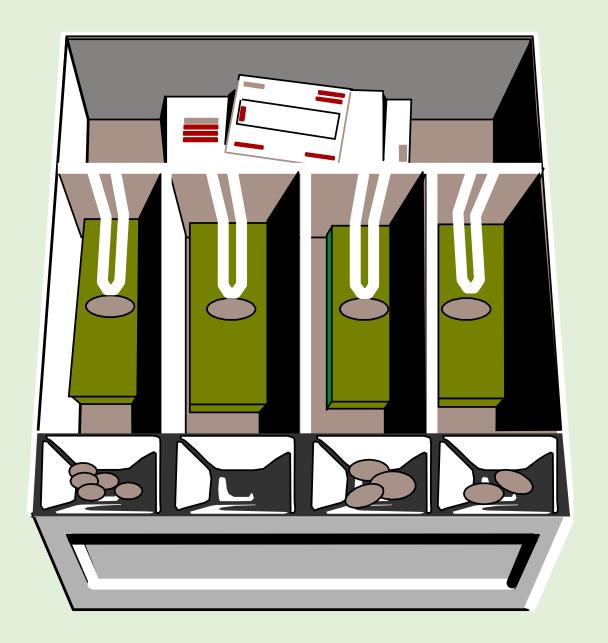
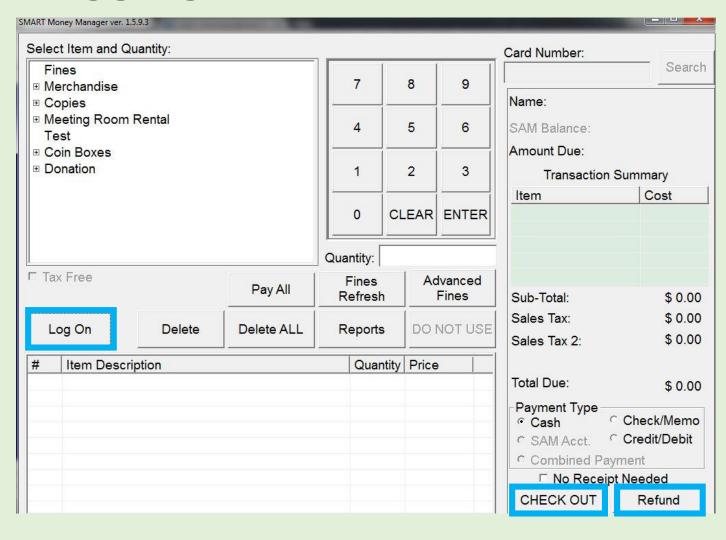
Point of Sale Practice!



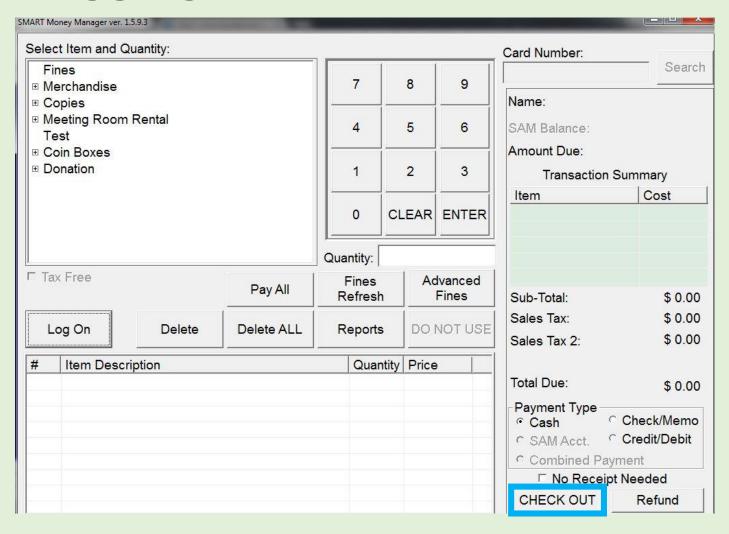
Logging In



Which of the following buttons do you click to log in?

- Check Out
- Log On
- Refund

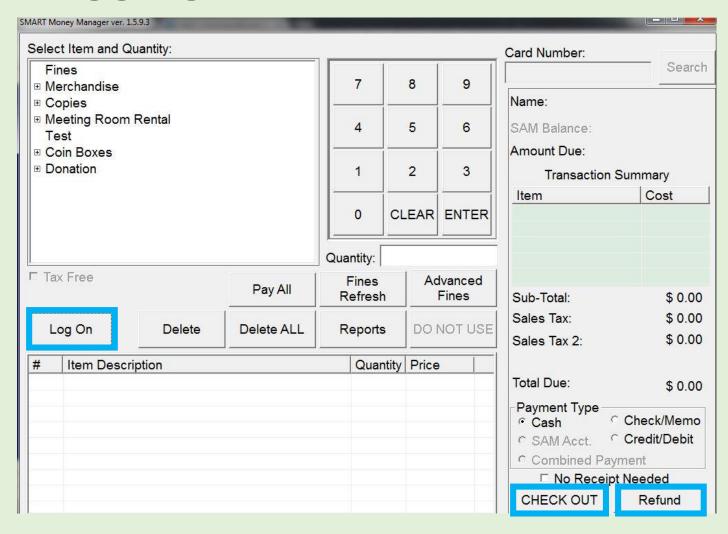
Logging In



Which of the following buttons do you click to log in?

- Check Out you can't check out until you've logged in
 - Go back
- Log On
- Refund

Logging In



Which of the following buttons do you click to log in?

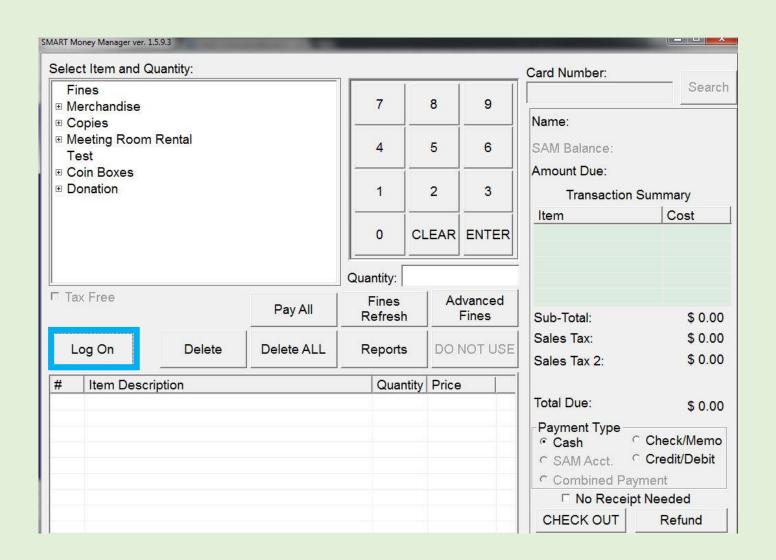
- Check Out
- Log On
- Refund you can't make a refund until you're logged in
 - Go back

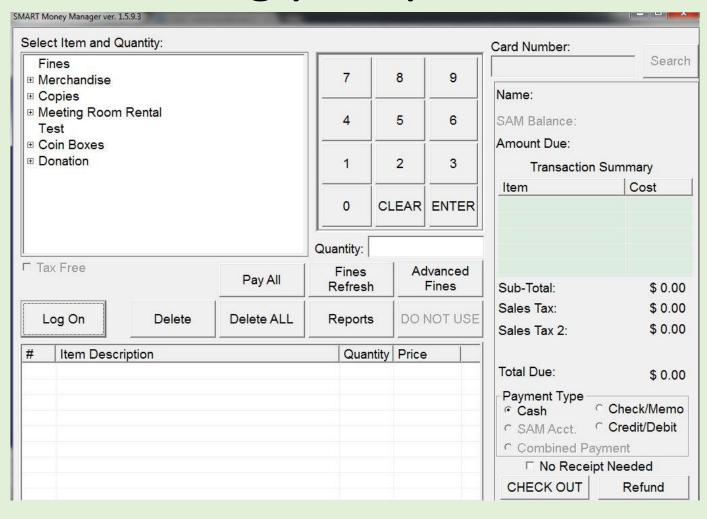
Logging in

Correct!

The blue box highlights where the option is.

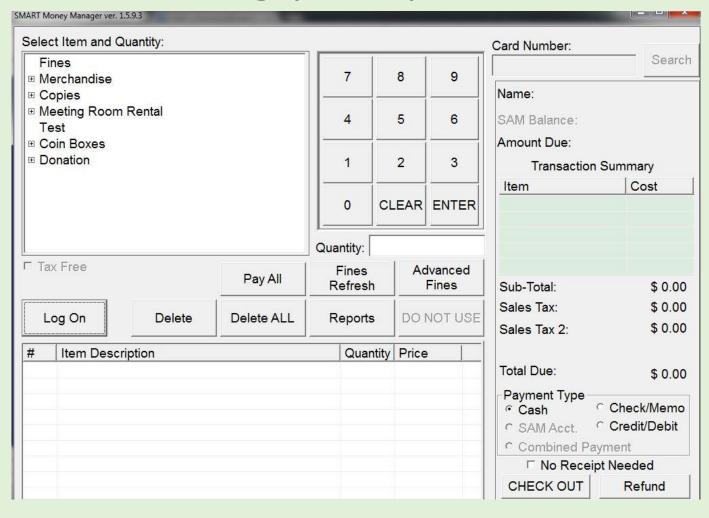
<u>Click</u> to move ahead.





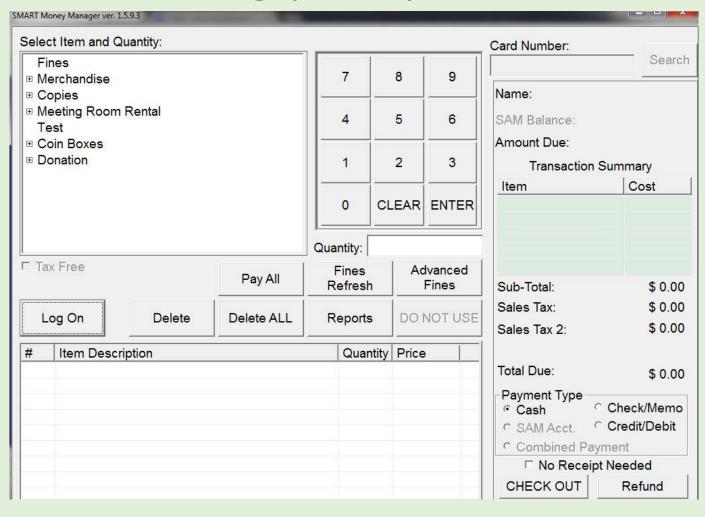
What do you do to reset your password?

- Call IT
- Call the Manager of Access
- Click Log On and then Reset my password



What do you do to reset your password?

- Call IT while IT can help you, there is a way you can reset it yourself
 - Go back
- Call Manager of Access
- Click Log On and then Reset my password



What do you do to reset your password?

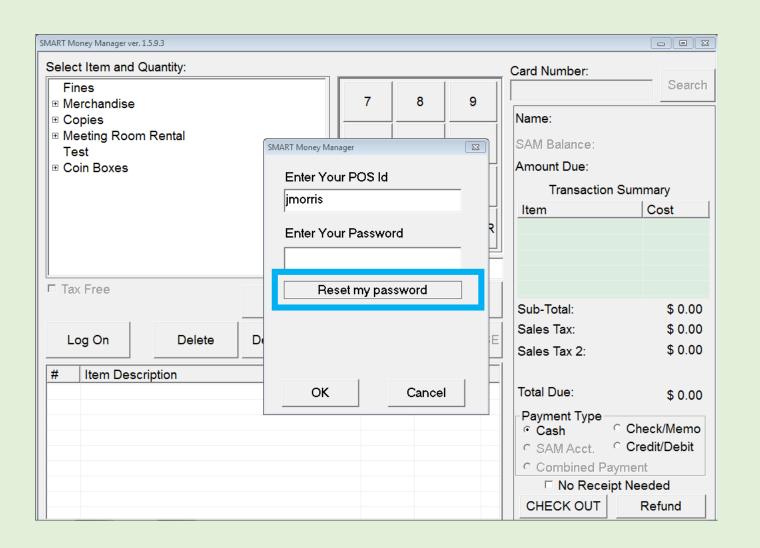
- Call IT
- Call the Manager of Access

 while she could walk you through it, she can't actually reset your password
 - Go back
- Click Log On and then Reset my password

Correct!

The blue box highlights where the option is.

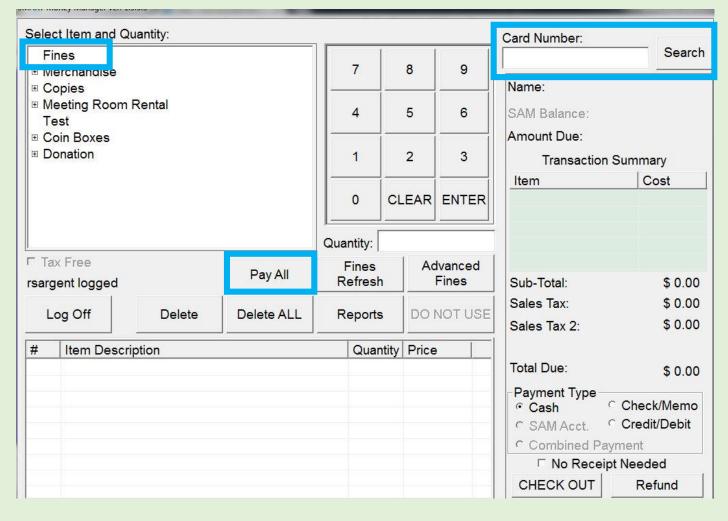
<u>Click</u> to move ahead.



Pick a Specific Task to Practice

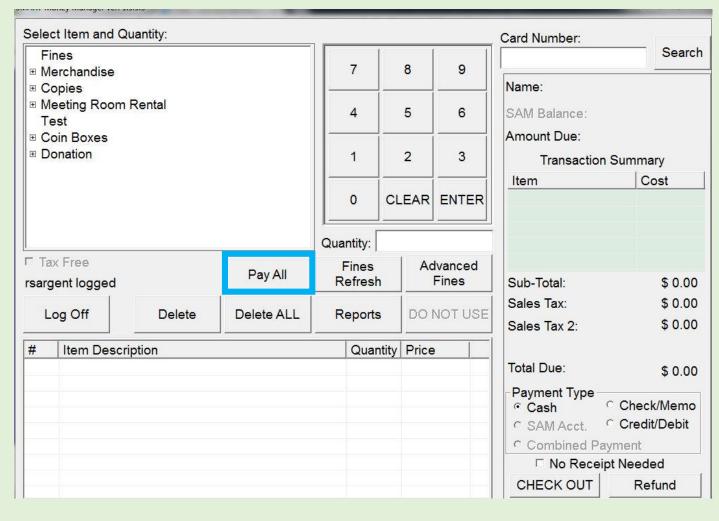
- Pay All fines on an account
- Pay Partial fines on an account
- Pay fines for multiple accounts at once
- Pay for merchandise (bags, earbuds, flash drives)
- Pay for copies (black & white, color)
- Pay for a meeting room
- Check out with <u>Cash</u>, <u>Credit</u>, <u>Check</u>

Or start with Paying Fines
in general



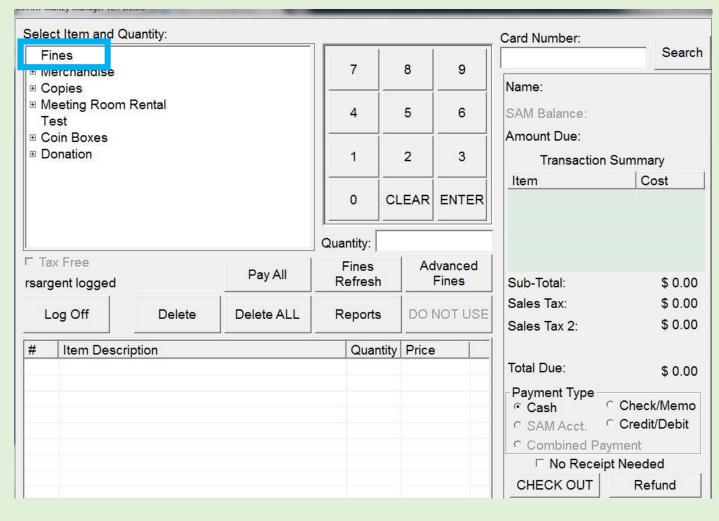
What is the first step to paying fines?

