

Metropolitan  
LIBRARY SYSTEM

Metropolitan Library System

Staff Day 2017

Survey Results

On October 25, 2017, the Staff Day Planning Committee, which consisted of 16 volunteer members (staff, supervisors, managers and a deputy director) met to discuss and debrief Metro's 2017 Staff Day held on October 9, 2017 at the Sheraton Reed Conference Center.

It was a fun and full day of events, including a morning speaker – *StrengthsFinder* and a keynote – *Yes, And*. As well as 12 breakout sessions (6 in the morning and 6 in the afternoon from staff to choose from. Ninety seven percent of staff received their first-choice selections for the morning and afternoon breakout sessions. (Availability was based on event center room sizes).

There were 355 part time and full time staff members that attended with 267 of them completing the online survey evaluation. The survey was comprised of Likert scale questions with a range of 1-5 as well as open ended questions. On the scale:

- 5 – Extremely Satisfied
- 4 – Very satisfied
- 3 - Satisfied
- 2 - Not Satisfied
- 1 – Extremely Dissatisfied

For an overall experience, 83.52% rated their experience a three (3) satisfied or higher. We also captured data such as the

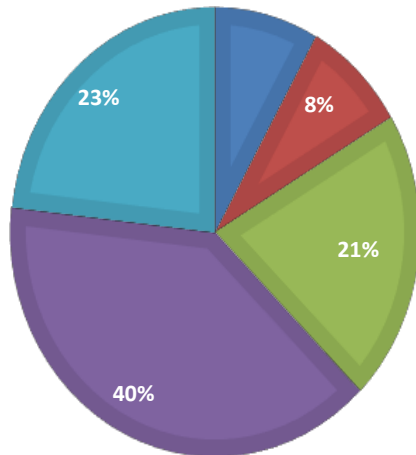
Registration Experience:	98% rated satisfied or higher
Welcome and Open Remarks	94% rated satisfied or higher
Morning Speaker	81% rated satisfied or higher
<i>The six AM breakout sessions</i>	<i>rated each individual session</i>
Keynote	93% rated satisfied or higher
<i>The six PM breakout sessions</i>	<i>rated each individual session</i>
Awards	91% or higher
Staff Poster Contest	93% rated satisfied or higher
Raffle of door prizes	90% rated satisfied or higher
Information booths	90% rated satisfied or higher
Breakfast	58% rated satisfied or higher
Plated lunch	79% rated satisfied or higher
Location	85% rated satisfied or higher

The planning committee discussed successes and opportunities for the 2018 staff day based on these numbers and additional feedback.

## Overall Experience

- 5 – Extremely Satisfied
- 4 – Very satisfied
- 3 - Satisfied
- 2 - Not Satisfied
- 1 – Extremely Dissatisfied

