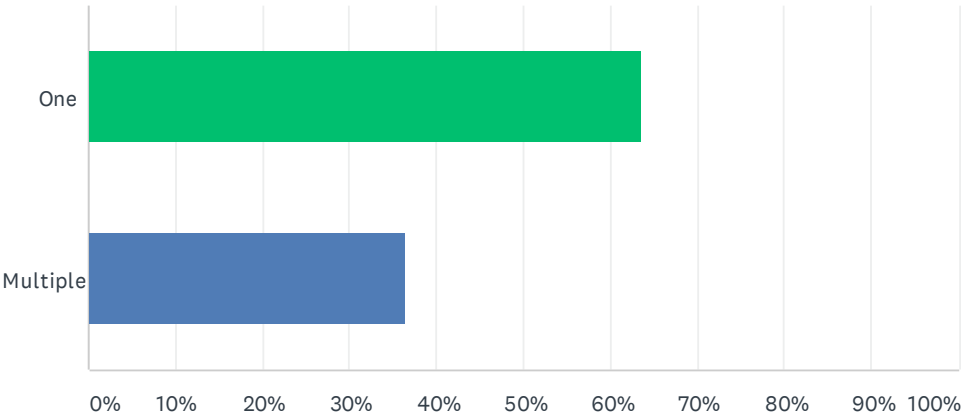


# Q1 How many Engagement Managers are at your location?

Answered: 11    Skipped: 0



ANSWER CHOICES		RESPONSES	
One		63.64%	7
Multiple		36.36%	4
TOTAL			11

Q2 What did your team do to make engagement services successful in the past year?