- Click Pay All
- Click Fines
- Enter the account number



What is the first step to paying fines?

- Click Pay All You can't click Pay All until an account is entered.
 - Go back
- Click Fines
- Enter the account number



What is the first step to paying fines?

- Click Pay All
- Click Fines— You can't click Fines until an account is entered.
 - Go back
- Enter the account number

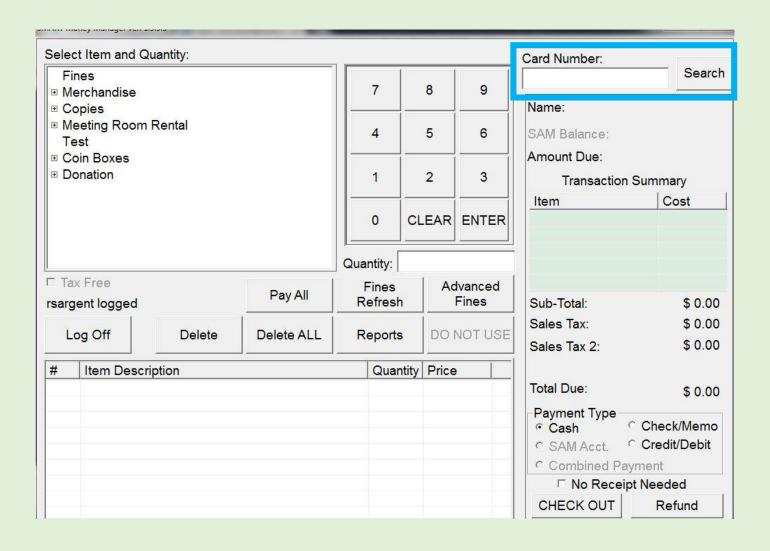
Correct!

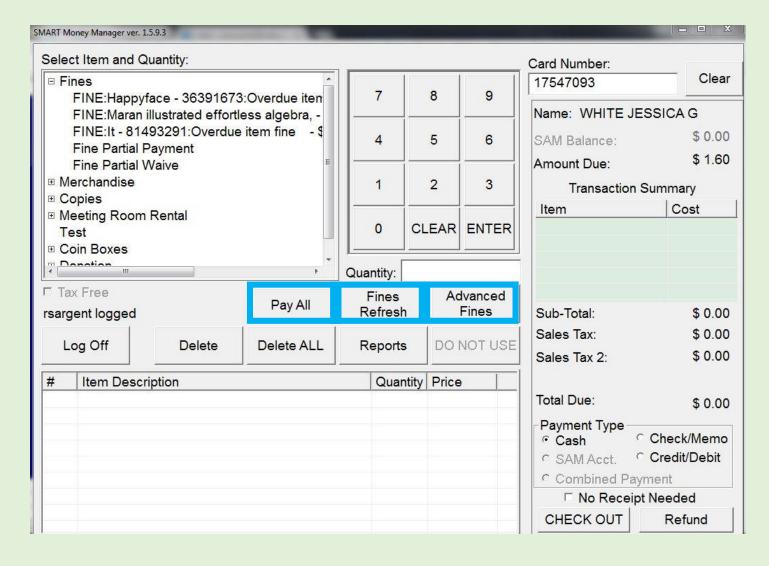
The blue box highlights where the option is.

Enter the account #, then...

Would you like to

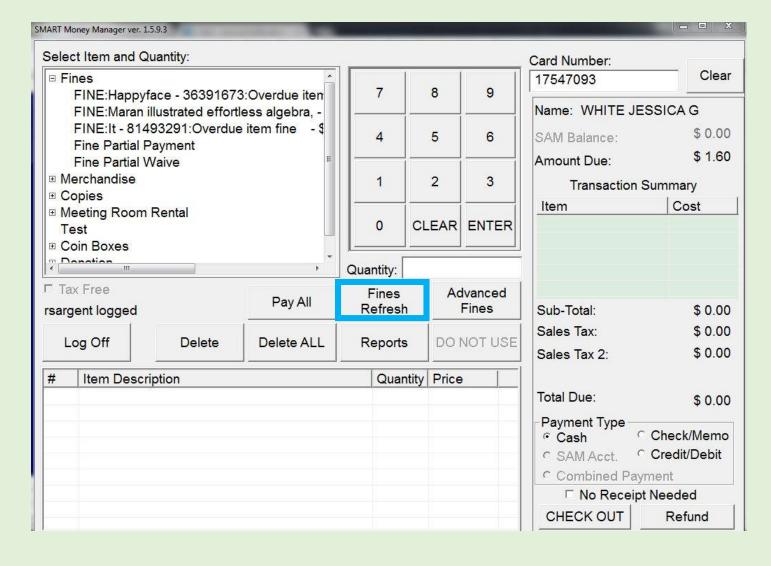
- Pay All fines,
- Pay Partial,
- or <u>Pay on Fines on</u> <u>Multiple Accounts</u>?





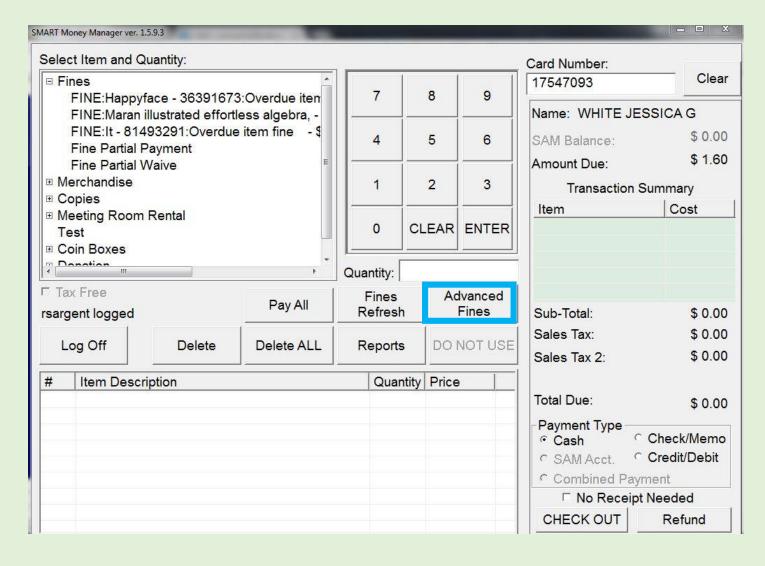
Now that the account is loaded, how do you select all of the fines to pay?

- Click Fines Refresh
- Click Pay All
- Click Advanced Fines



Now that the account is loaded, how do you select all of the fines to pay?

- Click Fines Refresh –
 This will update the fines on the POS if you changed something in CARLX.
 - Go back
- Click Pay All
- Click Advanced Fines



Now that the account is loaded, how do you select all of the fines to pay?

- Click Fines
- Click Pay All
- Click Advanced Fines –
 This will allow you to pay on multiple accounts at the same time.
 - Go back

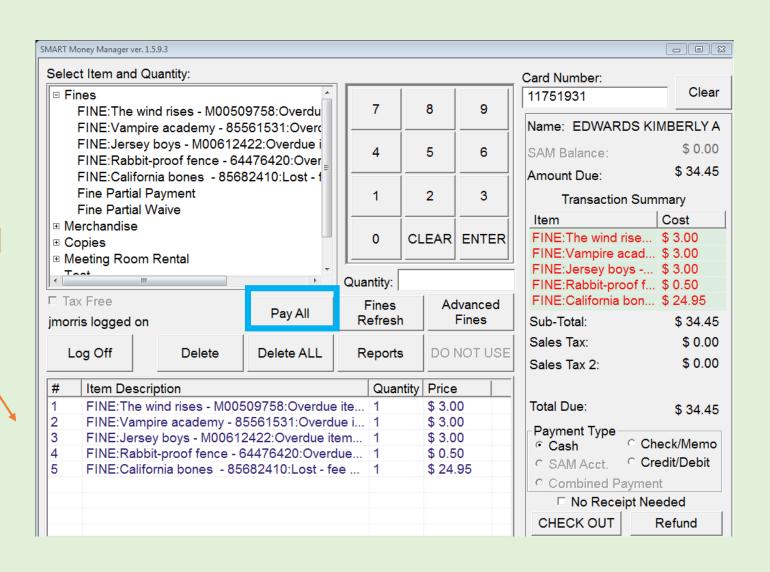
Correct!

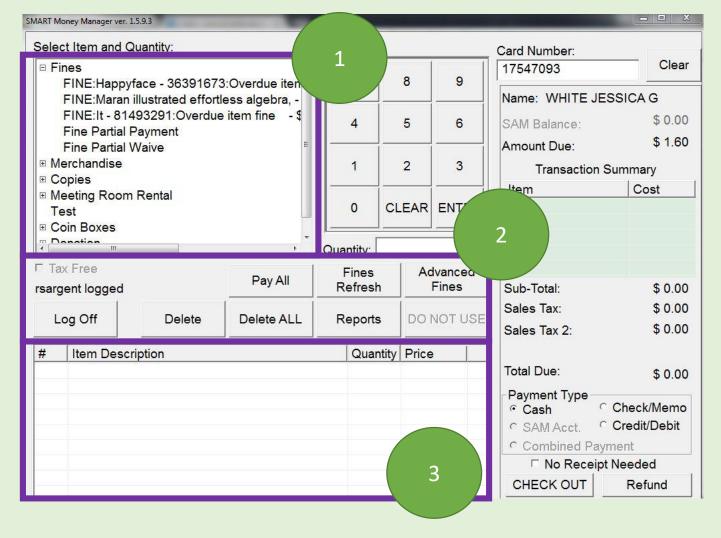
The blue box highlights where the option is.

When you click Pay All, all the fines listed show up in the lower window.

Continue to <u>Amount Due</u> or jump to:

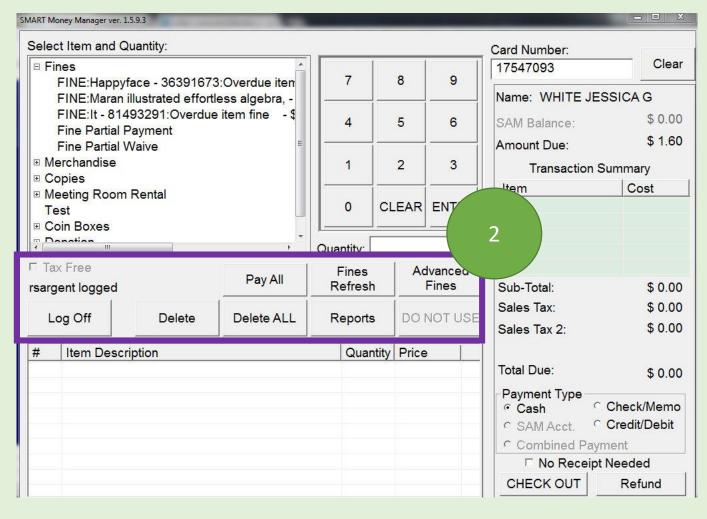
- Pay Partial Fines
- Pay Fines on Multiple Accounts





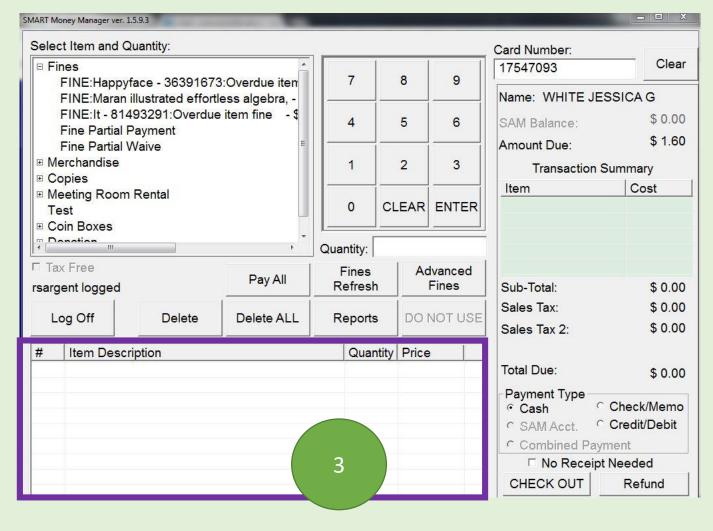
Now that the account is loaded, where do you look for the button to pay partial fines?

- Box 1
- Box 2
- Box 3



Now that the account is loaded, where do you look for the button to pay partial fines?

- Box 1
- Box 2 There are no options for partial payment here.
 - Go back
- Box 3



Now that the account is loaded, where do you look for the button to pay partial fines?

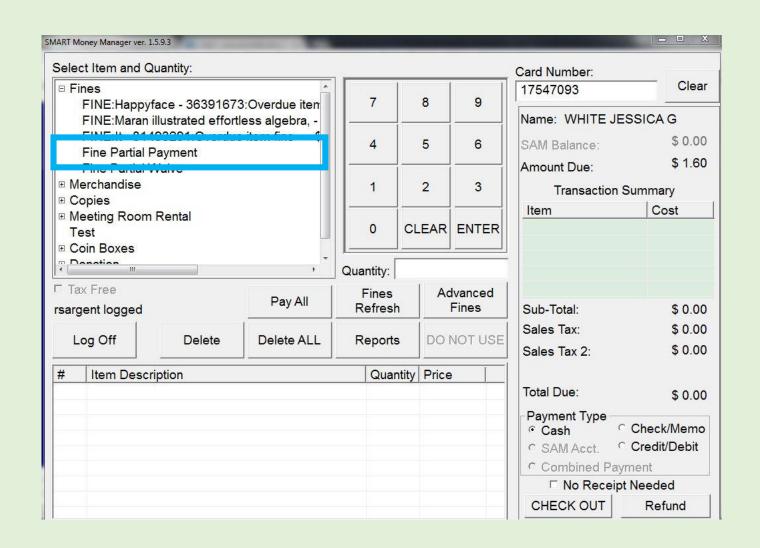
- Box 1
- Box 2
- Box 3 There are no options here.
 - Go back

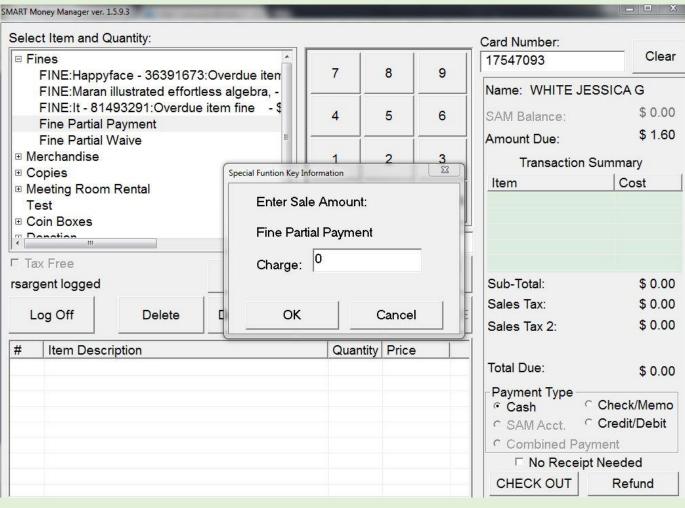
Correct!

