

Report  
Statistical  
Annual  
FY08-09



Metropolitan  
Library System

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# ABOUT THIS REPORT

The Annual Statistical Report is a fixture of our yearly reporting practices. The Planning Department begins the process at the close of each fiscal year by gathering the past year's data from each agency. This information is first used to complete a report for the Oklahoma Department of Libraries (ODL). The ODL report, typically due in early October, is one of the requirements for MLS to be eligible for state aid in the coming year (\$354,407 in FY08-09). It is also an important resource for completing the many other annual surveys and reports, including this one, that are submitted to various agencies and organizations thereafter.

The Annual Statistical Report is intended to provide a fiscal year summary to the staff and Commission and to serve as a record for reference in future years. Some elements of this report vary from year to year; but, where possible, numbers are placed in historical context to illustrate multi-year trends. These trends are the result of a combination of factors that can be broadly classified as either stemming from library policies and available resources or as the effects of larger social, demographic, and/or technological developments.

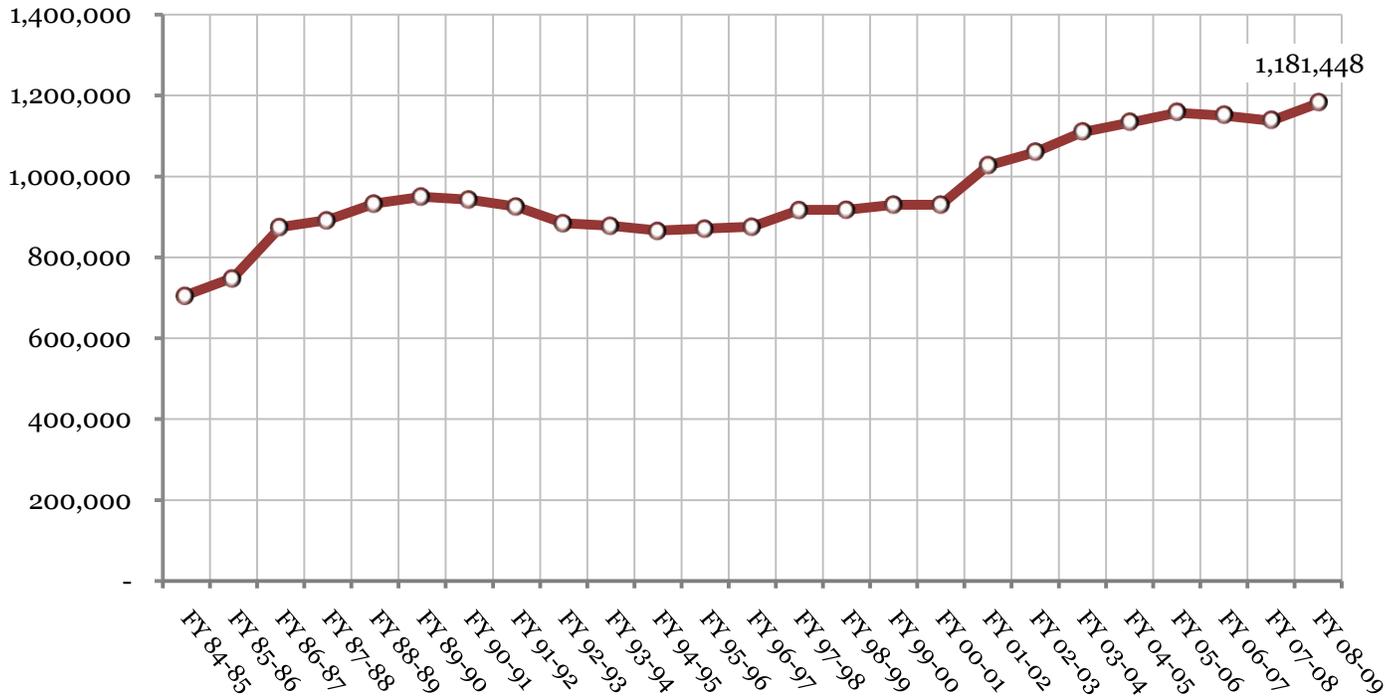
The difficult economic climate in FY08-09 brought with it a renewed interest in libraries nationwide. News media at all levels began reporting on the free library resources available to newly value-conscious citizens. This corresponded with a surge in circulation at our libraries beginning in December 2008. In that month the seasonally adjusted trend showed the library system with a base circulation of 480,000 items each month. By the end of the fiscal year, this trend had risen to 513,000 items per month - an increase of 6.9% over the year's final six months. In fact, the raw total circulation for June 2009 was a record for the library system breaking the previous high set three years earlier in June 2006.

This increased activity has been witnessed first-hand by our staff and is showing up elsewhere in bigger reserves, program attendance and summer reading participation. Of course, no one can predict how these trends will develop in the future, but the library system has a full pipeline of projects coming to completion that promise to make the next several years very busy and exciting.

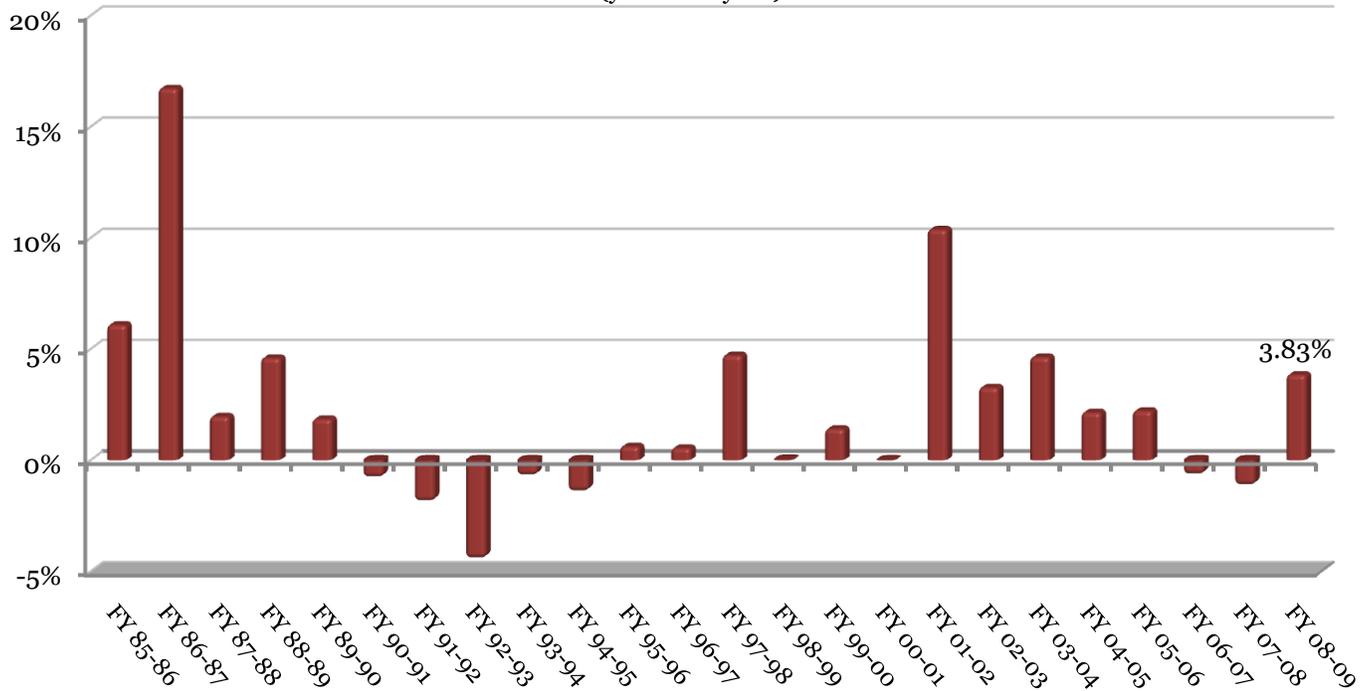
Finally, as we continue marketing the library to promote controlled and sustainable growth, there are considerations, such as maintaining a current and diverse collection, which take precedence over maximizing circulation or other numbers. Therefore, while reading this report, it is important to regard the results presented as a balancing of the resources used to fulfill our mission of providing materials, services and programs to Oklahoma County's diverse community.

