



STAFF NEWSLETTER OF THE
METROPOLITAN LIBRARY SYSTEM

February 1, 2018

6 Things the Community Libraries Want You to Know

1 Who are we?

We are a staff of 33 dedicated and flexible professionals. We serve the eastern third of Oklahoma County - roughly the area east of Post Rd. - with libraries in the communities of Choctaw, Harrah, Jones, Luther, and Nicoma Park. Choctaw now serves as a central hub of operations and support.

The Community Libraries also serve numerous annual fee customers living in Logan, Lincoln, and Pottawatomie counties, as well as a large number of homeschool families. Many of our customers use multiple Community Libraries.



CL staff recovering from a busy Pokemon program

2 When are we open?

Choctaw is open the same hours as the other 14 urban Metro libraries with the smaller locations open fewer hours. The smaller locations are closed on Sunday and Nicoma Park is closed on Monday as well. We offer extended evening hours on Tuesdays with Harrah, Jones, and Luther remaining open until 8pm.

With the exception of operating hours and meeting room space limitations at Harrah and Luther, customers can do anything at the smaller locations that they can at the larger locations, and receive the same high quality service.

3 Are we open at lunch!

All Community Libraries have been open through the previously closed lunch period of 12:00-12:30 for a year now. We still receive questions about this from Metro staff and almost daily inquiries from customers.

4 How does our programming department work?

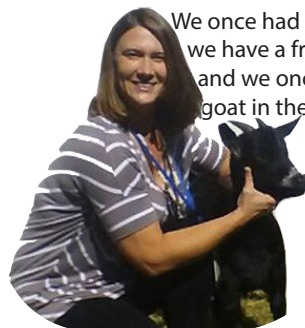
Our programming department is mobile! The CL programming department has an office, work space, and base of operations at Nicoma Park.

In November, our programming department delivered approximately 80 programs in five locations with over 700 in attendance.

5 How did the Community Libraries begin?

The Community Libraries began their existence as bookmobiles or stationary bookmobiles with some transitioning to a variety of storefronts or spaces in public buildings, and then to permanent locations. Harrah occupies a building that was formerly a bank and Luther occupies a building that was formerly a candle factory and a video store (we still have the drive-thru window!).

6 We have wildlife!



We once had a snake try to enter the front door of Harrah, we have a friendly squirrel at Nicoma Park named Steve, and we once temporarily housed a wandering lost goat in the fenced area at Choctaw.

"We grow smarter communities, one person at a time."



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Books to Film Coming Soon

These popular book titles are making their film debut in theaters soon!

In theaters now

Maze Runner: The Death Cure



This series of books was a part of the wave of post-apocalyptic, dystopian-themed novels that dominated the young adult publishing industry. The trend arguably began with the popularity of *The Walking Dead* and the *Hunger Games*. Customers looking for novels to satisfy their post-apocalyptic craving may enjoy *The Maze Runner* series. Other Read-Alikes include Charlie Higson's *The*

Enemy" Series, Marie Lu's *"Legend"* trilogy, Scott Westerfeld's *"Uglies"*, and Orson Scott Card's *"Ender's Game"* (also coming to theaters in 2018).

February

Fifty Shades Freed

In theaters Feb. 8, 2018

Before the talk was about Dakota Johnson (Anastasia Steel) and Jamie Dornan (Christian Grey), it was all about the risqué books that turned *Twilight* fan fiction writer E.L. James into a millionaire. Whether you're against reading the books or you're a fan, you can't deny the numbers - over 125 million copies sold of just the first book of the trilogy alone. James is now writing the series from the male perspective. Read-Alikes to the *Fifty Shades* trilogy include Sylvia Day's *Crossfire* series and Maya Bank's *Breathless* trilogy.

Peter Rabbit

In Theaters Feb. 9, 2018

This classic tale about a mischievous little rabbit has been passed down since 1902 when it was created by Beatrix Potter. The book became a series about the whole rabbit family. In 2012, British actress Emma Thompson was commissioned to write sequels to the series. You will not find Thompson in the movie, but the animated version does feature the familiar voice of late night television star James Corden as Peter Rabbit.



Black Panther

In Theaters Feb. 16, 2018



This Marvel Comic superhero first introduced in *Fantastic Four* in 1966, was the first black superhero in mainstream American comics. Black Panther is best known for his intellect and martial arts skills. He was later married to X-Men's Storm, the first black female superhero. Black Panther was first introduced in film in *Captain America: Civil War* (2016), played by actor Chadwick Boseman.

Customers interested in reading the graphic novels that started it all may want to start with *Fantastic Four*, but will also find his character in the *Avengers*, *Fantastic Force*, *Illuminati*, and *Ultimates*.

Longtime Library Volunteer Adopts Rescue Dog

Longtime library volunteer, Pam Harris took her registered therapy dog Casey to the library for years. When Casey died unexpectedly last summer, Harris was heartbroken, until a rescue dog found its way into her heart.