The blue box highlights where the option is.

Clicking the option opens the partial payment window.

Click to move ahead.



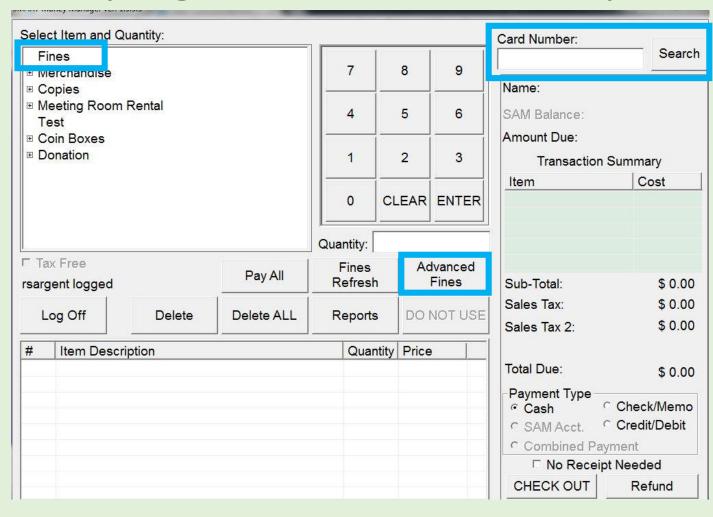


Enter the amount the customer wants to pay in the pop-up box and click OK.

The amount will be added to the lower window.

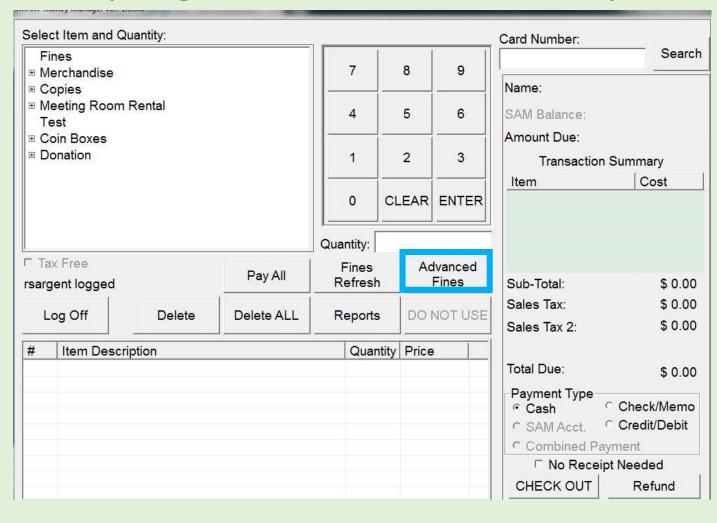
Continue to <u>Amount Due</u> or jump to:

- Pay All Fines
- Pay Fines on Multiple Accounts



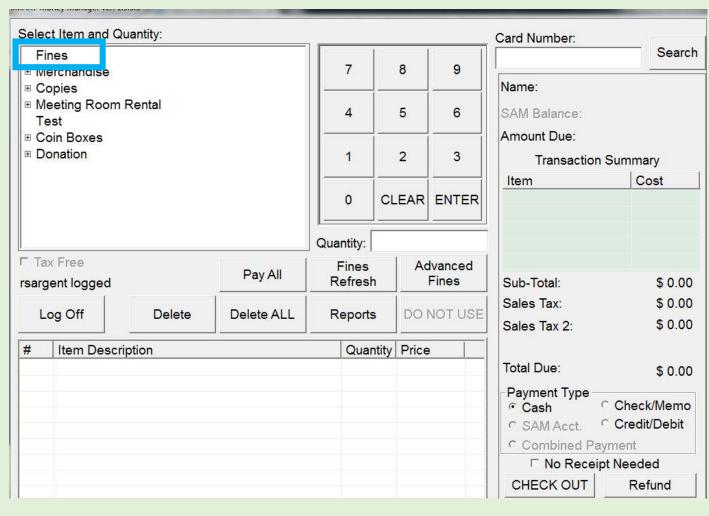
What is the first step to paying fines for multiple accounts?

- Click Advanced Fines
- Click Fines
- Enter the account number



What is the first step to paying fines for multiple accounts?

- Click Advanced Fines—
 You can't click this until an account is entered.
 - Go back
- Click Fines
- Enter the account number



What is the first step to paying fines for multiple accounts?

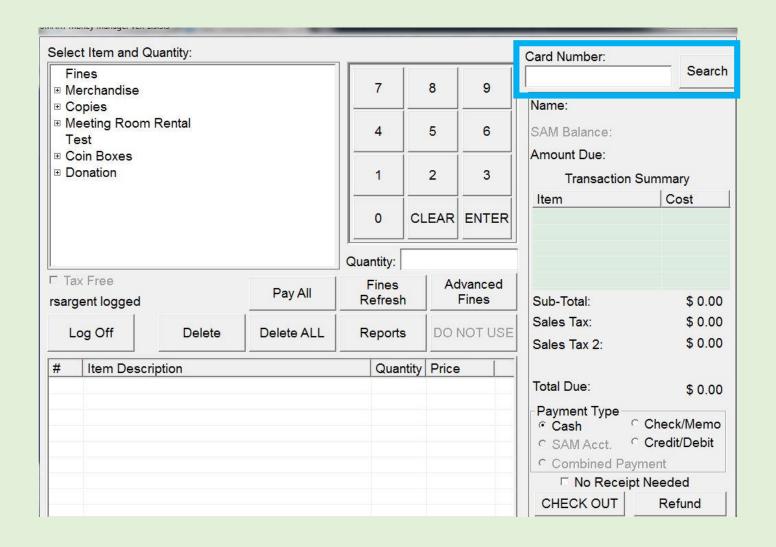
- Click Pay All
- Click Fines— You can't click Fines until an account is entered.
 - Go back
- Enter the account number

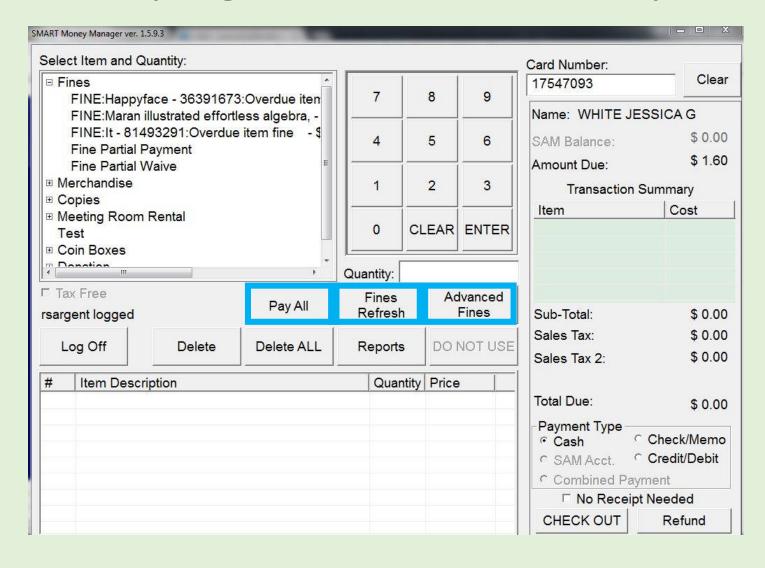
Correct!

The blue box highlights where the option is.

Enter the account number, then...

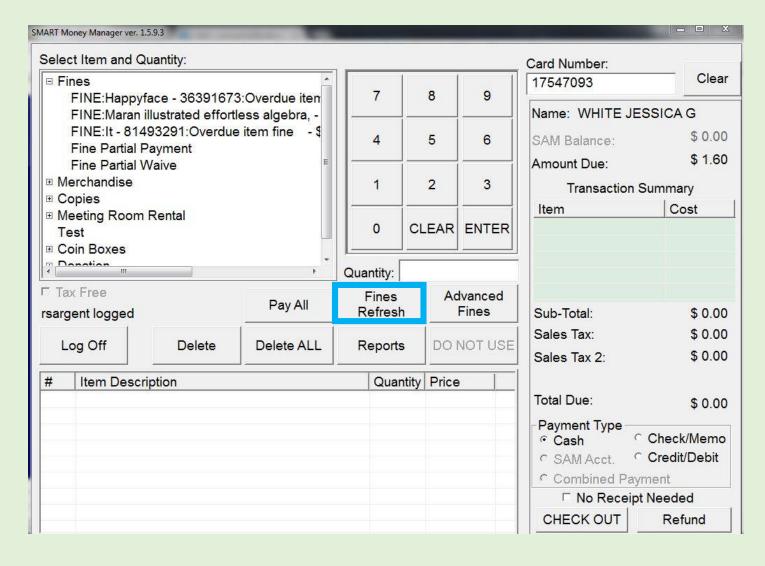
Click to move ahead.





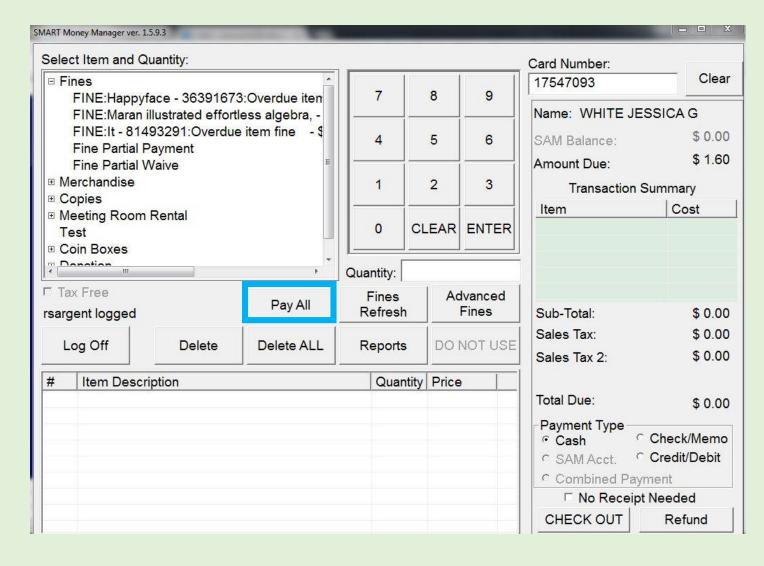
Now that one account is loaded, how do you add more accounts to pay for?

- Click Fines Refresh
- Click Pay All
- Click Advanced Fines



Now that one account is loaded, how do you add more accounts to pay for?

- Click Fines Refresh –
 This will update the fines on the POS if you changed something in CARLX.
 - Go back
- Click Pay All
- Click Advanced Fines



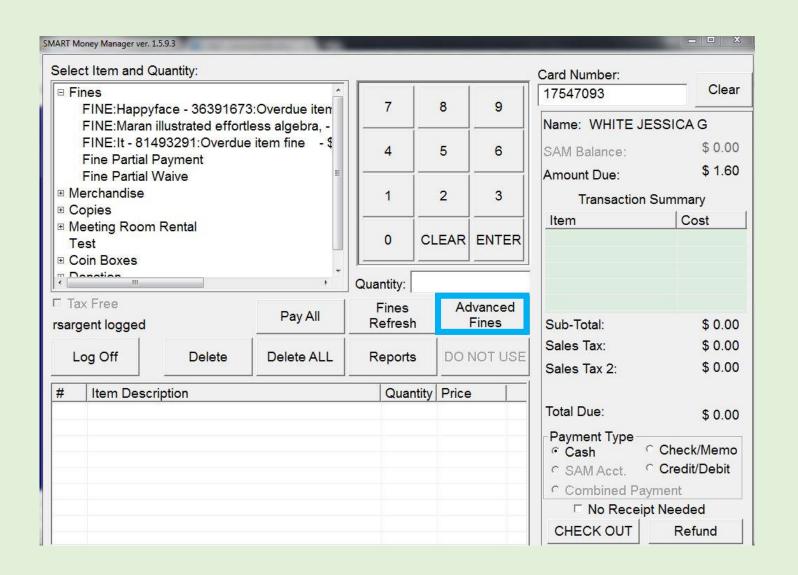
Now that one account is loaded, how do you add more accounts to pay for?

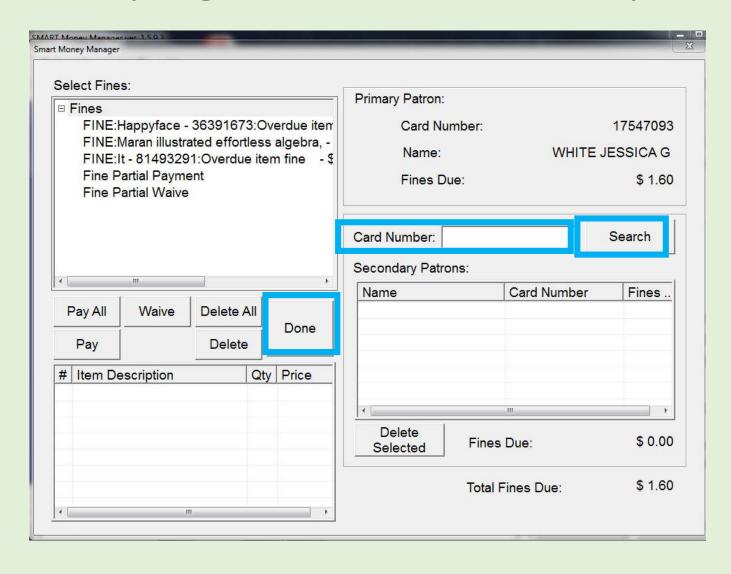
- Click Fines
- Click Pay All this will add all the primary account's fines but will not give you access to other accounts.
 - Go back
- Click Advanced Fines

Correct!

The blue box highlights where the option is.