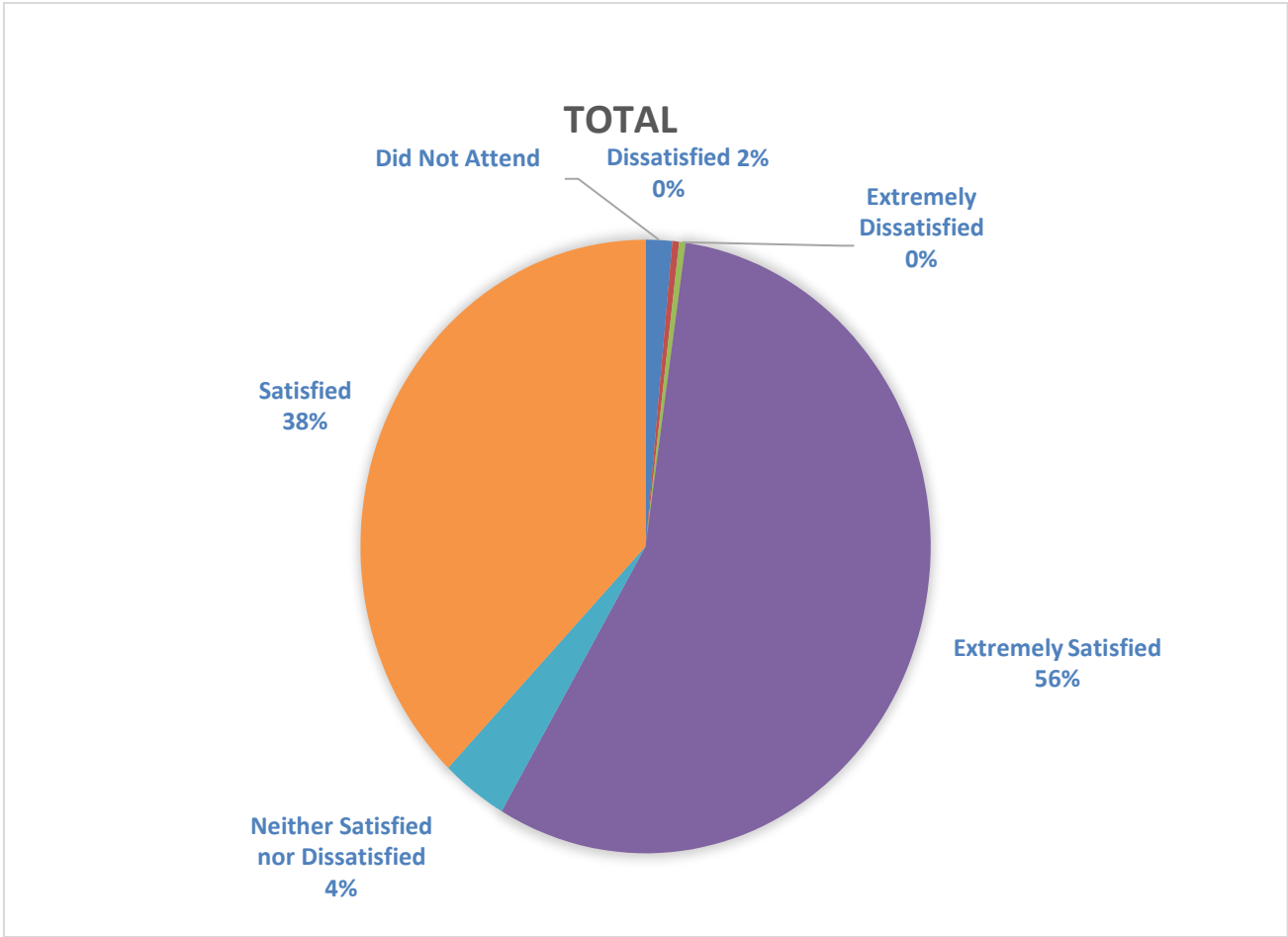
### HOW WOULD YOU RATE YOUR OVERALL STAFF DAY EXPERIENCE?