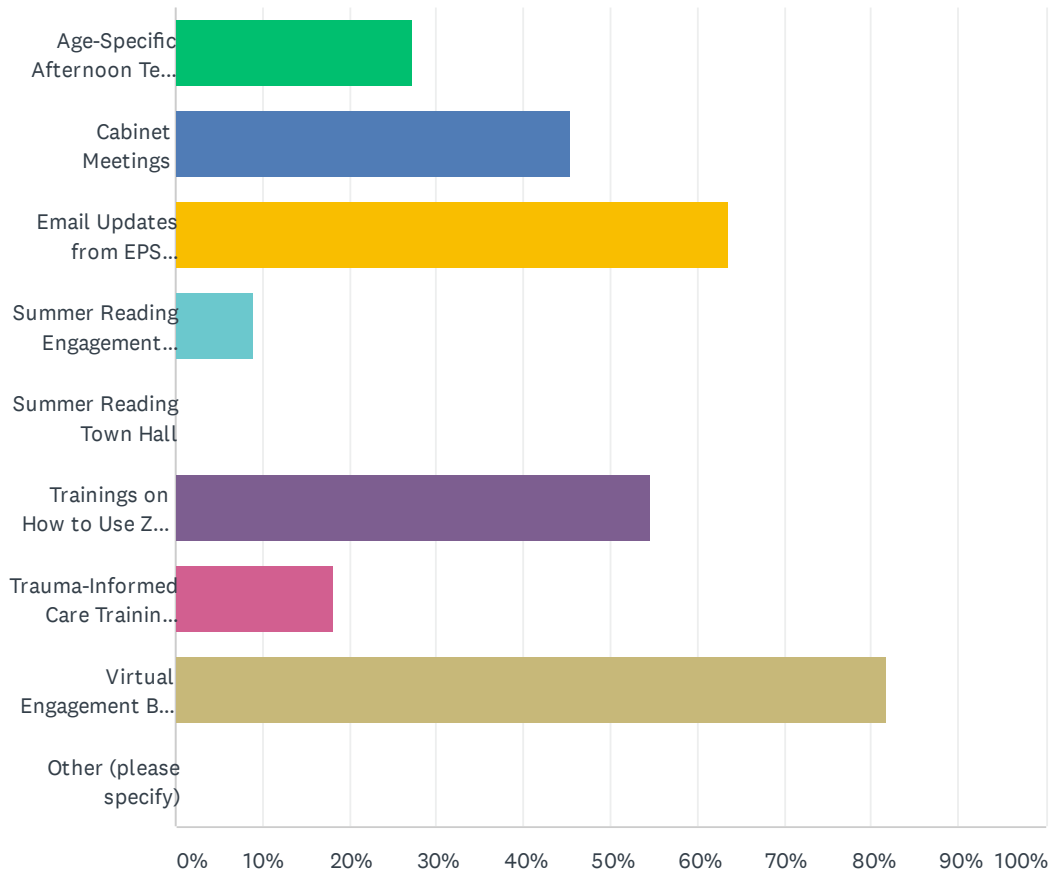
Answered: 11   Skipped: 0

**Q3 Please share 2-3 significant changes your team made to processes in light of the COVID-19 pandemic.**

Answered: 11   Skipped: 0

Q4 Please select the top three (3) activities that were most effective in helping deploy engagement activities during the pandemic. Check all that apply.

Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Age-Specific Afternoon Teas and Meetings	27.27%	3
Cabinet Meetings	45.45%	5
Email Updates from EPS (opportunities to participate, idea generation, updates on processes)	63.64%	7
Summer Reading Engagement Toolkits	9.09%	1
Summer Reading Town Hall	0.00%	0
Trainings on How to Use Zoom and Teams	54.55%	6
Trauma-Informed Care Training or Ryan Dowd Trainings	18.18%	2
Virtual Engagement Best Practices document	81.82%	9
Other (please specify)	0.00%	0
Total Respondents: 11		

**Q5 Please share 2-3 marketing or outreach activities that were particularly successful in driving participation at your library during the pandemic.**

Answered: 11   Skipped: 0

## Q6 What's the most important thing to come out of virtual engagement?

Answered: 11   Skipped: 0

**Q7 What are the road blocks and pain points your team experienced with virtual engagement?**

Answered: 11   Skipped: 0

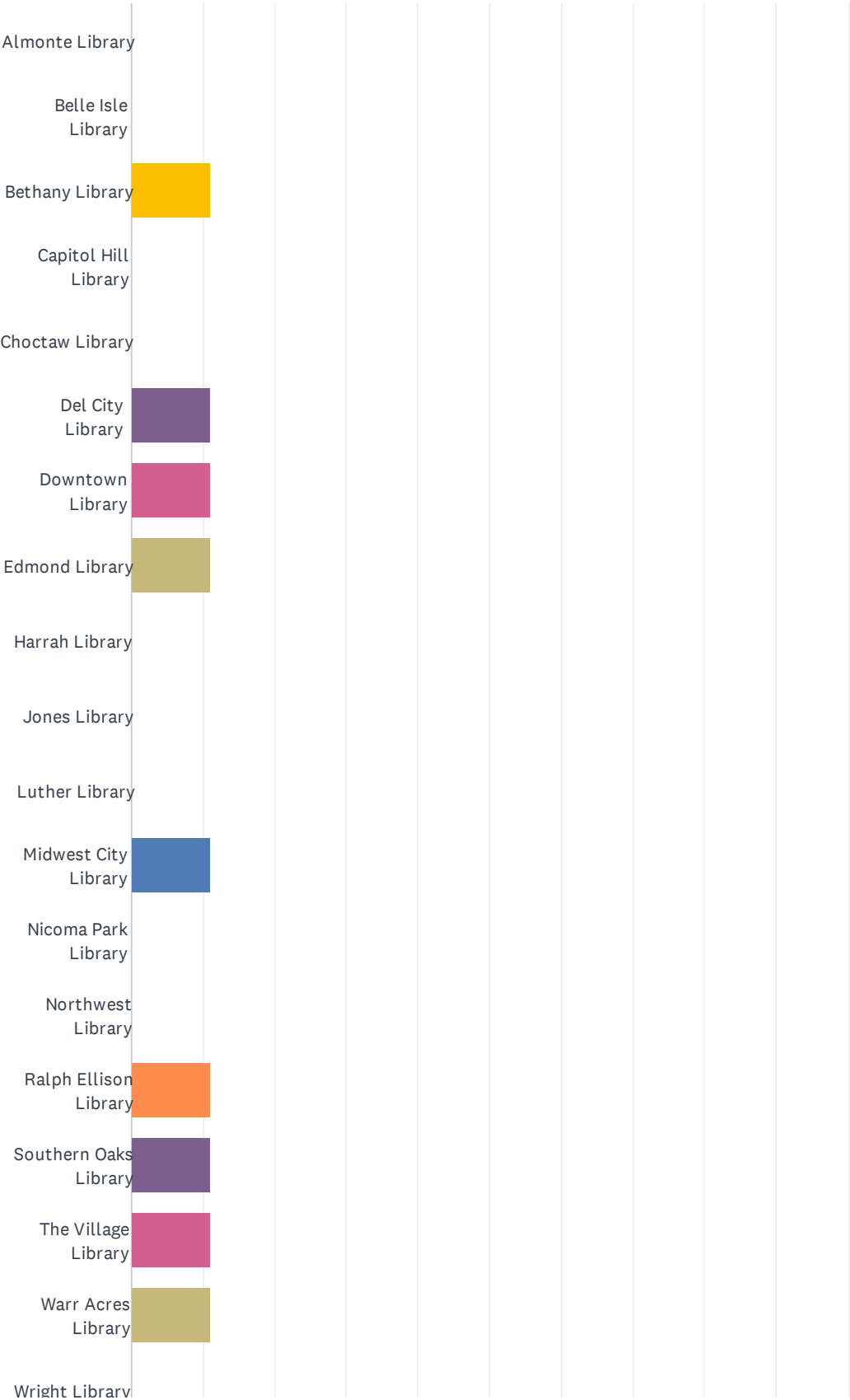
Q8 In your opinion, what does the future of virtual engagement look like?