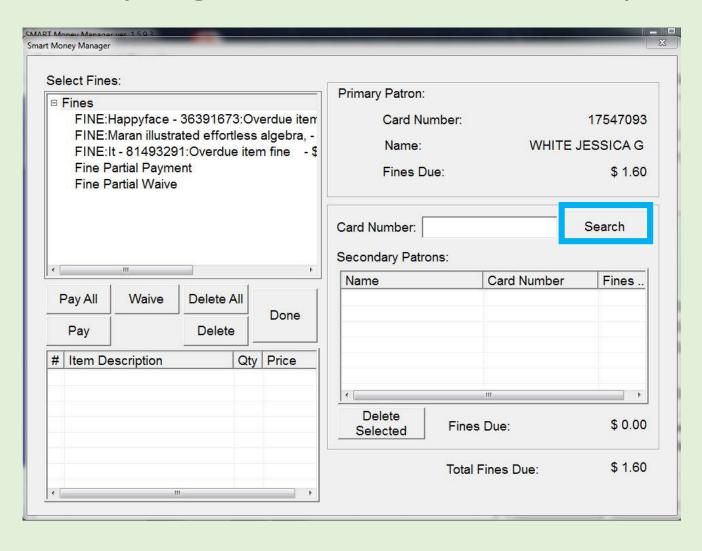
<u>Click</u> to move ahead.





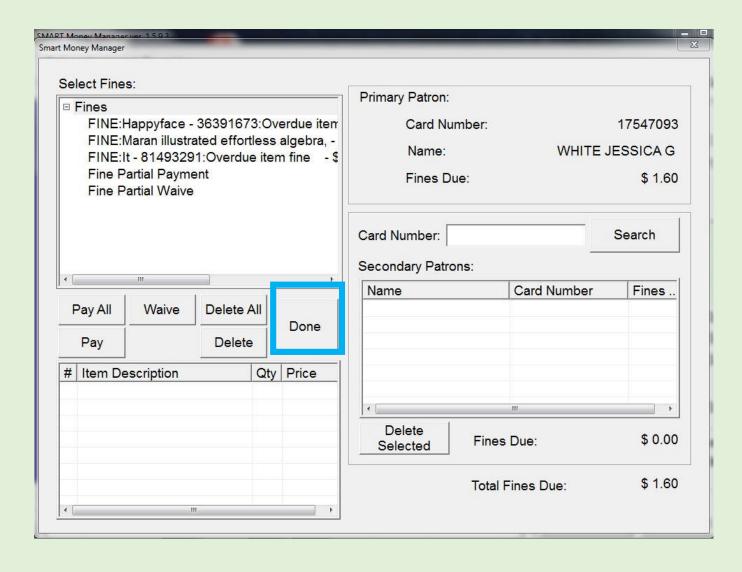
Now the Advanced Fines window appears. How do you add another account to view their fines?

- Click Search
- Enter a card number
- Click Done



Now the Advanced Fines window appears. How do you add another account to view their fines?

- Click Search you need to enter a card number before searching
 - Go back
- Enter a card number
- Click Done



Now the Advanced Fines window appears. How do you add another account to view their fines?

- Click Search
- Enter a card number
- Click Done you'll use this to go back to the payment screen.
 - Go back

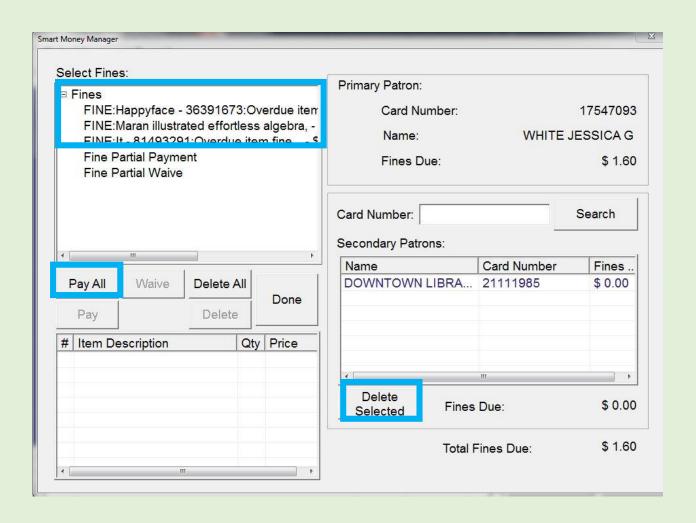
Correct!

The blue box highlights where the option is.

Enter the account number and click Search. Once you have added all the accounts you need...

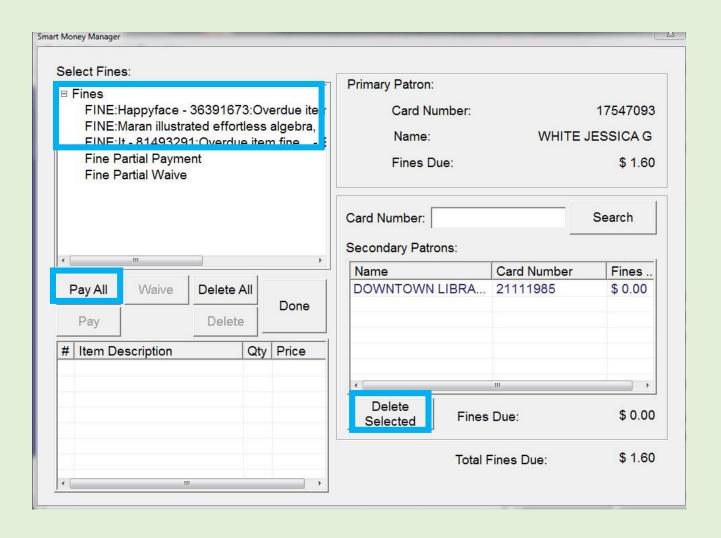
Smart Money Manager Select Fines: Primary Patron: **□** Fines FINE:Happyface - 36391673:Overdue item Card Number: 17547093 FINE:Maran illustrated effortless algebra, -WHITE JESSICA G Name: FINE:It - 81493291:Overdue item fine - \$ Fine Partial Payment \$ 1.60 Fines Due: Fine Partial Waive Card Number: Search Secondary Patrons: Card Number Fines. Name Delete All Waive Pay All Done Pay Delete Qty Price # Item Description Delete \$ 0.00 Fines Due: Selected \$ 1.60 Total Fines Due:

Click to move ahead.



You have now added multiple accounts. How do you add fines to be paid?

- Double-click each fine you want to add
- Click Pay All
- Click Delete Selected



You have now added multiple accounts. How do you add fines to be paid?

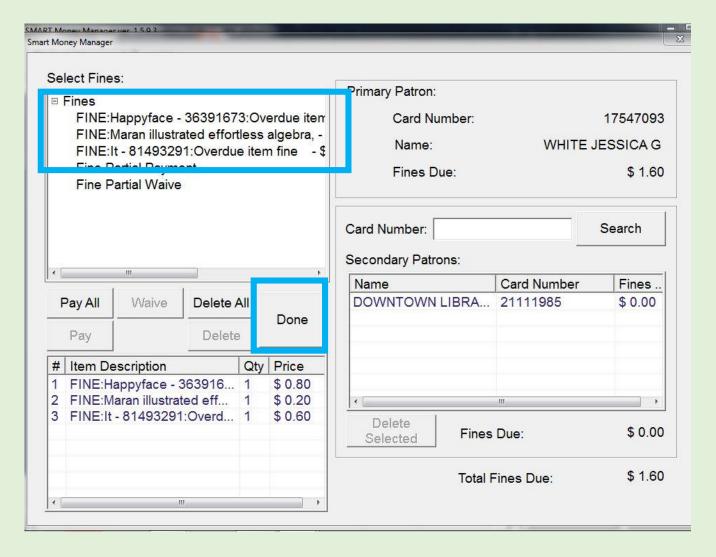
- Double-click each fine you want to add
- Click Pay All
- Click Delete Selected this allows you to remove other accounts from your view.
 - Go back

Correct! This is ONE way to do it! You can also select Pay All.

The blue box highlights where the option is.

Once you have added all the fines you want to pay for...

Click **Done**.

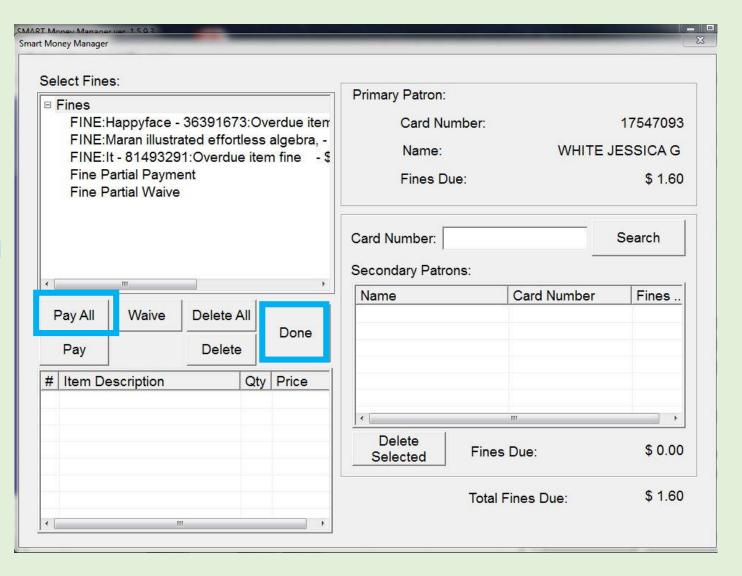


Correct! This is ONE way to do it! You can also double click each fine you want to add.

The blue box highlights where the option is.

Once you have added all the fines you want to pay for...

Click **Done**.

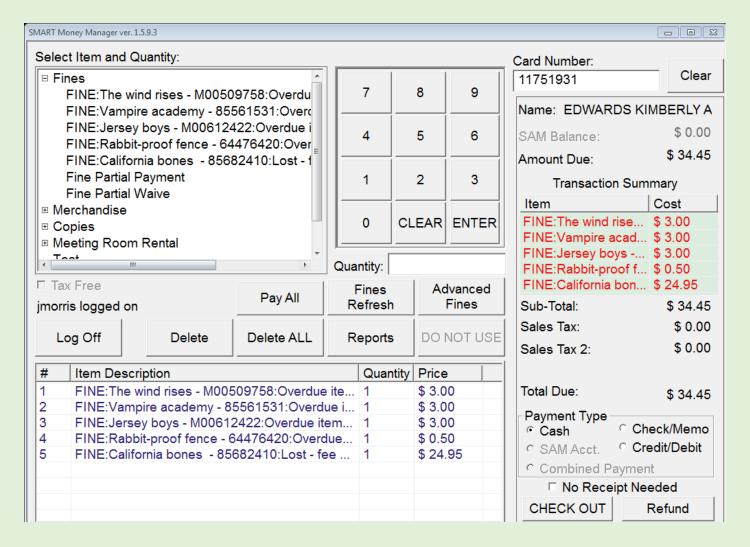


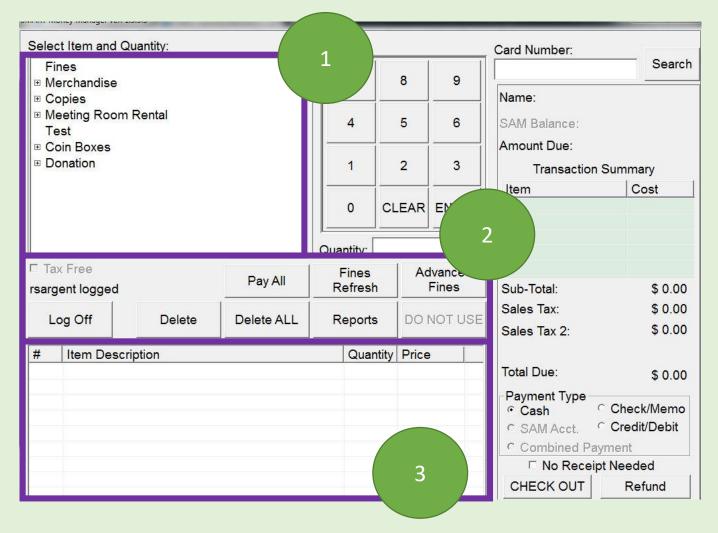
All the fines have been readied to be paid for.

Continue to <u>Amount Due</u> or jump to:

- Pay All Fines
- Pay Partial Fines

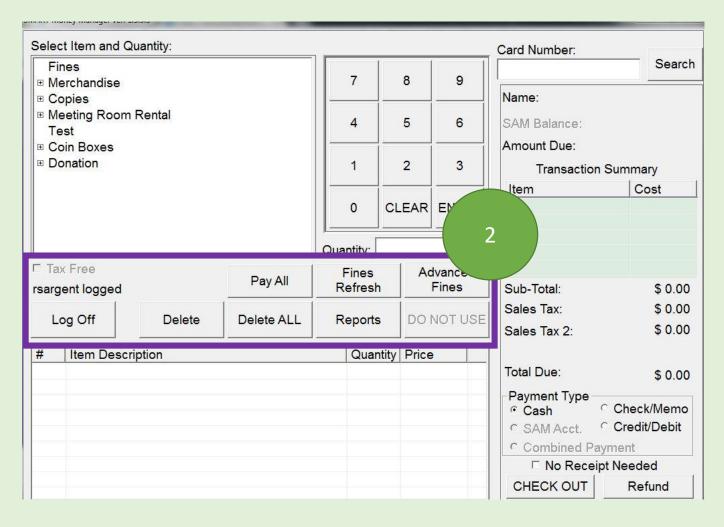
OR, if you done learning about paying fines, return to <u>Menu</u>.





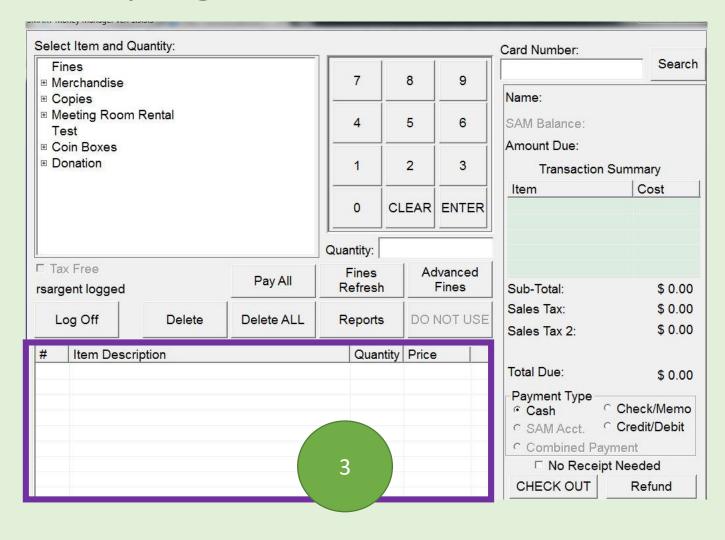
Where do you look to pay for merchandise?

- Box 1
- Box 2
- Box 3



Where do you look to pay for merchandise?

- Box 1
- Box 2 these generally allow you to change which fines you are paying for.
 - Go back
- Box 3



Where do you look to pay for merchandise?

