



LS2 PAC

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CONFIDENTIAL

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Log In

A Log In is required if you want to:

- Access/change account information
- Access other databases (e.g., EBSCO, Britannica, etc...)
- Add tags
- Pay a fine
- Place holds
- Suspend/Re-activate holds
- Save a list
- Save a search
- Write Reviews

Log in with your Library Card Number and your PIN (last name).

How to Log In:

1) Click **Log In**, located in the top right corner, as shown below.

Library Home Kids' Catalog Apply	for a Library Card		Log In
Metropolitan	Metropolitan Library System	Click here to Log In	
		Search <u>Advar</u>	nced

2) A Log In to your Account pop-up displays.



- 3) Type your **Library Card Number** <u>and</u> **PIN** (full last name), or your **EZ Login**. If you do not have an **EZ Login**, you can create one under your Account once you are logged in.
- 4) You may select the **Remember Me** check box to retain your login and not be continually prompted for your information.
- 5) After typing your credentials, click Log In.
- 6) Once logged in [Your first name] Account slides out to the left, as shown in the example below.

Library Home Kids' Catalog Apply	for a Library Card	1 ANDREW's Account - Log Out		
	Metropolitan Library System			
	Type here to search	Search Advanced		

7) If you see a red circle next to your name (as shown in the example above), there are issues on your account that need attention. The number in the circle indicates the number of issues on your account. Click the red circle and the account summary page opens to display the issues (e.g. overdues, fines, arrived holds, etc.)

Create an EZ Login

Create an **EZ Login** to make logging in easy to remember. Choose whatever **EZ Username** and **EZ Password** you want to set up your **EZ Login**.

Create your EZ Login

- 1. Log in with your library card number and PIN. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of Account options, and then click Account Summary. Refer to the example below.

Library Home Kids' Catalog Apply	for a Library Card			0 /	NDREW's Account	Log Out
Metropolitan	Metropolitan Library Sys	stem		Search	Account Summary Account Activity Loans Holds	
					Fines	-
	New Releases	Family Travel	Cats		Saved Lists Saved Searches	

3. The Account Summary page displays. On the left side of the screen, click EZ Login to open the Create EZ Login dialog. Refer to the form show below.

Account Summary	Account Activity	Saved Lists	Saved Searches
Summary	Create EZ Login		
Contact Information Library PIN EZ Login	EZ Usemame*		
	EZ Password*		
	Confirm EZ Password*		
	Library PIN*		
	Save Cancel		

- 4. Type your **EZ Username.** Your Username is not case-sensitive and can be used with any combination of the following: uppercase letters, lowercase letters, symbols, and numbers. For example, *123456, 1luvBks!, Luv2Read.*
- 5. Type your **EZ Password**. Your password is case-sensitive and can be used with any combination of the following: uppercase letters, lowercase letters, symbols, and numbers. For example, *123456*, *1luvBks!*, *Luv2Read*.
- 6. Retype your **EZ Password** in the **Confirm EZ Password** box. If you type two different passwords, a message appears advising, Both password fields must match. Re-type your password in both fields.
- 7. Type your Library PIN (last name) or other requested credentials.
- Click Save. A green banner displays at the top of the screen, *Your EZ Login has been created*. The EZ Login option is replaced with two new options, EZ Username and EZ Password. The screen changes to Change EZ Username.
- 9. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

View Layout Options

Your library's PAC offers two different layouts to view the results of your search: **List or Flow**. These choices are not available until you have performed your first search. The default is **List** view, but once your results are returned you can select the alternate view.

The example below shows the location of this feature.

Library Home Kids' Catalog	Apply for a Library Card	● ANDREW's Account 👻 Log Out
Metropolita	Metropolitan Library System	
	Harry Potter	Search Advanced
Library Catalog	Search Results for Harry Potter (Save Search)	View As List Flow
Magazine Articles 3425	06 Sort By Relevance	Select Action 🗸 🗆

List

This view will display your search results in a list format. Click the title to view title details and access copy information, reviews and more. From this view you can place a hold or add the item to a list. An example of the **List** view is shown below.

Imetio	TERANY SYSTEM	Harry Potter	Search Advanced
		Hully Polici	
Library Catalog	104	Search Results for H	arry Potter (Save Search) View As Lis
Magazine Articles	342501	Sort By Relevance	✓ Select Acti
News Articles	311278		
Britannica	1276	н	arry Potter: page to screen, the complete filmmaking journey. (2011)
		B	McCabe, Bob
Searching All Locations	Change	Hare Peter	
	onunge	1	Available at Downtown Library (Check Other Locations)
➡ Format			Place Hold Add To List Find on shelf OVERSIZE - 791.43023/M4788h
Book	58	Book	
Electronic Resource Visual Materials	17	食食食食食	
eBook	9		
eAudioBook Large Print	8	н	arry Potter and history. (2011)
+ Show More			
New Titles		Plarry Pattor and Hanny	Conject of Downtown Library (check Other Legitican)
Author News Feed			Copies at Downtown Library (check Other Eddations)
 Series 			Place Hold Add To List
 Collection 		Book	
Publication Year		宣宣宣宣宣	
 Subject 			Press Better and the deathly hallows (2007)
Genre			Powling LK
, canguage		Hatty Potter	norming, o. n

Flow

This view will display results in a row of book jackets. Use the **Previous/Next** arrows to move forward or backward thru the display one item at a time, or click a book jacket to immediately view the result. Click the title to view title details and access the copy information, reviews and more. From this view you can place a hold or add the item to a list. An example of **Flow** view is shown below.

Metro	politan	Metropolitan Library	y System
		Harry Potter	Search Advanced
Library Catalog	104	Search Results for Harry Pe	otter (Save Search) View As List Flo
Magazine Articles	342501	Sort By Relevance	
News Articles	311078	our by relevance	
Britannica	1276		
Searching All Locations	Change	Harry Bitter and Harry	All Patter Have your watching the patter Hot Patter Hot Patter Hot Patter
✓ Format		< Previous	Nevt
Book	58	<1101003	HOAL
Electronic Resource	17		Harry Potter: page to screen the complete filmmaking journey
Visual Materials	10	and the second se	(2011)
eAudioBook	9	Taby Datte	by McCabe, Bob
Large Print	1	a thatis tone	
+ Show More		8	1 Available at Downtown Library (Check Other Locations)
New Titles			Find on shelf
Author		and the second	Place Hold Add To List OVERSIZE - 791.43023/M4788h
News Feed			
 Series 			★★★★★ View All Review
Collection			
Publication Year		PAGE TO SCREEN	Harry Potter: Page to Screen opens the doors to Hogwarts castle and the
		N I Tom consists in the	wizarding world of Harry Potter to reveal the complete behind-the-scenes
Subject			secrets, techniques, and over-the-top artistry that brought J.K. Rowling'
SubjectGenre		No. Contraction	
SubjectGenreLanguage		N Game	acclaimed novels to cinematic life. Developed in collaboration with the creative team behind the celebrated movie series this deluxeShow Mo

Search Options

Advanced Search

Searching Tips

- To optimize response time, limit your search fields to five or less.
- Choose between *any of these* or *all of these* if you are searching multiple fields. The terms will be searched as 'OR' for *any of these* and 'AND' for *all of these*.
- Your selected search criteria will remain in the **Advanced Boolean Searching** form even if you return to using the **Search** box. This includes any selected locations you might have set up.

Set up Advanced Search

1. Click **Advanced** next to the **Search** button to open the **Advanced Boolean Searching** dialog, as shown below.

Include (any of these 💿	all of thes	e			
Author	• contains	•			7	+
Title	 contains 	•			-	+
			Advanced Search	Clear		

- Select "any of these" to search "this field" OR "that field".
- · Select "all of these" to search "this field" AND "that field".
- · Click the "+" or "-" buttons to add or remove search criteria
- · To optimize response time limit to five fields or less.
- 2. All locations in your network will be searched. If you want to search specific locations, click (change) next to Searching all locations, as seen above. A Select Locations to Search dialog displays. Select the check box for each of the locations you want to search, and then click Save. The heading will reflect the number of locations you have selected; for example, *Searching 3 locations.* Choose between 'any of these' or 'all of these' for the search terms you are about to enter. The default selection is 'all of these'. Consider the following:
 - Using 'any of these' will search for 'this term' OR 'that term'.
 - Using 'all of these' will search for 'this term' AND 'that term'.
- 3. Choose from the first drop-down list *Any Field*, *Title*, *Author*, *Series*, *Subject*, *Note*, *Tag*, *ISBN*, or *UPC*.

Advanced Boolean Searching

- 4. Choose from the second drop-down list, depending on your selection from the first dropdown, *begins with, exactly matches, contains,* or *does not contain,* as selections will vary based on your first selection. Consider the following:
 - 'begins with' acts as a multiple character wildcard. An author search for *King* may return: King, King-Smith, Kingston, Kingman, Kingsbury, etc.
 - 'exactly matches' limits your results precisely to your term. An author search for *King* will return only results for the singular name King. An author search for *King*, *Stephen* will return only results for the author, Stephen King.
 - 'contains' means the term can be found anywhere in the selected field. For example, an author search for *King* will result in King, Stephen along with other King variations such as King, Jonathan, King, Deborah, King, Laurie R, etc.
 - 'does not contain' means you <u>do not want the term</u> to be returned anywhere in the results. For example, an author search 'begins with' *King*, but 'does not contain' *Stephen*, will return all variations of authors beginning with 'King' but not displaying 'Stephen King' in the results.
- 5. Type your search term in the entry box. Use the second set of drop-down lists if you want to narrow your search further. Click the plus sign to add additional parameters and repeat steps 4 and 5.
- 6. When you are satisfied with your search criteria, click **Advanced Search** to search for your term. The search results display.
- 7. If you are not satisfied with your results, click the **Advanced** link and revise your search terms. Your existing terms will remain on the form until you clear them. Use the minus sign to remove any of the search parameters.
- 8. If no results are found for your search criteria, the message displays, *No search results found*.
- 9. To return to regular searching, type your search term in the **Search** box in the header.

Search Britannica

Britannica provides hundreds of thousands of articles, biographies, videos, images, and web sites. The articles in the **Britannica** are written by a staff of about 100 full-time editors and over 4,000 expert contributors. It is widely regarded as the most scholarly of encyclopedias. Refer to the example shown below.



Click the **Britannica** link. As shown in the example above, a search for *grapes* shows 646 results in the **Britannica** database. If you have not logged in to your account, you will be asked for your library credentials unless your library has set up your library's location to bypass your login.

The search results display, as shown below, with headings and a brief summary about the topic.

Library Catalog 93 Britannica 648	Search Results for grapes
Magazine Articles 52718	Oregon grape
	Any Of Several Species Of The Genus Mahonia, Evergreen Shrubs Of The Barberry Family (Berberidaceae) Grown For Their Ornamental Value. M. Aquifolium, The Typical Oregon Grape, Is 80 Cm (3 Feet) Or
	grape-hyacinth
	Any Plant Of The Genus Muscari Of The Family Hyacinthaceae, Consisting Of About 50 Species Of Small Bulbous Perennials Native To The Mediterranean Region, Most Species Of The Genus Have Dense
	grape phylloxera
	(Phylloxera Vitifoliae), A Small Greenish-Yellow Insect (Order Homoptera), Highly Destructive To Grape Plants In Europe And The Western United States. Their Sucking Of Fluid From Grapevines Results
	Grapes of Wrath, The
	American Film, Released In 1940, That Is John Ford's Acclaimed Adaptation Of John Steinbeck's Pulitzer Prize-Winning Novel Of The Great Depression.
	Grapes of Wrath, The
	Novel By John Steinbeck, Published in 1939. Set During The Great Depression, it Traces The Migration Of An Oklahoma Dust Bowl Family To California And Their Subsequent Hardships As Migrant Farm
	wine
	The Thousands Of Grape Varieties That Have Been Developed, With 5,000 Reported For V. Vinifera Alone, Differ From One Another In Such Characteristics As Colour, Size. And Shape Of Berry. Julice

Click the heading you are interested in to read more about the topic. The results, show below, display in a separate tab. Close the tab when you are finished to return to the list of search results.

