

Warr Acres Service Plan for FY '14

- 1) **MLS Mission:** The Metropolitan Library System facilitates the free flow of information and ideas by providing access to materials, services and programs to Oklahoma County's diverse community.
- 2) **Current Library Information for the Warr Acres Library**

- a) **Description of Facility**

The Warr Acres Library, located at 5901 NW 63 in Warr Acres, Oklahoma, has served the residents of Warr Acres and northwestern Oklahoma City since 1967. The spacious 12,500 square foot building sits on the north side of NW 63 in the West Park Mall. The library was built with bonds issued in 1965 and with federal matching funds. The library's interior received a facelift in 2001 as new carpet, chairs & tables, shelving, and desks for the circulation and reference areas were purchased. In 2007, the library parking lot was resurfaced. The public restrooms received a facelift in the summer of 2009. The exterior of the library received a much needed coat of paint in 2010; some of the interior walls were also refreshed. In 2012, new carpet and tile was installed throughout the building. Also this past year, most of the bushes around the building were removed and several trees were planted; new benches and new bike racks were installed as well. One of the unique features of the library is the fireplace in the reading area. There is also an aquarium that continues to fascinate young children. The library has seating for 73 customers.

- b) **Community Profile**

According to the 2010 census, Warr Acres has a population of 10,139. The fact that the population total has changed little since the 2000 census is not surprising since Warr Acres is completely surrounded by other municipalities and is almost completely developed. The population of Warr Acres is predominately white with 9.6% black, 3% Indian, 2% Asian, and 20% Hispanic. According to 2011 information from the DemographicsNow database, eighty-seven percent of Warr Acres' residents are high school graduates and 27% have a bachelor's degree or higher. The median household income is \$41,714, significantly less than the U.S. median of \$50,000. Many of the people who use the library do not reside in Warr Acres itself, but in Oklahoma City, Bethany, Yukon, or Piedmont. The demographics of the areas to the east and south of Warr Acres are very similar to the town's statistics (using surrounding zip codes). However, the areas north and west of Warr Acres have less Hispanics, higher attained educational levels, and significantly higher median household incomes.

Warr Acres has no central business district, no major industries, and no large retail stores. However, numerous small businesses can be found on MacArthur between the Northwest Expressway south to NW 36 Street. There are also several small businesses located on both NW 63 and NW 50 Streets. West Park Mall, where the library is located, has deteriorated significantly in the last two years; only two small stores are still in business. The local post office has been relocated to a newly remodeled Postal Service

building just west of the library. West Park Mall has recently been sold so hopes are high that new retail businesses will move into the area once the property is renovated. The City Hall, the Police Department, and the Fire Station are located on NW 49 just west of MacArthur. The major road construction on MacArthur between NW 63 and NW 50 was finally completed; the city hopes to add a center turn lane between NW 50 and 39th Expressway on MacArthur in the future. Warr Acres now has a hotel located on the NW Expressway just east of MacArthur; other new businesses have been built near the hotel. Construction continues in a new housing development in Warr Acres called Cherokee Crossing; the area is located just south of the Northwest Expressway and east of MacArthur. Eventually, this area will have more than 200 new single family dwellings.

c) **Warr Acres Hours of Service**

Monday	9:00 a.m. – 9:00 p.m.
Tuesday	9:00 a.m. – 9:00 p.m.
Wednesday	9:00 a.m. – 9:00 p.m.
Thursday	9:00 a.m. – 9:00 p.m.
Friday	9:00 a.m. – 6:00 p.m.
Saturday	9:00 a.m. – 5:00 p.m.
Sunday	1:00 p.m. – 6:00 p.m.

Total hours of operation: 70

d) **Services**

i) **Materials collection (July '12.)**

Collection by Media Type:

Books & Paperback Books	57,999
Periodicals	2,667
CDs (includes books on CD)	4,206
DVDs	5,023
Media Players	445
Total	70,340

Collection by Reading Level:

Adult	38,652
Young Adult (high school)	2,086
Juvenile (grades 5-8)	7,208
Tween (grades 3-4)	5,475
Reader (grades 1-2)	3,035
Easy (Preschool-grade 2)	7,673

[The above does not include items located in Seasonal Storage (739), Foreign Language (283), Family Place (175), or Magazine (2660) as these areas contain materials from multiple reading levels; Music (2109) is also not included in a reading level.]

- ii) **CyberMARS.** The Warr Acres Library has four computers to access only the Library Catalog. Access to the library catalog is also available remotely through the library website at www.metrolibrary.org.