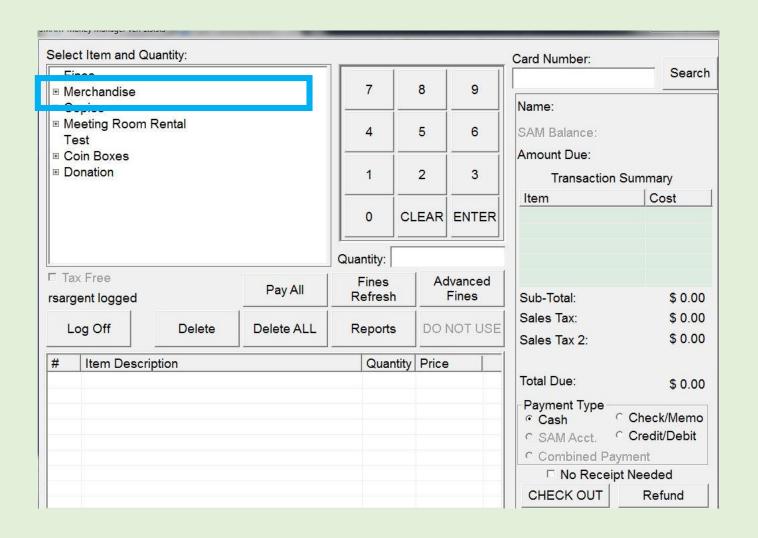
- Box 1
- Box 2
- Box 3 This shows what will be paid for, but you haven't entered the merchandise yet.
 - Go back

Correct!

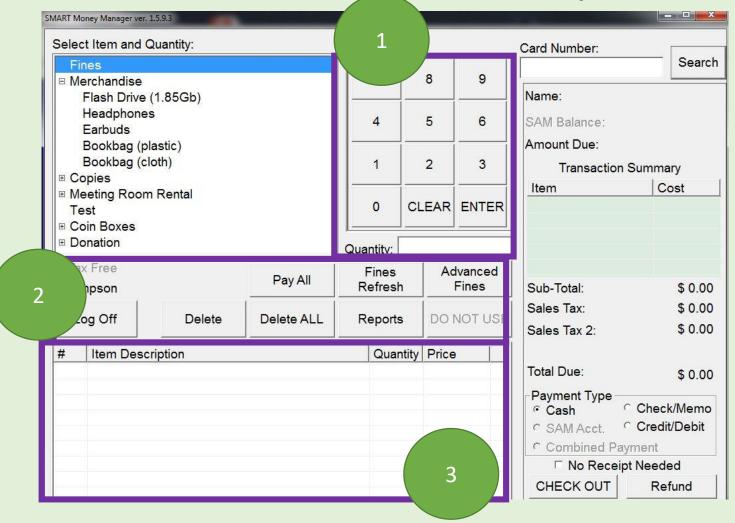
The blue box highlights where the option is.

When you click on it, it will expand to show the types of merchandise.

<u>Click</u> to move ahead.



Merchandise Quantity

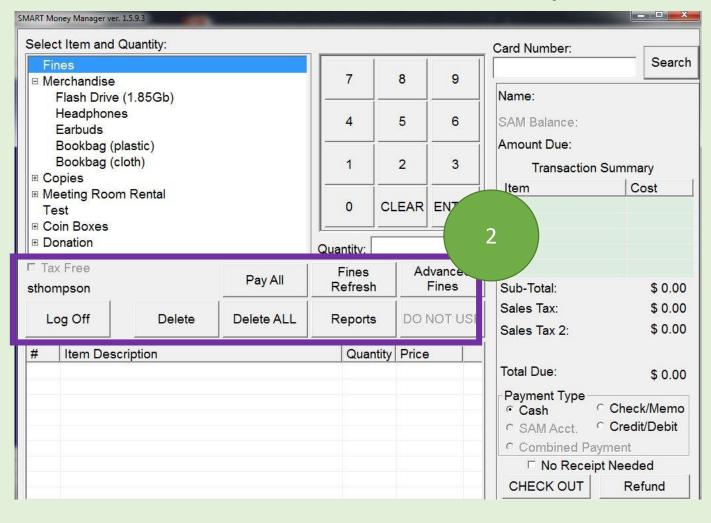


You have expanded the Merchandise options.

Where do you enter the QUANTITY of the merchandise to purchase?

- Box 1
- Box 2
- Box 3

Merchandise Quantity

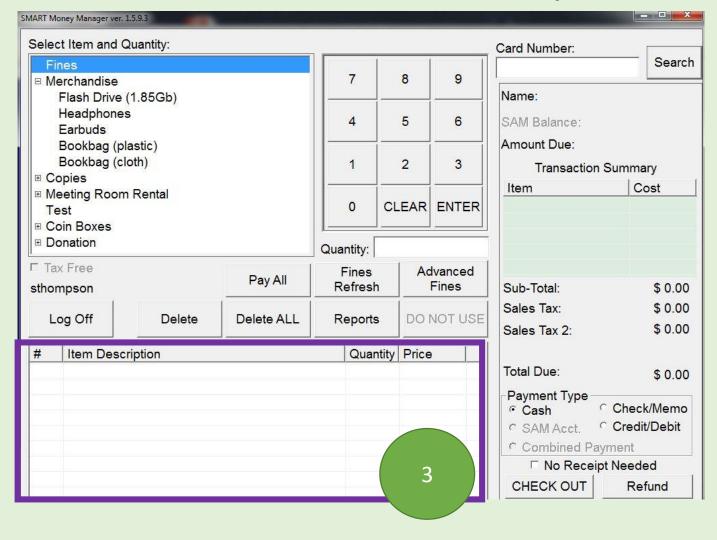


You have expanded the Merchandise options.

Now you need to enter the QUANTITY of the merchandise to purchase. Which box has the quantity option?

- Box 1
- Box 2 these generally allow you to change which fines you are paying for.
 - Go back
- Box 3

Merchandise Quantity



You have expanded the Merchandise options.

Now you need to enter the QUANTITY of the merchandise to purchase. Which box has the quantity option?

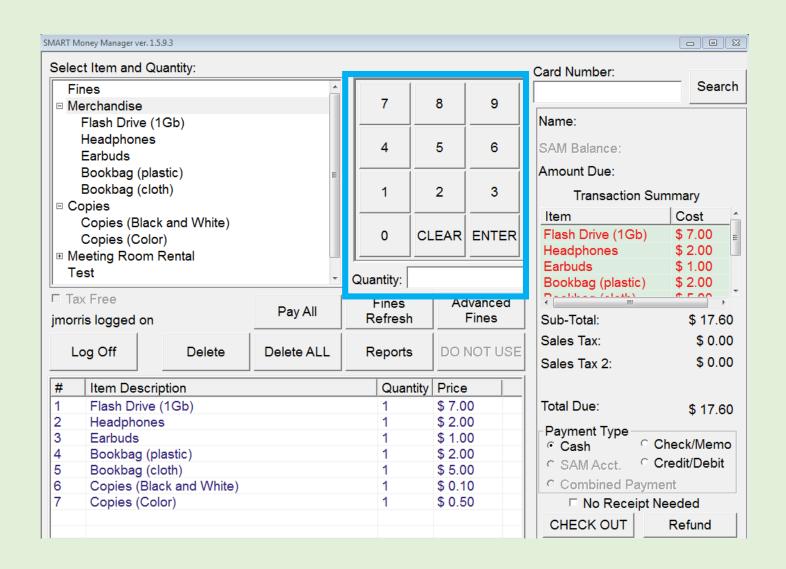
- Box 1
- Box 2
- Box 3 This shows what will be paid for, but you haven't entered the merchandise yet.
 - Go back

<u>Merchandise</u> <u>Quantity</u>

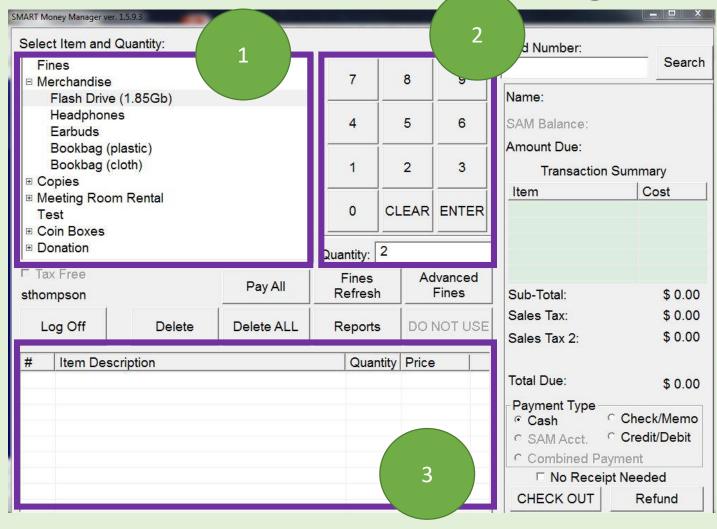
Correct!

The blue box highlights where the option is.

Click to move ahead.



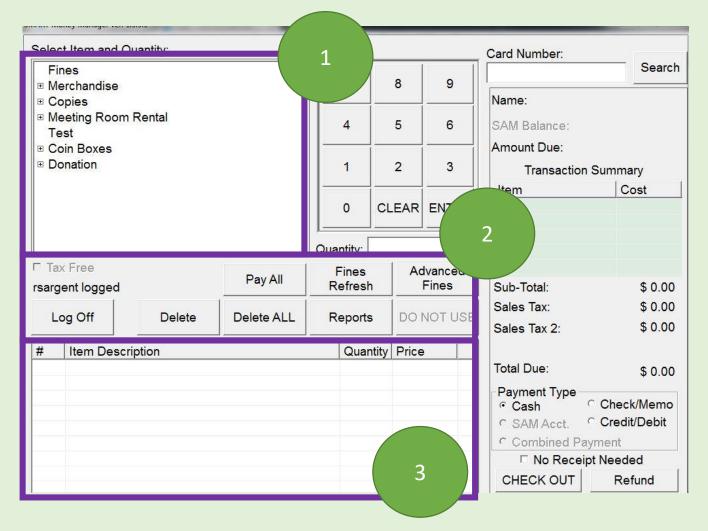
Merchandise – entering the quantity



- Highlight the type of Merchandise being purchased in Box 1.
- 2. Enter the quantity in Box 2 and click 'Enter'.
- 3. The merchandise and quantity will appear in Box 3.

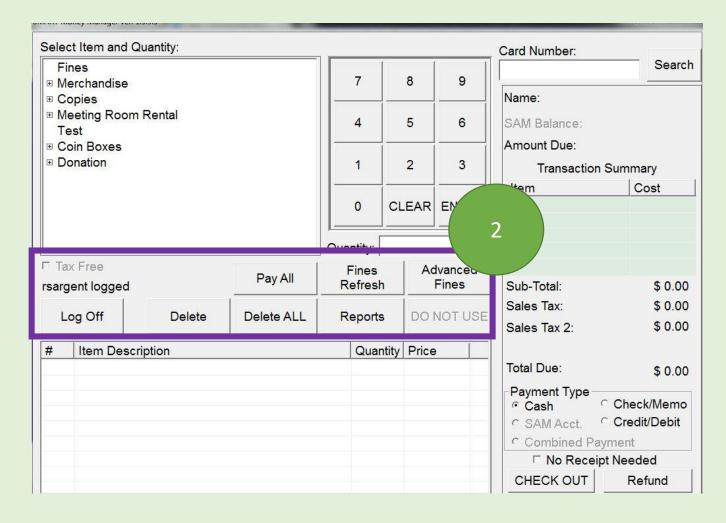
Continue to **Amount Due**

Otherwise, jump to Paying for Copies or Meeting Rooms



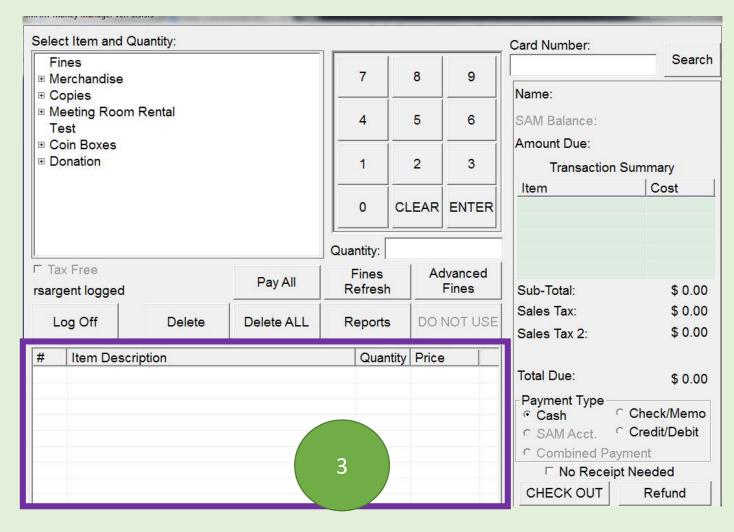
Where do you look to pay for copies?

- Box 1
- Box 2
- Box 3



Where do you look to pay for copies?

- Box 1
- Box 2 these generally allow you to change which fines you are paying for.
 - Go back
- Box 3



Where do you look to pay for copies?

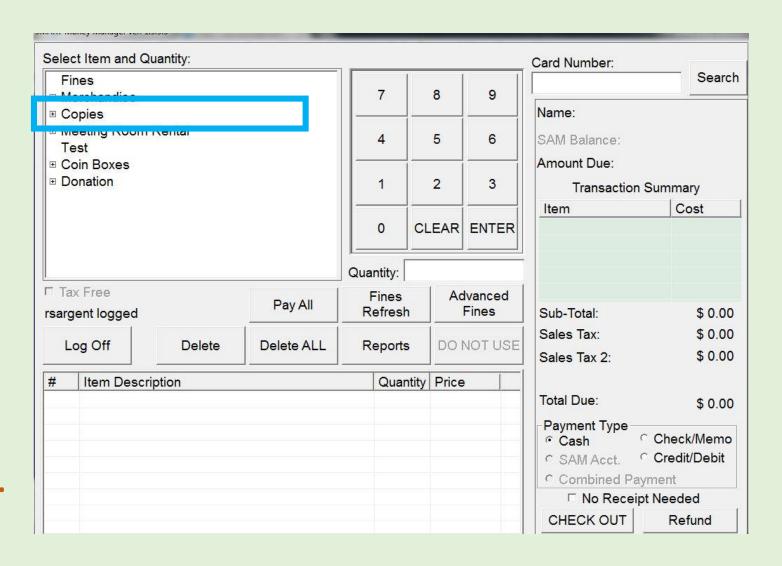
- Box 1
- Box 2
- Box 3 This shows what will be paid for, but you haven't entered the copies yet.
 - Go back

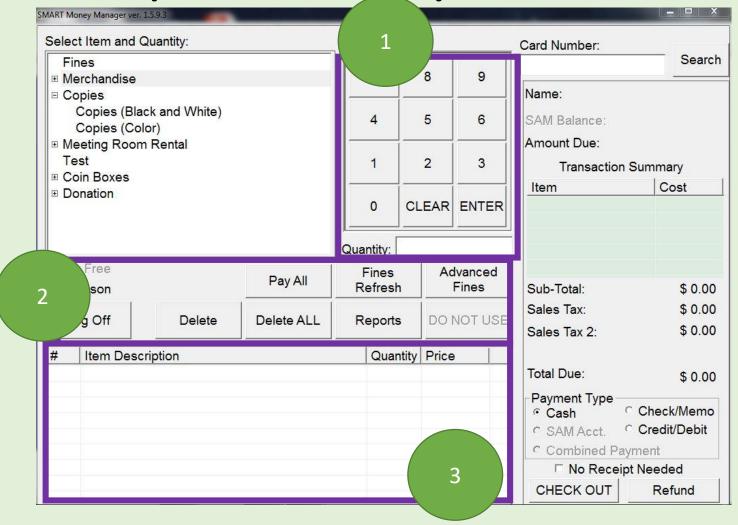
Correct!