Note: If no results are found, the **Britannica** web site may be temporarily down. Try again later.



Search Magazine Articles

EBSCO provides articles and journals pulled from e-journals, e-books, and print subscriptions that have been published by various sources. Some examples of the various sources include: Publishers Weekly, Library Journal, New York Times, Forbes, among others. If your library subscribes to **EBSCO**, you will see *Magazine Articles*, **EBSCO**, or some other related term in the top left side of your search results, under **Library Catalog**. Next to the name is a count showing how many articles are available related to your search term. Refer to the example below showing a count of *303541* magazine articles available for the search term, *climate*.



When you click **Magazine Articles** you will be asked for your library credentials if you are accessing your library's site remotely. The articles display in a list format. Use the **Sort By** drop-down to select *Sort By Date Ascending* or *Sort By Date Descending* to search for a particular date. The default **Sort By** is *Relevance*.

Clicking the title of the article will open up information about the article in a new tab. The example below shows the first article for the search term *climate*. After clicking the title the title details display (shown as an insert for illustration purposes). If the title of the article does not have a link to the title details, there is no further information about the article.

gazine Articles	Sort By Relevance				
	Climate change 2011: A status report on US policy.				
/	By Cohen, Steven				
Click the title for title details	Bulletin Of The Atomic Scientist, Jan2012, Vol 68 Issue 1, P39-50, 11p				
	A growing partisan divide in Congress stalled almost	t all new federal climate policy in			
	2011. The divide frustrated effor				
	system, spawned a battle betwe Climate change 2011: A	status report on US policy.			
	and Congress, pushed most sut				
	municipal level and hindered US				
	climate agreement. Amid the fec	e Atoma: Scientisty, Jan2012, Vol. 68 Jonae 1, p39449, 31p			
	sighted climate policy initiatives	anger -			
	investment in renewable energy Posta tak	acose .			
	alternatives to fossil fuels. These	TAL pater servation			
	climate mitigation even without inspektives: MIRE ker	es breutinnental Protection Agenco es			
	inevitable shift from fossil fuels ti	ntisan shoke in Congress staked almost all new hederal simate policy in 2001. The shide instructed			
	bastened by federal action to tay	c) a data data data partecipi anteri, gateria a parte de deve parte de contra de la contra encontra de la contra de la			
	generated to support alternative	ging, US check have enacted for eighted dimete policy initiatives, and the growing cost of food under tweatment in measurable events, address the country cluster to correctly vides			
	unikek/to occur unless climate (In fault fault. These hands caulit help promite an alternative route to denate instigation, even rational textex or rational legislator. But the monitatio dwit fairs food fault to entervalue evence.			
	practical, rather than ideological	It be greatly hurtened by federal action to trai carbon double emeasive and use the revenue nupport alternative energy technologies. Their action is extremely unitially to occur unless derate or to be men in the United States an approximal, rather their electricity, inc. (ABUTRACT IRON			
	Scientists, Policymakers,	Ballets of the Atomic Sciencess is the property of Ballets of the Atomic Sciences and its content repeat or emailed to multiple one or posted to a latence websour the council to have a second atomic and the sciences of the council and the latence websour to the adomant may be events in a given about the accuracy of the council almost includ when to the original published is notional for the about all council in accuracy.			
	BioScience Jan2012 Vol 62 Issue	6540011420007			
	Accession Number: 100224883				
	The article discusses the effects	or den			
	U.S. It is noted that despite the existence or anaroera	amouni orresearch data			
	detailing the effects of anthropogenic climate change	e concerns over the economy as			
	well as the influence of climate change electrics have	a prevented substantive action			

After you have paged through your articles, click **Library Catalog** to return to your list of search results, or use the **Search** box to type a new search term.

Search News Articles

NewsBank provides government libraries with Web-based news and information resources that cover current issues and events and a wide variety of other subjects from around the world. **NewsBank** currently has 350 newspapers online with 150 million articles.

If your library has a subscription, after performing a search you will see a **News Articles** link on the left side, under the **Library Catalog** count. Refer to the example shown below.



After performing a search, click the **News Articles** link. As shown in the search for *President Obama* above, there are 557,156 related articles in the **NewsBank** database. You will be asked for your library credentials if you are accessing your library remotely.

The search results show the title of the article, what newspaper it was found in, the date and how many works the article contains. Click the title to connect to the NewsBank web site for the complete article.

Note: If no results are shown, it is possible the **NewsBank** web site is temporarily down. Try your search later.

Search Shortcuts

Searching Shortcut	Results	
author:"[search term]" or au:"[search term]"	author field search	
note :"[search term]" or no :"[search term]"	note field search	
subject :"[search term]" or su :"[search term]"	subject field search	
seriestitle:"[search term]" or se:"[search term]"	series search	
tag:"[search term]"	search of tagged words	
title :"[search term]" or ti :"[search term]"	title field search, including Tags	
isbn: [number] or actual number	ISBN search	
upc : [number] or actual number	UPC search	
bid: [number] or recordid : [number]	Bibliographic Identifier (CARL) or Record Number (LS) search	
*	multiple character wildcard	
~	terms similar in spelling	
AND or && or +	retrieve titles containing all of the terms	
OR or	retrieve titles containing any of the terms	
NOT or ! or -	retrieve titles containing only one term but not the other term	

The following table offers searching shortcuts to use with your search term.

Shortcut Guidelines

- All shortcuts are <u>case specific</u> with the exception of ISBNs, ISSNs and UPCs. Do NOT use any spaces between the shortcut and the search term.
- To search using a multiple character wildcard place an asterisk (*) where you would like to find a string of characters. For example, if you type *ba*n*, you might retrieve results for *Batman, Bergman, Bunyan.* Note: Do NOT use an asterisk as the first character of a search.
 - Note: Do NOT use an asterisk as the <u>first</u> character of a search.
- To search for a **term similar in spelling**, type your term and then place a tilde (~) at the end of your term. For example, if you type *clap*~, you might retrieve results for *clop*, *clip*, *claw*.

Using Boolean Operators

To search using a **Boolean Operator (AND, &&, +, OR, ||, NOT, !, -)**, you must type the shortcut as shown in the table above. <u>Failure to capitalize</u> the **Boolean Operator** will be looked upon as a title.

• AND - To find two search terms, <u>moon and sun</u>, you would type *moon AND sun*. In addition, you could also type *moon && sun* or *moon + sun* to retrieve the same results

- OR To find either search term, <u>moon</u> <u>or</u> <u>sun</u>, you would type <u>moon</u> OR <u>sun</u>. In addition, you could also type <u>moon</u> *//* <u>sun</u> to retrieve the same results.
- *NOT* To find only one term and not another, only moon <u>and not</u> sun, you would type *moon NOT sun*. In addition, you could also type *moon ! sun* <u>or</u> *moon sun* to retrieve the same results.

More than one **Boolean Operator** <u>can</u> be used at a time; for example, *sun AND moon NOT stars*. This also works for searching multiple tags. If you wanted to search for tagged items 'sun and moon', you would type *tag:*"*sun*" *AND tag:*"*moon*".

Search Suggestions

Use Search Suggestions

- 1. Begin typing your search term in the **Search** box.
- 2. After three or more letters a drop-down list will display suggestions with four of the most used words or phrases, followed by the top five authors and/or top three titles and, if applicable, top three news feeds.
- 3. The suggestions will refresh with each additional typed letter and the letters used are highlighted in a different color font in each suggestion.
- 4. Click any of the suggestions at any time to bring up the results, or continue typing your search term.

Example of Search Suggestions

In the example shown below the letters 'bal' are typed, which display the following:



As you can see, a wide variety of frequent searches display along with numerous authors. Notice the letters 'bal' are shown in a bolder font. The top search in each section is based on the highest number of returns. For example, the term 'balls' has more results than 'baltimore ravens'; the Author 'ballard, Carol' has more returns than 'balian, Lorna', and so on.

Clicking any suggestion under Titles will open the titles details page for the suggested title.

View Title Details

Once your search results are returned for your search term a wealth of information awaits 'behind the title'. Click any title in the results to display the title details and more. The different options are discussed below.

The following is an example of the **Details** option. Other options (*All Copies, Reviews, Related* and *More Info*) are available and are discussed below.

	Metropolitan	Metropolitan Library System		
		To Kill a mockingbird		Search Advanced
ack to	o Results			
	TO KILL A	To kill a mocking! by Lee, Harper Place Hold Add To Li	bird.	
	Mockryware Maree eee Book	Summary "Shoot all the bluejays you wa A lawyer's advice to his childre white girl. Through the young o of adult attitudes loward race a hypocrisy is pricked by the sta	nt, if you can hit 'em, but remember it's a sin to en as he defends the real mockingbird of Harpe ayes of Scout and Jem Finch, Harper Lee explo and class in the Deep South of the 1930s. The mina and quiet heroism of one man's struggle f	kill a mockingbird." Lee's classic novel-a black man charged with the rape of a res with rich humor and unswerving honesty the irrationality onscience of a town steeped in prejudice, violence, and ar justice-but the weight of history will only tolerate so much.
	* ★ ★ ★ ★ Details All Copies	One of the best-loved classics won the Pulitzer Prize, been tr an enormously popular movie. HarperCollins is proud to celet	all time, To Kill a Mockingbird has earned many dis-functions since its original publication in 1960. It has lated into more than forty languages, sold more than forty million copies worldwide, and been made into was also named the best novel of the twentieth century by librarians across the country (Library Journal). le the fiftieth anniversary of the book's publication with this special hardcover edition.	
	Reviews Related More Info	Shelf Number FICTION/LEE Title		
	Total Holds: 0 Total Check Outs: 605 Including Renewals MARC Record	Authors Lee, Harper Publisher New York : Harper / HarperColli	ns, 2010, c1960.	
		Description 323 p. ; 21 cm. Notes Subtitle on dust jacket: A novel.		
		Tags (Add New Tag)	ibrary (Check Other Locatione)	
		Collection	Shelf Location	Status
		FICTION	FICTION/LEE	Loaned Due Back 06/28/2014
		FICTION	FICTION/LEE	Loaned

- **Details** Displays the *Title, Summary, Author(s), Subjects, Series, Notes, ISBN, UPC, Length, Additional Authors, Electronic Resource, Volume* and any *Tags.* Author, Subjects, and Series provide links to other titles. Depending on your library set-up you may see what is available at your local branch. In **Details** you can place a hold, add to a list, add a tag, or rate/review the item.
- **All Copies** Displays <u>all</u> of the locations, the *Collection, Shelf Location*, and *Status* of the title. If the item is an electronic resource, you will see "This is a downloadable resource." Depending on your library's set up you may see location information.