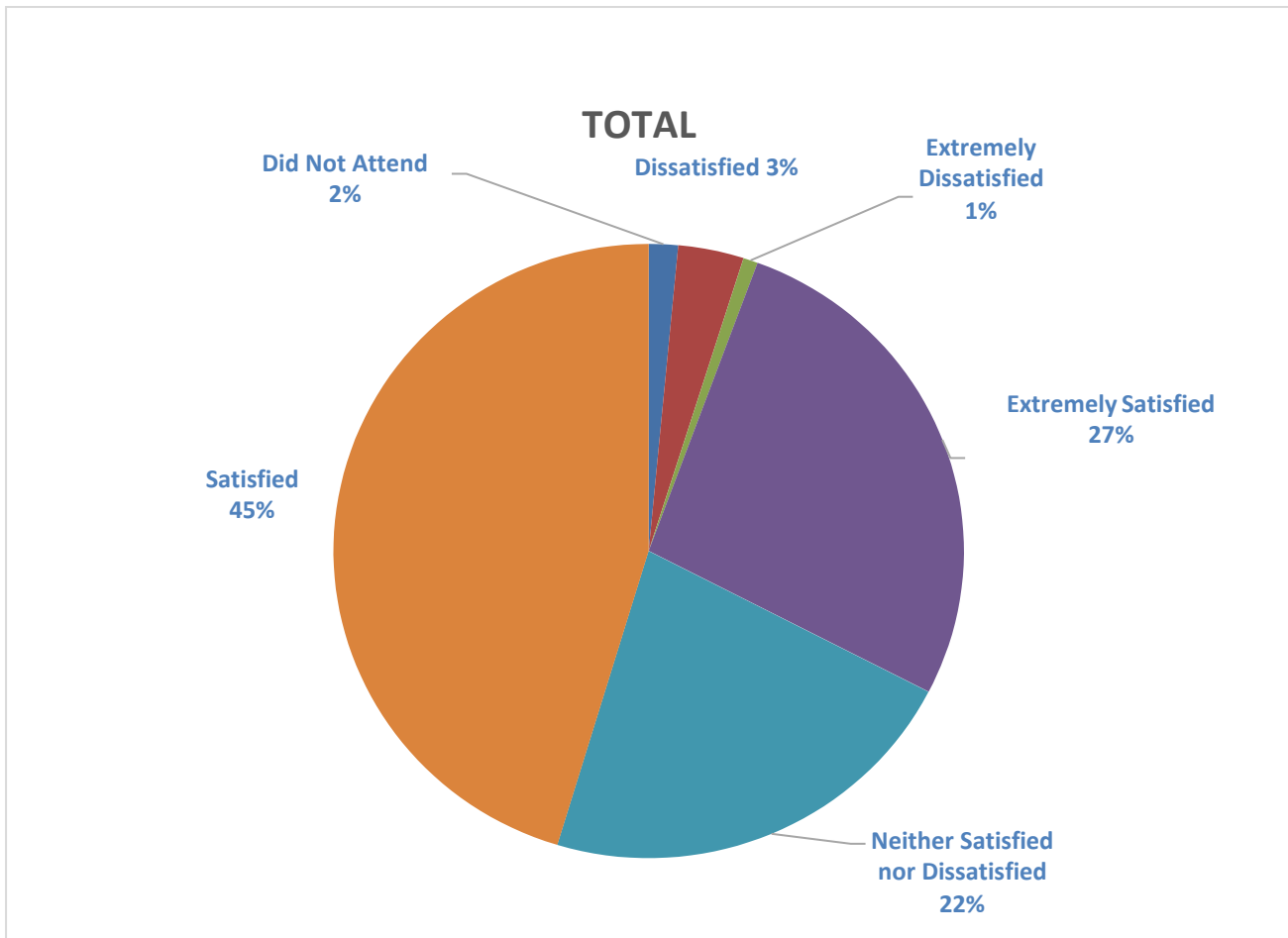
How would you rate your overall Staff Day experience?