The blue box highlights where the option is.

When you click on it, it will expand to show the options for copies.

Click to move ahead.

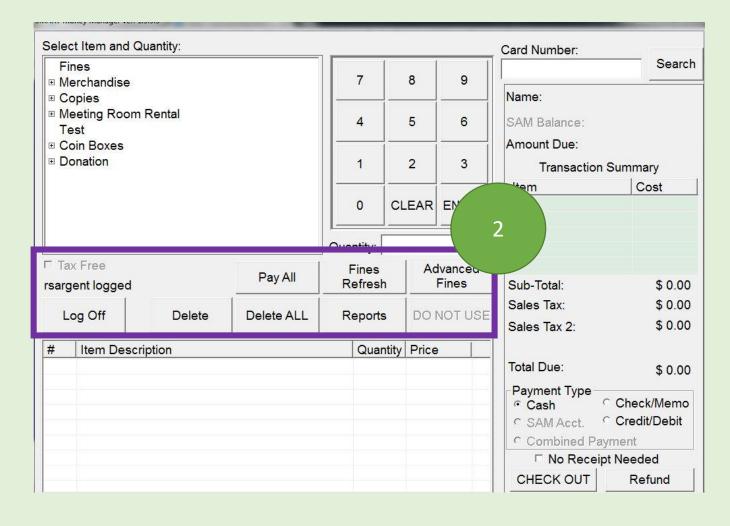




You have expanded the Copies options.

Where do you enter the QUANTITY of the copies to purchase.

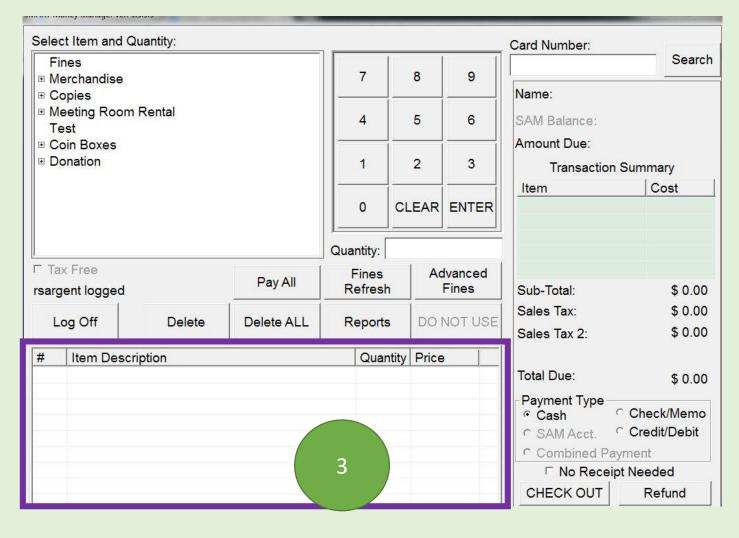
- Box 1
- Box 2
- <u>Box 3</u>



You have expanded the Copies options.

Now you need to enter the QUANTITY of the copies to purchase. Which box has the quantity option?

- Box 1
- Box 2 these generally allow you to change which fines you are paying for.
 - Go back
- Box 3



You have expanded the Copies options.

Now you need to enter the QUANTITY of the copies to purchase. Which box has the quantity option?

- Box 1
- Box 2
- Box 3 This shows what will be paid for, but you haven't entered the copies yet.
 - Go back

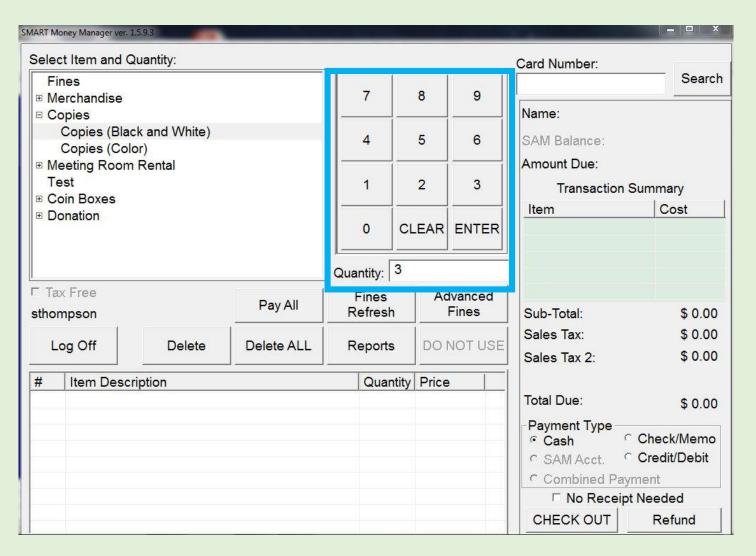
Correct!

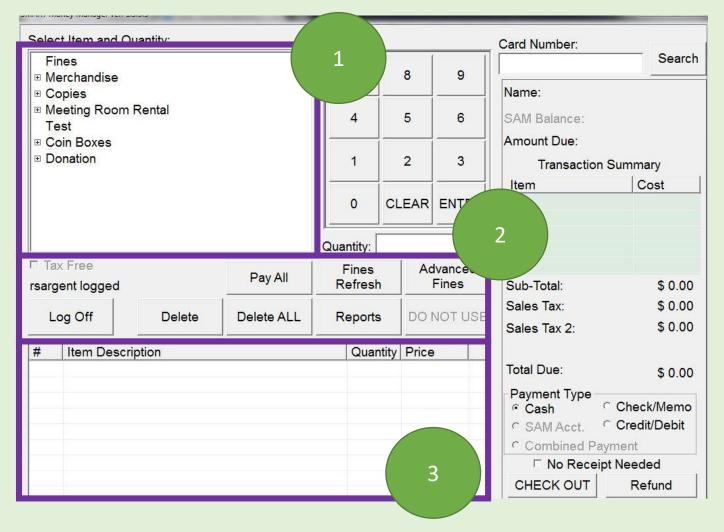
The blue box highlights where the option is.

You'll highlight the correct option, enter the quantity, and hit Enter. The copies being paid for will appear below.

Continue to **Amount Due**

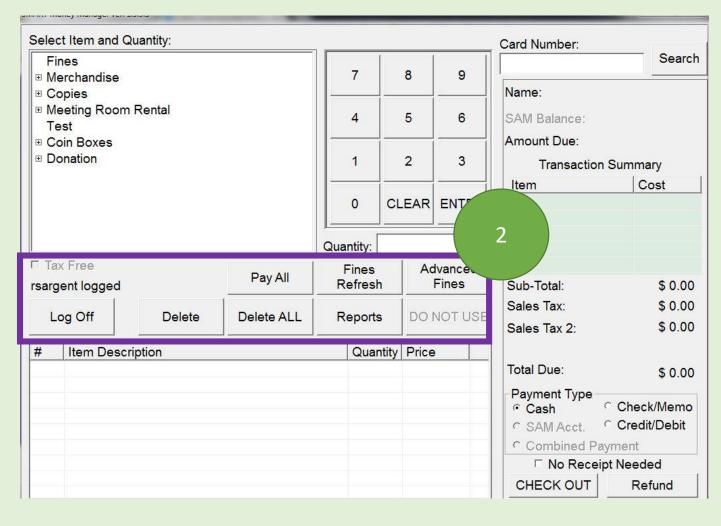
Otherwise, jump to Paying for Merchandise or Meeting Rooms





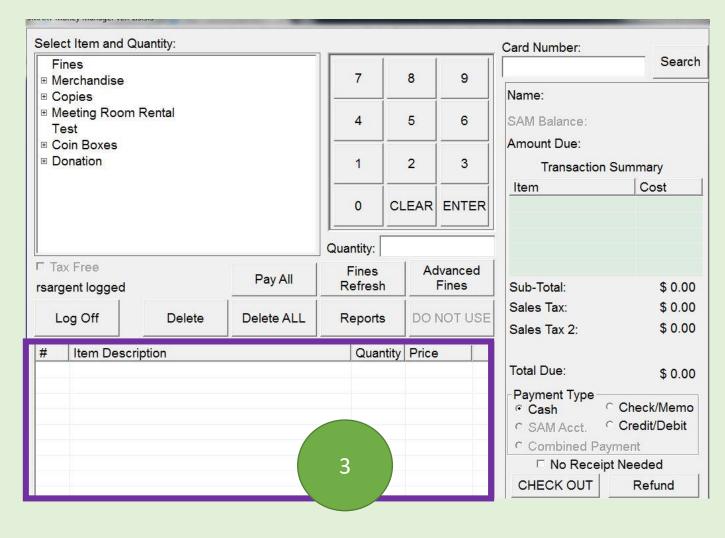
Where do you look to pay for Meeting Rooms?

- Box 1
- Box 2
- Box 3



Where do you look for the button to pay for meeting rooms?

- Box 1
- Box 2 these generally allow you to change which fines you are paying for.
 - Go back
- Box 3



Where do you look for the button to pay for meeting rooms?

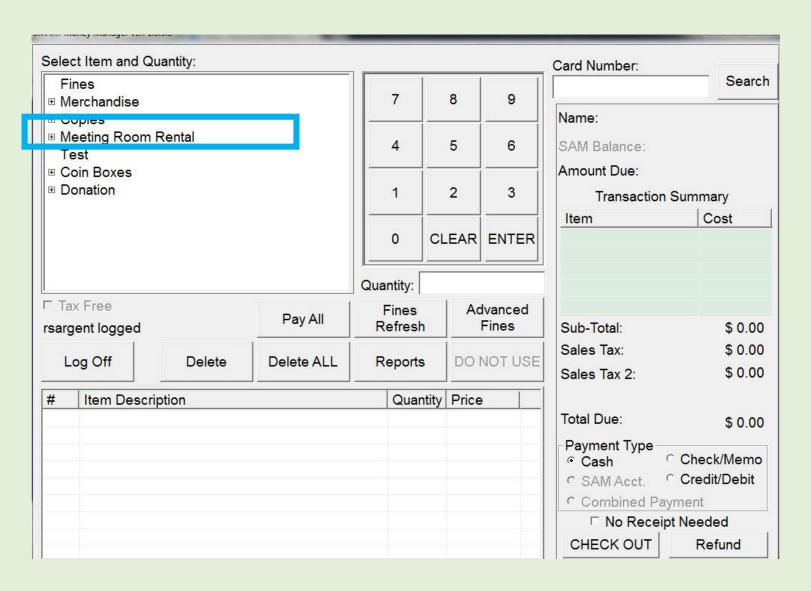
- Box 1
- Box 2
- Box 3 This shows what will be paid for, but you haven't entered the meeting rooms yet.
 - Go back

Correct!

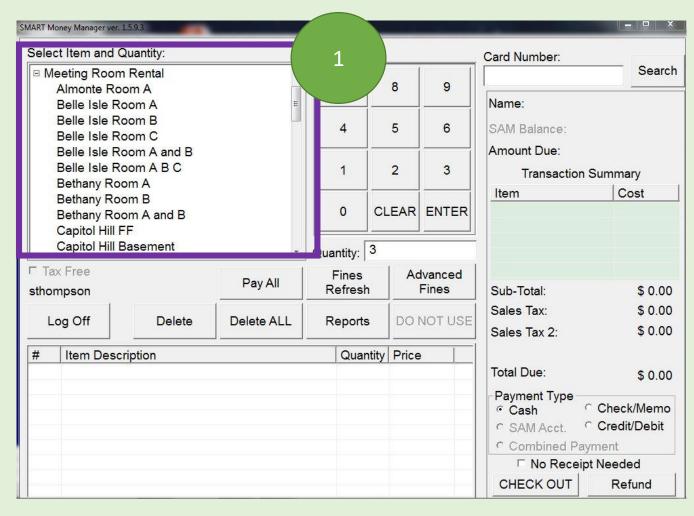
The blue box highlights where the option is.

Clicking this option will expand the view of meeting room options.

<u>Click</u> to move ahead.



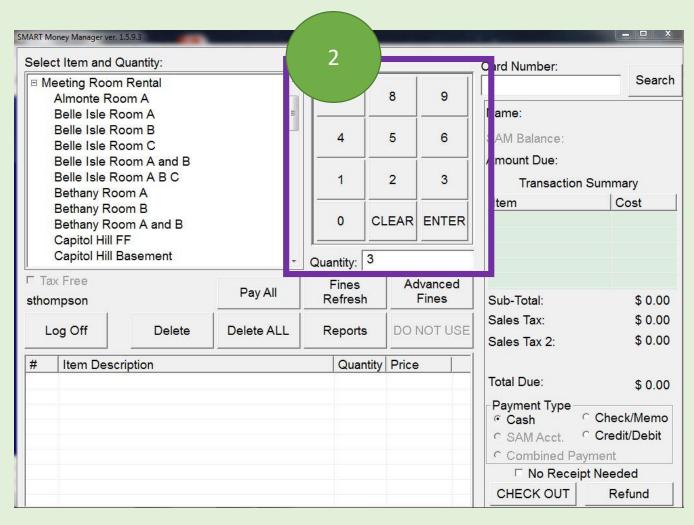
Paying for Meeting Rooms – Select Room



1. Select the Room being reserved.

<u>Click</u> to move ahead.

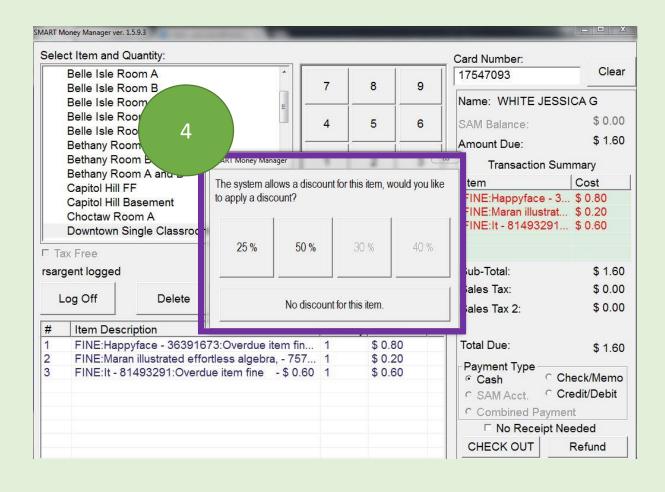
Paying for Meeting Rooms – Number of Hours



- Enter the number of hours being reserved (whole numbers only).
- 3. Click Enter.

