

# **VF 100 Statements on Basic Values**

## **VF 110 Metropolitan Library System Vision, Mission & Core Values**

*Adopted: 12/96; Revised 2/02; Revised 11/15, Revised 2/18*

**Vision:** We grow smarter communities, one person at a time.

**Mission:** To be the community's hub for critical thinking, creative problem-solving, and lifelong enrichment.

### **Core Values:**

#### Library Customers First

Every person in the Community is a customer of the Library, and we are committed to their success and to providing them the highest quality service.

#### Integrity and Trust in Us and by Us

Public confidence can only be achieved when we demonstrate honesty, accountability, and stewardship of the community resources committed to us, including people, time, assets, and funds. In addition, we can only be trusted when we trust our customers, colleagues, and partners.

#### Respect for Customers and Each Other

We treat the questions, ideas, and contributions of each of our customers, colleagues, and partners with the highest level of respect.

#### Freedom to Learn

We treasure and protect each customer's freedom to read, view, and learn in order to achieve his/her highest potential.

#### Commitment to Learning as Enjoyment

We believe that learning can be deepest and most effective when it is enjoyed, and we are dedicated to providing enjoyable opportunities while delivering on the Mission.

#### Individual Growth and Organizational Development

We commit to expanding our individual professional knowledge and skills, to benefit the Library and its customers.