# INVENTORY HISTORY

## Inventory History

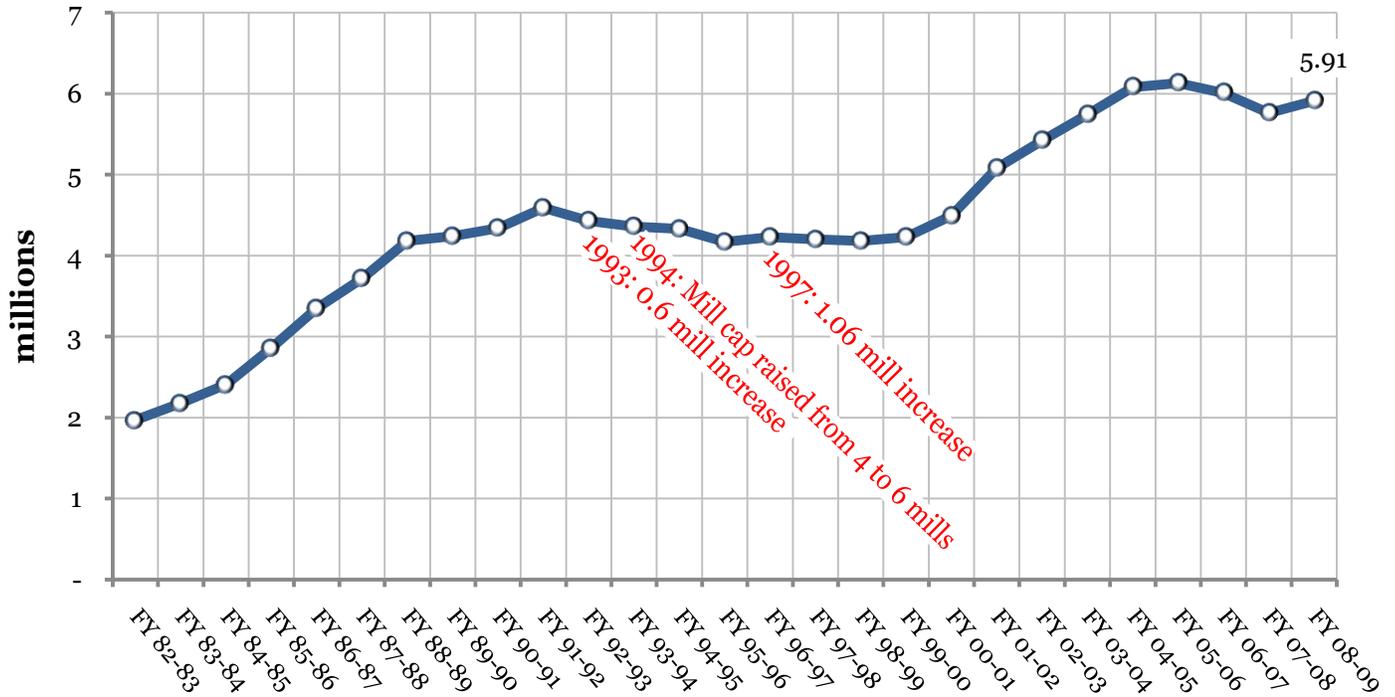


## Percent Inventory Change (year over year)

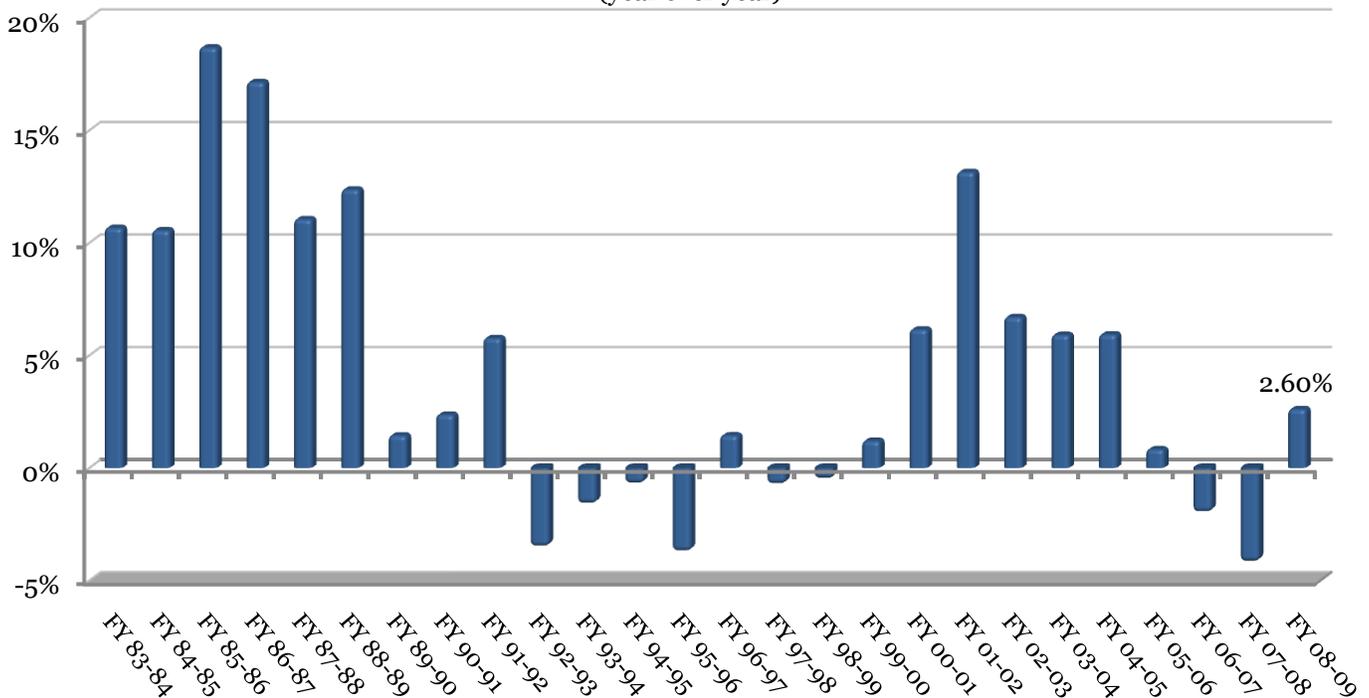


# CIRCULATION HISTORY

## MLS Circulation History

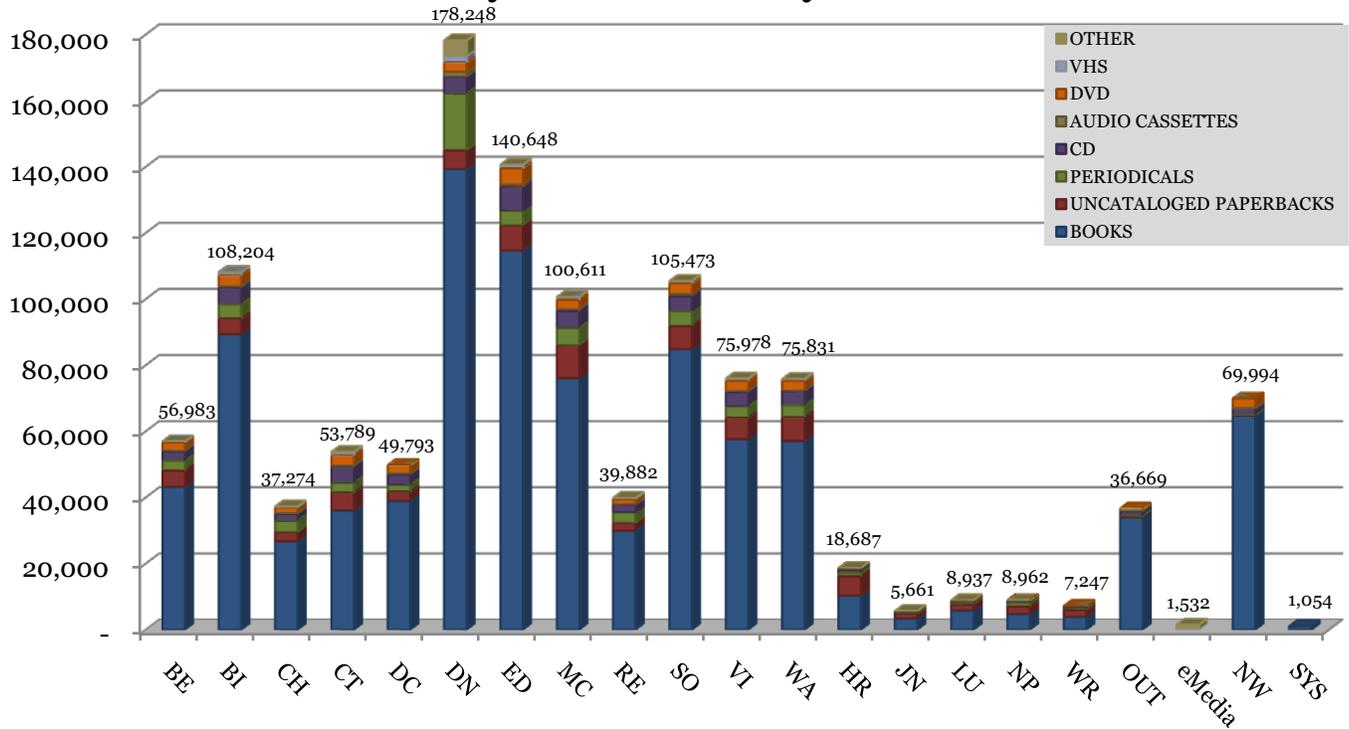


## Percent Circulation Change (year over year)

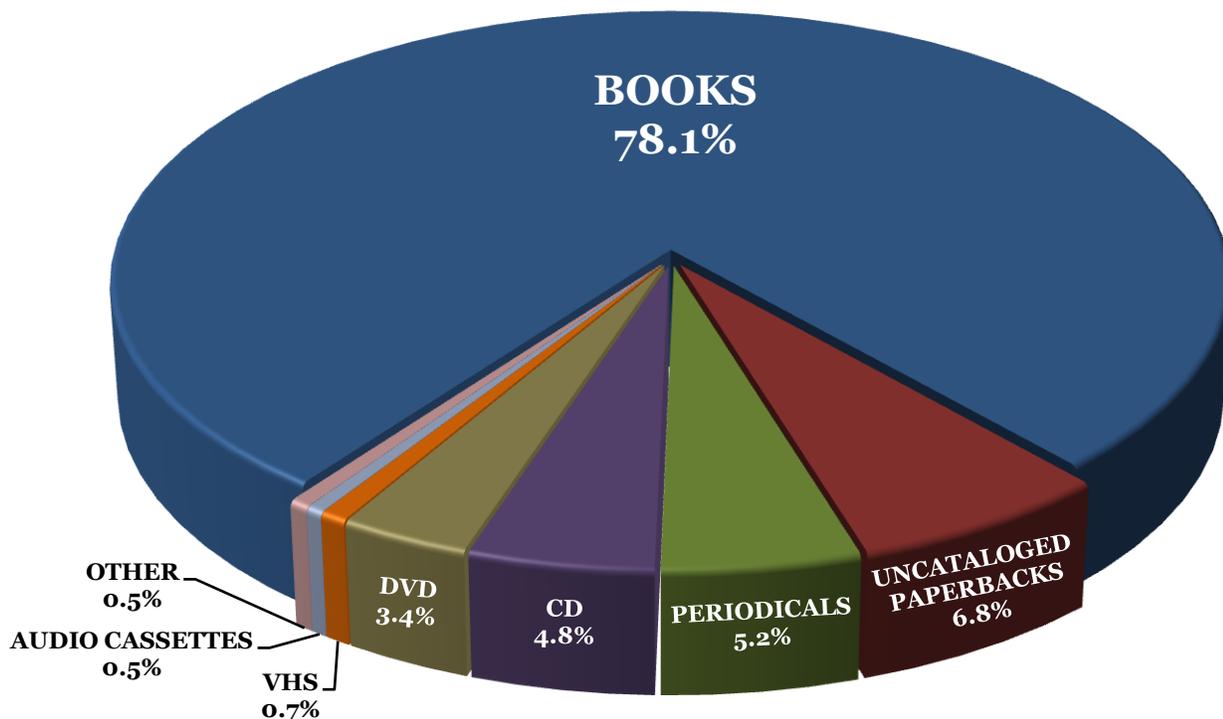


# LIBRARY INVENTORIES

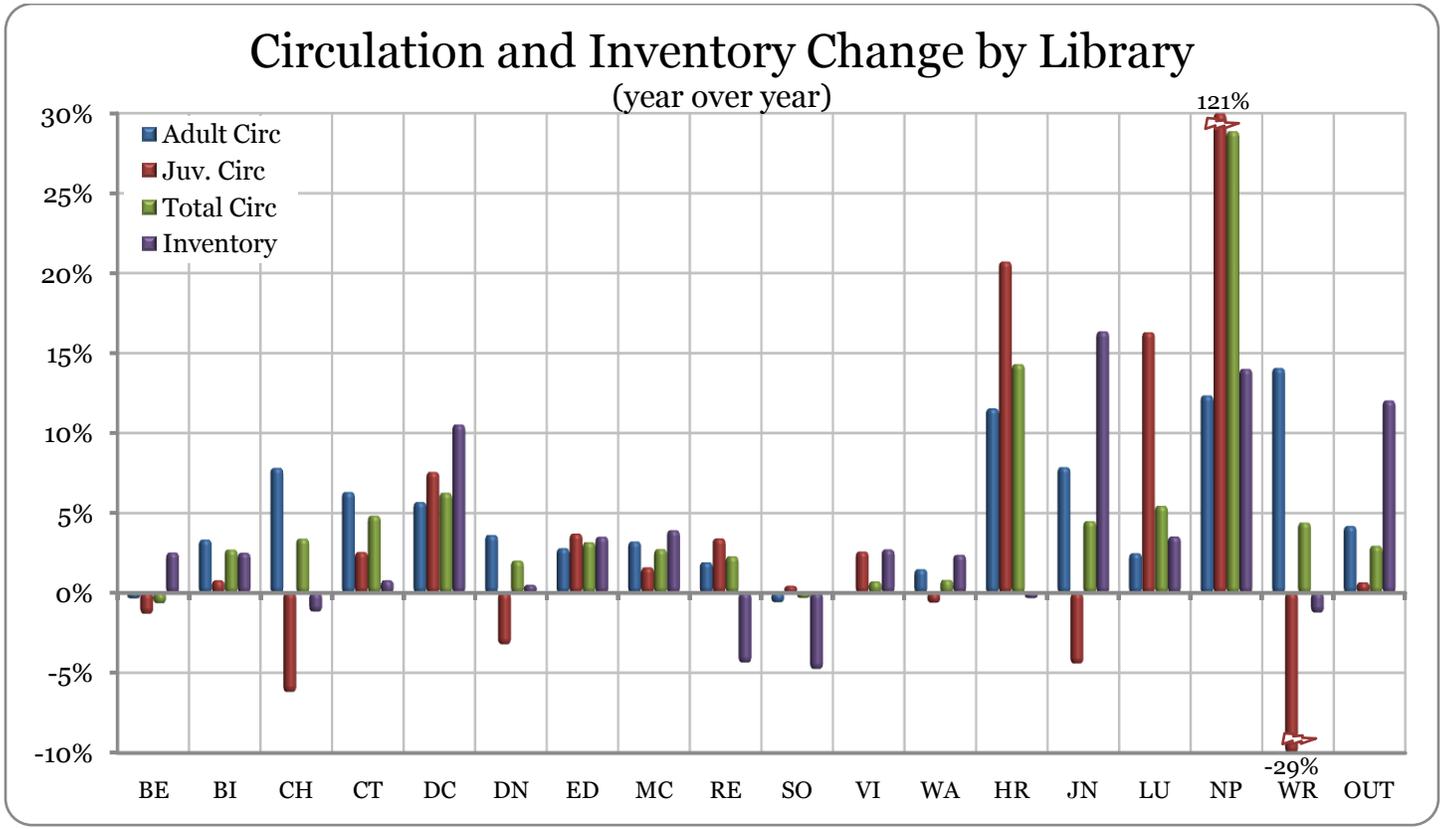
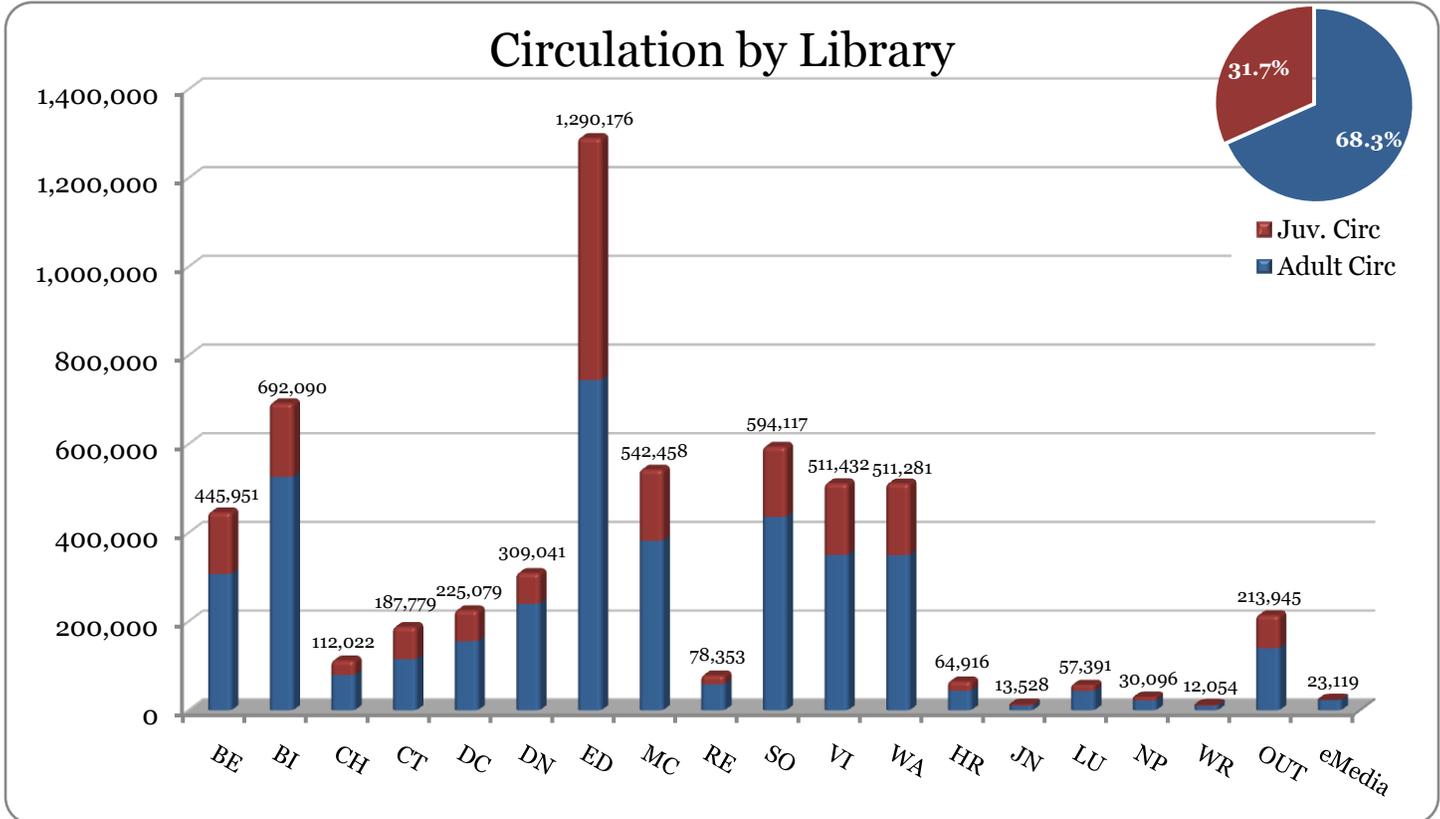
## Library Inventories by Format