- **Reviews** Displays *Borrower Reviews* and *Editorial Reviews*. The first five borrower reviews are shown, if applicable. If there are more than five reviews, a **Show More Reviews** button will display. Click **Show More Reviews** to view the next five reviews. Continue to click **Show More Reviews** to display all available reviews. If you would like to write a review, click **Add New Review**.
- **Related NoveList Select** provides additional resources through reading recommendations, Goodreads' ratings and links to reviews, series information, and related subject matter, such as award winners and book discussion guides.
- **More Info** Provides *Awards, Chapter Excerpts, Table of Contents, Summary, Title Profile,* and *About the Author,* when applicable.

Under the **Authors** heading you will see the author of the title. Click the author's name to display all of the related titles your library has in its collection.

Under the **Subjects** heading you will find subjects listed that are related to the title. Click any of the subjects listed to find other related material.

Under the **Series** heading you will find links to other titles in the series. Click the link to see what other titles your library has for the series.

Searching All Locations

On the left side of your search results you will see an area called **Searching**. This area advises how many locations are being searched when your search results are returned. The default selection, **All Locations**, displays <u>all of the locations</u> in your library's network that have items related to your search term. Refer to the example below for the search results for '*grilling recipes*'.

		grilling recipes Sear	Advanced
Library Catalog	52	Search Results for grilling recipes (Save Search)	View As List Flow
Magazine Articles	2078	Sort By Relevance 🗸	Select Action V
News Articles Britannica	46867 192	Easy grilling: simple recipes for outdoor grills. (2011)	
All Locations	Change	No Copies at Downtown Library (Check Other Locations)	
✓ Format		Place Hold Add To List	
Book	41	Book	
lick here to limit	your loca	tions.	
Author Series		100 grilling recipes you can't live without (2013)	
Collection		omovela anno	
 Publication Year Subject 		Recipes You Can Live 1 Available at Downtown Library (Check Other Locations)	
 Genre 		Find on shelf Add To List Find on Shelf ADULT NON-FICTION - 641.5784/J325	50
		Book	
		会会会会	
		Fresh grilling : 200 delicious good-for-you seasonal rec	ipes. (2014)

This example shows '*All Locations*' were used to display what is available in the library's network for the items related to the search term, *grilling recipes*. The **Library Catalog** shows 52 items were returned.

Although the catalog returns search results for all locations, the system is configured to display availability based on your preferred library or library location from where you are searching the catalog. For example, the first title, <u>Easy grilling: simple recipes for outdoor grills</u>, displays, "No Copies at Downtown Library." However, clicking the link "Check Other Locations" will show other location availability as shown below.

← Back	to Results					
		Easy grilling: sir	nple recipes for c	outdoor grills.		
<	easy grilling	Place Hold Add To	List			
	Suche activity to compare June	Find on shelf at Edmond L	ibrary			
	Charles	Collection	Shelf Location	Status	í	
		ADULT NON-FICTION	641.76/EA139e	Loaned Due Back 06/28/2014		
		Find on shelf at Midwest C	ity Library			
	Book	Collection	Shelf Location	Status		
	會會會會會	ADULT NON-FICTION	641.76/EA139e	In		
	Details	Find on shelf at Northwest Library				
	All Copies	Collection	Shelf Location	Status		
	Paviawa	ADULT NON-FICTION	641.76/EA139e	In		
	Related	Find on shelf at Southern	Oaks Library			
	More Info	Collection	Shelf Location	Status		
	More mile	ADULT NON-FICTION	641.76/EA139e	In		
	Total Holds: 0	Find on shelf at The Villag	e Library		-	
	Including Renewals	Collection	Shelf Location	Status		
	MARC Record	ADULT NON-FICTION	641.76/EA139e	Loaned Due Back 07/05/2014		

By changing **Searching** to display <u>only selected</u> locations, you can narrow your results to show only those items for the selected locations. The following instructions will assist you in narrowing your search results using this feature.

Narrow Your Search to Selected Locations

- 1. Click **Change** located in the **Searching** area to display the **Select Locations to Search** popup, listing of all of the locations in your library's network.
- 2. Select the check box for each location to limit your search to only the selected locations. See example below.

	Select All Clear Selection	IS			View As List Flow
Magazine Articles News Articles Britannica Searching All Locations	 Almonte Library Belle Isle Library Bethany Library Capitol Hill Choctaw Library Del City Library Downtown Library 	 Edmond Library Harrah Library Jones Library Luther Library Midwest City Library Nicoma Park Library Northwest Library 	 Ralph Ellison Library Southern Oaks Library The Village Library Warr Acres Library Wright Library 	~	Select Action V
eBook Electronic Resource Visual Materials Author	2	00 grilling recipes you can'	t live without (2013)		

Using the 'grilling recipes' example discussed above, the locations have been selected to narrow the search results to <u>only display items for BI, DN, RE, and SO.</u>

3. Click **Save**. The search results will display only the items for the selected locations.

In the example above the search results now display only those items found at the BI, DN, RE, and SO. Notice the book in the original results, <u>Easy grilling: simple recipes for outdoor grills</u> now shows **1 Available**. **Searching** shows '*4 Locations*', indicating four locations has been selected. Only related items for the selected locations displays. The **Library Catalog** shows 37 items returned. The **Check Other Locations** now displays **View** <u>Selected</u> Locations.

Clicking **View Selected Locations** for <u>Easy grilling: simple recipes for outdoor grills</u>, displays **All Copies** with only SO (only library that has a copy out of the four selected) as shown below.

Library Home	Kids' Catalog Apply f	or a Library Car	d .		1 ANDREW's Account 🔻	Log Out
	Metropolitan	Metropo grilling rec	blitan Library Syster ^{cipes}	m	Search Advanced	
← Back to	Results		Easy grilling: sir	nple recipes for o	outdoor grills.	
<	easy grilling organization of the states of		Place Hold Add To Find on shelf at Southern	List Oaks Library		>
	Constanting of the second		Collection	Shelf Location	Status	
	Book		ADDLT NON-FICTION	041.70/EA1336	in	
	Details					
	All Copies					
	Reviews					
	Related					
	More Info					
	Total Holds: 0 Total Check Outs: 69)				

4. The selected locations will remain only during your session. Click **Change** to display the pop-up and clear any selections you made, or to select different locations.

Refining Results

The listing found on the left side of your search results will help to narrow down your search. This list provides refinements to your search term. Click any heading to expand and display a further breakdown for the selected heading. Click **+Show More** to display additional categories. Refer to the example below. **Author** was expanded and *Baker, Jerry* will be selected to narrow the search to display only items by *Jerry Baker*.

Metro	politan	Netropolitan Library System		
		vegetable gardening	Search Search	Advanced
Library Catalog	2	Search Results for vegetable gardening (Save Search)	View As List Flow
Magazine Articles	14453	Sort By Doloyanco		Select Action V
News Articles	128/78	Son by Relevance		Jeleci Action +
Britannica	2280	Vegetable gardening creating a bountiful	: from planting to picking the complete	e guide to
Consohing		By Bradley, Fern Marshal	L V	
4 Locations	Change	vegetable		
Locatoria	onunge	2 Available (View Selec	ted Locations)	
- Format		Z Available (view Selec	Locations)	
Book	174	Place Hold Add To	List	
Electronic Resource	18			
eBook	16			
Visual Materials	5			F
eAudioBook	2	Vegetable gardening	for dummies, (2009)	L
▼ Author		By Nardozzi, Charlie		
Coleman, Eliot, 1938-	5	Vegetable		
Jeavons, John	4	DUMMIES 3 Available (View Select	ted Locations)	
Bradley, Fern Marshall	3			
McLaughlin, Chris	3	Place Hold Add To	List	
Smith, Edward C. (Edward Clarke), 1941-	3	Book		
Adler, Karen	2	资金资金会		
Baker, Jerry	2			
Bertley, Jennifer R	2	Vegetable gardening	for dummies relectronic resource1 (200	19)
Clarke, Graham	2	Pu Norderni, Charlie	tor dumines letectionic resource], (200	
Diacono, Mark	2	By Ivardozzi, Charlie		
+ Show More		Vegetable Gardening		
 Series 		DUMMIES 2 Available		
Collection				

When a filter is selected a **Filtered By** heading will display with the selected filter shown underneath. Clicking **Remove** will remove the selected filter and generate new search results. The example below, a continuation from the previous example, shows *Baker, Jerry* in the **Filtered By** area.



To filter even further select another refinement until you are satisfied with your search results. Each filter selected will display under the **Filtered By** heading. When there are no other selections the message displays, *No further refinements are available.*

The following list contains the available headings you may see in your search results.

- **Format**: Lists the various formats the search term can be found, such as Book, Visual Materials, Electronic Resource, Sound Recording, VHS, Continuing Resources, etc
- New Titles: Based on the date the item was added to your library's catalog, such as This Week, Last Two Weeks, Last Three Weeks, Last Month, Last Three Months, Last Six Months, Last Year
- Author: Lists authors with similar content related to the search term
- **News Feed**: Lists the News Feeds set up by your library. Possible listings include: All, Google News, CNN Top Stories, Washington Post Top News, BBC News Front Page, NY Times Home Page

- **Digital Content**: Lists digital collections from applicable repositories. Your library needs to subscribe to a repository for this heading to display.
- Series: Lists series related to the search term
- **Collection**: Lists all of the collections your library has established that contains the search term
- **Borrower Rating**: Lists the star rating and how many titles have been rated with that particular rating.
- Publication Year: Lists publication dates of material related to the search term
- Subject: Lists related subjects to your search term
- **Primary Audience**: Lists breakdown of reading program ages or intended audience
- **Genre**: Lists the different types of material available, such as mystery, graphic novels, fiction, etc.
- Curriculum Goal: Lists the objectives for the related term
- Language: Lists available languages for related material

MARC Record View

The MARC record view can be accessed in the **Details** option of any title when the MARC view is enabled for your library by a TLC Administrator. After performing a search and clicking a title in the results, the **MARC Record** link, found under the **Total Holds/ Total Check Outs** area on the left side, will be available. Refer to the example below.



A pop-up dialog displays the entire MARC record's tags and fields providing the option to print the MARC record details, if desired.



Account Summary

Account Summary contains links to your account information and lets you quickly see your status and any immediate issues on your account. Here you can get a quick overview of your Loans, Fines and Holds. You can change your **Contact Information**, **Library PIN**, **EZ Username**, or **EZ Password**.

If you do not have an **EZ Login**, you can create one in **Account Summary**.

Refer to the following example displaying the **Summary** option. This example has three issues which need addressed. See Account Activity for more information on handling Loans, Fines and Holds.

Metropolitan	Metropolitan Library System		
	Type here to search		Search Advanced
IMA's Account (Log Out)			Status: Good
Account Summary	Account Activity	Saved Lists	Saved Searches
Summary			Generation Print Account Summary
Contact Information EZ Username EZ Password	You have 4 item(s) on loan You have 3 pending hold(s)	View Loans View Holds	
	TRAINER IMA		
	Contact Information 300 PARK AVE OKLAHOMA CITY , OK 73102 (405)606-3822 planning@metrolibrary.org	Change Contact Info	
	Library Card or ID 11022903 Expiration Date: 12/31/2099 Status: Good		
	EZ Login	Change EZ Username or Change	EZ Password

Account Activity

Account Activity links your current loans, holds and fines. You can access this option by clicking **Account Activity** from the **Account** drop-down option, or link directly using the **Loans**, **Holds**, or **Fines** option. Depending on your library's policy you can also access your **Loan History**. **Bookings** is only available if your library has installed the **Bookings** application.

