

Customer Service

ACKNOWLEDGE
 ADMIRE
 APOLOGY
 APPRECIATED
 BEHAVIOR
 CARING
 CONSIDERATE
 EMPATHY
 ESTEEM
 FEELINGS
 FRIENDLY
 GRATEFULNESS
 GROOMING
 GUEST
 IMPROVE
 INTRODUCTIONS
 KINDNESS
 LISTENING
 MANNERS
 PATIENCE
 PERSONALITY
 POLITE
 RESPECT
 SHARING
 SYMPATHY
 TACTFUL
 THANKING
 THOUGHTFULNESS
 TRUSTWORTHY
 VALUE

Words to improve your manners!

Try to find **all 30** words on this board.

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C S R U U I S S E N D N I K V Y L S T D
K X G Y L T E T J X A Y W S D V U U Q K
K N E N H U H V N H E G E T I L O P T M
Q I U N I T F Y H T R O W T S U R T O B
R G S O M L A T D K H L G S U Q H H O J
Q O G A M I E P C H R O Z E Q O G A E R
I P J D A K T E M A H P O U U E N N H Y
W U S S E N L U F E T A R G V I I K G I
Y T I L A N O S R E P I H O A R M I N X
P B E C N E I T A P E T R C L E O N I B
D M T C E P S E R Y F P L R U G O G R H
O Q M E E T S E X U M I S X E A R D A F
W G N I R A C P L I S T E N I N G R H V
G Q V S K I I N T R O D U C T I O N S K
Y V T U A B E H A V I O R Y N M G L U S
E W U T B S A C K N O W L E D G E R T Y
X J E O S Y M P A T H Y D E R I M D A T
H D X T M A N N E R S T P Q J F U U U F
H A H F R I E N D L Y N K I F O H A T D
G E Z H I V C O N S I D E R A T E Z J S

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Answer Key for Customer Service

	X																				Word	X	Y	Direction
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	ACKNOWLEDGE	7	16	e
1	#	S	#	#	#	#	S	S	E	N	D	N	I	K	#	#	#	#	#	#	ADMIRE	19	17	w
2	#	#	G	Y	L	#	#	#	#	#	#	Y	#	#	#	#	#	#	#	#	APOLOGY	12	8	n
3	#	#	#	N	H	U	#	#	#	#	#	G	E	T	I	L	O	P	#	#	APPRECIATED	12	8	sw
4	#	#	#	#	I	T	F	Y	H	T	R	O	W	T	S	U	R	T	#	#	BEHAVIOR	7	15	e
5	#	#	#	#	#	L	A	T	#	#	#	L	#	S	#	#	H	H	#	#	CARING	7	13	w
6	#	#	#	#	#	#	E	P	C	#	#	O	#	E	#	O	G	A	#	#	CONSIDERATE	7	20	e
7	#	#	#	#	#	#	#	E	M	A	#	P	#	U	U	E	N	N	#	#	EMPATHY	10	8	nw
8	#	#	S	S	E	N	L	U	F	E	T	A	R	G	V	#	I	K	G	#	ESTEEM	8	12	w
9	Y	T	I	L	A	N	O	S	R	E	P	#	H	O	A	#	M	I	N	#	FEELINGS	9	8	nw
Y 10	#	#	E	C	N	E	I	T	A	P	#	T	R	#	L	#	O	N	I	#	FRIENDLY	4	19	e
11	#	#	T	C	E	P	S	E	R	#	F	P	#	#	U	#	O	G	R	#	GRATEFULNESS	14	8	w
12	#	#	M	E	E	T	S	E	#	U	M	#	#	#	E	#	R	#	A	#	GROOMING	17	13	n
13	#	G	N	I	R	A	C	#	L	I	S	T	E	N	I	N	G	#	H	#	GUEST	14	8	n
14	#	#	#	#	#	I	I	N	T	R	O	D	U	C	T	I	O	N	S	#	IMPROVE	10	13	ne
15	#	#	#	#	A	B	E	H	A	V	I	O	R	#	#	#	#	#	#	#	INTRODUCTIONS	8	14	e
16	#	#	#	T	#	S	A	C	K	N	O	W	L	E	D	G	E	#	#	#	KINDNESS	14	1	w
17	#	#	E	#	S	Y	M	P	A	T	H	Y	D	E	R	I	M	D	A	#	LISTENING	9	13	e
18	#	D	#	#	M	A	N	N	E	R	S	#	#	#	#	#	#	#	#	#	MANNERS	5	18	e
19	#	#	#	F	R	I	E	N	D	L	Y	#	#	#	#	#	#	#	#	#	PATIENCE	10	10	w
20	#	#	#	#	#	#	C	O	N	S	I	D	E	R	A	T	E	#	#	#	PERSONALITY	11	9	w
																					POLITE	18	3	w
																					RESPECT	9	11	w
																					SHARING	19	14	n
																					SYMPATHY	5	17	e
																					TACTFUL	11	8	nw
																					THANKING	18	4	s
																					THOUGHTFULNESS	11	11	sw
																					TRUSTWORTHY	18	4	w
																					VALUE	15	8	s