## System Collection by Format

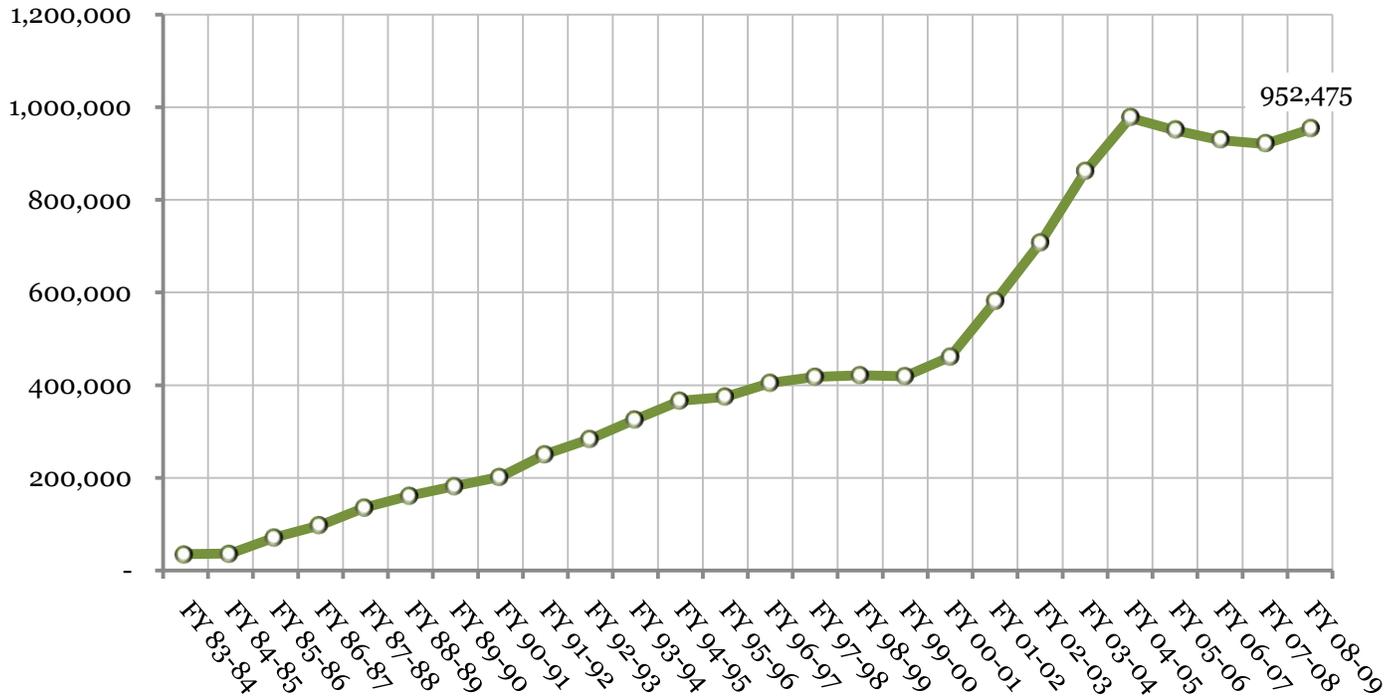


# LIBRARY CIRCULATIONS



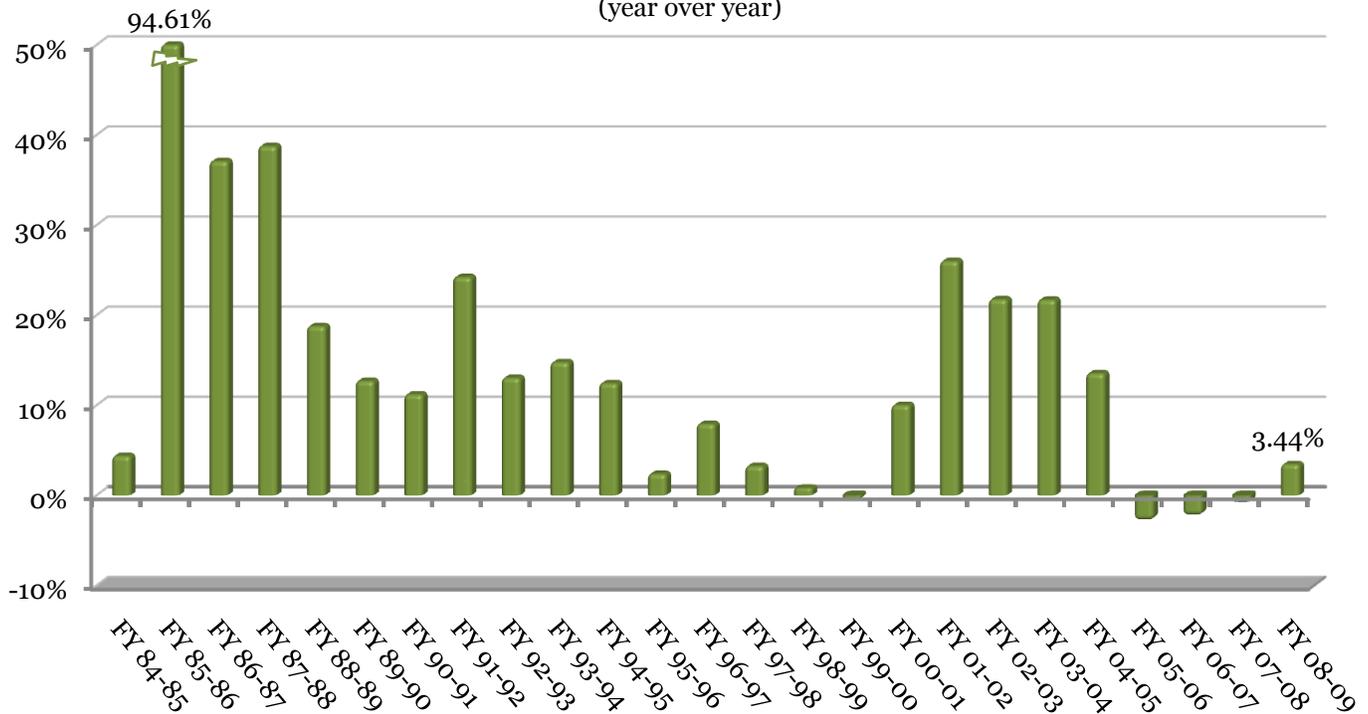
# RESERVES HISTORY

## Reserves Filled History



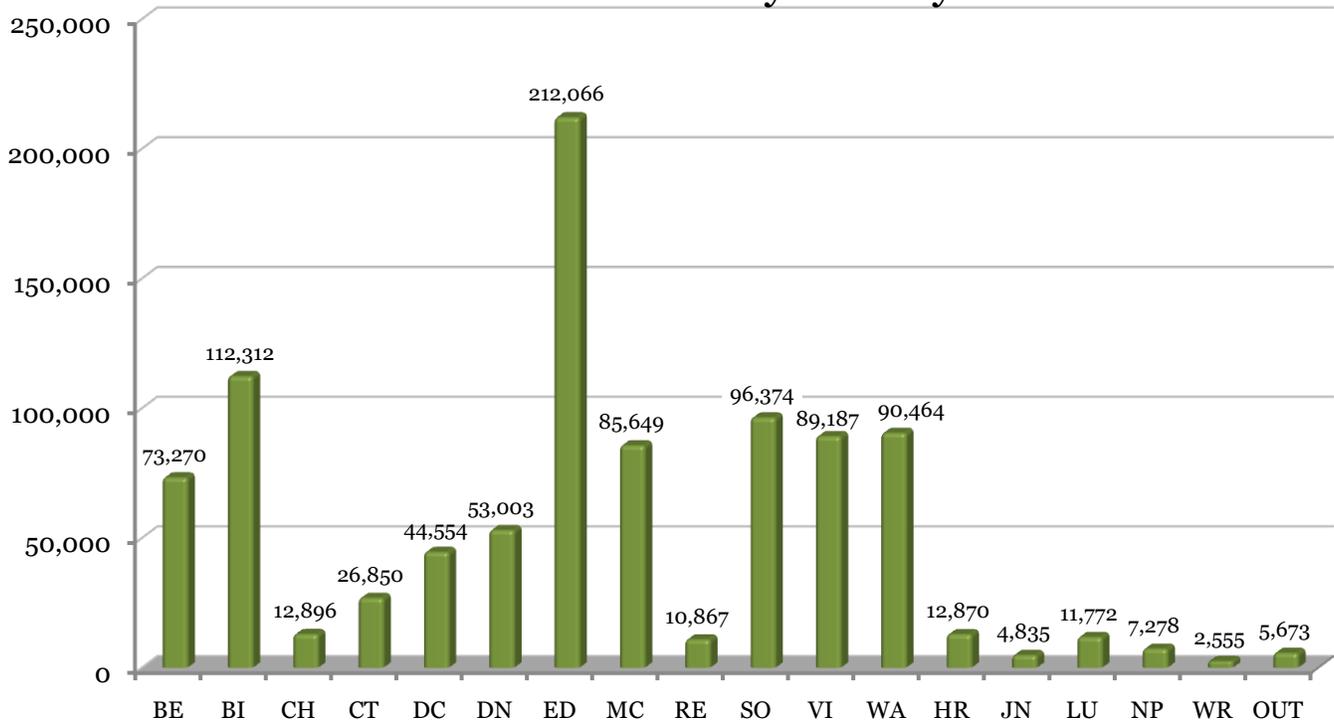
## Percent Reserves Change

(year over year)