Metropolitan	Met	ropolitan Library System		
	Туре	e here to search		Search Advanced
IMA's Account (Log Out)				Status: Goo
Account Summary		Account Activity	Saved Lists	Saved Searches
Loans	4	Loans: 4 Overdue: 0		🖨 Print Loa
Holds	0	Sort By Status 🛩		Renew 🔲
Fines Synchronize eBook Info Last Updated: 07/22/2014 1:48 PM	\$0	Book	e book the life the afterlife (2009) ne, 1947- 4 - 14 Day(s) left	
		Book	anning practical techniques for the h 4 - 14 Day(s) left	ome gardener (2008)

The following is an example of the **Account Activity** option.

Account Activity - Loans

The **Loans** option not only allows you to view your loans, but also renew loans, print a list of your loans, or rate/review titles.

View Current Loans

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Loans**.

- 3. Under **Account Activity** the total number of current loans displays along with a separate total of overdue items. Overdue titles will display at the top of the list. The oldest overdue will display first.
- 4. The list is sorted by *Status* and will display the oldest loans first indicating which titles are due today or how many days are left on the loan. You can also sort by *Title* or *Author* using the **Sort By** drop-down list.
- 5. Clicking the title will open the **Details** tab. Clicking **Back to Results** in the title details will return you to **Loans**.
- 6. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Renew a Loan

1. <u>To renew an individual title</u>, click **Renew Loan**. An example is shown below.



- 2. The loan will be renewed for another loan period and the **Due** date will be updated displaying the new due date.
- <u>To renew selected titles</u>, select the check box on the right for each item you want to renew.
 Renew becomes enabled; found next to the first check box on the right side of the screen.
 The **Due** date will be updated displaying the new due date. Click **Renew**.
- 4. <u>To renew the entire list</u>, select the **Renew** check box found on the right side of the screen. The check box for each title will be selected. Click **Renew**.

Note: If there is a problem renewing any of the titles, a pop-up will display the title(s) that could not be renewed. One reason could be you have reached your limit on how many times you can renew an item. Consult your library staff if you are not sure of why your renewal was denied.

5. A green banner displays at the top of the screen, *The following titles were successfully renewed.* [A list of the titles just renewed will display.]

Rate a Title

- 1. To rate one of the titles under **Loans**, hold your mouse pointer over the stars. A tool tip will display a word associated with the rating as you hover over the stars. For example, two stars colored display *Poor*. You can also color half a star, if desired.
- 2. Click when you have colored the appropriate rating.
- 3. A *Would you like to write a review?* displays and a green banner at the top of the screen with the message, *Your rating has been saved.* You can just rate the title, but if you also want to write a review, click the *Would you like to write a review?* link to open the **Add New Review** dialog.

Write a Review

- 1. When you rate an item in **Loans** you are given the option to write a review by clicking the pop-up wording, *Would you like to write a review?*
- 2. Once clicked the Add New Review dialog displays.
- 3. Complete the form as follows:

Rate This Title *: Since you have already rated the item, your rating displays. You can adjust the rating if you like. The stars' meanings are as follows: 1 = Bad, 2 = Poor, 3 = Average, 4 = Good, 5 = Awesome

Title of Your Review *: Type the title of the review you are going to write. You are allotted up to 40 characters. This is NOT the same as the title of the book, but your own creation.

Your Name (optional): Type your name or the name you want to use as the reviewer of the item. This is not a required field.

Write Your Review *: In the entry box, type your review. You are allotted up to 10,000 characters.

Note: In order to successfully submit your review, all ***required** fields must be completed. Failure to enter information in any of the three required areas will result in an error message.

Tips for writing your review

1.

- Focus your review on the item.
- Be clear and concise.
- Describe your personal experience on whether you liked or disliked the item and why.
- Provide other readers with a taste of the plot, but do not give away surprises, especially the ending of the story.
- Do not use offensive language or profanity.
- Do not add contact information.
- Do not include html, javascript, css, or images.
- 4. After you have completed your review click the **Submit** button to post your review. After you click **Submit**, a green banner displays at the top of the screen, *Thank you for submitting*

a review. Your review will post after refreshing the screen. Reviews are sorted by a timestamp, therefore newly submitted reviews will appear at the top of the list of reviews.

If a message displays advising, *Thank you for submitting a review. Your review will be posted upon approval of library staff.* then your review will post once it is reviewed. You will not receive a notice when the review is actually posted.

If you change your mind about posting your review, click the **Cancel** button; however, once you click **Submit** you cannot delete or edit your review

Print Loans

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Loans**.
- 3. Click the **Print Loans** link found on the top right of the **Loans** page.
- 4. A **Print** dialog displays a preview of all of your loans along with their *Due Date* and *Status*. You cannot select individual loans to print.
- 5. Click **Print** and proceed accordingly with the **Print** dialog associated with your browser.
- 6. Remember to log off when you have finished. Failure to log off could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged off.

Account Activity - Holds

Under the **Holds** options you can view the holds you have placed, cancel a hold, suspend (and then re-activate) a hold or print a list of your holds. These options are discussed below.

View Holds

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**.



3. **Account Activity** opens with **Holds** displayed. The number shown next to the **Holds** option is the current number of titles you have on hold. The total number of holds also display at the top along with the number of 'Arrived' holds. Refer to the example below.

Library Home Kids' Catalog Apply f	or a Library	Card			IMA's Account 👻 Log Or
	Met	ropolitan Library System		Search	Advanced
IMA's Account (Log Out)					Status: Good
Account Summary		Account Activity	Saved Lists	Sav	red Searches
Loans Holds Fines Synchronize eBook Info Last Updated: 07/22/2014 2:17 PM	4 3 \$0	Holds: 3 Arrived: 0 Sort By Status Historic phot By Johnson, Lar Position In Qu Pickup Location Cancel Hold or	Re-act os of Oklahoma lawmen (2010) ry, 1966- ieue: 1 on DN Suspend Until	ivate Suspend U	Print Holds
		Book	h true tales of ten Oklahoma he ina, 1964- ieue: 1 on DN Suspend Until	roes (2008)	

- 4. The holds are listed in order of 'Arrived' items first with the pick up location, followed by titles 'In Transit' (being transferred from another location), and the position in queue (your position in line waiting for the item to be checked in). Depending on your library's hold policy you may see a **Pickup By** date for 'Arrived' items. Refer to the example above which shows **Position in Queue: 1**. This means you are first in line to receive this item when the item is checked in.
- 5. From your list of Holds you can suspend or cancel any title. See below for specific instructions.
- 6. Click the title to view the **Details** tab, and click **Back to Results** to return to **Holds**.
- 7. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Cancel a Hold

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**
- 3. Your list of Holds displays. Locate the Hold you want to cancel.
- 4. Click **Cancel Hold** for the appropriate title. '<u>Arrived' and 'In Transit' holds cannot be canceled.</u>
- 5. A message displays in a green banner at the top of the screen, (1) *Hold(s) canceled*. Your title is removed from your list.

Note: Multiple items can be cancelled by using the check box to the right of each title. Select the check box for each of the titles you want to cancel, or click the check box in the header to select all of the titles. Click **Cancel Hold**.

6. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Suspend Until

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of Account options, and then click Holds
- 3. Locate the item you want to suspend. Click Suspend Until.
- 4. A calendar displays the current month. Click the 'suspend until' date you want to use.
- 5. A message displays in a green banner at the top of the screen, *1 Hold(s) suspended*.
- 6. The **Status** will show **Suspended** along with the date you selected from the calendar. The **Suspend Until** link changes to **Re-activate**.

Note: Multiple items can be suspended by using the check box to the right of each title. Select the check box for each of the titles you want to suspend, or click the check box at the top to select <u>all</u> of the titles. Click **Suspend Until**. If you are going to suspend for different dates, you will have to select each title individually.

- 7. If you need to change the date on the **Suspended** item, click (*change*) located to the right of the suspended date. A pop-up calendar displays. Pick a new date. A message displays in a green banner at the top of the screen, 1 Hold(s) suspended and the new date displays.
- 8. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Re-activate

- 1. If you have an item suspended and now want to re-activate the item to put the item back in queue, log in with your library credentials.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**.
- 3. Locate the suspended item and click **Re-activate**.
- 4. A message displays in a green banner at the top of the screen, 1 Hold(s) no longer suspended.

- The Status/Position in Queue will display appropriately. Note: Multiple items can be re-activated by selecting the check box to the right of each suspended item. Click Re-activate next to the check box.
- 6. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Print Holds

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**.
- 3. Click the **Print Holds** link found on the top right of the Holds page.
- 4. A **Print** dialog displays a preview of all of your holds. You cannot select individual holds to print.
- 5. Click **Print** and proceed accordingly with the **Print** dialog associated with your browser.
- 6. Remember to log off when you have finished. Failure to log off could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged off.

Account Activity - Fines

Pay a Selected Fine

- 1. Log in with your library credentials. **[Your first name]** Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Fines**.
- 3. The **Fines** option displays the total owed.
- 4. The fines are listed with the last date incurred displaying first. Use the **Sort By** drop-down list to sort by *Date, Title* or *Author*.
- Select the **Pay** check box on the right for each fine you want to pay.
 Note: If check boxes are not available, your library is not accepting payments online.
 Please see your library staff to process your payment.
- 6. Click **Pay Fines** found on the right.
- 7. If your library charges a fee for processing fines online, a message displays, *You will be charged a convenience fee of \$x.xx to process this transaction.* Click **Start Payment Process** to continue, or click **Cancel** if you do not want to proceed.

If you do <u>not</u> have an email address on file, a window will open asking you to enter your email address if you would like a receipt. It is highly recommend you enter an email address, as this will be your proof of payment.

- 8. The credit card payment form opens. Complete the requested information and then click **Submit**.
 - * See instructions below for different payment forms.

9. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

* <u>If the payment form displays Authorize.Net in the upper right corner</u>, use the following instructions to complete your transaction:

The total shown under the **Order Information** section is the amount you will be charged. If your library charges a small fee for using this service, the amount will be included in the total.

a.

- a. Under **Payment Information**, select your payment method: **Credit Card** or **Bank Account**. Type the appropriate information into the field boxes.
- b. Confirm your email address is shown correctly under the **Billing Information** section. If you do <u>not</u> have an email address, write down the **Invoice Number** and the total amount being charged. **Note**: Depending on your library, the fields shown in the form might differ.
- c. Click **Submit**. If you entered incorrect information or did not fill out all of the required fields, a message will display advising missing or invalid fields.
- d. If your payment was <u>not</u> accepted, a message displays accordingly. It is very important to read and follow the message. If you are instructed to contact your librarian, please do so as soon as possible. Additionally, it is equally important to make sure the form and any messages from Authorize.Net are closed before leaving the workstation.
- e. If you are prompted with a message asking, *This page contains both secure and nonsecure items. Do you want to display the nonsecure items?* Click **Yes**. Selecting **No** will require you to close and reopen **My Account** in order for you to see your updated fines information. Your receipt should arrive shortly in your email account if you provided a valid email address.
- f. If you are prompted with a message asking, *Do you want to view only the webpage content that was delivered securely?* Click **No**. Selecting **Yes** will require you to close and reopen **My Account** in order for you to see your updated fines information. Your receipt should arrive shortly in your email account if you provided a valid email address.
- g. If you have successfully paid your fines, the Authorize.Net form will close and a message displays, *Your fines were paid successfully. You will receive a receipt via e-mail if you provided a valid e-mail address.* You are returned to My Account. The item(s) paid are no longer listed and if applicable, your receipt should arrive shortly in your email account.