- 1
- 2
- 3
- 4
- 5

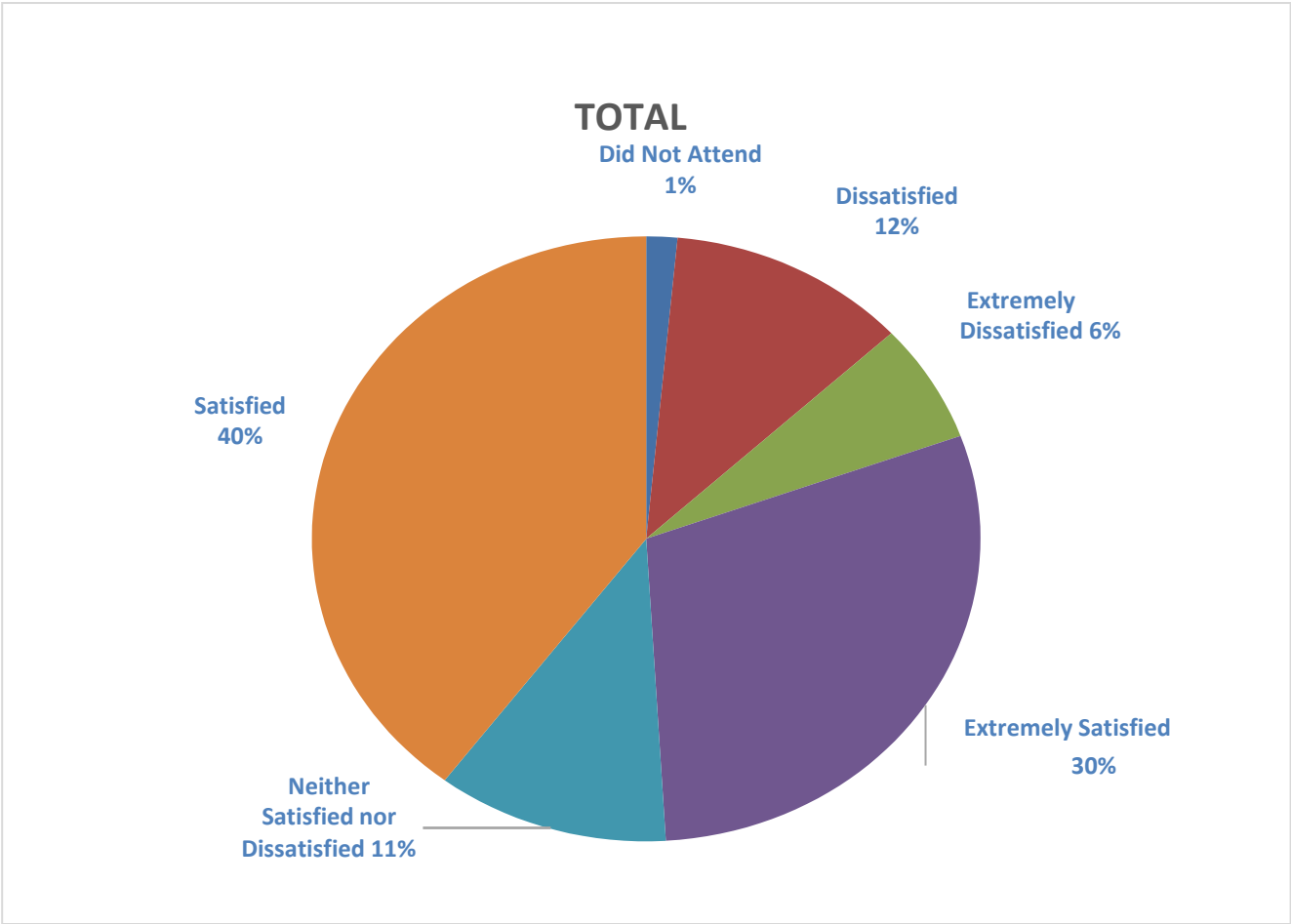
Registration



## Welcome and Opening Remarks

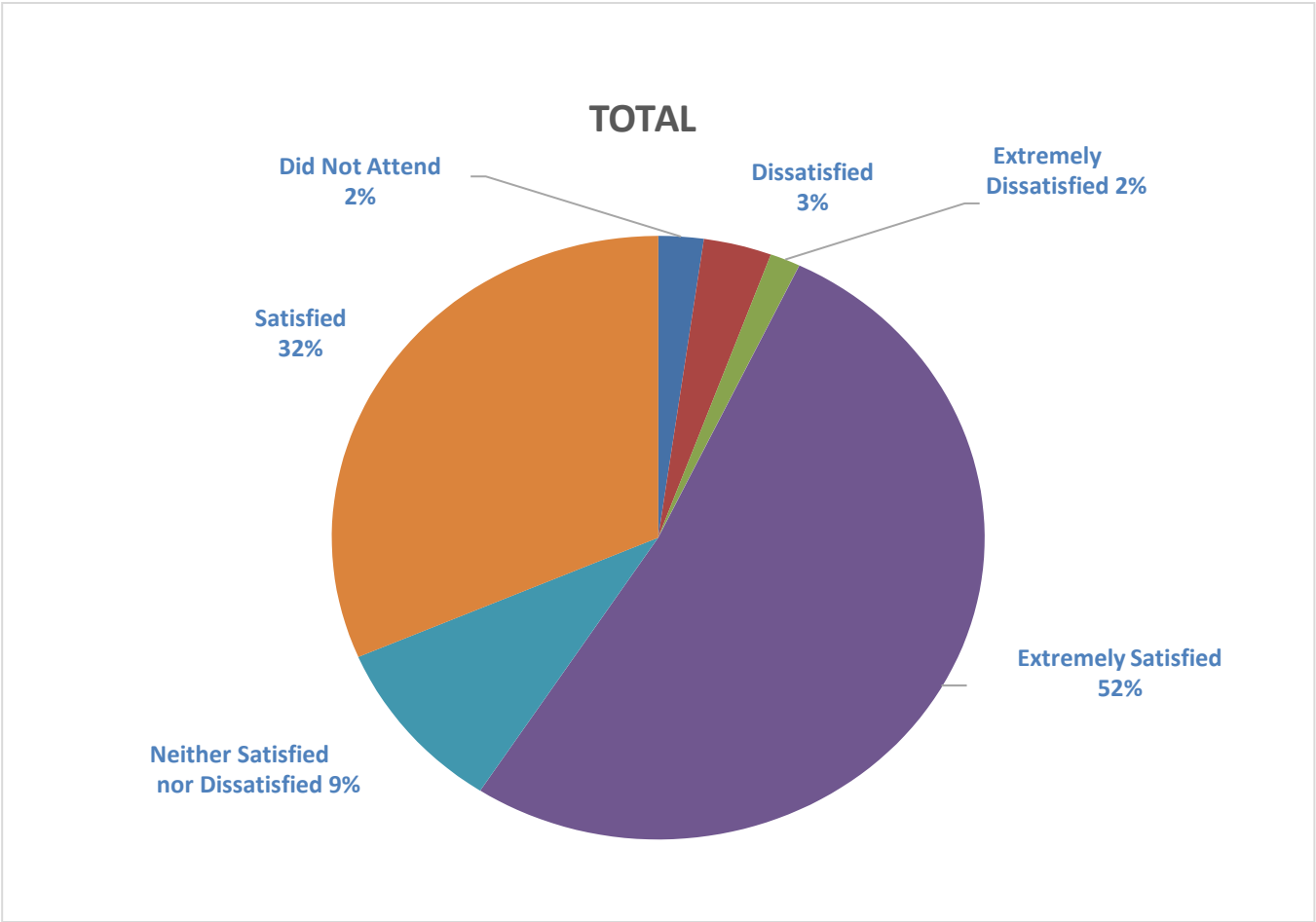


Strengthsfinder 2.0



Morning Breakout Sessions	Attendee Count	%
<b>Active Shooter Training with Blake Webster</b>		
Did Not Attend	2	3.03%
Dissatisfied	5	7.58%
Extremely Dissatisfied	2	3.03%
Extremely Satisfied	15	22.73%
Neither Satisfied nor Dissatisfied	10	15.15%
Satisfied	32	48.48%
<b>Active Shooter Training with Blake Webster Total</b>	<b>66</b>	<b>100.00%</b>
<b>Distracted Driving with Favio Corral</b>		
Extremely Satisfied	3	16.67%
Neither Satisfied nor Dissatisfied	6	33.33%
Satisfied	9	50.00%
<b>Distracted Driving with Favio Corral Total</b>	<b>18</b>	<b>100.00%</b>
<b>Essential Skills for Supervisors and Managers with Steve Puckett</b>		
Dissatisfied	5	14.29%
Extremely Satisfied	7	20.00%
Neither Satisfied nor Dissatisfied	7	20.00%
Satisfied	16	45.71%
<b>Essential Skills for Supervisors and Managers with Steve Puckett Total</b>	<b>35</b>	<b>100.00%</b>