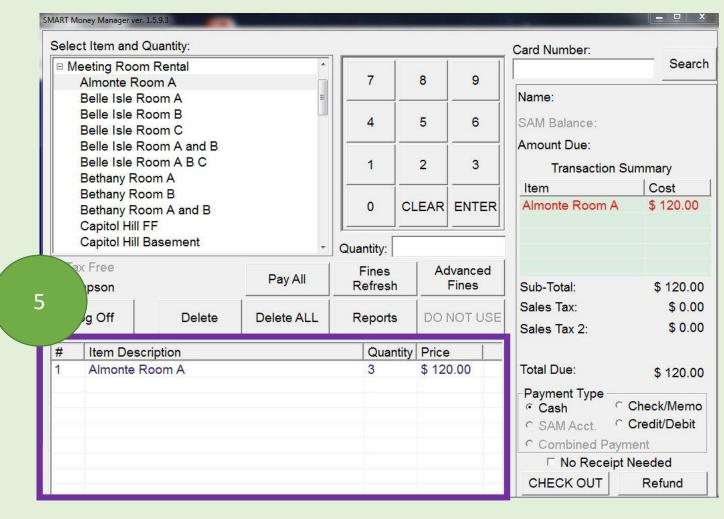
Click to move ahead.

Paying for Meeting Rooms - Discount



- 4. Select the discount being applied for that reservation.
 - 25%
 - 50%
 - No discount

Click to move ahead.

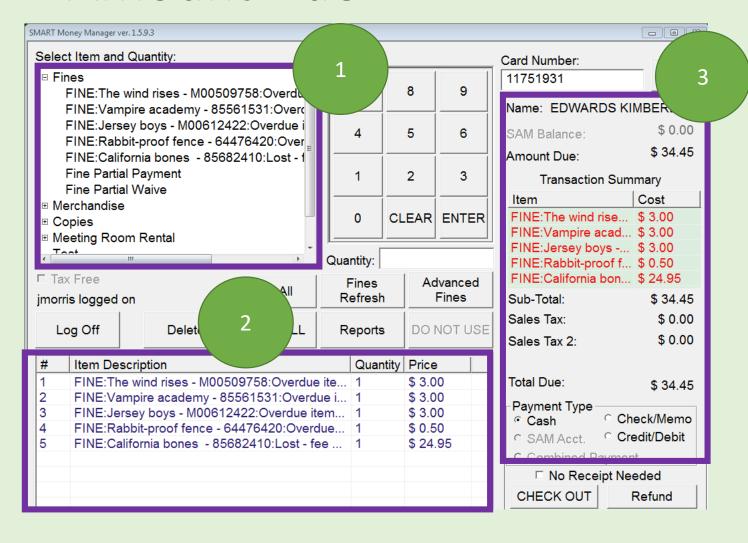


5. The room is now entered and can be paid for.

Remember to also mark the room as paid in Library Calendar!

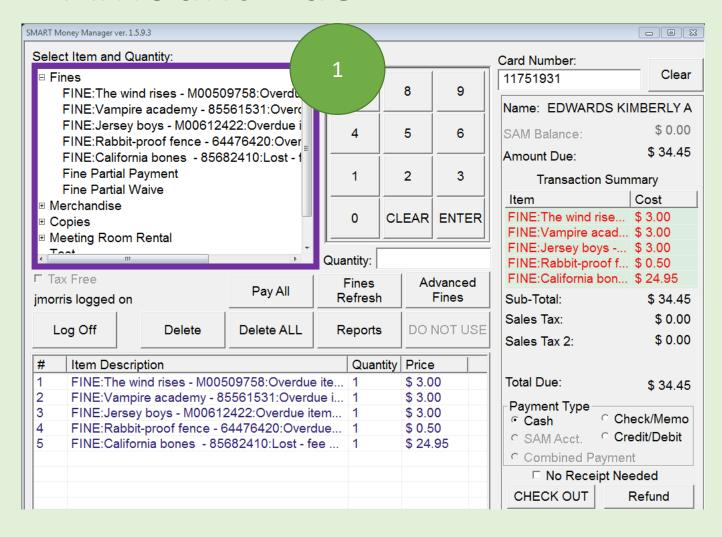
Continue to **Amount Due**

Otherwise, jump to Paying for Merchandise or Copies



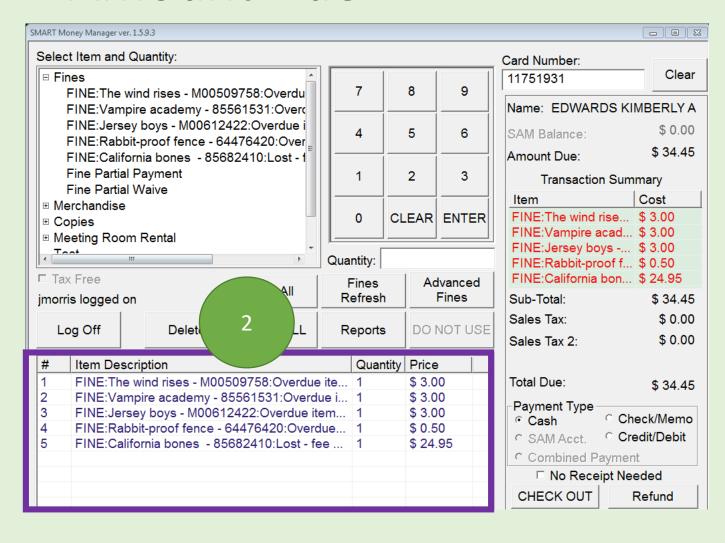
Where do you look for the total amount the member will be charged?

- Box 1
- Box 2
- Box 3



Where do you look for the total amount the member will be charged?

- Box 1 oops! This shows all the charges on the customer's account.
 - Go back
- Box 2
- Box 3



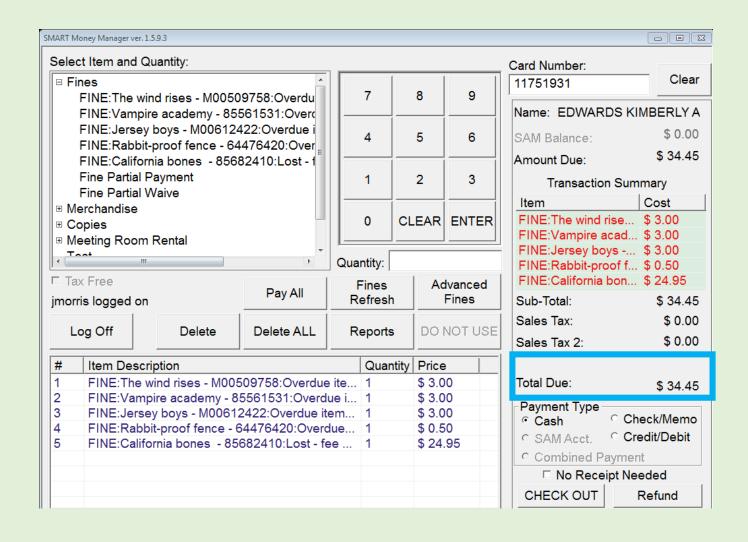
Where do you look for the total amount the member will be charged?

- Box 1
- Box 2 oops! This does show everything that will be paid for, but it doesn't total it up.
 - Go back
- Box 3

Correct!

The blue box highlights where the amount the customer will pay is.

There is another place under the customer name that says Amount Due. This is the TOTAL amount that is on the customer's account – NOT what is being paid.

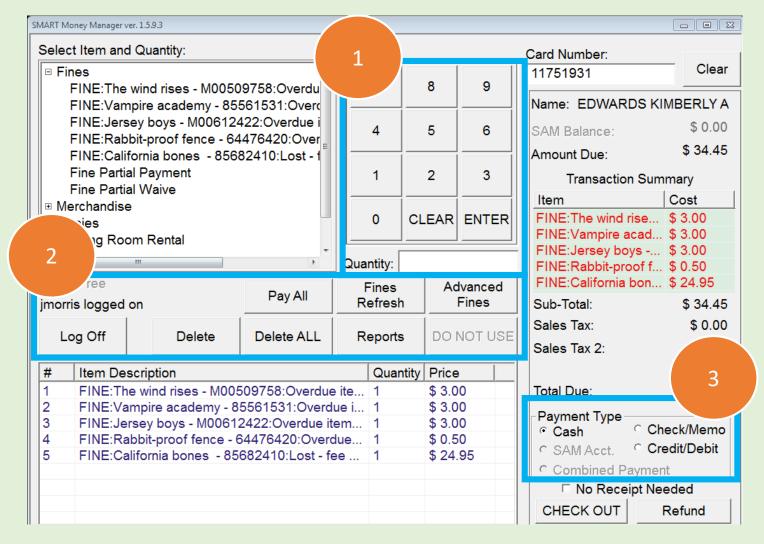


I want to Check Out now using: <u>Cash</u>

Check

Credit

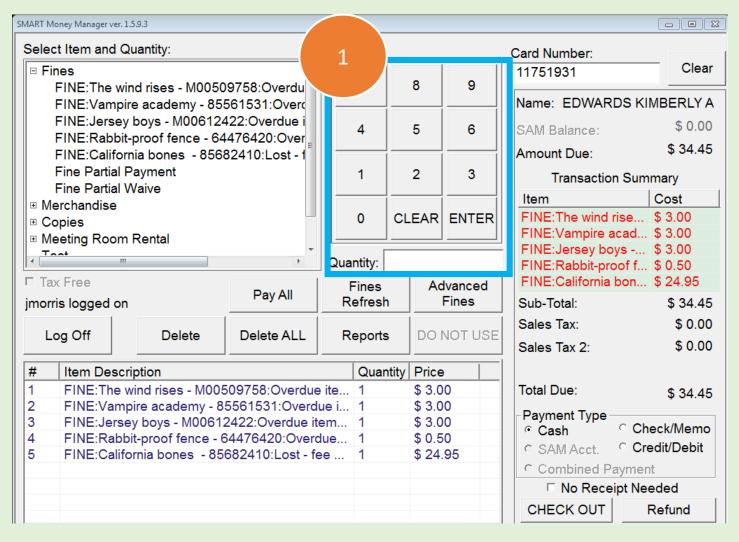
Checking Out with Cash



Where do you select the payment type?

- Box 1
- Box 2
- Box 3

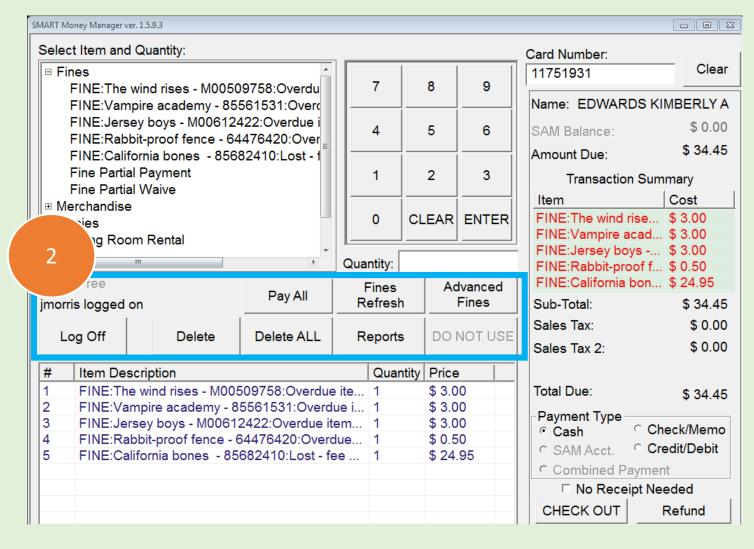
Checking Out with Cash



Where do you select the payment type?

- Box 1 this allows you to change the quantity of merchandise, copies, etc.
 - Go back
- Box 2
- Box 3

Checking Out with Cash



Where do you select the payment type?

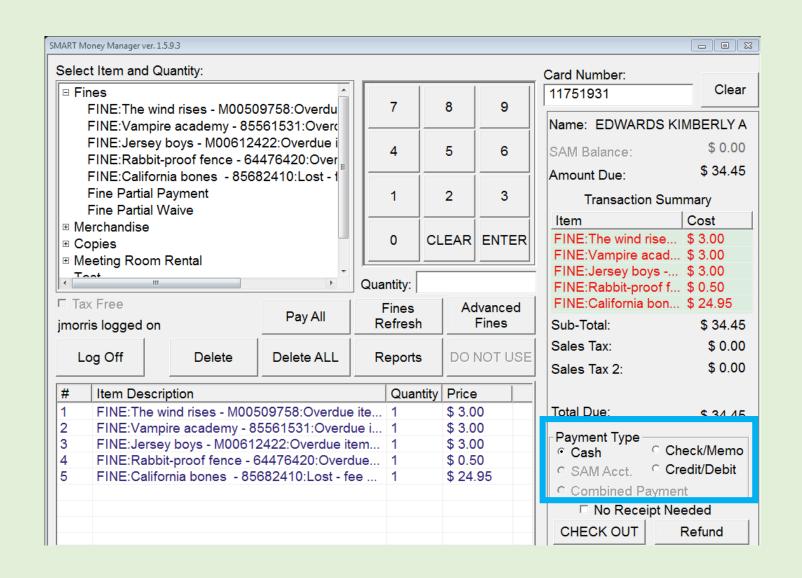
- Box 1
- Box 2 these generally allow you to change which fines you are paying for
 - Go back
- Box 3

Checking out with Cash

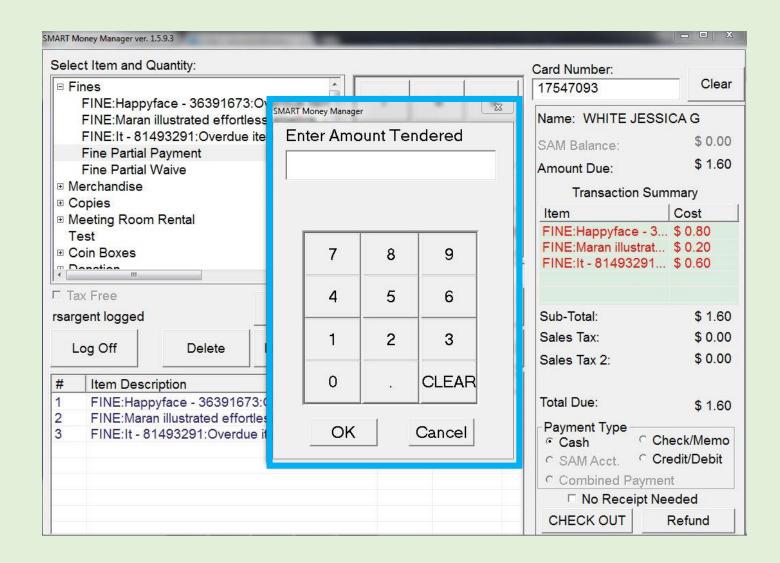
Correct!

The blue box highlights where the option is.

<u>Click</u> to move ahead.



Checking Out with Cash — Step 2

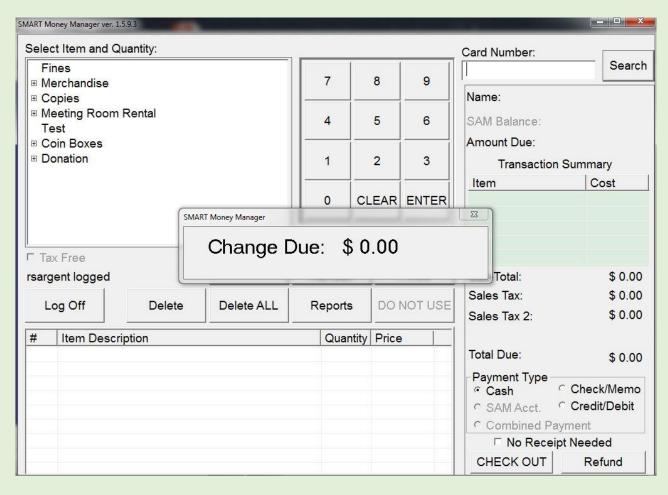


After you click the Check Out button with Cash selected, a new window appears.