* <u>If the payment form does not display Authorize.Net in the upper-right corner</u>, then fill in the appropriate field boxes on the form. After you have submitted your payment information, be sure to print a copy of the receipt for your records. If the system has your email address, your receipt should arrive shortly in your email account. Once you return to **My Account**, you will have to refresh the page to update your account information.

Pay All Fines

1. Log in with your library credentials. **[Your first name]** Account slides out to the left.

- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Fines**.
- 3. The **Fines** option displays the total owed.
- 4. The fines are listed with the last date incurred displaying first. Use the **Sort By** drop-down list to sort by Date, *Title* or *Author*.
- 5. By selecting the **Pay Fines** check box found under the **Print Fines** link, all of the check boxes will be selected.
- 6. Click **Pay Fines**.
- 7. A message displays, *You will be charged a convenience fee of \$x.xx to process this transaction.* Click **Start Payment Process** to continue, or **Cancel** if you do not want to proceed.
- 8. The credit card payment form opens. Complete the requested information, and then click **Submit**. (See Steps a thru g above for payment procedures.)
- 9. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Print Fines

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Use the arrow to open the drop-down list of **Account** options, and then click **Fines**.
- 3. Click the **Print Fines** link found on the right.
- 4. A **Print** dialog displays a preview of all of your fines. You cannot select individual fines to print.
- 5. Click **Print** and proceed accordingly with the **Print** dialog associated with your browser.
- 6. Remember to log off when you have finished. Failure to log off could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged off.

Saved Lists

After you have created your list **Saved Lists** provides several different options. Not only can you view your list, but you can place holds, set up an RSS link to always have continuous updates to your list, rename your list, delete items from your list, or delete the entire list. In addition, you can print your list, print a bibliography, rate, or review.

See Save to a List for information on saving items to a list you can later view here. If you would like to share your list with someone, or email a list to yourself, see Share Your List.

View a List

- 1. Log in with your library credentials. **[Your first name Account]** slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Saved Lists**.

Metropolitan	Metropolitan Library Sys	stem		Account Activity
	Type here to search		Search	Loans Holds
	New Releases	Family Travel Cats	, ,	Saved Lists Saved Searches
	->> Cats	Click here to view saved lis	ts.	

3. Under **Saved Lists** all of the lists you have created are shown on the left. The first list will display with the associated items. Click the name of the list you want to view. Refer to the examples below. This shows one list, as seen on the left. The list name, *Things About Oklahoma*, shows there are three titles saved to the list.



- 4. The list displays with the associated items sorted by Title. (Titles starting with *The*, *A* and *An* are ignored; for example, <u>The Big Green</u> will be sorted by 'B' for *Big*.)
- 5. Use the **Sort By** drop-down list to sort by *Title, Author* or *Publication Date*.
- 6. Click the title to view **Details** for the selected item. Click **Back to Results** to return to **Saved Lists**.
- 7. At any time you can place a hold for an item on the list by clicking **Place Hold**. To place holds on multiple items, select the check box on the right for each item, and then click **Hold** next to the check box at the top of the list. If you want to place the entire list, click the check box next to **Hold** to select all of the items on the list, and then click **Hold**.

Get RSS Link

- 1. To add a RSS feed to your saved list and get continuous updates to your list, after logging in to **Saved Lists**, click the name of the list you want to subscribe.
- 2. Click **Get RSS Link** found at the top right above the list name. Refer to the example below.

Things about Oklahoma Image: Sort By Title Image: Click here to add RSS feed. Image: Click here to add RSS feed. Image: Remove Hold Image: Click here to add RSS feed. Image: Operation scissortall: building a new home for Devon Energy, building a new heart for OKC, (2012) Image: Sort By Title Image: Click here to add RSS feed. Image: Operation scissortall: building a new home for Devon Energy, building a new heart for OKC, (2012) Image: By Lackmeyer, Steve Image: Check Availability	Saved Searches	Saved Lists	Account Activity	Account Summary
Sort By Title Click here to add RSS feed. Operation scissortall: building a new home for Devon Energy, building a new heart for OKC, (2012) Image: Click Availability	are This! 🔂 Get RSS Link 🚔 Pri	View Bibliography S Rename or Delete)	Things About Oklahoma (Things about Oklahoma
Operation scissortail: building a new home for Devon Energy, building a new heart for OKC, (2012) By Lackmeyer, Steve Check Availability	ed. Remove Hold 1	Click here to add RSS fe	Sort By Title 🗸	3
By Lackmeyer, Steve Check Availability	Devon Energy,	ssortail: building a new home for wheart for OKC, (2012)	Operation sci building a new	
Check Availability		teve	By Lackmeyer, S	
		lity	Check Availab	

3. Proceed according to your browser specifications for handling RSS feeds.

Rename a List

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Saved Lists**.
- 3. Under **Saved Lists** all of the lists you have created are listed on the left. The first list displays with the associated items. Click the name of the list on the left you want to rename.
- 4. Click **Rename** found next to the title of your list. Refer to the example below.

Account Summary	Account Activity	Saved Lists	Saved Searches
Things about Oklahoma	Things About Oklahoma Re	View Bibliography Sha ename ir Delete)	are This! 🔂 Get RSS Link 🖨 Print L
	Sort By Title 🗸	Click here	to rename
	Operation sciss building a new l	heart for OKC, (2012)	
	By Lackmeyer, Ster	ve	

5. The **New List Name** dialog opens with the current list name displayed in the **New List Name** box.

- 6. Type the name you want to use in the entry box, and then click **OK**.
- 7. A green banner displays at the top of the screen, *Your list has been renamed*. The new name shows in your list of lists.

Delete Individual Items on a List

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of Account options, and then click Saved Lists.
- 3. Click the name of the list containing the items you want to delete.
- 4. To delete an individual item, click **Remove from List** for each item you want to delete. A green banner displays at the top of the screen, *1 item(s) have been deleted.*

To delete multiple items select the check box to the right of each item. Click **Remove** found on the right across from the **Sort By** drop-down. A green banner displays at the top of the screen, *[#] item(s) have been deleted.*

Note: If you remove the last item on your list, the list name will still remain in **Saved Lists**. You will need to delete the list name to remove the entire list. See the following **Delete a List** instructions.

Delete a List

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Saved Lists**.
- 3. Under **Saved Lists** all of your lists you have created are listed on the left. Click the name of the list you want to delete.
- 4. The list displays with its associated items. Click **Delete** found next to the title of your list.
- 5. An **Are You Sure?** pop-up displays, *Are you sure you want to delete this list/saved search?* Click **OK** to delete the selected list.
- 6. A green banner displays at the top of the screen, *1 list has been deleted*.

Print a List

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Saved Lists**.
- 3. If you have more than one list, click the list name on the left for the list you want to print.
- 4. Click **Print List** found on the right. A pop-up displays the selected list name and related items. RSS feeds with not display or print.
- 5. Click **Print**. Proceed accordingly with the **Print** dialog associated with your browser.

View/Print Bibliography (MLA Format)

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Saved Lists**.
- 3. If you have more than one list, click the list name on the left for the list you want to view.
- 4. Click **View Bibliography** found at the top right above the list name. A pop-up displays with the *Bibliography* list containing all of the items on your list with the exception of RSS feeds. Refer to the example below.

Library Home Kids' Catal	og Apply for a Library Card		IMA's Account 👻 Log Out
Metro	Dolitan Metropolitan Library System		
	Print	×	dvanced
IMA's Account	Bibliography	^	Status: Good
Account	Sur		d Searches
Things about	 Dent, Jim. <u>Ine undereated the Unanoma Sconers and the greatest winning streak in college tootball</u>. New York : St. Martin's, c2001. Oki Henderson, George. <u>Race and the university: a memoir.</u> Norman, [Okla.] : Univ. of Oklahoma Press, c2010. 		RSS Link 🖨 Print List
	Lackmeyer, Steve. <u>Operation scissortail: building a new home for Devon Energy, building a new heart</u> <u>for OKC.</u> Oklahoma City, Okla. : Full Circle Press, c2012.		Remove Hold
	Format: MLA Print Close		
	Book Place Hold Remove from List		

5. Click **Print** if you want to print a copy. Proceed accordingly with the **Print** dialog associated with your browser. Check with your library staff if you are unfamiliar with your library's copy policy.

Rate/Review from Saved Lists

- 1. You can rate any title on the list by holding your mouse pointer over the stars until you have highlighted the rating you want to give.
- 2. Click when you are satisfied with the rating.
- 3. A green banner displays at the top of the screen, *Your rating has been saved.* A *Would you like to write a review?* link also displays. Click the link if you want to also review the title. See <u>Write a Review</u> for details on how to submit a review.

Saved Searches

In addition to viewing your search you can also <u>rename</u> or <u>remove</u> your search in the **Account** option, **Saved Searches**.

View a Saved Search

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Saved Searches**.
- 3. All of your saved searches are listed, with the total number of saved searches shown at the top in parentheses. There are four columns containing information about your search. Refer to the example below.
 - **Search Name** is the name you gave your search.
 - Search Criteria is the term you used in searching.
 - **Sorted By** indicates how your results were sorted before you saved them.
 - **Date** reflects when you saved your search.

Account Summary	Account Activity	Saved Lists	Saved Searches
Saved Searches (2)			Oppose F
Search Name	Search C	Criteria Sorted E	3y Date
🗟 Grilling (Rename or Delete)	Query: gri	ling Relevance	e 06/15/2012 🗖
Gardening (Rename or Delete)	Query ga	rdening Relevance	e 06/15/2012 🗖

- 4. The lists are initially displayed with your latest saved search on top. Use the **Sort By** dropdown list to change the order of the list. You can sort by *Name, Date Created,* or *Last Update.*
- 5. Click any search name to generate the search and view the individual records associated with the search results. If you saved it in a particular view, the search will display in the same view. For example, a search saved from the *Flow* view will display in the *Flow* view.
- 6. If you want to get RSS updates, click the RSS icon to add the URL to your RSS Feeder.
- 7. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Rename a Search

- 1. Log in with your library credentials. Use the **Account** drop-down list and click **Saved Searches**.
- 2. Locate the search you want to modify.
- 3. Click **Rename**. A **Rename your saved search** dialog opens with the name highlighted.
- 4. Type the new name for your search, and then click **OK**.
- 5. A message displays in green at the top of the screen, *Saved Search renamed.*

Remove a Search

- 1. Log in with your library credentials. Use the **Account** drop-down list and click **Saved Searches**.
- 2. Locate the search name you want to remove.
- 3. Click **Delete**.
- 4. An **Are You Sure**? pop-up displays asking, *Are you sure you want to delete this list/saved search*? Click **OK**. The search is removed and a message displays in green at the top of the screen, *1 Saved search(es) deleted*.
- 5. <u>To remove selected saved searches</u>, select the check box for each search you want to remove. Click **Remove** found at the top right of the check box. A message displays in green at the top of the screen, *XX* [number of searches selected] *saved search(es) deleted*.
- 6. <u>To remove the entire list</u>, select the check box on the top right. All of the check boxes will be selected and **Remove** is enabled. Click **Remove**. A message displays in green at the top of the screen, *XX* [number of searches selected] *saved search(es)deleted*.

Tags

What is a tag?

Tagging is the process of assigning personal keywords to items which assist in locating relevant material at a later time. Tagging will be done dynamically (each time a search term is entered and title details are viewed) if your library is set up that way, or you can add the tag to the title as you are viewing items.

Add New Tag

From your search results page, click a title to open the **Details** page. Click the **Add New Tag** button found in the lower part of the title details. If you are not already logged in, you will be asked for your library credentials. For location of the **Add New Tag** link, refer to the example below.



