources, and of the benefits of Internet access at the library increased across the board as well."

Stuart pointed out that the survey also showed that budging customer awareness of our physical items, materials such as magazines, audio books, videos, and music CDs, is tougher than anticipated.

"So," he added, "submissions to our Strategic Plan Highlights page on creative ways your agency is sharing these resources with customers are particularly welcome. The bottom line is that your activities are making a difference. Keep up the good work!"

If you have any questions or want to know more, e-mail Stuart Williamson (swilliamson@metrolibrary.org).



Lending Library Review: *Visionary Leadership in Volunteer Programs*

by Marlene Wilson

One of the true pioneers of volunteer management, Marlene Wilson has shared her vision and practical advice with practitioners around the world for over 40 years. Her seminal 1976 book, *The Effective Management of Volunteer Programs*, was the first attempt anywhere to outline what volunteer management is all about.

Now she has compiled 16 of her most popular presentations from 1974 to 1999 into one book. Marlene Wilson's stories and ideas provided inspiration and vision for countless volunteer program managers.

One reviewer wrote: "This book captures the wit and wisdom of Marlene Wilson's significant legacy to the field of volunteer administration. Through her speeches, Wilson laces her personal reflections and keen observations with insights gleaned from popular authors. In many ways, Wilson's advice and recommendations are as timely today as they were when first shared with the field. This treasure builds on the significant and timeless contribution Marlene Wilson made, and will continue to make, to the world of community engagement."





Lizards, Turtles and Snakes

Kristin Williamson, MC's Children's Services Associate Librarian, sent along this photo of the display she put together recently around the poster advertising one of her programs. Don't forget that the Marketing Team is here to help you promote your library events. Working together, we can spread the word.



• MYSTERY PERSON •

Here are the clues to this month's mystery person.

Fave Music:	Old time/traditional and 60s rock n'roll
Fave Sports:	Watching gymnastics; if participating—clogging (yes, dancing is a sport!)
Fave Vacation(s):	Alaska, Cruises
Fave Movie:	<i>O Brother Where Art Thou?</i>
Fave Food:	Mexican
Fave TV Show:	<i>NCIS</i>
Fave Season:	Fall
Fave Hobby:	Knitting or reading
Family:	Husband, 3 children and their spouses, 4 grandchildren, 1 cat
Cell phone ring:	Chimes
Fave pets:	Cats
Special Skills:	Cooking, knitting, crocheting, organizing

What profession would you be in if you were not working in the library? *Nursing*

Is there something you want to do or accomplish before you die? *Yes, but it's a secret.*

Answer on page 6.



STAFF PROFILE

Fingerprints

Angie Oxtoby received her MLIS in July 2008 and began working at The Village, to which Angie said, "I started work here August 2008! Phew! I got lucky! Recent grad lands faboo job in less than a month?!"

Angie spends her non-working hours crafting, making jewelry, reading and watching movies "with the hubs".

Her favorite movie of all time is *Empire Strikes Back*. She has a serious fascination with B-movie horror flicks that she worries may be a little sick!

She is currently reading *The Graveyard Book* by Neil Gaiman and she also reads comics and graphic novels.

Angie has a menagerie of pets that include three dogs; an English Mastiff; a Chihuahua and an Australian Cattle dog, plus two cats.

Angie has mad Scrabble and Monopoly skillz and loves watching the Tornado Alley Rollergirls.

And her favorite part of working at the library? "I love talking with the teens about what they're reading (or not :), what they're watching, what they'd like to see in the library, etc," said Angie.



Libraries & Learning —Bolivian Style

Employee Development Coordinator **Stacy Schrank** has just returned from a month in Bolivia. The one in South America. Yeah, that Bolivia.

He was part of a Rotary International Group Study Exchange (GSE) Program. "The GSE program," Stacy said, "is designed for young professionals

(who are non-Rotarians) to learn more about the Rotary program and to develop international partnerships with professionals who work in similar professions. My

professional partnership experiences in Bolivia were with public, private, academic, and special libraries and with educators and administrators working in private elementary and secondary schools and colleges."

Stacy was one of three participants from Oklahoma's Western District of Rotary – District 5750. The others represented Oklahoma State University, Credit Union Service Centers of America, and one is an educator/trainer/author.

"We left for La Paz on April 17th and returned to OKC on Sunday, May 17th. We visited six Bolivian cities (in order) – La Paz (the capitol), Cochabamba, Sucre (the original capitol city), Potosi, Tarija, & Santa Cruz.

Bolivia has about 9 million people and is considered to be the poorest country in South America."