<b>Good Stress, Bad Stress with Cathy Patterson</b>		
Dissatisfied	10	15.87%
Extremely Dissatisfied	3	4.76%
Extremely Satisfied	9	14.29%
Neither Satisfied nor Dissatisfied	13	20.63%
Satisfied	28	44.44%
<b>Good Stress, Bad Stress with Cathy Patterson Total</b>	<b>63</b>	<b>100.00%</b>
<b>I attended the 2nd half of the day only</b>		
Did Not Attend	2	100.00%
<b>I attended the 2nd half of the day only Total</b>	<b>2</b>	<b>100.00%</b>
<b>Measures, Metrics, and KPIs (Oh My!): Developing Performance Measures that Matter with Morgan Jones</b>		
Neither Satisfied nor Dissatisfied	4	25.00%
Satisfied	12	75.00%
<b>Measures, Metrics, and KPIs (Oh My!): Developing Performance Measures that Matter with Morgan Jones Total</b>	<b>16</b>	<b>100.00%</b>
<b>Powerful Listening, Powerful Influence with Tim Hast</b>		
Dissatisfied	2	2.99%
Extremely Satisfied	22	32.84%
Neither Satisfied nor Dissatisfied	10	14.93%
Satisfied	33	49.25%
<b>Powerful Listening, Powerful Influence with Tim Hast Total</b>	<b>67</b>	<b>100.00%</b>
<b>Grand Total</b>	<b>267</b>	