Redwall

by Jacques, Brian.



Redwall / Brian Jacques ; illustrated by Gary Chalk.

Book	Summary
*****	When the peaceful life of ancient Redwall Abbey is shattered by the arrival of the evil rat Cluny and his villainous hordes, Matthias, a young mouse, determines to find the legendary sword of Martin the Warrior which, he is convinced, will help Redwall's inhabitants destroy the enemy.
Details All Copies Reviews Related More Info	Authors Jacques, Brian. Subjects Mice Fiction. Animals Fiction. Fantasy.
Total Holds: 0 Total Check Outs: 373 Including Renewals	ISBN 0399214240 Length 351 p.: Additional Authors Clicking Add New Tag displays an entry box to add a tag.
	Tags (Add New Tag) Add redwall

Once logged in an entry box displays as shown in the example above. Type a term relevant to the result and click **Add**. The term is immediately added under the **Tags** area. The system will block any inappropriate words.

Search Tags

After adding your own tag, you can later search for the item using the tag you created. In the **Search** box type: **tag: "[whatever tag name you used]"** using all lowercase letters. The search will return items with the same tag. In the example shown above, you would type **tag:redwall** to display all of the items tagged with 'redwall'.

Tag Order

Tags are displayed in the order they were entered. The latest dated tag shows first.

Check Item Availability

There are several ways to check whether an item is available in your library.

Availability can display based on your login location. This is helpful if you are logging in to the catalog from outside the library (home, office, mobile app, etc.) and want to see if an item is available.

- If you are logged in at a library location, you will see availability for that specific location.
- If you are logged in from home, you will see availability based on your default/preferred pick up branch noted in your account.

*Remember you can always view item availability by clicking on "Check Other Locations."

Because Overdrive is our e-resources provider you will be able to see the availability of the electronic resource items in the search results as well.

Information on where to look for what's available and what's not is discussed on the next page.

Availability in Search Results

The following example displays search results for 'honey badger.' The local library is *Downtown*. Notice each search result advises whether or not the item is available at *Downtown* and provides a link to **Check Other Locations**.



In the example above the first result displays No Copies at *Downtown*. This means there are no copies available at the *Downtown* location, but if you click **Check Other Locations** you will be able to see what other locations have the item.



Availability in Details

Details will display the availability for your local location. Shelf information is found right after the **Summary** at the bottom of the screen. Refer to the example below.



Availability in All Copies

You can always check for availability in **All Copies**. Click the title from your search results, and then click **All Copies** on the left side. **All Copies** shows all of the locations that have a copy of the title along with whether the title is available or not. Refer to the example below.

← Back to Re	sults				
		Forrest Gump [vide	eorecording]		
<	NIXME-67 Tom	Place Hold Add To List	0		
	Forrest	Find on shelf at Belle Isle Libra	агу		
	, Gump	Collection	Shelf Location	Status	
		ADULT NON-FICTION	791.43/F716f/2006/VIDEO/DISC	Loaned Due Back 06/27/2014	
	And the	Find on shelf at Capitol Hill Lib	orary		
	Visual Materials	Collection	Shelf Location	Status	
	****	ADULT NON-FICTION	791.43/F716f/2006/VIDEO/DISC	Loaned Due Back 06/26/2014	
	Details	Find on shelf at Choctaw Libra	ry		
	All Copies	Collection	Shelf Location	Status	
-	Reviews	FEATURE FILMS	791.43/F716f/2006/VIDEO/DISC	Loaned Due Back 07/02/2014	
	Mara lafa	Find on shelf at Del City Librar	у		
	More Into	Collection	Shelf Location	Status	
	Total Holds: 0	ADULT NON-FICTION	791.43/F716f/2006/VIDEO/DISC	Loaned Due Back 07/07/2014	
	Including Renewals	Find on shelf at Harrah Library			
	MARC Record	Collection	Shelf Location	Status	
	\backslash	ADULT NON-FICTION	791.43/F716f/2006/VIDEO/DISC	In	
	\setminus	Find on shelf at Luther Library			
	١	Collection	Shelf Location	Status	
		ADULT NON-FICTION	791.43/F716f/2006/VIDEO/DISC	Loaned Due Back 07/03/2014	
		Find on shelf at Midwest City L	ibrary		
		Collection	Shelf Location	Status	
		FEATURE FILMS	791.43/F716f/2006/VIDEO/DISC	Loaned Due Back 07/02/2014	

46

Download an Electronic Resource

What's Needed to Download

- **Internet access** Your library will have internet access to connect to the e-book/e-audio provider when you are in the library. You will also be able to access your library's catalog via your home computer and download from home.
- **Your library credentials** When you are asked to provide a Username and PIN/password, use your library credentials. Your library, as the subscriber, will be recognized by the e-resource provider. You will also need to establish a username and password with the e-resource provider when setting up your account.
- **'Download' software** Your library accesses their e-resources through different providers, such as **OverDrive**. The software you need to get started depends on your device and the type of download (digital, audio, PDF, etc.). See E-book Basics for more information on getting started.

Ask your library staff to assist you if you have any questions about what is needed to start reading e-resources.

What to Look for in the Search Results

In your search results you will see the item's availability and how many copies your library has, along with how many others are waiting for the item, when applicable. In some cases you will be able to place a hold, cancel a hold, and view your holds and checked out items from the *Account Activity* area. The different options for availability are discussed below.

• **[#] Available** - This shows how many copies are available to download. In this example the library has one copy available to download now. Click the **Download** button and follow the instructions provided by the e-resource provider. How to download is discussed later in this topic.

TUE	The hunger games [electronic resource] (2008)
HUNGER	By Collins, Suzanne
[ELECTRI RESOUR(Series: The Hunger Games Trilogy ; Book 1
	30 Available
eAudioBook	Dependent Add To List
资资资资金	Add To List

• **Always Available** - This option means there will <u>always</u> be a copy in your library to download. Click the **Download** button and follow the instructions provided by the e-resource provider.



• Not Available [#] Borrowers waiting on [#] Copies (More options) - This option shows all of the copies in your library are currently 'checked out'. Click the More Options button and you will be taken to the OverDrive site which will allow you to place a hold on the item using your library credentials.

	Harry Potter an	nd the goblet	of fire [electi	onic resource] (20) <mark>12)</mark>
	Not Available	I Borrower waitin	g on 10 Copies (N	fore Options)	
	More Options	Add To List			
eBook					
会会会会					

• Not Available - This title is scheduled to release on [date] (More options) - This means the title has not been released yet, but a hold can be placed for when the item arrives. Click the **More Options** button to connect to the **OverDrive** site where you can place a hold using your library credentials. You will also be able to see how many others have placed holds.

GARDAN STONES J	Garden of Stones [electronic resource] : (2013) By Littlefield, Sophie.	
K	Not Available This title is scheduled to release on 03/01/2013 (More Op	itions)
eBook	More Options Add To List	

• <u>If **OverDrive** is unavailable</u> (the site goes down), the search results will no longer show the item's availability. The search results will display **Downloadable** with a **More Options** button. Clicking **More Options** may allow you to still connect to the site. If you get an error message instead, try again later to access the e-resource you want.

lames A	Iberia [electroni	c resource] (2013)	
Michener	By Michener, James	s A.	
IBERIA	Downloadable		
eBook 含含含含含	More Options	Add To List	

How to Download

- 1. Perform a search for the e-resource you want. Look for search results displaying a **Download** button. Under the book jacket the format will display as *eBook, eAudiobook, Electronic Resource,* etc. Some results will also display 'Downloadable', as shown in the example below. This helps to easily see which of your search results are electronic resources.
- 2. Click the **Download** button. Since there are different providers follow the instructions for the device you are using for e-resources. The example below shows the site for the e-book provider **OverDrive**. You can see how many copies are available and how many the library has to lend. If the title is 'checked out', the *Available Copies* will show '0' and you will have the option to place a hold.
- 3. Once the e-resource is downloaded to your device you will have an allotted time (7 days or

Metropolitan Serving Oklahoma County	Menu Account	? Search Q Help Advanced Search
tife and love with the world's worst	Marley & Me Life and Love with the World's Worst Dog by John Grogan Borrow Construction Sign in & rate this title.	Image: Available formats OverDrive READ Adobe EPUB eBook Subjects Biography & Autobiography Nonfiction Pets
Mariey & Me	Add to Wish List Buy It Now	Available: 2
john grogan		Library copies: 2
Sample	Check availability and copy information	Levels +

2 weeks) to read the e-book or e-Pub, or listen to the e-audio. If you finish reading your ebook or listening to your e-audio before its due date, you can always delete it from your device.

- 4. You will receive a notice via email when your e-resource is going to expire. Once past the expiration date, you will no longer have access to the material. You can delete the title from your device, if desired.
- 5. If you have placed an e-resource on hold, you will receive an email notice when the item becomes available. You will be given an allotted amount of time in the email to download the title to your device. If you do not download in the allotted time, the hold will expire and you will need to place another hold on the item if you are still interested.

Rate a Title

You can rate a title at any time by highlighting the number of stars you feel the title deserves using whole stars and half stars. You can rate without logging in, but if you want to write a review, you will be asked to provide your library credentials.

Meaning of Star Ratings



Places Where You Can Rate

Rate your title from any of the following areas:

- Search Results
- Details
- Saved Lists
- Account Activity
 - •
 - o Loans
 - Holds
 - Loan History (if available)

How to Rate

- 1. Hold the mouse pointer over the stars to color the number of yellow stars you want to give for your rating. The star's meaning displays as a tool tip; 3 stars is *Average*.
- 2. Click when you are satisfied with your rating.

Note: If the title has already been rated, move the mouse pointer over the stars to add or subtract stars. Click when you are satisfied with your rating.

- 3. A green banner displays at the top of the screen, Your rating has been saved.
- 4. At the same time a pop-up asks, *Would you like to write a review?* Click anywhere to bypass the review. Click the link to open the **Add New Review** dialog and write your review. See Write a Review for more information.
- 5. If you want to change the rating, repeat Steps 1 and 2 above.

How the Stars Add Up

When you first rate an unrated title your ranking displays immediately. But as others start to rate the same title, the stars are averaged together. An item with two ratings (five stars and two stars) will show the average (3.5 stars). If you write a review (which requires a rating), the stars will be updated upon approval of your review.

Write a Review

Some libraries will post your review immediately while other libraries may want to review your submission. A message will display after you submit your review advising whether an approval is necessary.

Add a Review from Reviews Option

- 1. Search for the title you want to review.
- 2. After your search results display, click the title you want to review to display the title details.
- 3. Click **Reviews**. If any borrower reviews have already been written for the title, the reviews will display under the **Borrower Reviews** heading. Refer to the example below.

	The Catcher in the I	Rye
	by Salinger, J.D	
the CATCHER	Place Hold Add To List	
in the BYE	Add New Review	- Click here to open review form.
12048	There are currently no Borrowe	r Reviews. Be the first to review!
	Editorial Reviews (0)	
a novel by J. D. SALINGER		
Book		
会会会会会		
Details		
All Copies		
Reviews		
Related		
More Info		

- 4. Click Add New Review. The Add New Review form displays.
- 5. Complete the form as follows:

Rate This Title *: Place your mouse pointer over the stars to rate the item. The stars' color changes to yellow with a tool tip displaying the meaning of the rating. The stars meanings are as follows:

1 = Bad, 2 = Poor, 3 = Average, 4 = Good, 5 = Awesome.