You'll enter the amount of cash given to you.

Click to see what happens when you press Enter/Click OK.

Checking Out with Cash

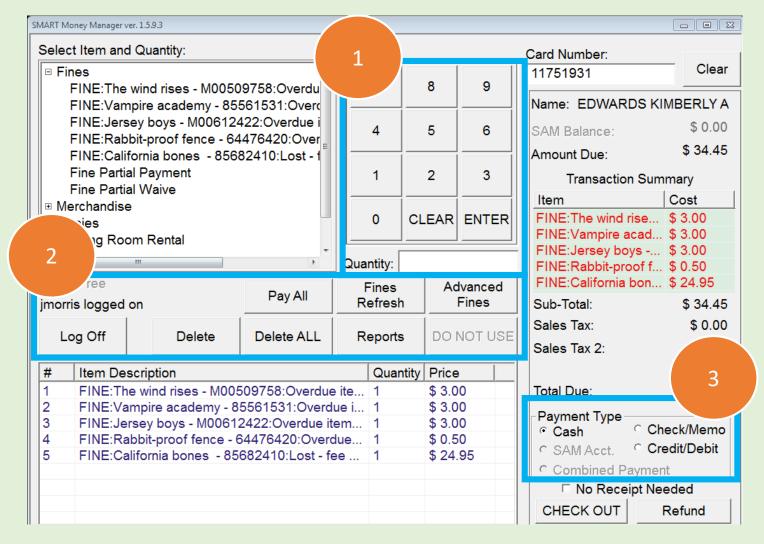


A box will show you the change due to the customer.

Close the window. A receipt will print and the transaction will finalize.

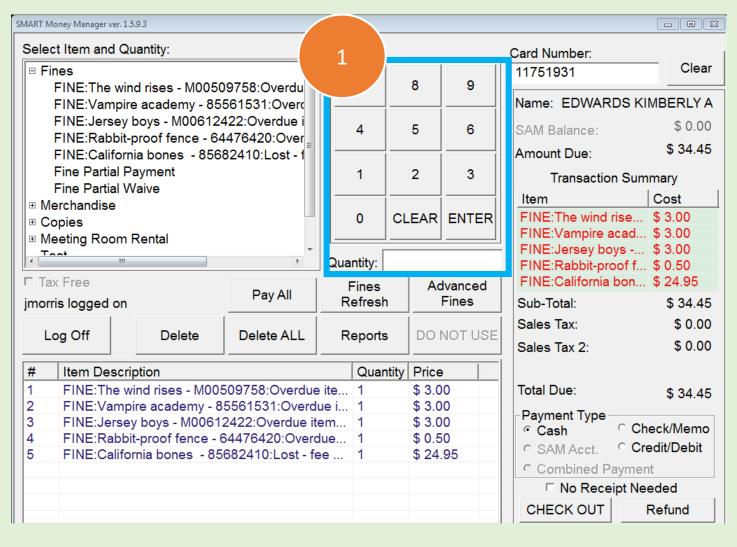
Check Out using: Check or Credit, OR return to Menu.

Checking Out with a Check



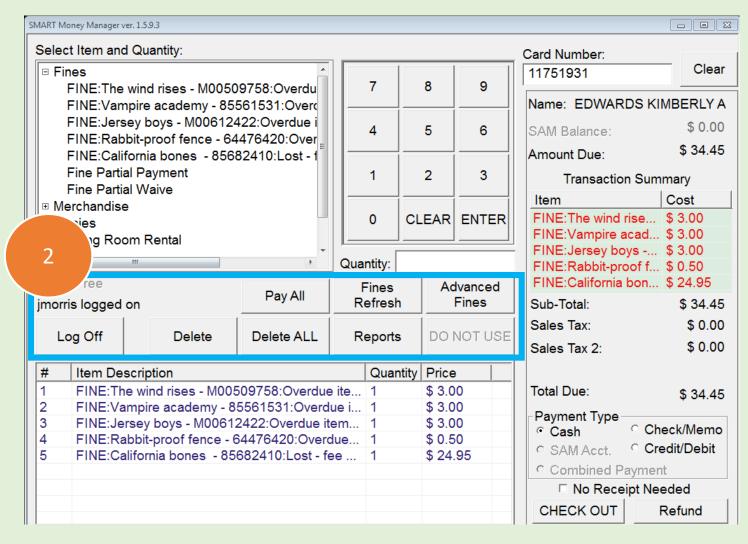
- Box 1
- Box 2
- Box 3

Checking Out with a Check



- Box 1 this allows you to change the quantity of merchandise, copies, etc.
 - Go Back
- Box 2
- Box 3

Checking Out with a Check



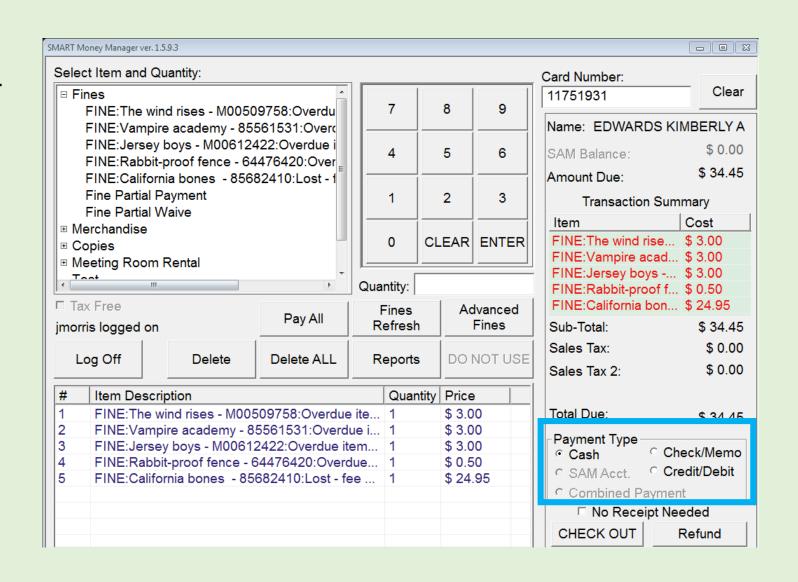
- Box 1
- Box 2 these generally allow you to change which fines you are paying for
 - Go back
- Box 3

Checking out with a Check

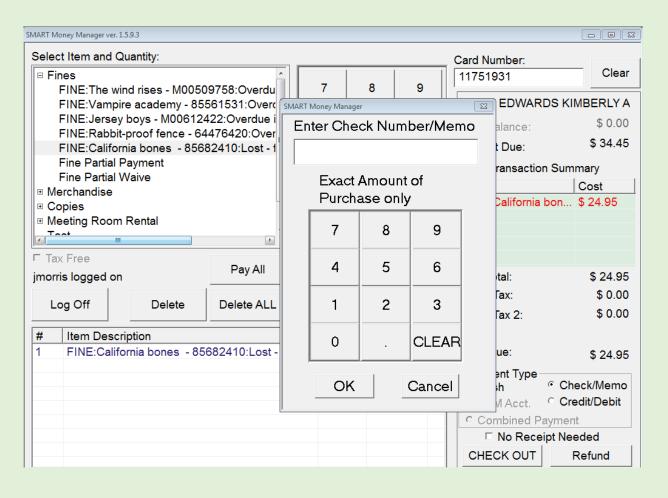
Correct!

The blue box highlights where the option is.

<u>Click</u> to move ahead.



Checking Out with a Check — Step 2

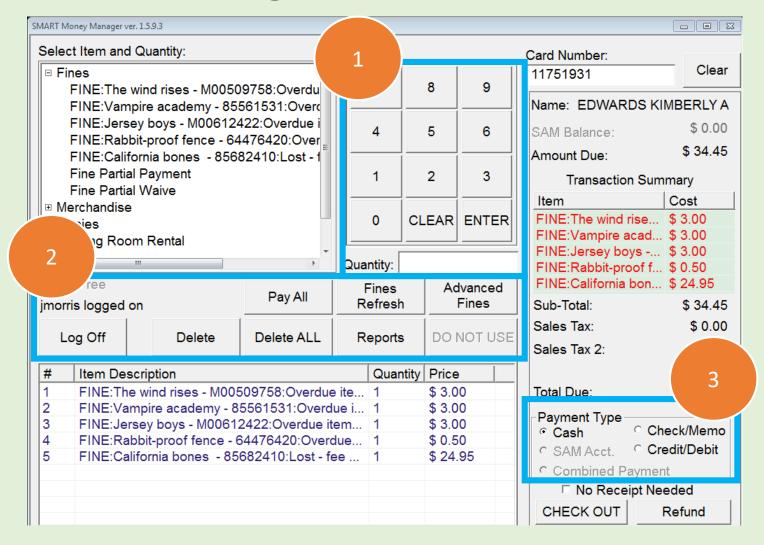


When paying by check, you can ONLY pay the exact amount. You cannot provide change back.

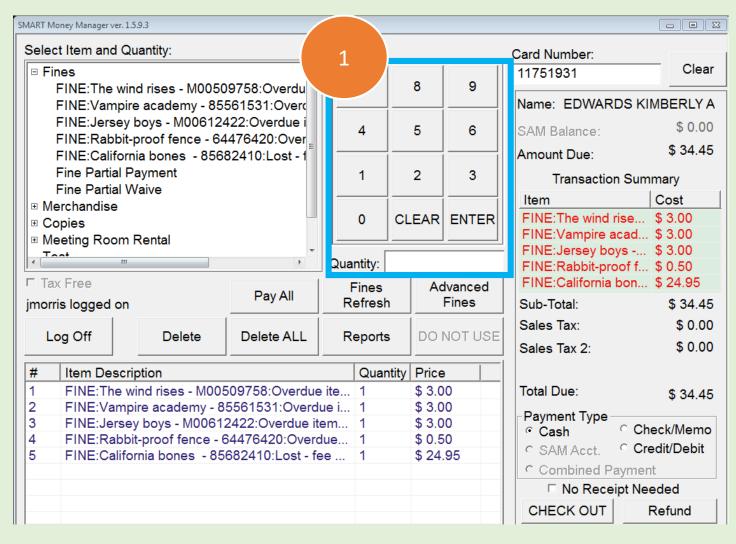
Enter the CHECK NUMBER in the box as prompted.

Clicking OK will complete the transaction and print a receipt.

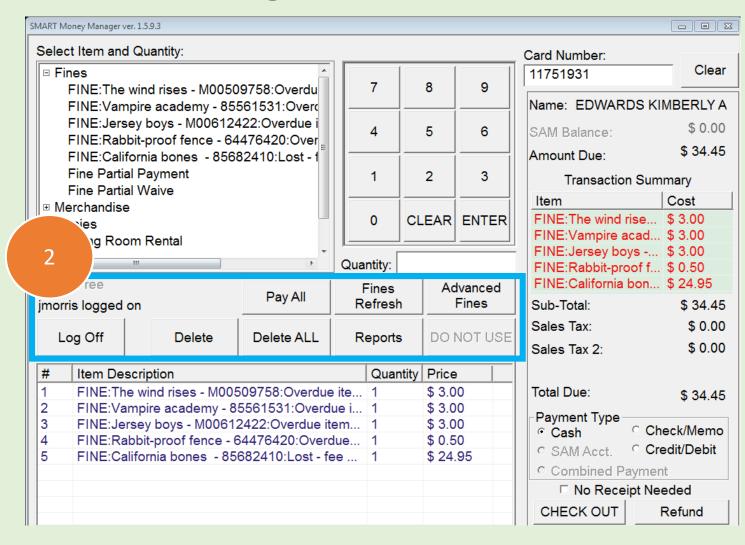
Check Out using: <u>Cash</u> or <u>Credit</u>, OR return to <u>Menu</u>.



- Box 1
- Box 2
- Box 3



- Box 1 this allows you to change the quantity of merchandise, copies, etc.
 - Go Back
- Box 2
- Box 3

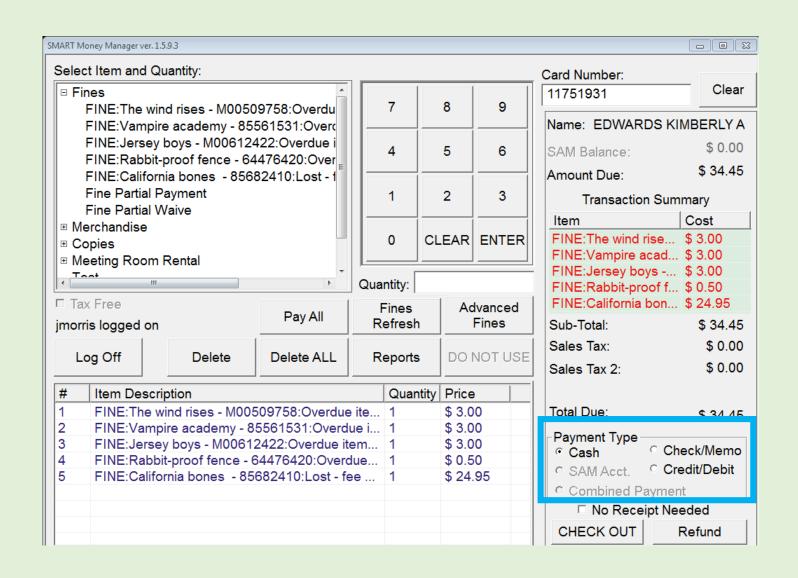


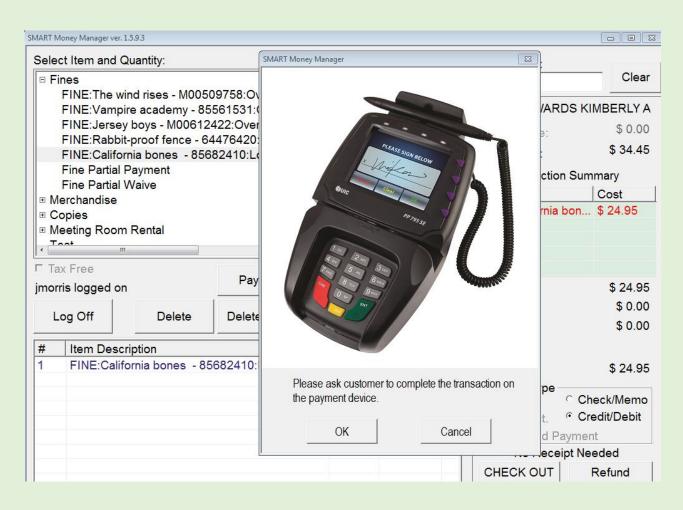
- Box 1
- Box 2 these generally allow you to change which fines you are paying for
 - Go back
- Box 3

Correct!

The blue box highlights where the option is.

<u>Click</u> to move ahead.





- After clicking Check Out when Credit/Debit is selected, this window will display.
- Once the customer has completed their portion, the window will disappear on its own and 2 receipts will print.
- Give one receipt to the customer and keep the other receipt.

Check Out using: Cash or Check, OR return to Menu



Congratulations!

You have completed the POS Practice Exercise!