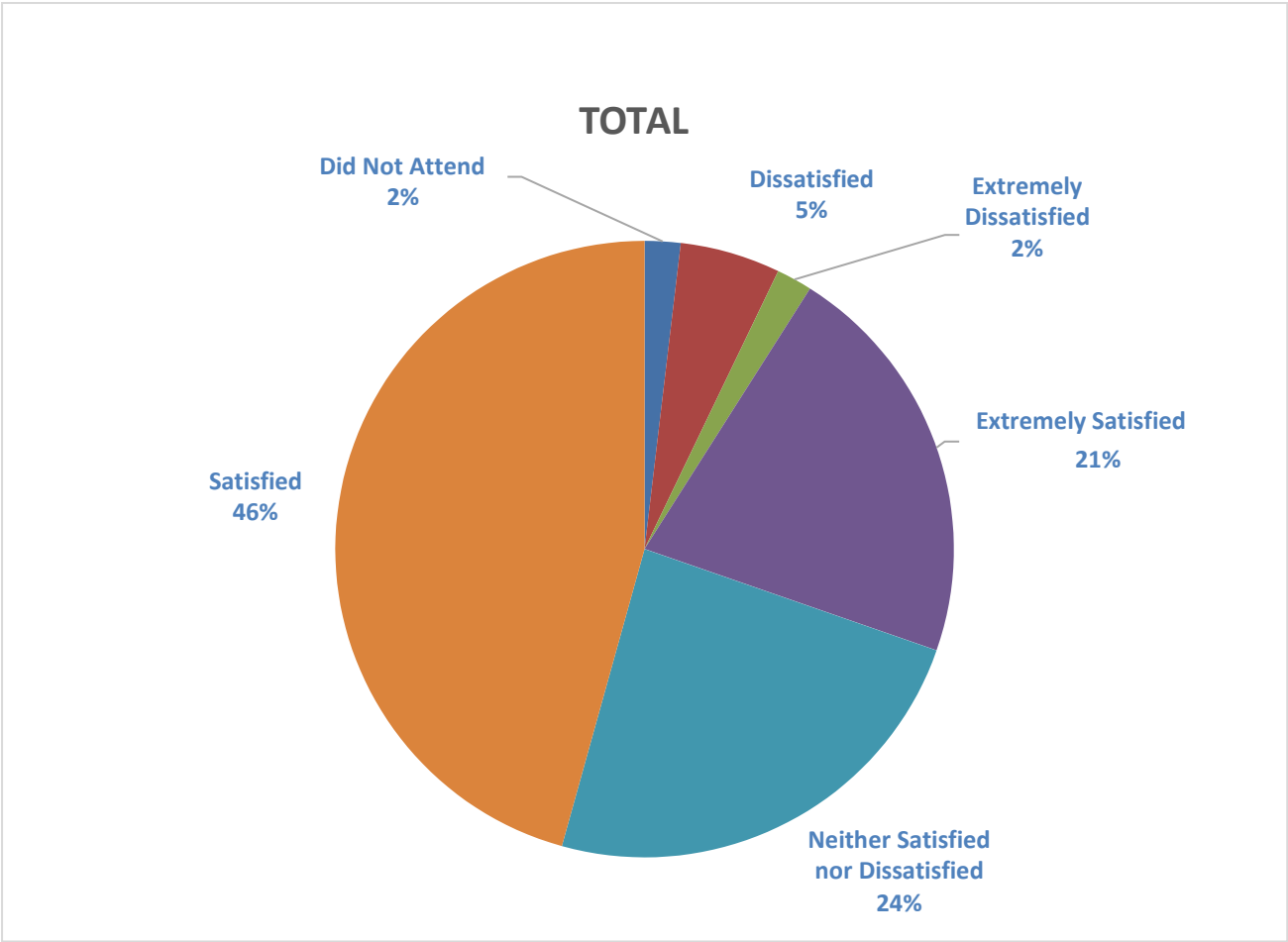
Yes, And with Galen Emanuele



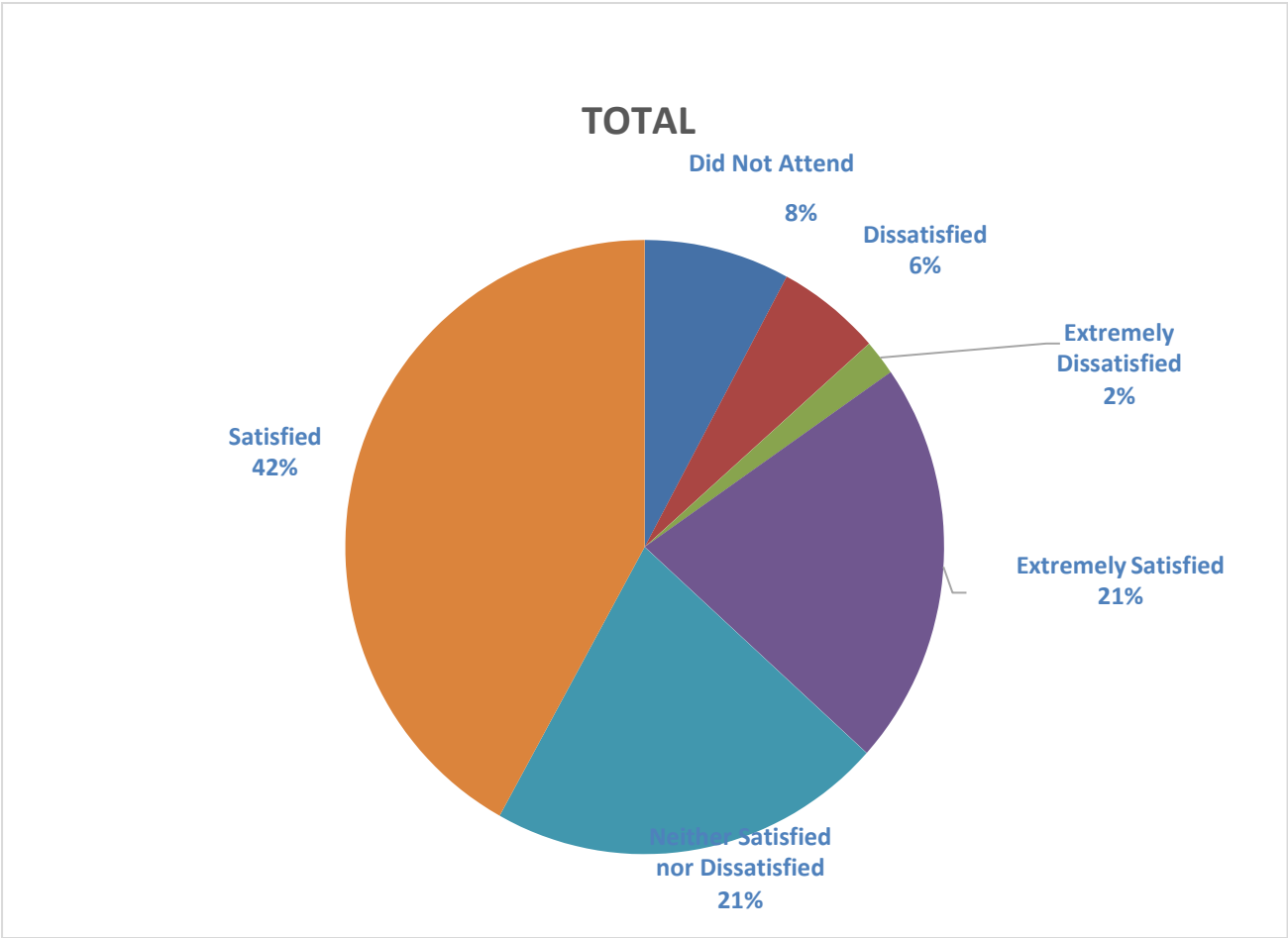


Afternoon Breakout Sessions	Attendee Count	Count of Respondent ID
<b>Active Shooter Training with Blake Webster</b>		
Extremely Satisfied	2	11.11%
Neither Satisfied nor Dissatisfied	2	11.11%
Satisfied	14	77.78%
<b>Active Shooter Training with Blake Webster Total</b>	<b>18</b>	<b>100.00%</b>
<b>Behavioral Interviewing: An Insider's Guide to Successfully Interviewing with Metro Library with Michele Gorman</b>		
Extremely Dissatisfied	1	9.09%
Extremely Satisfied	4	36.36%
Satisfied	6	54.55%
<b>Behavioral Interviewing: An Insider's Guide to Successfully Interviewing with Metro Library with Michele Gorman Total</b>	<b>11</b>	<b>100.00%</b>
<b>Database Duel with Sadie Bruce and Kellie Delaney</b>		
Dissatisfied	1	2.04%
Extremely Satisfied	34	69.39%
Neither Satisfied nor Dissatisfied	2	4.08%
Satisfied	12	24.49%
<b>Database Duel with Sadie Bruce and Kellie Delaney Total</b>	<b>49</b>	<b>100.00%</b>
<b>Helping Library Members with Mental Health Concerns with Julie Summers</b>		