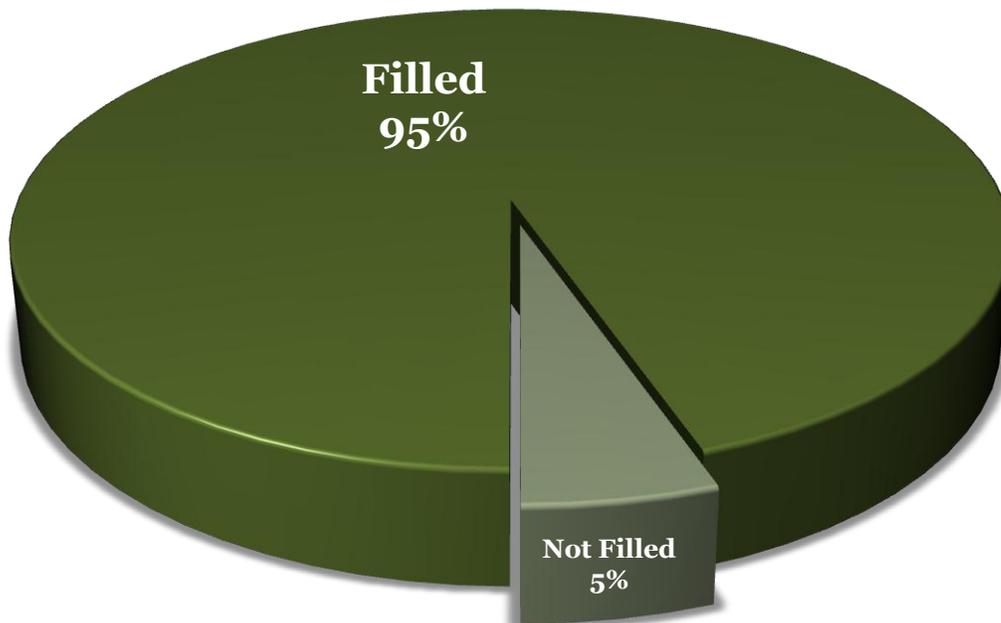


# LIBRARY RESERVES

## Reserves Filled by Library

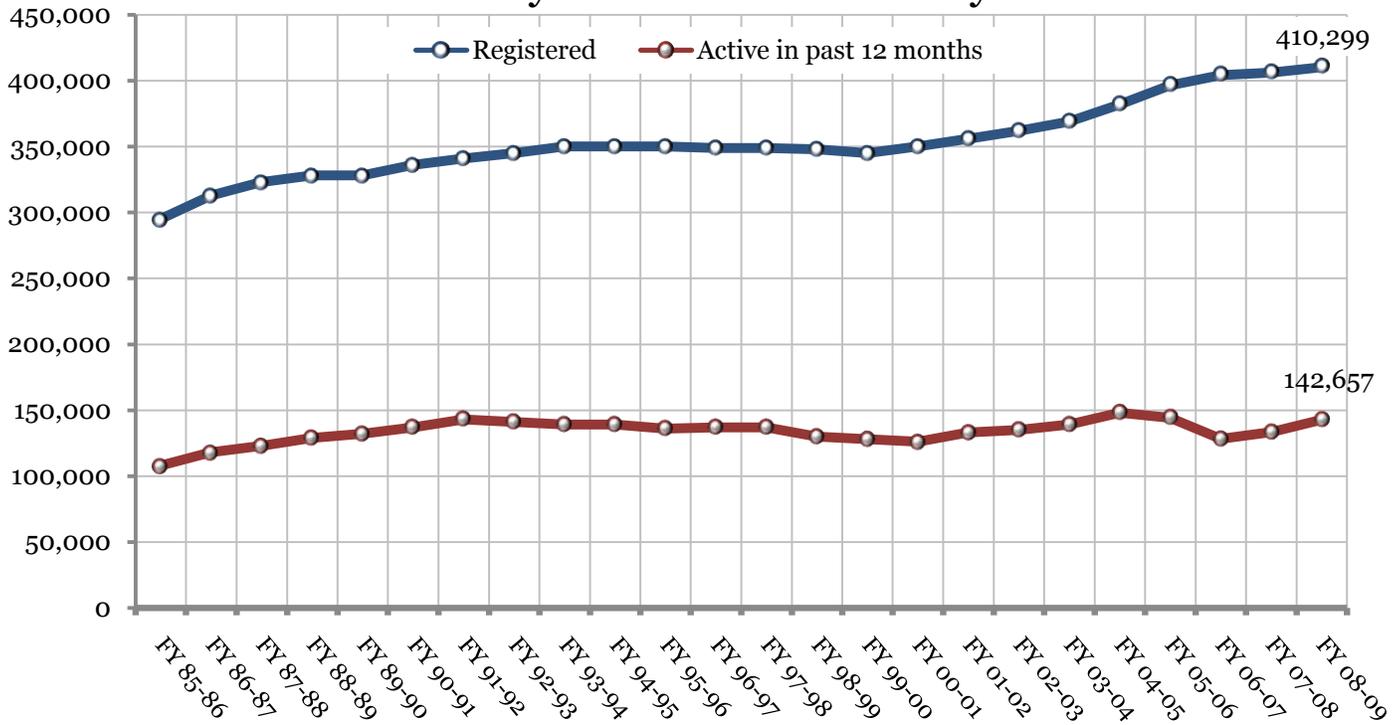


## System Reserve Fill-Rate

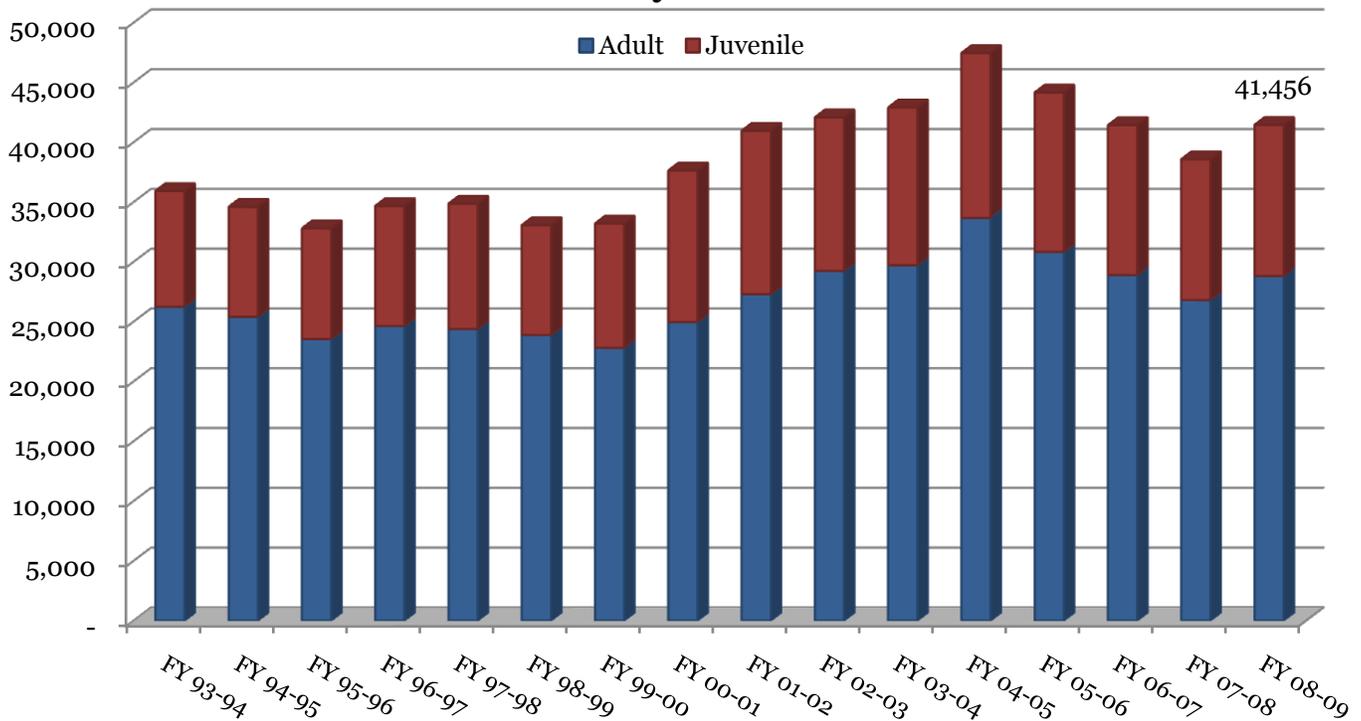


# LIBRARY CARDS

## Library Cardholders History

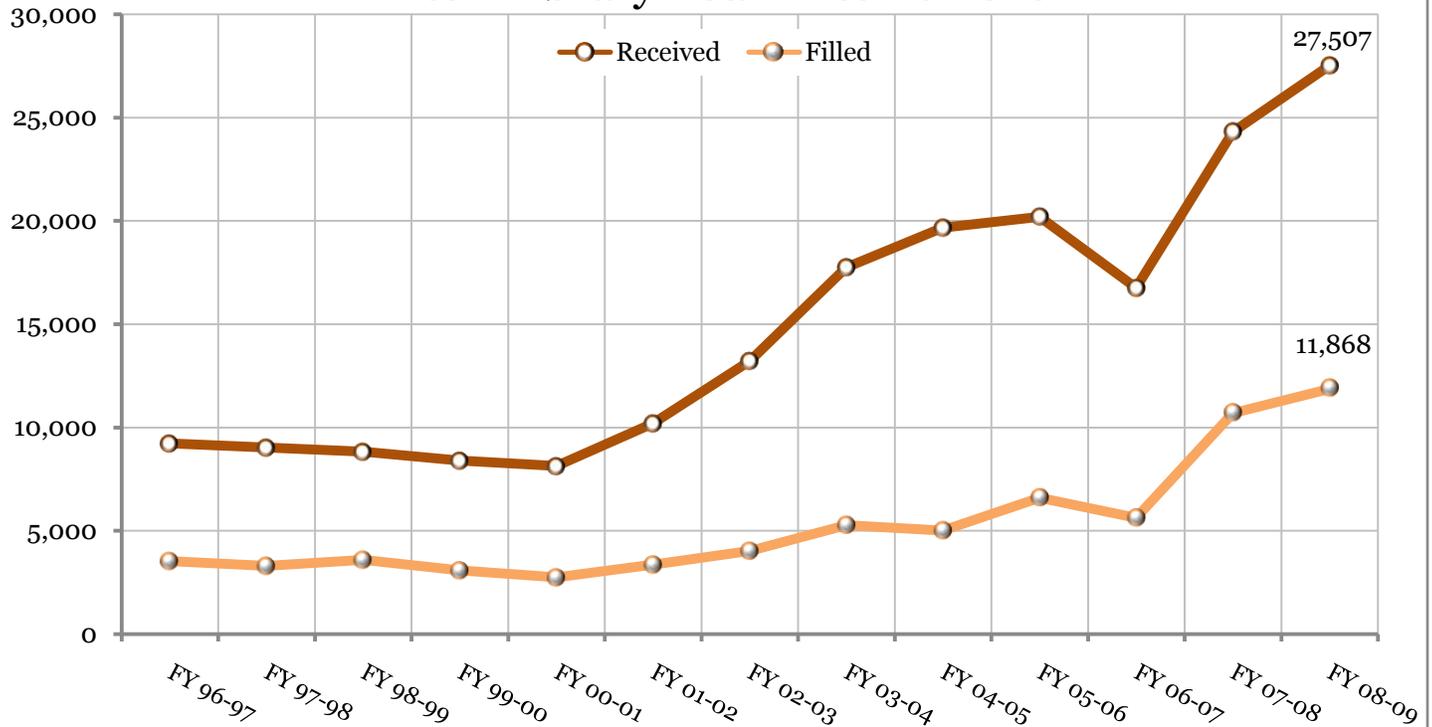


## New Library Cards Issued

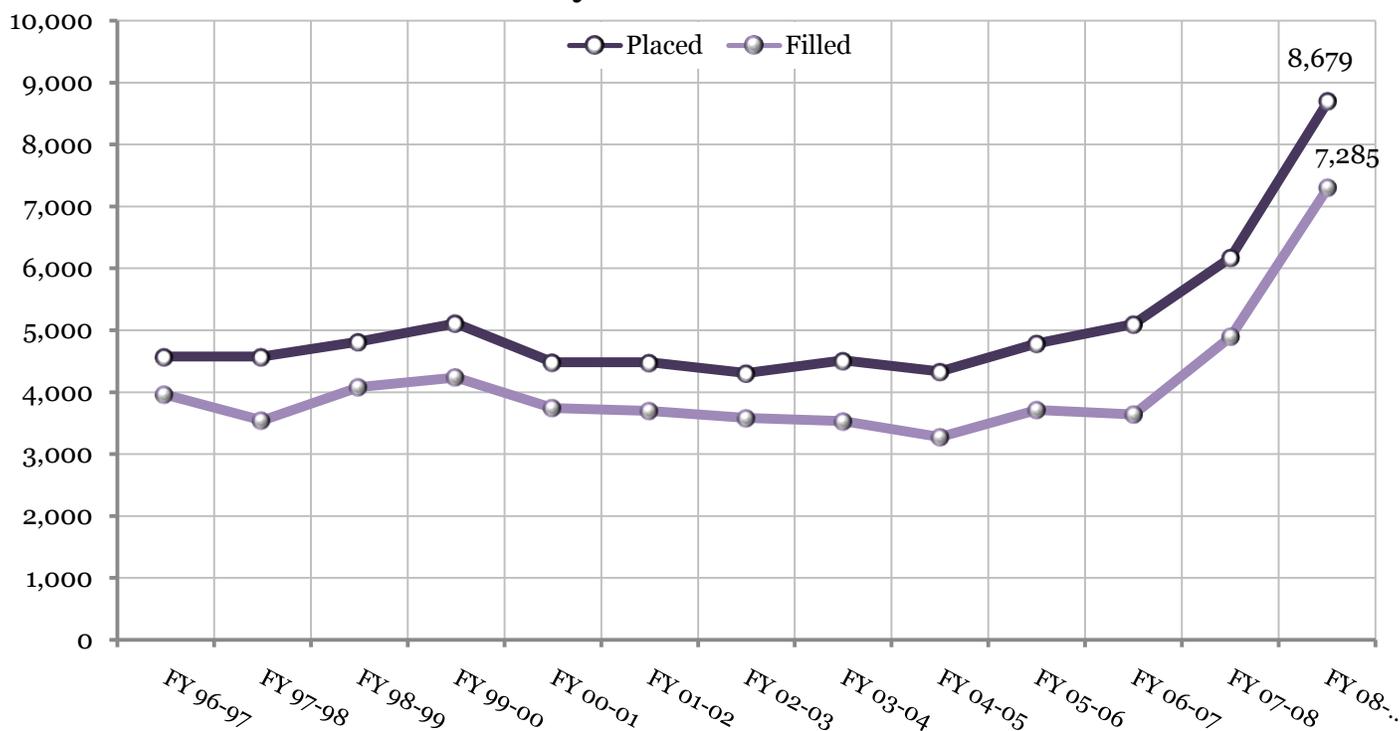