Answered: 11   Skipped: 0

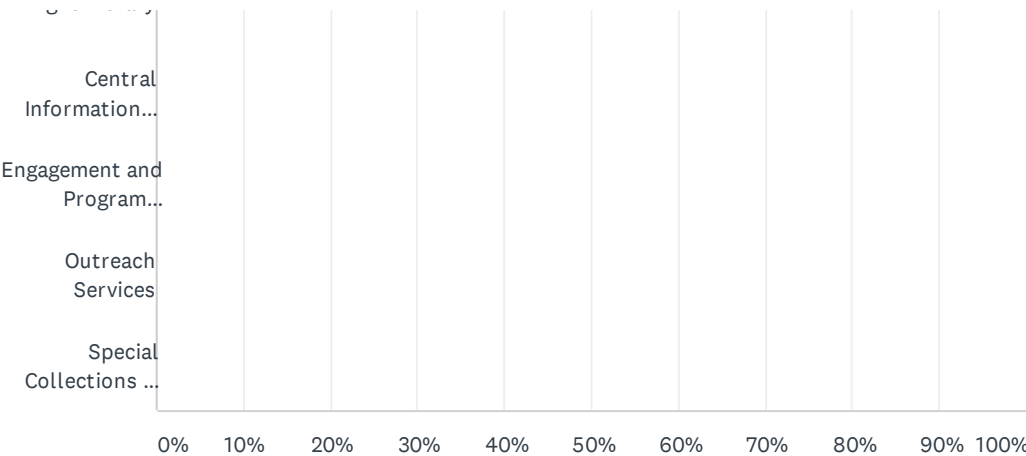


Q9 Location optional

Answered: 9   Skipped: 2



Engagement Reflection Survey for Engagement Managers



## Engagement Reflection Survey for Engagement Managers

ANSWER CHOICES	RESPONSES	
Almonte Library	0.00%	0
Belle Isle Library	0.00%	0
Bethany Library	11.11%	1
Capitol Hill Library	0.00%	0
Choctaw Library	0.00%	0
Del City Library	11.11%	1
Downtown Library	11.11%	1
Edmond Library	11.11%	1
Harrah Library	0.00%	0
Jones Library	0.00%	0
Luther Library	0.00%	0
Midwest City Library	11.11%	1
Nicoma Park Library	0.00%	0
Northwest Library	0.00%	0
Ralph Ellison Library	11.11%	1
Southern Oaks Library	11.11%	1
The Village Library	11.11%	1
Warr Acres Library	11.11%	1
Wright Library	0.00%	0
Central Information Services	0.00%	0
Engagement and Program Services	0.00%	0
Outreach Services	0.00%	0
Special Collections and Research	0.00%	0
TOTAL		9

Q10 If you would like someone from EPS or a Regional Director to follow up with you, please share your email address below optional

Answered: 3   Skipped: 8