Dissatisfied	14	22.95%
Extremely Dissatisfied	2	3.28%
Extremely Satisfied	5	8.20%
Neither Satisfied nor Dissatisfied	9	14.75%
Satisfied	31	50.82%
<b>Helping Library Members with Mental Health Concerns with Julie Summers Total</b>	<b>61</b>	<b>100.00%</b>
<b>How to Give a "No" and Manage Conflict Using "Yes, And..." with Galen Emanuele</b>		
Dissatisfied	2	2.47%
Extremely Dissatisfied	1	1.23%
Extremely Satisfied	43	53.09%
Neither Satisfied nor Dissatisfied	9	11.11%
Satisfied	26	32.10%
<b>How to Give a "No" and Manage Conflict Using "Yes, And..." with Galen Emanuele Total</b>	<b>81</b>	<b>100.00%</b>
<b>How to Survive &amp; Thrive During Change with Donna Rynda</b>		
Dissatisfied	3	7.14%
Extremely Dissatisfied	1	2.38%
Extremely Satisfied	12	28.57%
Neither Satisfied nor Dissatisfied	8	19.05%
Satisfied	18	42.86%
<b>How to Survive &amp; Thrive During Change with Donna Rynda Total</b>	<b>42</b>	<b>100.00%</b>
<b>I attended the 1st Half of the day only</b>		
Did Not Attend	4	80.00%
Satisfied	1	20.00%
<b>I attended the 1st Half of the day only Total</b>	<b>5</b>	<b>100.00%</b>
<b>Grand Total</b>	<b>267</b>	