Title of Your Review *: Type the title of the review you are going to write. You are allotted up to 40 characters. This is NOT the same as the title of the book, but your own creation.

Your Name (optional): Type your name or the name you want to use as the reviewer of the item. This is not a required field.

Write Your Review *: In the entry box, type your review. You are allotted up to 10,000 characters.

Note: In order to successfully submit your review all * (required) fields must be completed. Failure to enter information in any of the three required areas will result in an error message requesting the missing.

Tips for writing your review

- Focus your review on the item.
- Be clear and concise.
- Describe your personal experience on whether you liked or disliked the item and why.
- Provide other readers with a taste of the plot, but do not give away surprises, especially the ending of the story.
- Do not use offensive language or profanity.
- Do not add contact information.
- Do not include html, javascript, css, or images.
- 6. After you have completed your review click the **Submit** button to post your review. After you click **Submit**, a green banner displays at the top of the screen, *Thank you for submitting a review*. Refresh the screen to see your review. Reviews are sorted by a timestamp; therefore, newly submitted reviews will appear at the top of the list of reviews.

If a message displays advising, *Thank you for submitting a review. Your review will be posted upon approval of library staff.* then your review will post once it is reviewed. You will not receive a notice when the review is actually posted.

If you change your mind about posting your review, click the **Cancel** button. However, once you click **Submit** you cannot delete or edit your review.

Change Contact and EZ Login Information

Change Your Contact Information

1. Log in with your library credentials. [Your first name] Account slides out to the left.

Library Home Kids' Catalog Apply for	a Library Card				IMA's Account 👻 Log Out
					Account Summary
Metropolitan	Metropolitan Library Syste	em			Account Activity
	Type here to search			Search	A Holds
_					Fines
					Saved Lists
- C	New Releases	Family Travel	Cats		Gaved Gearcites

- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Account Summary**.
- 3. **Summary** opens to display a recap of what you have on loan or on hold, and bring to your attention any issues you may have on your account. Your contact information also displays with links to forms where you can make changes to your information. Refer to the example below.

Account Summary	Account Activity	Saved Lists	Saved Searches
ummarv			🖨 Print Account Summa
contact Information Z Login	You have 4 item(s) on loan You have 3 pending hold(s)	View Loans View Holds	
	TRAINER IMA		
	Contact Information 300 PARK AVE OKLAHOMA CITY , OK 73102 (405)606-3822 planning@metrolibrary.org	Change Contact Info	
	Library Card or ID		
	11022903 Expiration Date: 12/31/2099 Status: Good		
	EZ Login		

4. Click the **Change Contact Info** link, or click the **Contact Information** option to open **Edit Your Contact Information**. An example is shown below.

Metropolitan N	letropolitan Library System			
	Type here to search		Search Advanced	
IMA's Account (Log Out)			Status	s: Good
Account Summary	Account Activity	Saved Lists	Saved Searches	
Summary	Edit Your Contact Information			
Contact Information EZ Login	Address 300 PARK AVE			
ou may only change our phone number	Address			
nd/or e-mail address.	City OKLAHOMA CITY	State OK	ZIP Code 73102	
	Phone Number (405)606-3822	Alternate Phone Nu	mber	
	Email planning@metrolibrary.org			

- 5. Make changes to your information. You may change your phone number and/or email address.
- 6. Click Save to complete the changes.
- 7. A green banner displays at the top of the screen, *Your information was saved*.
- 8. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Account Summary - Change EZ Username

Based on your library's set-up, this option may not be available to you.

Change your EZ Username

- 1. Log in with your library credentials. **[Your first name]** Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Account Summary**.
- 3. Click **EZ Username** on the left, or click **Change EZ Username** to the right of the **EZ Login** section found in the **Summary** option.
- 4. The **Change EZ Username** dialog displays, as shown below. Your current EZ Username will be populated in the **EZ Username** box.

Account Summary	Account Activity	Saved Lists	Saved Searches
	Change EZ Username		
ummary			
ontact Information	EZ Username*		
Z Username	imatrainer		
Z Password			
	EZ Password*		
	(For security purposes.)		
	Forgot your EZ password?		
	Save Cancel		

- 5. Type the new EZ Username you want to use in the **EZ Username** box.
- 6. Type your EZ Password in the **EZ Password** box.
- 7. Click **Save**. A green banner displays at the top of the screen, *Your EZ Username has been updated.*

Note: If you did not type the correct password a pop-up message displays, *Your EZ Username could not be updated. Please try again.* If retyping does not work, see your library staff for assistance.

8. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Account Summary - Change EZ Password

Based on your library's set-up, this option may not be available to you.

Change your EZ Password

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Account Summary**.
- 3. Click **EZ Password** on the left, or click **Change EZ Password** to the right of the **EZ Login** section.
- 4. The **Change EZ Password** dialog displays, as shown below.

Account Summary	Account Activity	Saved Lists	Saved Searches
Summary	Change EZ Password		
Contact Information	New EZ Password*		
EZ Password	Confirm New EZ Password*		
	Current EZ Password*		
	(For security purposes.) Forgot your EZ password?		
	Save Cancel		

- 4. Type the new EZ Password you want to use in the **New EZ Password** box.
- 5. Re-type the new EZ Password in the **Confirm New EZ Password** box.
- 6. Type your old EZ Password in the **Current EZ Password** box.
- 7. Click **Save**. A green banner displays at the top of the screen, *Your EZ Password has been changed*.

Note: If you did not type the correct current password, a pop-up message displays, *Your EZ Password could not be updated. Please try again.* If retyping does not work, see your library staff for assistance.

9. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Place a Hold

If you want to place a hold on a title, there are a couple different areas where you will see the **Place Hold** button. Holds can be placed from your search results in either *List* or *Flow* view, from Title Details or from Saved Lists. Some options discussed below depend on your library's policy for holds. If you are unfamiliar with how holds are handled, check your library's hold policy.

To view a list of your holds, see Holds found in Account Activity.

Place a Hold from Search Results

1. Once you have performed a search and found a title you want to place a hold on, click **Place Hold** for that title. If you have not already logged in, you will be asked to log in with your library credentials. See the example below for the location of the **Place Hold** button.



2. After clicking **Place Hold** the **Place a Hold** dialog displays with the **Pickup Location** entry. If you want to change the displayed location, use the drop-down list and click the location you want to use as your pickup location.

Place a Hold	×
Unbroken: a World War II story of survival, resilience, and redemption.	
Pickup Location Edmond Library	
Submit Hold Cancel	

- 3. After making your selection, click **Submit Hold**.
- 4. If your hold is able to be placed, a green banner briefly displays at the top of the screen, *Hold(s) placed successfully*. If your hold was not successful, a message will advise the title and reason the hold was not able to be placed. If you are unsure why your hold was not allowed, check with your library staff.

Multiple Holds from Search Results

1. If you want to select multiple items to place on hold, select the check box on the far right for each item. Using the **Select Action** drop-down, click **Place a Hold**. Refer to the example below.

Magazine Articles	231996	Sort By Newly Added	Select Action
lews Articles	160424	6	Place a Hold Add to List
ritannica	3390		Accidental millionaire: the rise and fall of Steve Jobs at Apple Computer. (1988)
			By Butcher, Lee
earching	Change	Accidental Millicolaine The bits of the dimension	
li Locations	Change	No. of Concession, Name	1 Available at Downtown Library (Check Other Locations)
Frank			Place Hold Add To List Find on shelf ADULT NON-FICTION - 338.761004/J62b/BIOGRAPHY
Book	46	Book	
Electronic Resource	4	资金资金资	
eAudioBook Visual Materials	3		
Book on CD	2		Always on: how the iPhone unlocked the anything-anytime-anywhere future and
eBook + Show More	3		By Chen, Brian X
Author			
Series			No Copies at Downtown Library (Check Other Locations)
Collection			
Publication Year		Book	Place Hold Add To List
Subject		****	

Note: Items selected from the page you are currently viewing can be placed on hold, but if you go to subsequent pages, check boxes selected from the previous page will not be retained.

- 2. A **Place a Hold** dialog displays with the **Pickup Location** drop-down list showing the location matching your login location. If you want to change the displayed location, use the drop-down list and click the location you want to use as your pickup location. Click **Submit Hold**.
- 3. A **Hold Feedback** dialog displays which titles were able to be placed on hold, and if any of your items were not able to be placed on hold along with the reason the item was not placed on hold. If you are unsure why your holds were not allowed, check with your library staff.

Place a Hold from Title Details

1. If you are viewing the title details and want to place a hold, click **Place Hold**. The **Details** page shows how many holds have already been placed on the title. This will give you an idea of where you are in line for the item. Refer to the example below.



2. A **Place a Hold** dialog displays with the **Pickup Location** drop-down list showing the location matching your login location. If you want to change the displayed location, use the drop-down list and click the location you want to use as your pickup location.

Depending on your library set-up you will see *I want the first available copy*, or (if shown) *I want a specific copy*. If *I want a specific copy* is selected, a list of available locations will display. Select the location for the particular item you are interested in. After making your selection, click **Submit Hold**.

3. If your hold is able to be placed, a green banner briefly displays at the top of the screen, *Hold(s) placed successfully*. If your hold was not successful, a message will advise the title and reason the hold was not able to be placed. If you are unsure why your hold was not allowed, check with your library staff.

Place a Hold from Saved Lists

- 1. If you have created any lists in **Saved Lists**, you can place a hold for any item on any list. After logging in click **Saved Lists** from the **Account** drop-down list found in the right corner.
- 2. Under **Saved Lists** select the list that contains the item you want to place on hold.
- 3. <u>To place a hold for the individual item</u>, click **Place Hold**.

Book

<u>To place a hold on multiple items</u>, select the check box on the far right for each item, and then click **Hold** next to the check box at the top of the list. Refer to the example below

Account Summary	Account	Activity	Saved Lists		Saved Searches
hings about Oklahoma (3	Things About	Oklahoma (Re	View Bil ename or Delete)	bliography Share Th	is! 🔂 Get RSS Link 🚔 Prir
	Sort By Title	~			Remove Hold
	Book	Operation scis new heart for O By Lackmeyer, Ste Check Availabili Place Hold Re	sortail: building a new h DKC, (2012) eve ty move from List	Selection box en	nergy, building a ng check ables hold.
	Part of Colomba d	Race and the u By Henderson, Ge Check Availabili	i <mark>niversity: a memoir.</mark> (20 eorge tv)10)	ŀ

- 4. A **Place a Hold** dialog displays with the **Pickup Location** drop-down list showing the location matching your login location. If you want to change the displayed location, use the drop-down list and click the location you want to use as your pickup location.
- 5. Click Submit Hold.
- 6. If your hold is able to be placed, a green banner briefly displays at the top of the screen, *Hold(s) placed successfully*. If your hold was not successful, a message will advise the title and reason the hold was not able to be placed. If you are unsure why your hold was not allowed, check with your library staff.

Cancel Hold(s)

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**.

Metropolitan	Metropolit	an Library Syster	Click here to	view holds.		Account Summary Account Activity
	Type here to s	search		-	Search	A Holds Fines
2		New Releases	Family Travel	Cats		Saved Lists Saved Searches

- 3. Your list of holds displays. Arrived holds will display first.
- Locate the hold you want to cancel, and click Cancel Hold. Refer to the example below.
 Note: An *Arrived* or *In Transit* Status will not display a Cancel Hold link.