# INTER-LIBRARY LOANS

## Inter-Library Loan - Items Lent

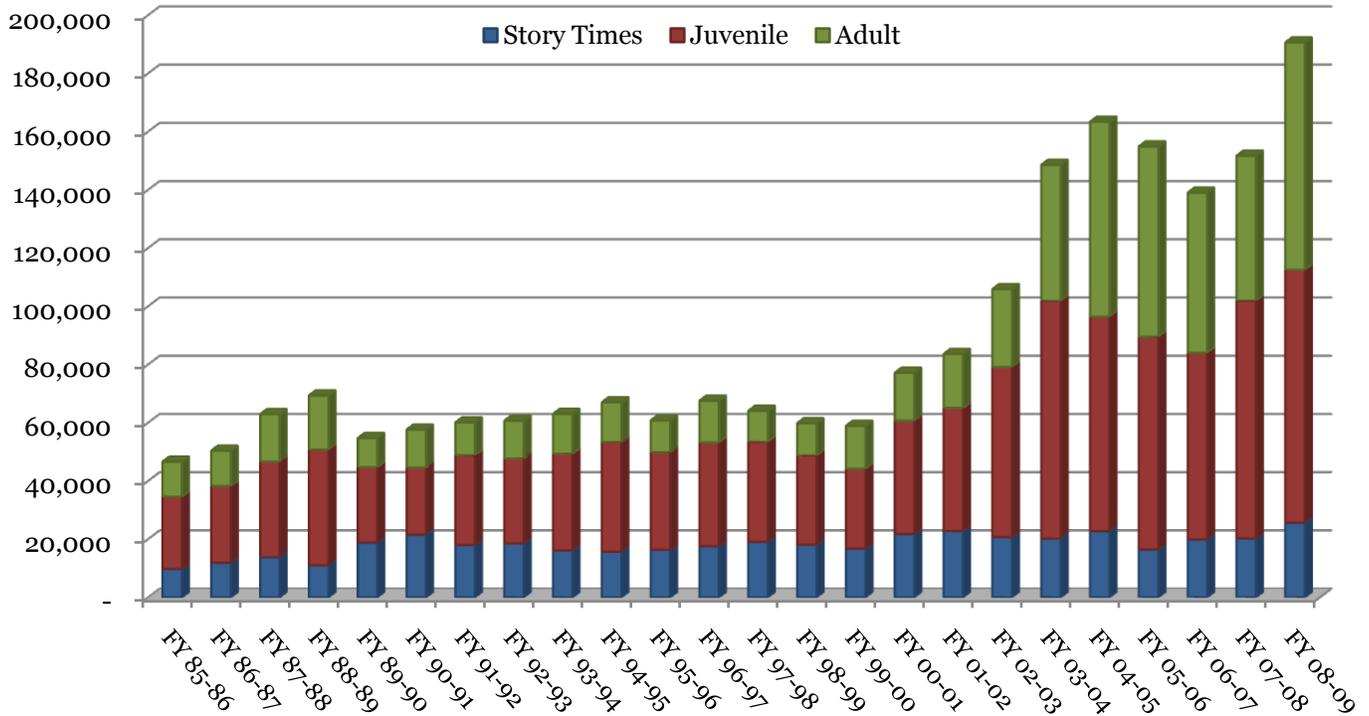


## Inter-Library Loan - Items Borrowed



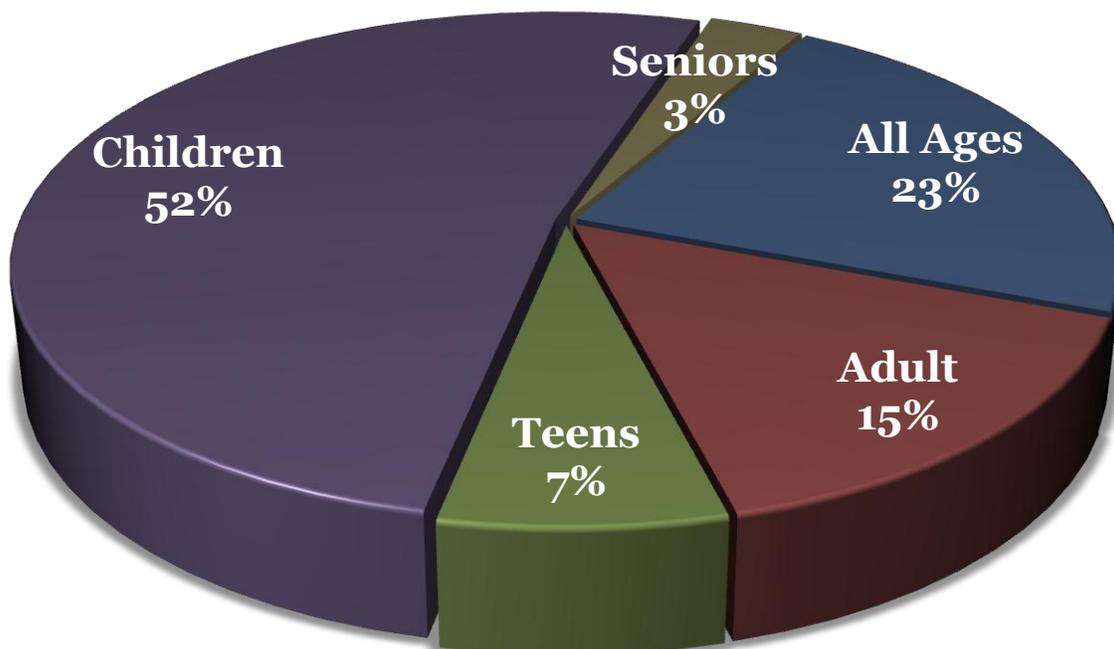
# PROGRAM ATTENDANCE

## Program Attendance History



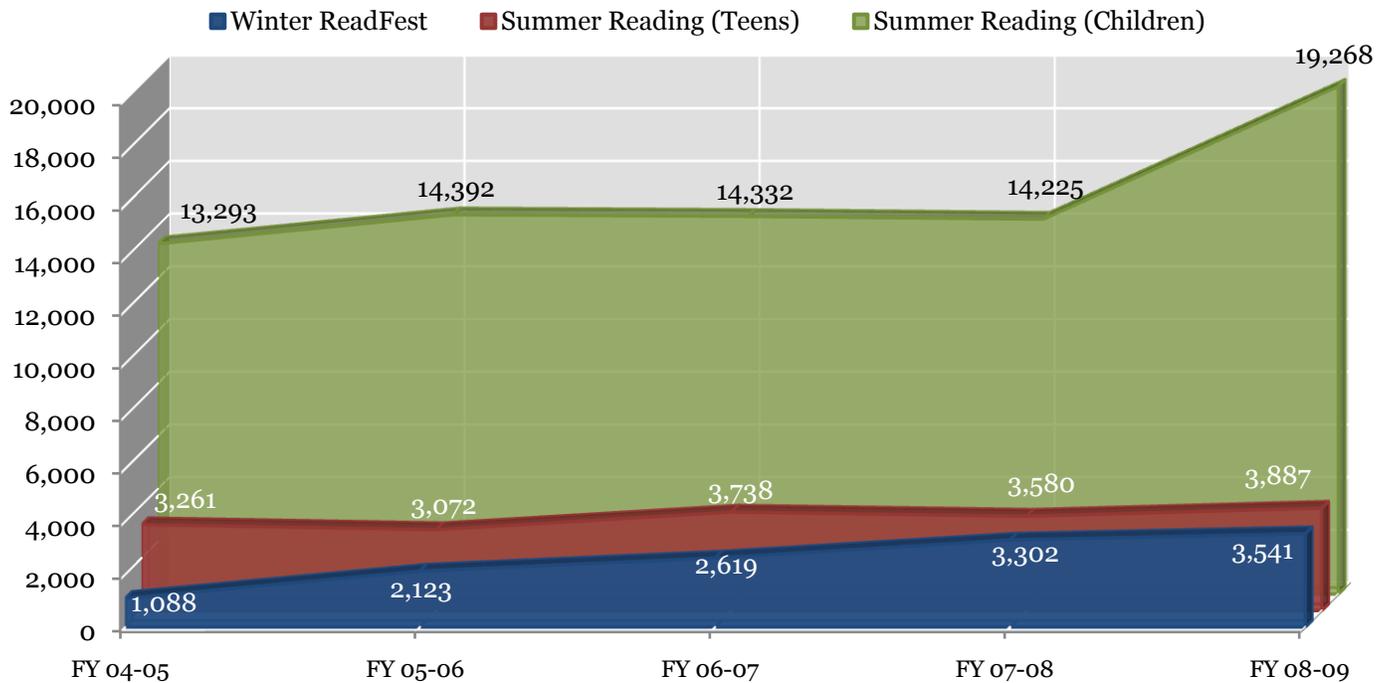
## Program Attendance by Intended Audience