The Americans stayed with Rotarians in their homes and had the opportunity to experience Bolivian life first-hand. Rotary focuses on International partnerships and one of the major assignments for each team member is to conduct presentations to a minimum of six Rotary Clubs across the district. By educating different Rotary Clubs about the needs and experiences identified in Bolivia, the clubs may wish to partner together on activities and projects to better the lives of the people. When two clubs from different countries work together on a project, the Rotary International Foundation will match the funds – thus increasing the monetary foundation for the project.

"Oh, the stories I could tell... and will be telling in the coming weeks and months," Stacy said. "Then look for a FOCUS session dedicated to my experience."



Stacy Schrank with the Bolivian flag.



Stacy with his group at the National Archives.

The ShelfLife Quiz

Despite being the land of promise, America has produced some world-class cynics. Here are ten quotations from five of the funniest of our literary gloom-sayers. See if you can match the line to the writer.

Here are your choices: (a) Ambrose Bierce, (b) George Carlin, (c) H.L. Mencken, (d) Groucho Marx, (e) Mark Twain.

And here are the quotes:

1. Love is the triumph of imagination over intelligence.
2. The main reason Santa is so jolly is because he knows where all the bad girls live.
3. It isn't necessary to have relatives in Kansas City in order to be unhappy.
4. An egotist is a person of low taste - more interested in himself than in me.
5. Suppose you were an idiot and suppose you were a member of Congress. But I repeat myself.
6. Death is not the end. There remains the litigation over the estate.
7. Those are my principles, and if you don't like them... well, I have others.
8. Puritanism: The haunting fear that some one, somewhere, may be happy.
9. In the first place, God made idiots. That was for practice. Then he made school boards.
10. You know the good part about all those executions in Texas? Fewer Texans.

Answers on page 6



HELLO TO

Roger Banker.....	Tech Asst., MC
Maegyn Doyle.....	Page, DN
Chad McNaughton	Tech Asst., MC
Sharon Nelson	Page, SO
Rachael Ramsey	Page, SO
Doug Brown	Proj. Spc., OUT
Joyce Jackson.....	Proj. Spc., OUT

GOODBYE TO

Monica Martinez.....	Page, BE
Susan Curtiss.....	Page, DN
Lois McKenna.....	Page, SO
Kristie Keck.....	Page, DN
Sandra Gonzaga.....	Tech Processor, TP

PROMOTION

Rebecca Mason	HT to FT, Circ Clerk, WA
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Spoticus getting ready to sit down and read some good books he checked out at the library.



Roger Banker



Maegyn Doyle



Chad McNaughton



Sharon Nelson



Rachael Ramsey



Doug Brown



Joyce Jackson



- • • • •
- **Answers to** •
- **ShelfLife Quiz** •
- Answers: 1=c 2=b 3=d •
- 4=a 5=e 6=a 7=d 8=c •
- 9=e 10=b •
- • • • •



June Bulletin Board



June Birthdays

RAMINA GOLSHANI	6/2
ELLINGTON WOODY SR	6/4
SALLY A. GRAY	6/6
TERRIE THOMAS	6/10
JEAN E. JOHNSON	6/11
GALEN R KURTH	6/11
CLYDE D. HERROD	6/11
CARSEN MOON	6/11
KIMBERLY ANN CLARK	6/13
DAWN L. GEHLING	6/15
MATTHEW G. COTTER	6/16
MARILYN E. BACKUS	6/17
STORMY DAWN LEE	6/17
KAITLYN GIBSON	6/17
CONRAD J. DOTY	6/19
DANA L. MORROW	6/20
GLORIA B. DELEON	6/22
CANDACE C. TURNER	6/22
CHRISTINE R. BASSETT	6/25
PAULA A. HANNAPEL	6/25
DARCUS D. SMITH	6/25
DAVID L. CALHOUN	6/25
HANNAH SAYRE RUDEK	6/25
JIMMY C. WELCH	6/28
D. DIANE SHARP	6/28
TAMERAT ATLABACHEW	6/28
MONICA MARTINEZ	6/28