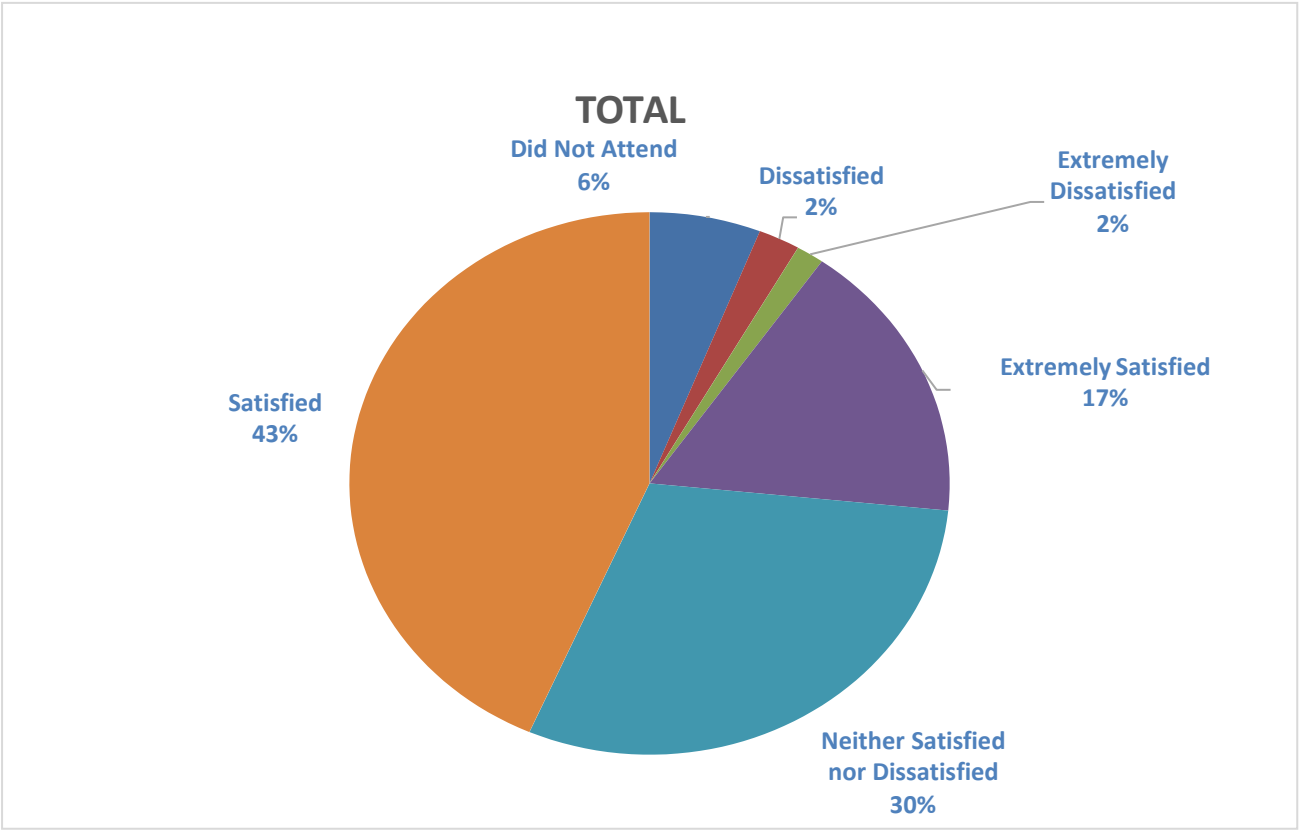
Awards



Poster Contest



Raffle



## Informational Booth