Harris and her husband found Molly at a local shelter and adopted her immediately, not knowing whether she could be trained as a therapy dog.

The 4-year-old Sheltie proved that you can learn new tricks at any age. Within a couple of months Molly was trained and

registered as a therapy dog.

Molly is on the waiting list for a regular spot at Edmond Library in the Children Reading to Dogs Program. In March she will participate in Read Across America.

Meet Molly

The Children Reading to Dogs Program was adopted by the library to offer an alternative way for children to build reading skills. The certified therapy dogs are attentive to the young reader, helping build self-esteem, self-confidence, and improve their reading skills.



Kasandra Dewbre-Burrows, Administrative Specialist, HUM, and Molly the Therapy Dog

Share Volunteer Stories from Your Library! Email victoria.garten@metrolibrary.org

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Searching Savvy: Wildcards and Truncation

If spelling is not your strongsuit or you're searching for a term with multiple spellings or endings, you will find this month's Searching Savvy a helpful tool.

Wildcards and truncation may sound complex, but put simply, these are symbols added into your search to replace unknown characters.

This advanced searching method is useful if you are searching for a topic that may be indexed under a number of subject headings.

When using wildcards and truncation, different databases will use different characters to represent each search function and you can usually click the help button to determine which one a particular database uses.

These are the characters used by EBSCOhost databases for Wildcards:

- ?[question mark]
- #[pound sign or hashtag]
- #[pound sign or hashtag]can be used where there may be an alternate spelling

or heir, but not her. However, if you searched "he#r" you would return all three.

EBSCOhost will not return plural forms of a word using the pound/hashtag character in search queries. To include plural forms in a search as well as singular forms you would have to search "hear" or "heir"

•* [Asterisk] matches the root word to alternate endings

An example of this would be conducting a query using "he*" which would return any word with the he-root such as "her", "health", "here", "hear", "helicopter", and a number of other subjects.

The truncation character can also be used to replace words in a phrase. If you search "a midsummer * dream" you will return results that contain *a Midsummer Night's Dream* as well as midsummer fever dream and midsummer Okinawan dream, among others.

How do you search?

•?[question mark] matches one non-space character for each question mark inserted into the word

If you were to search "he?r" you would be searching for four-letter words with alternate letters in place of that single character such as hear

without the wildcard symbol or add the question mark wildcard character to the end of the word.

When using truncation (or stemming) you will use the * [Asterisk] character:

Sources:

• http://support.ebsco.com/help/index.php?help_id=137

Responding to Homelessness in the Library

You may be aware that a new movie titled *The Public* was released Jan. 31. The film depicts homelessness in the library, and we would like to fully prepare staff for any questions they may be asked about homelessness as a result of the film. Below are some recommended strategies that may be helpful as you consider questions library customers may have.

BE PROACTIVE AND GET AHEAD OF THE CONVERSATION

- **ENGAGE IN STAFF DISCUSSION** about *The Public* and homelessness in the library to better equip staff to engage with customers who want to discuss the movie and its themes.

BE PREPARED WITH LOCAL INFORMATION

- **RAISE AWARENESS OF UNITED WAY'S 2-1-1 SERVICE** to help

locate temporary housing, food, and many other services.

- **RAISE STAFF AND THE PUBLIC'S AWARENESS OF THE RESOURCES IN THEIR LOCAL COMMUNITY**, which include resources available to the homeless and make those resources readily available.
- **BE AWARE OF EXTREME WEATHER CONDITIONS** and provide information about resources available to the homeless during these sometimes life-threatening weather conditions.
- **BE PREPARED TO TALK** about a few of the efforts already in place to support those experiencing homelessness:
 - Metro staff have received training to assist those experiencing homelessness. If you haven't taken the course, "A Librarian's Guide to Homelessness" on Edubright, now is the time.
 - Trained Metro staff and community partners

regularly aid the homeless by assisting with technology skills, résumés, job search, and interview skills.

Read more information in the intranet post [HERE](#).

WEEKLY TIP FROM THE LIBRARIAN'S GUIDE TO HOMELESSNESS WITH RYAN DOWD



Body Language Part II

"...you need to be acutely aware of your body language, vocal inflection and volume when

talking to a homeless patron. They are listening more to what your body says than what your words say. When a homeless patron approaches you, if your body tenses up, your lips might be saying "How may I help you?" but your body is saying, "I don't want you here because I'm afraid."

Check out the video [HERE](#).

THE LIBRARIANS GUIDE TO HOMELESSNESS WEBINAR COMING MAR. 1

A webinar titled "Working with Individuals Affected by Homelessness" will be available to staff Mar. 1, 2018 from 1:30 – 2:30 PM.

If you have completed "A Librarian's Guide to Homelessness" in EduBrite, please know that the topic area of this course will be different and may also be of interest to you.

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