Employee's June Date-of-Hire


CONRAD J. DOTY	6/1/1968
DONNA L. MORRIS	6/1/1969
CHERYL A. MANN	6/21/1973
BJ WILLIAMS	6/3/1974
LAURIE F. MACK-CLARK	6/9/1975
SELMA ZUHDI	6/17/1977
SUSAN A. STINSON	6/25/1980
EBRAHIM EJTEHADI	6/24/1982
SHEILA D. FIXEL	6/7/1983
ANN G. ALIOTTA	6/4/1984
DEBORAH MONTGOMERY	6/2/1986
LANNY B. MYERS	6/8/1987
RANDY L. KNUTSON	6/25/1990
JULIE A. SCHOFIELD	6/24/1991
ABOLGHASEM SIAVASHI	6/27/1994
PHYLLIS A. DAVIDSON	6/27/1995
JEAN E. JOHNSON	6/10/1996
CHARLEEN K. MILLER	6/23/1997
KIMBERLY A. EDWARDS	6/14/1999
STACY G. SCHRANK	6/7/2004
DANIELLE D. WALKER	6/8/2004
TERI LYNN WOOLEY	6/10/2004
CHARLA RENE AUCONE	6/21/2004
CRYSTAL DAWN ROPER	6/28/2004
KIMBERLY ANN TERRY	6/20/2005
BRANDI E. GAY	6/27/2005
CANDACE MCDANIEL	6/26/2006
JOAN D. PORTER	6/4/2007
SHANELLE J. JACKSON	6/5/2007
CAROL ELAINE OVERTON	6/5/2007
DESTAVIE S. ELLIS	6/5/2007
GAIL S. SLOOP	6/11/2007
ANNE OLIVIA MOTLEY	6/18/2007
ANDREA GESELL	6/2/2008
KIARA SHANIELLE CALIP	6/2/2008
HIEH SI CHAU	6/4/2008
WARREN ANDERSON	6/6/2008
KRISTIE K. KECK	6/9/2008
AMY LAMINSKY	6/16/2008
SETAREH PANAHI	6/23/2008

July Bulletin Board



July Birthdays

HIEN SI CHAU	7/1
SAISRI MCCORMICK	7/1
BEVERLY CUNNINGHAM	7/8
NATHAN I. CLYMER	7/8
CYNTHIA SELINGER	7/9
DOYLE K. WILCOX	7/10
ELIZABETH KESSLER	7/10
CHAD MCNAUGHTON	7/11
SUZETTE FELTON	7/11
ALMA LOUISE BROWN	7/12
AARON J. STEWART	7/13
CAROL C. COOK	7/13
LAWANA MORGAN	7/14
LINDA M. WILLIAMS	7/14
KELLEY E. HOFFMAN	7/15
KIMBERLY ANN TERRY	7/16
DENISE A. COURTS	7/19
JEFFREY FREDERICKS	7/20
HARRY DUY HOANG	7/21
ERIKA M. SALINAS	7/22
JENDAYI N. DOUGLAS	7/22
LENA C. LOPER	7/23
MICHELLE HINDMAN	7/23
SHIRLEY J. HENDERSON	7/23
DIANE RICE	7/24
JANET E. BROOKS	7/24
DENYVETTA DAVIS	7/26
GLORIA J. TURNER	7/26
ROSE ANNE KIRBY	7/26
DENESA C. BENNETT	7/28



Employee's July Date-of-Hire

JANET E. BROOKS	7/1/1980
URSULA A. WARD	7/1/1982
RONNA C. DAVIS	7/19/1982
FRANCES V. HARBERT	7/8/1985
ANITA F. ROESLER	7/28/1985
KAREN R. BRAY	7/7/1986
DAVID L. MACK	7/2/1990
ANGELA M. PAELTZ	7/15/1992
PATRICIA WHISENHUNT	7/25/1994
MARY L. DAUGHERITY	7/28/1994
DAGMAR M. PEERY	7/7/1997
CAROL MOODY	7/28/1997
PAULA A. HANNAPEL	7/26/1999
KIMBERLY A. RICEY	7/10/2000
RUSSELL L. PIERCE	7/17/2000
JOHN LEROY HILBERT	7/16/2001
LISA M. WOOD	7/16/2001
MARIA E. WATKINS	7/21/2003
REAGAN KLOIBER	7/6/2004
AARON G. KILLOUGH	7/18/2005
ROSE ANNE KIRBY	7/6/2006
KAYHAN N. YAZDANI	7/17/2006
MICHELLE HINDMAN	7/17/2006
SHIRLEY ANN WOLF	7/18/2006
RACHEL A. HUDSON	7/31/2006
BRYAN SMYTHE	7/3/2007
SANDRA J. GONZAGA	7/18/2007
TIMOTHY HAMMOND	7/30/2007
RONALD HARRISON	7/30/2007
RICK SAMUEL GEORGE	7/30/2007
RAMINA GOLSHANI	7/30/2007
KAREN PETERS MILLER	7/1/2008
CHEYENNE HIGGINS	7/14/2008
LENA MUNIR KHADER	7/15/2008
KIRSTIE ANN BROWN	7/15/2008
ANGELA MARIE OXTOBY	7/28/2008