

FAQ

When will RBdigital magazines migrate to Libby?

February 3rd

Why is this migration happening?

OverDrive acquired the company RBmedia in June 2020 including all RBdigital content. OverDrive will soon no longer support the RBdigital platform, instead making all content (ebooks, audiobooks, and magazines) available in one place—the Libby app.

Will magazines be available in the OverDrive app?

Yes, but it's strongly encouraged that customers be directed to Libby whenever possible because OverDrive will soon phase out support of the OverDrive app in favor of Libby. Please see [this post](#) for more information.

Will we lose any magazines titles?

No. All magazine titles currently available in RBdigital will be available in Libby. In fact, the migration will include **new** magazine titles not previously available in RBdigital!

Will there be a lending period for magazines?

Yes. Magazines can be checked out for up to 21 days.

Will customers need to put magazines on hold?

No. Magazines are always available and can be checked out by any customer at any time with no holds or waiting.

Can customers renew magazines?

Yes. Customers will have the option to renew a magazine within 3 days of the end of the lending period. Since magazines are always available, customers could also borrow the magazine again at any time.

Will magazines count against a customer's OverDrive/Libby checkout limits?

No. Magazines will not count toward the 10-item checkout limit in OverDrive/Libby.

Will digital magazines show up in the main [customer catalog](#) with our physical materials?

Not initially, but we are looking at ways to add these in the future. For now, digital magazines can only be found by searching the OverDrive catalog or Libby app.

How will customers be notified about the migration?

Marketing will send an email to our customers and post on social media. Information will be updated on our website. A display of magazines will appear in Libby and OverDrive to alert customers to the newly available content.

Will back issues of magazines be available?

Yes. Most magazines will have a "rolling" 3 years of back issues wherever available.

What happens to issues a customer checked out in RBdigital prior to the migration?

Titles will still be available to check out and read on the RBdigital app through March 31, 2021.

Will there be a delay between when a new magazine issue is released and when it's made available on Libby?

No. OverDrive does not anticipate delays between when a new issue is released and when it's made available in Libby.

Will any magazine features be different in Libby than the RBdigital app?

The auto-checkout feature will not be available. Customers can ["tag"](#) their favorite magazines in Libby to keep them in a list, but there's not a way to "subscribe" to a title or receive notifications when new issues are published.

Text to speech functionality for magazines will also not be available.

Both features are being considered for future development.