FY08-09 Total Attendance = 190,651

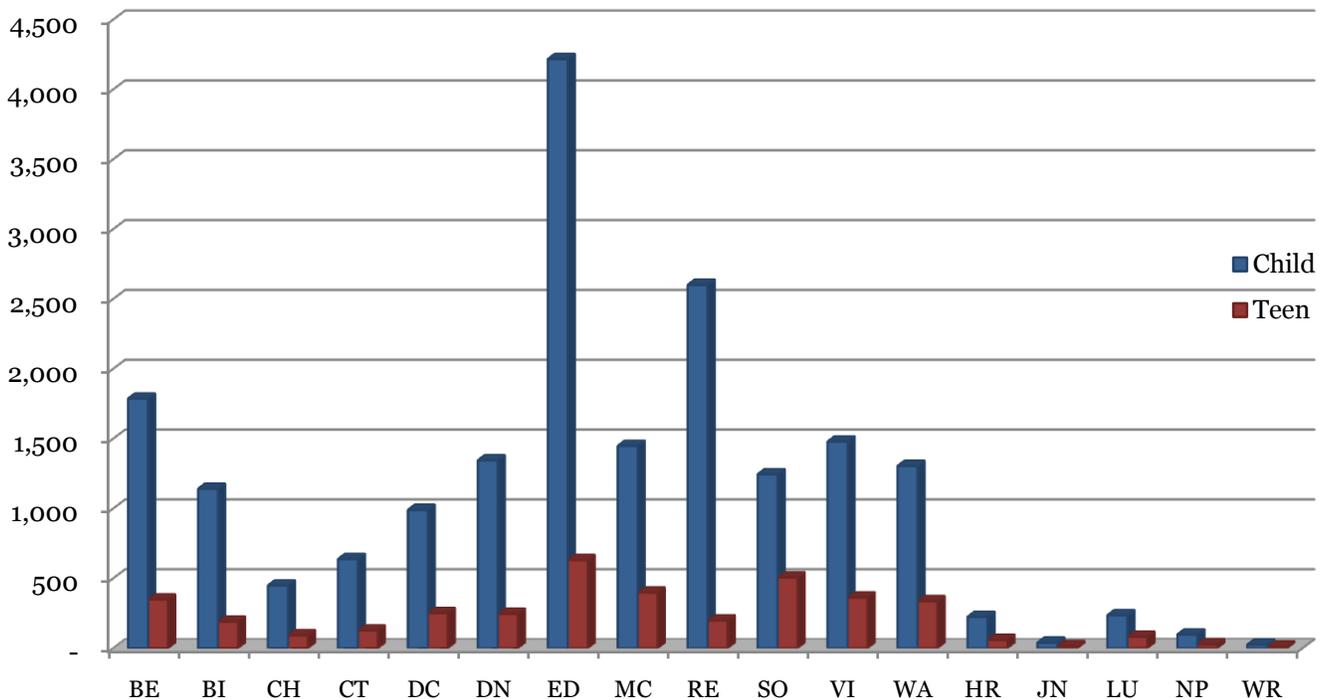


# READING PROGRAMS

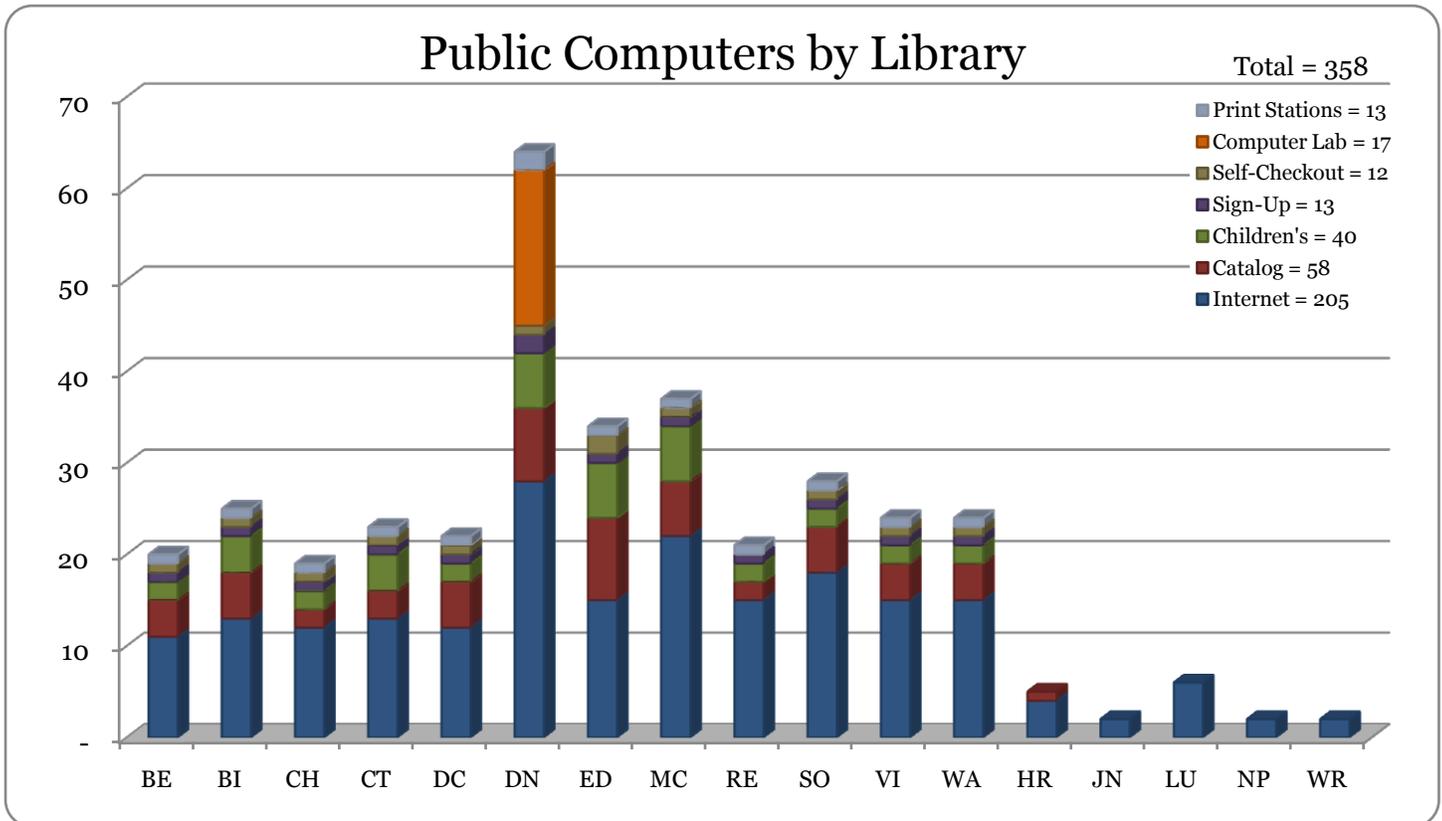
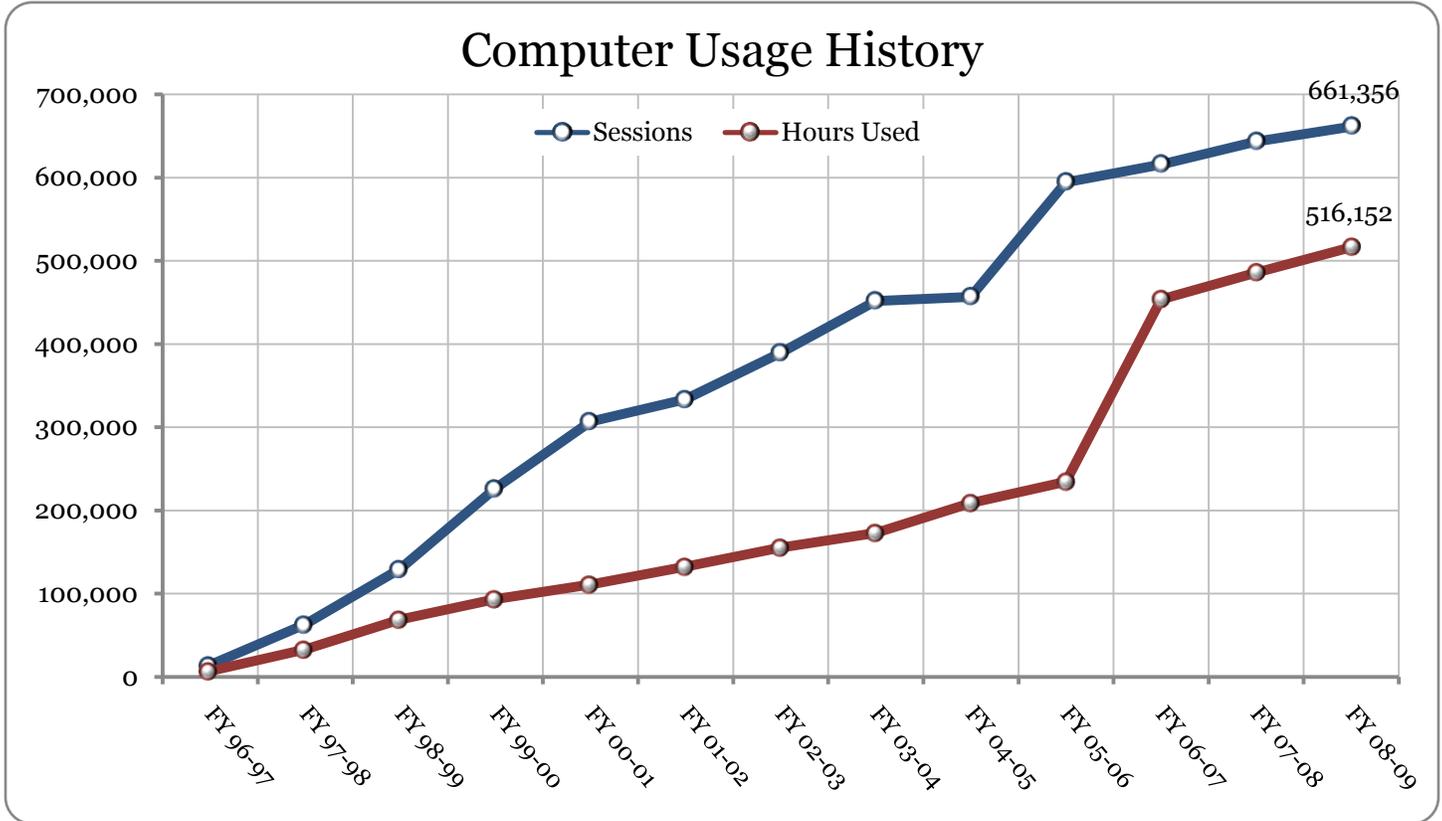
## Reading Program Participation History



