ONEcard FAQs for Metro Staff

What is ONEcard?
ONEcard is a partnership between the Metropolitan Library System and area schools. Students enrolled in a ONEcard account are able to use their student IDs to access Metro Library resources. Students are automatically enrolled in ONEcard when they are registered to attend school, unless their parent or guardian has opted them out. ONEcard is a fine-exempt account type, though students are responsible for lost or damaged materials.

Which schools participate in ONEcard?
For now, Oklahoma City Public Schools are the only district participating in ONEcard. But stay tuned, we hope to add more schools soon! If you field questions from parents, teachers, or school administrators who want their district to join, please direct these individuals to Meaghan Hunt Wilson (mhuntwilson@metrolibrary.org) or Rachel Kopchick (rkopchick@metrolibrary.org).

What can students do with ONEcard?
ONEcard account holders may:
- Check out up to 10 books or audiobooks at a time (no DVDs, Launchpads, Playaway Views, or music CDs)
- Use all metrolibrary.org resources, including downloadable formats
- Use library computers

What does ONEcard look like?
ONEcard is a Metro Library account type, but students will not be issued a physical library card. Students will be able to check out at the desk or self-check kiosks using their student ID number and last name. They also have the option of logging into our mobile catalog and selecting "View Library Card."

What about kids and teens who already have a library account?
That is great! They are welcome to use either account. One advantage to ONEcard is that any materials checked out are fine-exempt. One advantage of the primary student account is that they may check out a full range of materials. It is up to the student, but they can use both if they choose!

Why can't students check out DVDs and those other formats you mentioned?
This account type is intended to provide students with library access that will promote academic success, modeled after the Charlotte-Mecklenburg Library's ONE Access program. Students who are interested in access to our full range of materials are invited to open a primary student account.

Can parents use their child(ren)'s ONEcard account(s)?
No. There will not be an account sponsor named in CarlX, and only the student whose name appears on the account may use their ONEcard to check out materials.

What about the Media Surfers? Can ONEcard account holders access these?
We're working on this one, keep your eye on the Intranet for details! We hope to have this service available in the fall.

ONEcard Talking Points

If a member sees a ONEcard student using their account and asks about the service:
- We have a new library account type called ONEcard
- Agreement between the Metro Library System & OK County school districts to support student success
- Automatically provides students with public library access when they enroll for school
- Just OKCPS for now, but plan to broaden in months to come

If someone asks about obtaining this service for students at their school
- Glad you've heard of ONEcard!
- Starting with Oklahoma City Public Schools this fall
- Eventually expanding to other schools/districts
- If parent, school staff, or other person in the community asks about next steps for obtaining ONEcard for their school or district, direct them to Meaghan Hunt Wilson (mhuntwilson@metrolibrary.org)

If a teacher or school staffperson asks for a ONEcard account
- For now, just students (to boost access for minors may otherwise have a hard time getting an account)
- Share their interest!
- Have recently broadened eligibility for school card accounts: now open to all who work in a school in Oklahoma City or Oklahoma County
  - No longer just classroom teachers, but everyone: administrators, counselors, lunchroom staff, librarians, custodians, nurses
  - Simplified: no letterhead, no form: just provide proof that you work in a school
- Offer to register them for a school account

If a member asks why they are unable to check out all media types with their ONEcard account
- ONEcard is an account to support schoolwork
- We invite students to register a primary account for increased access
  - Up to 30 items
  - All media types

If a ONEcard member asks about borrowing other material formats (DVD, Launchpad, etc.)
- ONEcard can be used for books, audiobooks, and all online resources (encourage use of web-based products that may be of interest)
- If you'd like to borrow _____ (music CDs, Playaway Views, etc.), we welcome you to come back with your family to get a different kind of library card! You can use it along with your ONEcard account to borrow all kinds of things. Your mom/dad/stepparent/sibling can get one too!
- Provide the student with print application, direct them to website, or identify neighborhood events for signup

ONEcard Regional Trainers
North: Elisabeth Wright & Pat Whisenhunt
South: Jonathan Tolle
East: Mariah Box
West: Laura Sikes & Rebecca West
Central: Judie Matthews & Andrew Soliven
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