Account Summary	Account Activity	Saved Lists	Saved Searches
Loans 4	Holds: 3 Arrived: 0		🖨 Print Holds
Holds 3	Sort By Status	Re	activate Suspend Until Cancel Hold
Fines \$0 Synchronize eBook Info .ast Updated: 07/23/2014 9:50 AM	Historic photo By Johnson, Larr Position In Que Pickup Locatio Cancel Hold or S Book	es of Oklahoma lawmen (2010) y, 1966- eue: 1 n DN Suspend Until	
	It wasn't much By Hausburg, Jan Position In Que Pickup Locatio Cancel Hold or S Book	n true tales of ten Oklahoma hero na, 1964- eue: 1 n DN Suspend Until	es (2008)
	KITE RUNNER RUNNER Book	007) led. aue: 1 n DN Buspend Until	

To cancel multiple holds select the check box on the right for each hold, and then click **Cancel Hold** found on the top right next to **Suspend Until**. Refer to the example below.

To cancel the entire list, select the check box at the top next to **Cancel Hold**, and then click **Cancel Hold**.

IMA's Account (Log Out)				Status: Good
Account Summary	Account Activity	Saved Lists	Saved Se	arches
Loans 4 Holds 3 Fines \$0 Synchronize eBook Info Last Updated: 07/23/2014 9:50 AM	Holds: 3 Arrived: 0 Sort By Status	es of Oklahoma lawmen (2010) y, 1966- eue: 1 h DN Buspend Until h true tales of ten Oklahoma he ha, 1964- eue: 1 h DN Select the to enable	Re-activate Suspend Until (eroes (2008) check boxes options.	Print Holds
	KITE runner (20 By Hosseini, Khal Position In Que Pickup Location Cancel Hold or S Book	007) led. n DN Buspend Until		

- 5. A green banner displays at the top of the screen, *(#) Hold(s) canceled*. The hold is deleted from your list.
- 6. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Renew

Renew individual titles or multiple titles. Overdue items can also be renewed.

Renew a Single Title

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Loans**.
- 3. Locate the title you want to renew. Click **Renew Loan**. Refer to the example below.

Account Sum	mary	Account Activity	Saved Lists Saved Searche	S
oans	4	Loans: 4 Overdue: 0		🗎 Print Loa
Holds	3	Sort By Status 🗸	R	enew 🗌
ines	\$0	Anne Frank th	the book the life the afterlife (2000)	
		Book	Click to renew individual title	•
		Landscape pl	anning practical techniques for the home gardener (2008)	
		By Adam Judith		

4. A green banner displays a message at the top of the screen advising, *The following title(s) were successfully renewed. [selected title].* A new due date displays above the **Renew Loan** button.

In the example above, after clicking the **Renew Loan** button for the first title, the due date is updated, as shown below.

	Anne Frank the book the life the afterlife (2009) By Prose, Francine, 1947-	
	Due 08/19/2014 - 27 Day(s) left	
	Renew Loan	
Book		
会会会会会		

Note: Overdue items can also be renewed. If there is a problem with a renewal, a pop-up message will advise, *The following title(s) could not be renewed: [selected title].* See your library staff regarding your library's renewal policy. You may have reached your limit on the number of renewals allowed.

Renew Multiple Titles

- 1. Log in with your library credentials. [Your first name] Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Loans**.
- 3. Select the check box to the right of the title for each item you want to renew. **Renew** becomes enabled. Click **Renew**. Refer to the example below.



4. A green banner displays a message at the top of the screen advising, *The following title(s) were successfully renewed.* [selected title(s) listed]. New due dates display for each of the items renewed.

Suspend/Re-activate Holds

You can suspend until a future date and re-activate the hold, if necessary.

Suspend

- 1. Log in with your library credentials. **[Your first name]** Account slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**.
- 3. Locate the item you want to suspend and click **Suspend Until**. Refer to the example below.

Account S	Summary	Account Activity	Saved L	ists	Saved Searches	
Loans <mark>Holds</mark> Fines ynchronize eBook I	4 3 \$0	Holds: 3 Arrived: 0	photos of Oklahoma lawm m, Larry, 1966-	Re-activa	e Suspend Until Cancel Hold	int Hol
st Updated: 07/23/2014	10:37 AM	Book	In Queue: 1 ocation DN old or Suspend Until	Click h	ere to suspend ual title.	
		It wasn't By Hausburger By Hausburger By Hausburger By Hausburger Position Pickup L	much true tales of ten Okl urg, Jana, 1964- In Queue: 1 ocation DN	lahoma heroes (2	008)	

To suspend multiple items select the check box to the right of each title, and then click **Suspend Until** found at the top right. To suspend the entire list, click the check box at the top right next to **Cancel Hold** and then click **Suspend Until**.

- 4. A calendar displays for the current month. Click the 'suspend until' date you want to use.
- 5. A message displays in a green banner at the top of the screen, *# Hold(s) suspended*.
- 6. The **Status** will show **Suspended** along with the date you selected from the calendar. **Suspend Until** changes to **Re-activate**. Refer to the example below.

	It wasn't much true tales of ten Oklahoma heroes (2008)
	By Hausburg, Jana, 1964-
TEN I	Status: Suspended Until: 07/31/2014 (change)
S	Pickup Location DN
	Cancel Hold or Re-activate
3	

Book

Re-activate

- 1. If you have an item suspended and now want to re-activate the item to put it back in queue, log in with your library credentials. **[Your first name] Account** slides out to the left.
- 2. Click the arrow to open the drop-down list of **Account** options, and then click **Holds**.
- Locate the item(s) you have suspended. For individual holds, click Re-activate. For multiple suspended holds, select the check box on the right for each suspended item, and then click Re-activate found on the right side of the screen. To re-activate the entire list select the check box in the top right next to Cancel Hold. This check box will select all of the items. Click Re-activate.
- 4. A green banner displays at the top of the screen with the message, # *Hold(s) no longer suspended*.
- 5. The **Position In Queue** will display appropriately. **Re-activate** will change to **Suspend Until**.
- 6. Remember to log out when you have finished. Failure to log out could allow other borrowers to access your personal information. After a certain amount of time with no mouse activity, you will be automatically logged out.

Save to a List

If you find items in your search results that you would like to reference later, you can add each item to a list. Once you have saved items to a list you can view the list in **Saved Lists** under the *Account* option. See Saved Lists for more information on viewing your saved lists.

You can also share your list with others, if your library offers **Share This!** See Share Your List for more information on how to email your lists to others.

Save to a List

1. To add an individual item to a list click the **Add To List** button found next to the **Place Hold** button.

To add multiple items to a list using *List* view, select the check box on the right for each title. Use the **Select Action** drop-down list and click **Add To List**. You can only add one page at a time to your list. If you have multiple pages in your search results, you will need to use the **Add To List** option for each page. If you using *Flow* view, you can only select one item at a time.

2. After clicking the **Add to List** button a **Choose a list** pop-up displays **Create New List** and **My List**. Refer to the example on the next page.

Note: If you have not already logged in, you will be asked to provide your library credentials.

	1576	Sort By Relevance	✓ Select Action	
News Articles	17203		Do it your Choose a list paces on a shoestring budget. (2011)	
Searching	Change		Things about Oklahoma No Copies Create New List reck Other Locations)	
Format Book eBook	4	Book	Clicking 'Add to List' opens pop	o up.
Electronic Resource Author Collection	35		The complete guide to kitchens: do-it-yourself and save, design & planning, quick updates, custom cabinetry, remodeling projects on budget. (2009)	
Publication Year		KILCHENS		

3. If you click **My List**, the item will immediately save to **My List** and a green banner displays at the top of the screen, *Your item(s) have been added*. The added items will display under the **My List** name in **Saved Lists**. You can always rename this list later in the **Account** option **Saved Lists**. See Saved Lists for information on how to rename your list.

If you click **Create New List**, an entry box displays populated with the search term you used in your search. Click **Save** to use the search term as your list name. Type a new name if you do not want to use the search term as your list name. Refer to the example below.

Library Catalog	6	Search Results for L	Do it yourself	kitchens (Save Search)		View As List Flow
Magazine Articles	1576	Sort By Relevance	~			Select Action 🗸
News Articles	17203		(5
Britannica	12506		Do it your:	Choose a list	ioestring budget. (2011)	
Searching All Locations	Change		No Copies	Things about Oklahoma DIY Kitchen Save	ins)	
 ▼ Format Book eBook 	4	Book	Place Hold	Aud to List	Edit your list nam	e here
Electronic Resource	3				and click save.	

- 4. Continue to add to the newly created list, selecting the same list name for each item you add. Duplicates selected will not display in the list, but the same items can be on multiple lists.
- 5. Start a new list by creating a different name. There is no limit on the number of lists you can create.

Note: RSS feeds can be saved to a list. Subjects and publishers will display along with the title, date and a brief summary when viewed.

The example below shows three lists have already been created: *Things About Oklahoma, DIY Kitchen, and Labrador Retriever.* The displayed title can be added to any of the displayed lists, or a new list can be created by clicking **Create New List**.

Library Catalog	42	Search Results for	Labrador Ret	riever (Save Search)		View As List Flow
Magazine Articles	28718	Sort By Relevance	~	Choose a list]	Select Action 🗸 🗌
News Articles Britannica	286		The labrac By Morgan, I	DIY Kitchen Labrador Retriever		
Searching All Locations	Change	LAFRADOR RETRIEVER	Not Availa	Things about Oklahoma Create New List	(Check Other Locations)	
✓ Format Book Electronic Resource eBook	34 7 5	Book	Place Hold	AUU IO LISI	1	

Save Multiple Items to a List

- 1. To save multiple items to your list, select the check box on the far right of each item. You can only select the items for the list one page at a time.
- 2. The **Select Action** drop-down becomes enabled. Refer to the example above.
- 3. Select **Add to List** from the drop-down. If you have not already logged in, log in with your library credentials.
- 4. The **Choose a list** pop-up dialog displays.
- 5. If you click the name of a list already shown, your items will be added to that list. A green bar displays at the top of the screen, *Your item(s) have been added*.
- 6. If you click **Create New List**, an entry box displays populated with the search term you used in your search. Click **Save** to use the search term as your list name. Type a new name if you do not want to use the search term as your list name. A green bar displays at the top of the screen, *Your item(s) have been added*.
- 7. To view your list go to **Saved Lists** under the *Account* option. See Saved Lists for more information on viewing your saved lists.

Share Your List

If you would like to share the list you have compiled with your friends or family, or just email a list to yourself, click the **Share This!** link found under **Saved Lists** in the **Account** options. If your library has not enabled this feature, the **Share This!** link will <u>not</u> be shown.

Share This!

- 1. If you have compiled a list and you now want to email the list, log in with your library credentials.
- 2. Click **Saved Lists** from the **Account** drop-down list found in the upper right corner.
- 3. Under **Saved Lists**, click the list name on the left for the list you want to email.
- 4. Click the **Share this!** link found on the right side above the list name. Refer to the example below.



1. The **Share this list** pop-up displays, as shown below.

Share this list	
Email addresses	
Separate multiple addresses	s with a comma (e.g. name@domain.com, name2@domain.com)
1	
Add a message (option	nal)
Add a message (option	nal)
Add a message (option	nal)

- 2. In the first entry box type the email address(es) of whomever you want to share your list. If you are sending your list to multiple addresses, use a comma between each address. Make sure your email is in the correct format: name@domain.com.
- 3. In the second entry box type a message to go along with your list. This is optional. The message will display in your email before the items in the list.
- 4. Click **Send**. A confirmation green banner displays, *Your list has been sent*.

Note: You can only email one list at a time. Repeat Steps 3-7 for any additional lists you want to email.