## 2009 Summer Reading Sign-ups by Library

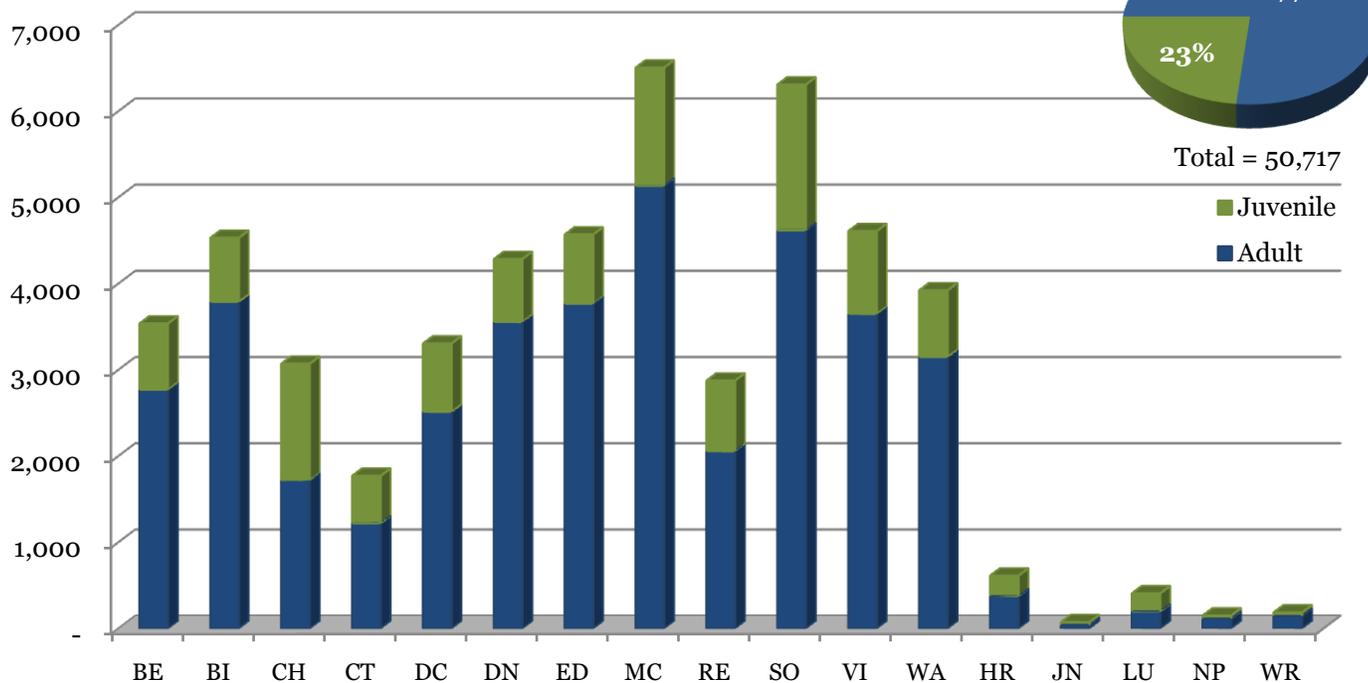


# COMPUTER USAGE HISTORY

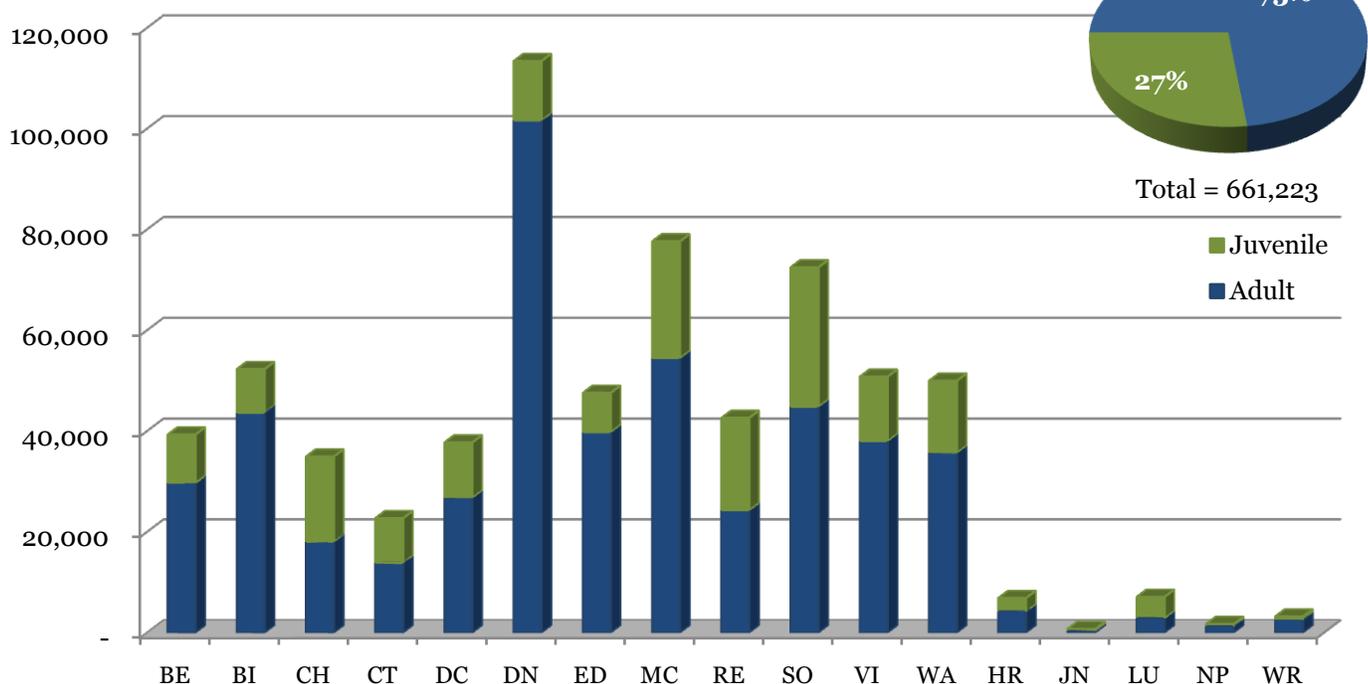


# LIBRARY COMPUTER USAGE

## Unique Customers Served by Library



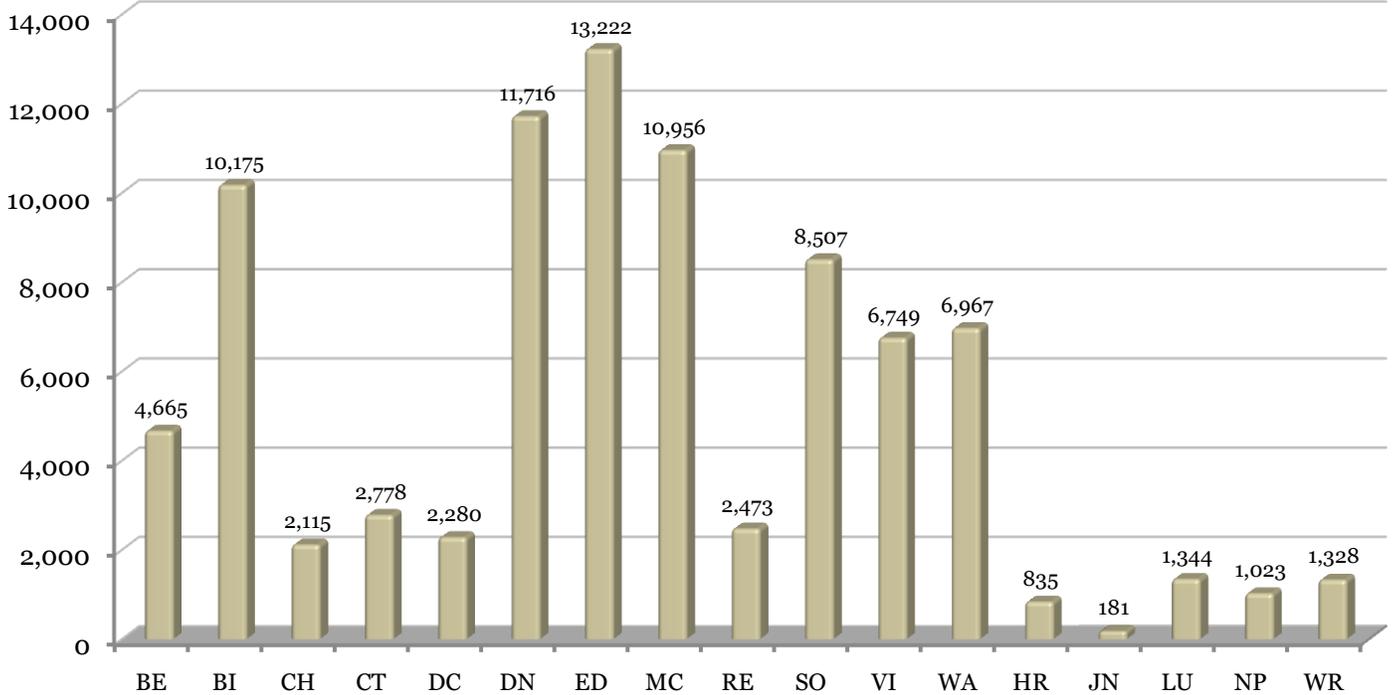
## Customer Sessions by Library



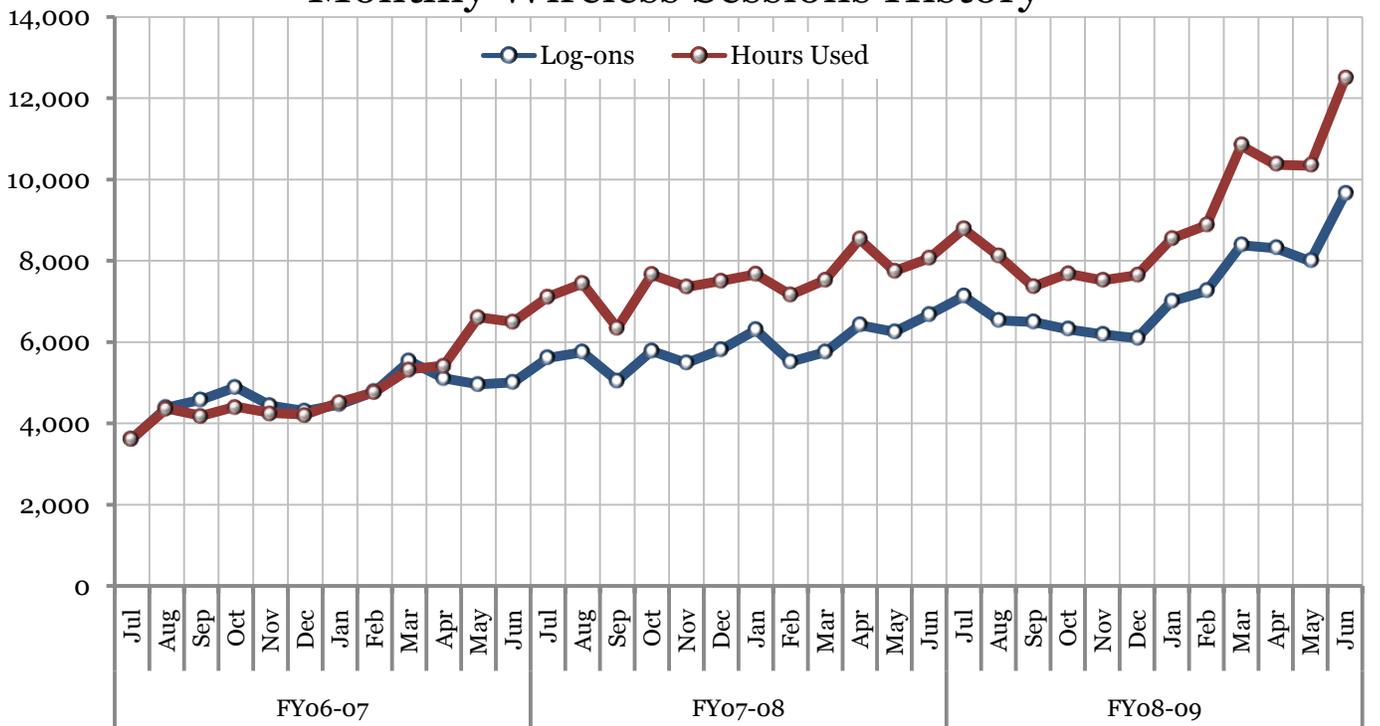
# WIRELESS INTERNET ACCESS

## Wireless Logons

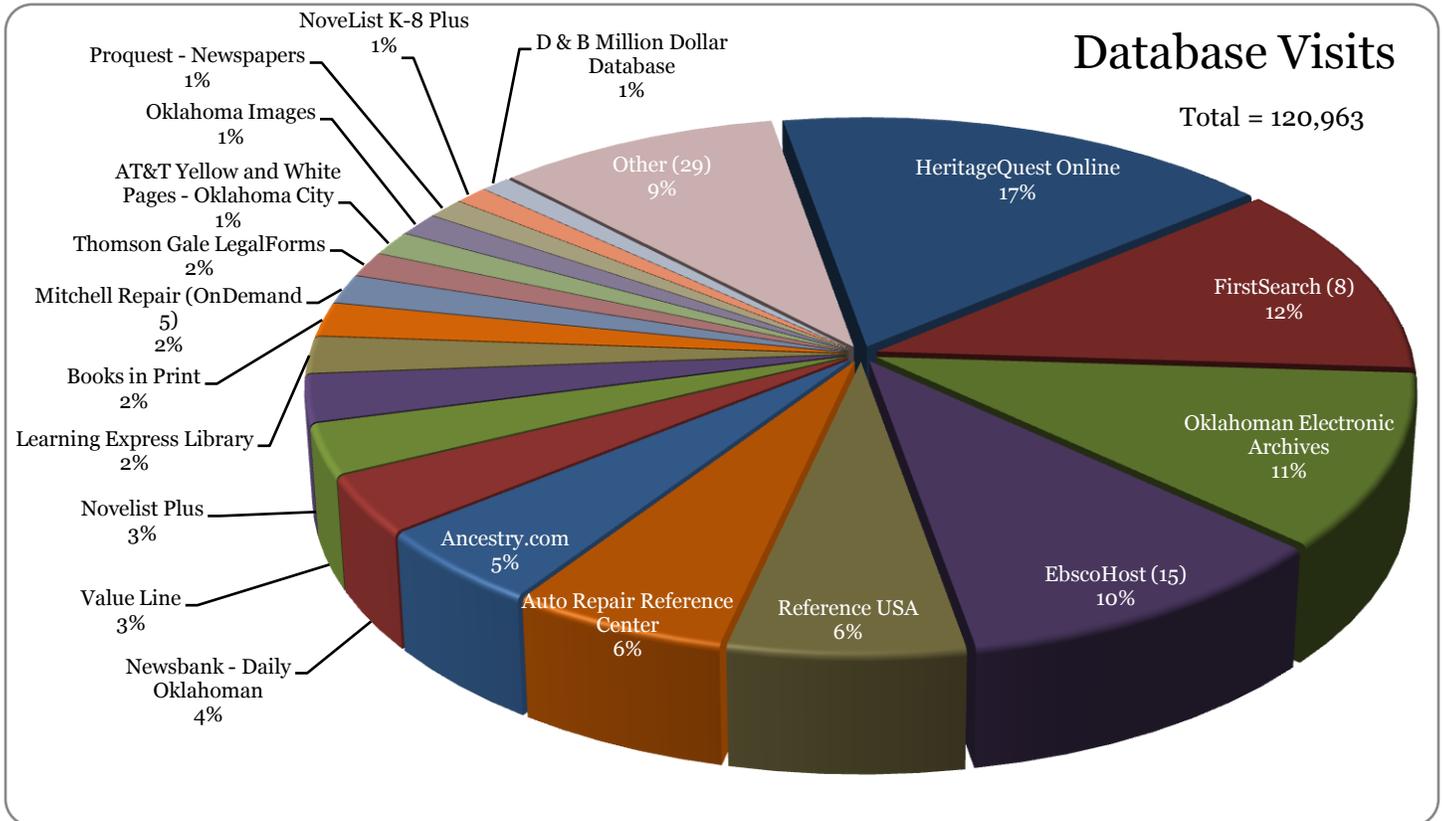
Total = 87,314



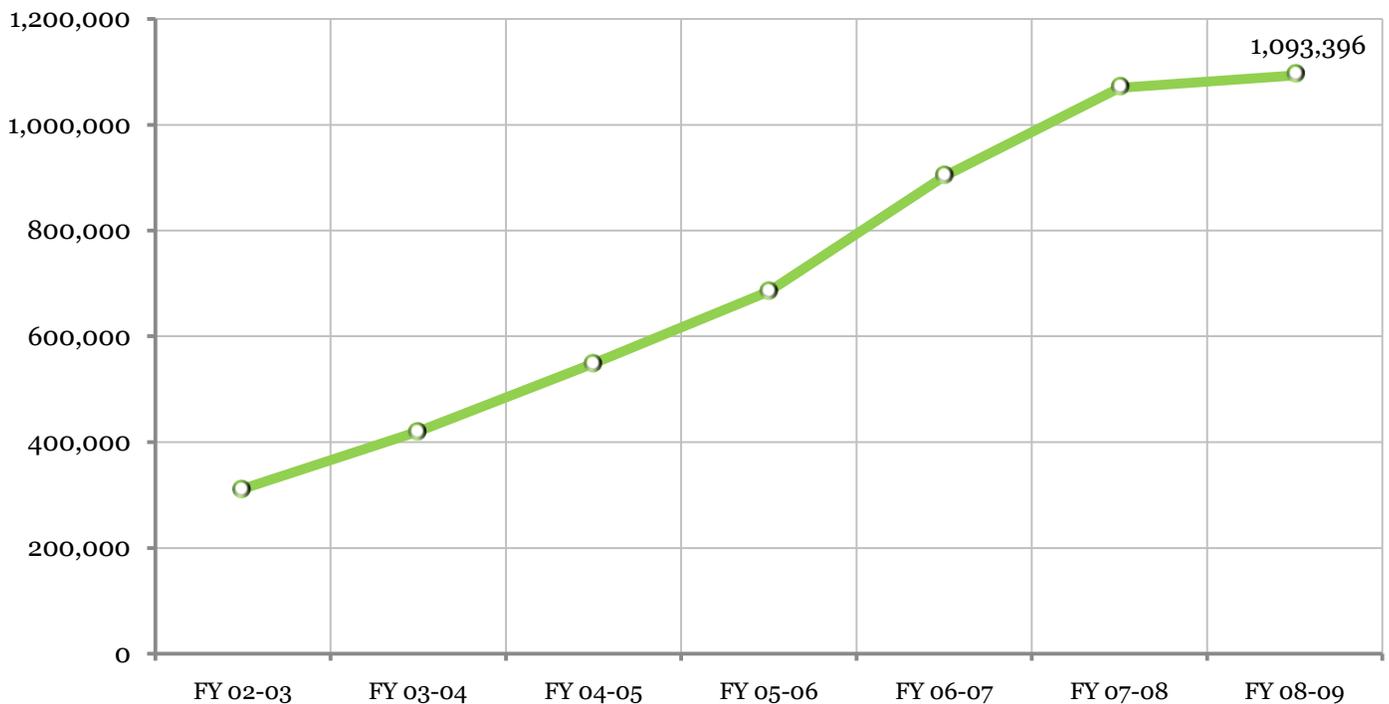
## Monthly Wireless Sessions History



# DATABASES AND WEBSITE



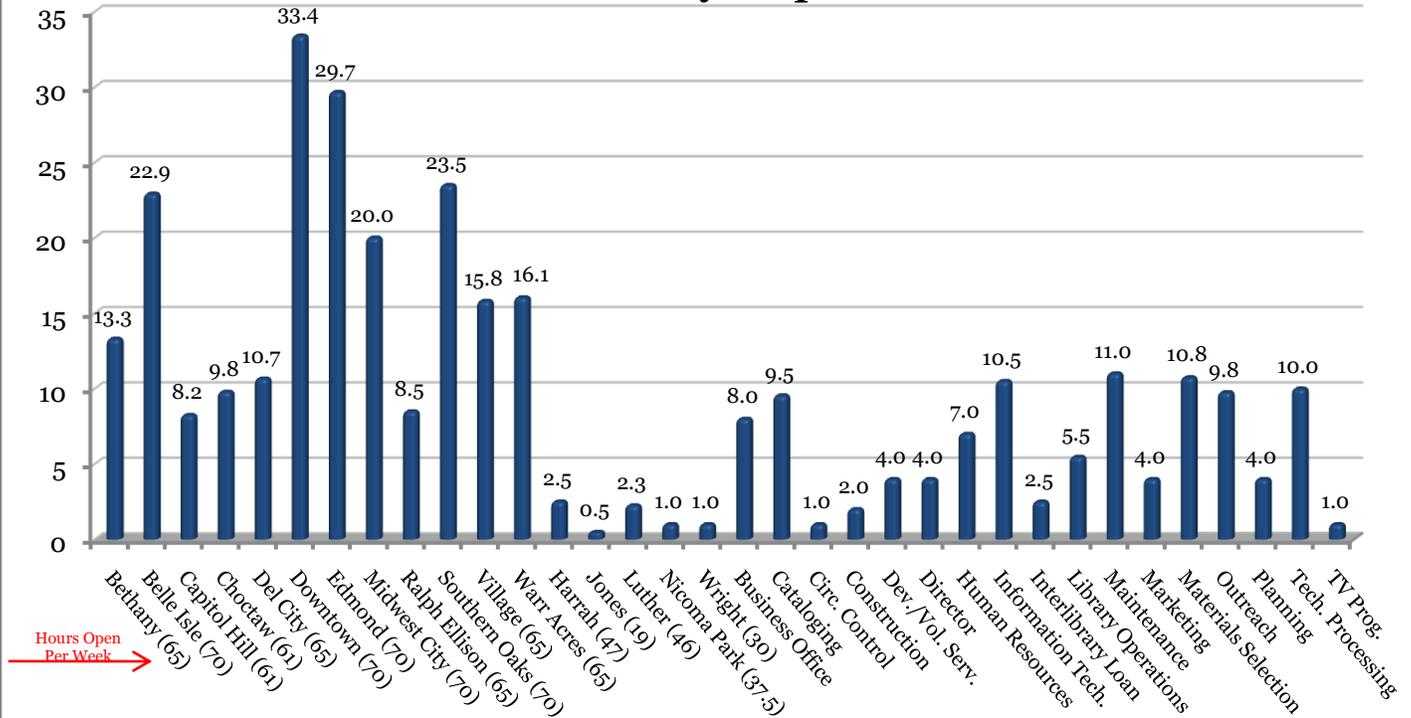
## Metrolibrary.org Homepage Visits



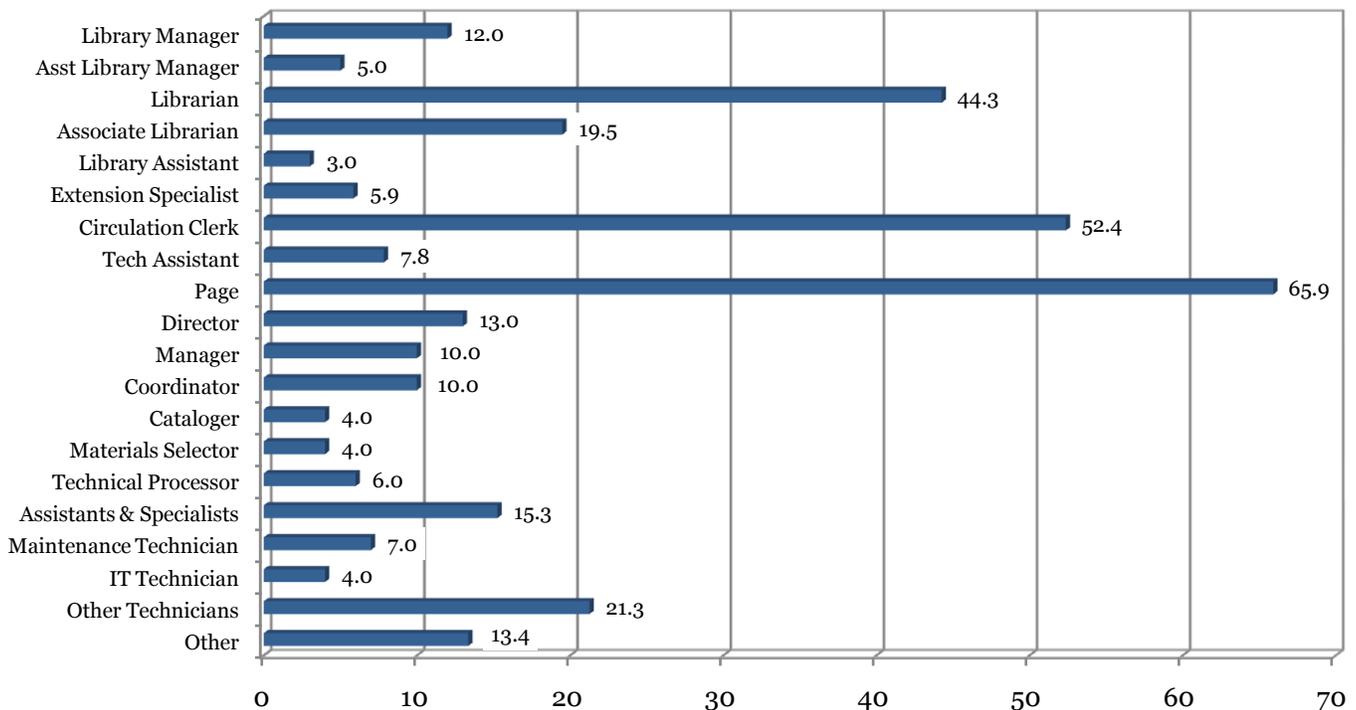
# MLS STAFF

## Staff FTEs by Department

Total = 323.7



## Staff FTEs by Position



# CONCLUSION

FY08-09 was a year of investing in the future of our library system and in the future of our community. It was a year of working together as an organization to lay the groundwork for continued expansion of our services and facilities. It was also a year for self-examination and dialog as we began updating our employee appraisal standards and challenging ourselves to constantly improve the service to our customers.

In early 2009, the employees of the Metropolitan Library System participated in an Organizational Culture Survey. Overall, the results showed that our organization has many strengths. Additionally, we were able to use the results while working on methods to improve communication, staff appreciation, and our ability to embrace change. One change in the works is the streamlining of our performance appraisal process. These new standards will enhance consistency across the system and ensure that our staff members are all working towards the same goals.

A lot of work over the past year has gone into capital projects, and the results of this work will soon be apparent with the openings of the renovated Ralph Ellison Library and the new Service Center. Planning for the new Northwest Library and the Southern Oaks renovation is also well underway, and a major renovation of the Capitol Hill Library is on the horizon.

Even with all of these ongoing projects, serving the community has remained our primary focus. Public attendance at our programs was up across the board over the past year. This is highlighted by the enthusiastic participation in the Summer Reading program, which received record numbers of sign-ups across the system this year. We have also augmented our collection of downloadable audio books to now include materials in the electronic book format. This is part of a strategy to keep our collection accessible and current, which contributes to the increased circulation that we have recently seen.

Overall, we have seen great progress this year. In spite of challenging economic developments, we are fortunate to have been able to not only maintain but enhance our services for the community. With many exciting projects in the works, we hope to build on this momentum to better serve our customers in the years to come.

Prepared by: Planning Services  
November 2009