- iii) **Librarians** are available to provide the following: assistance in locating specific materials or information using print and electronic sources; instruction in the use of the library catalog, the Internet, and Microsoft programs; and readers advisory assistance. Library tours and program presentations by library staff can also be arranged.
- iv) **Computers.** Warr Acres currently has fifteen computers for public use; wireless access is available throughout the building. There are also two computers in the children's area loaded with educational programs.
- v) **Programs at Warr Acres**

Age	Program	Frequency
Ages 0-21/2	Play Time w/ stories	60 each year
Ages 0-3	Family Place Workshops	1-2 series per year
Ages 3-5	Preschool Storytimes	20-24 per year
Ages 3-5	Evening Storytimes	8 per year
K – 6	Various informational, craft, or storytelling programs	8-12 per year
K – 6	Summer programs such as	
	Craft Days & Game Days	8 each year
YA/Tweens	Game Night	6 per year
YAs	Warr Acres summer programs based on SRP theme	2-4 each year
YAs	Various informational programs	4-6 per year
Adults	Various informational, craft, or how-to programs	8-10 per year
Adults	Warr Acres Book Club	12 per year

In addition to the above, Warr Acres hosts several programs arranged by Outreach throughout the year including the summer Neighborhood Arts Performances, the systemwide Summer Reading Program for preschoolers through teens, and Readfest for adults. Oklahoma City-County Health Department schedules many Child Guidance Consultations and parenting programs as well. AARP provides tax assistance to our customers on an annual basis. ESL classes are held at the library throughout the school year.

- vi) **Public Room Space.** The Warr Acres Library has a 885 square foot meeting room with a center divider. Twenty tables and 75 chairs are available for use as well as a podium with a microphone. The room can be reserved at the cost of \$10 per hour. There is also a glass display case near the entrance available to the public on a monthly basis.

e) **Staff by FTE**

Position	FTE
Manager	1
Librarian	5
Circulation Clerk	5

Technology Assist.	.75
Library Aide	5

f) **Budget** for FY '12-'13 is \$ 1,361,625.00

g) **Statistics**

Circulation by Media Type:

Books & Paperback Books	349,928
Periodicals	8,494
CDs (includes books on CD)	45,633
DVDs	62,361
Media Players	2,656
Total	469,072

Circulation by Reading Level:

Adult	272,614
Young Adult (high school)	16,794
Juvenile (grades 5-8)	38,464
Tween (grades 3-4)	30,596
Readers (grades 1-2)	19,948
Easy (Preschool – grade 2)	49,918

[The above does not include circulation figures for items located in Seasonal Storage (2453), Foreign Language (1035), Family Place (341), or Magazine (8,471) as these contain materials from multiple reading levels; Music (03,693) is also not included in a reading level.]

3) **MLS Strategic Plan—Your Inviting, Innovative Link to the World**

a) **Strategic Plan Goals**

i) *Ensure a Welcoming Experience*

- 1) Visitors are welcomed into an atmosphere of hospitality, exemplary service, and friendly interaction.
- 2) Visitors easily navigate our inviting physical and virtual spaces.

ii) *Satisfy Curiosity and Encourage Lifelong Learning.*

- 1) Visitors explore their interests using the variety of information at the library.
- 2) Our libraries are centers that offer access to civic, cultural, and community enrichment opportunities.

iii) *Know How to Find, Evaluate & Use Information*

- 1) Our community has access to expert library staff with up-to-date knowledge, skills, and abilities to deliver library services.
- 2) Visitors are connected with library resources at every point of contact.

iv) *Connect to the Online World*

- 1) Our community has access to current technology and digital resources as well as trained staff to help them use the resources effectively.

- 2) Our community has access to a continually growing digital collection and services 24 hours a day, seven days a week.

b) Service Responses to address FY '13–14: Satisfy Curiosity and Encourage Lifelong Learning; Ensure a Welcoming Experience

- i) To encourage lifelong learning, librarians will continue to promote reading and library use at local schools by adding another middle and two more elementary schools to our school visitation project while revisiting schools given presentations in the fall of 2012/spring 2013. Also, we will be contacting local businesses and apartment complexes about their willingness to serve as publicity sites.

c) Review of Previous Year's Objectives

- i) Regarding the goal of encouraging lifelong learning through the local schools, a librarian and clerk will again be visiting in November the two elementary schools selected in the fall of 2011 as well as including a middle school. Visits to two additional elementary schools are planned for the spring of 2013.
- ii) Regarding the goal to make the library a comfortable place, the new adult seating requested in the FY '12-13 budget will be selected and ordered by the end of 2012.