



STAFF NEWSLETTER OF THE METROPOLITAN LIBRARY SYSTEM

Staff Day 2017

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October 15, 2017

Library Program Inspires Idea to Help Oklahoma Senior Publish a Book



Above: Marolyn Stout and Elisabeth Wright

gap by connecting teen volunteers to senior adults, caught the attention of a teacher facilitating a similar program at an area retirement home.

Casady School Director of Service Learning, Carmen Clay, wanted to help Stout with her book, but she did not know where to begin.

A few Casady High School students transcribed the handwritten manuscript. Using Metro Library resources including Pressbooks, Biblioboard, and CreateSpace Wright was able to turn Stout's manuscript into an ebook that is now available on [Amazon](#) and [Biblioboard](#).

Stout started writing as a child. She was first published at the age of nine in a national children's magazine, and local Tulsa newspaper ran a story about her accomplishment. Stout's accomplishment garnered more than just local support, her publicity made her a target for crime.

A letter was sent to Stout's mother demanding money or they would kidnap her daughter. Her mother made her promise to never pursue publishing her works again. She kept her mother's promise. She wrote her entire life, but never published more than a few poems in local anthologies within the last ten years.

Instead of spending her life as a professional writer, she spent her life pursuing another love, fashion. Stout worked in local fashion boutiques for fifty years. Her experiences in fashion became the inspiration for her book. *Fifty Years Behind the Fitting Room Door* is a humorous memoir-in-verse that talks about fashion through the years, local history, and world events.

[The Village will hold a book release and 90th birthday party for Marolyn Oct. 22.](#)

Events

Marolyn Stout Book Release Party @ VI

Oct. 22

Staff Association Meeting @ SO

Oct. 26

Intranet Briefs

M.E.T.R.O. Way Training Schedule-

The M.E.T.R.O. Way training schedule is posted to the intranet. You do not need to register, but remember to sign in at the training.

Friends of the Library Membership

Campaign- Fall is here, and that means FOL Membership Campaign! The Friends provide significant support to our library system, and we can help them by signing up new members during the campaign.

Access Services Meeting Minutes-

Outcomes

- Canceled Holds Reports
- Feedback: Materials Procedure Change
- Access Training
- Hiring Guidelines
- Kay's Message
- Internet Access Accounts & Guest Slips
- Progress Report: Holds on CarlConnect

Impact Survey (LAUNCHED) - A public-facing survey to better understand our community and how people use our public technology resources and service.

Concludes Fri. Oct. 20, 2017.

Friends of the Library Fall Membership Campaign

This week (Oct. 15-21) is [National Friends of the Libraries Week!](#) Our Friends of the Metropolitan Library System support our library year round - this week gives us the opportunity to recognize their efforts. FOL Warehouse Manager, Joe McReynolds, shared his volunteer story and gave us some reasons for becoming a Friends member and volunteer.

Joe's Top Reasons for Becoming a Friends Member

1. **Our Libraries** – "I think libraries are great! And we give a large percentage of everything we make back to the library. This operation is very cost effective. We try to keep our costs down because we want to make as much money as we can for the library."
2. **The Volunteer Community** – "This is a bunch of great people and we have a lot of fun volunteering. We are friends."
3. **Books in the Hands of Community Members** – "We put a lot of books in the hands of people who maybe could not afford to buy them at retail prices."

[Read more about National Friends of the Libraries Week and Joe's Volunteer Story...](#)



"WE GROW SMARTER COMMUNITIES, ONE PERSON AT A TIME."

SD '17 Award Winners Share Their Gratitude

"Our work groups' goal was to take the A&E model and create a plan that would allow us to get out into the community and maintain excellent service in the library. So much of the A&E plan was based on the ideas staff brought forward and the great things we saw happening in our libraries every day, so thank you to everyone who knowingly or unknowingly contributed! To the A&E workgroup members- Dana, Kate, Mark, Britni, and Michelle- your candidness and hard work is what turned those ideas into something real, so thank you. A few libraries experimented with parts of the plan while it was being developed, so a huge thank you to those staff for their willingness and feedback. To all staff, thank you for your continued commitment to our customers and to making Metro great!"

-ASHLEY WELKE, TEAM LEAD
ACCESS & ENGAGEMENT WORKGROUP

"I am overwhelmed with joy to be chosen as the 2017 Spoticus award winner. I love my job and take pride in my work as a representative of the DC Library. I am on the front lines at the circulation desk, assisting customers along with my team of fantastic coworkers, as we implement the M.E.T.R.O. way.

Thank you to those who nominated me and those who approved the nomination. I would like to give a big "shout out" to the Friends of the Library for their support and recognition. It is a privilege to work in a library system that honors the work of its many employees. For me, success is measured by the approval of my peers and the satisfaction of my patrons!"

-CRYSTAL EASLEY, DC
SPOTICUS AWARD WINNER

"Writing this was hard! How do you sum up such a gratifying, humbling experience?! I feel so lucky to have found a place that supports me in my enthusiasm and matches me in spirit. I owe a thousand thank you's to the wonderful people I have the good fortune of working with here. Feeling comfortable taking risks and making mistakes, working as a team to get exciting things going, and finding joy at work have helped me be the best version of myself. I look forward to forging new friendships, tackling new challenges, and learning new things with my Metro family in the years to come!"

-Bridget Williams, DN
Catalyst Award Winner

"I'm so proud of our Borrowing Policy review team! Their passion, hard work, research, thoughtfulness, transparency, and individual perspectives exemplified our core values. In addition, they served as ambassadors at their individual locations and around the system, answering questions, addressing concerns, and explaining the "whys" behind the sometimes difficult decisions we needed to make. Since the policy and the procedures went into effect, we constantly see firsthand the enhanced customer service and goodwill the changes have generated--and that makes for happier members, happier staff, and a stronger MLS!"

-Meghan Attalla, Team Lead
Borrowing Policy Review Committee

"Thank you. I am humbled, honored and brought to tears by the nomination, but the work I do would not be possible without each of you as coworkers as well as the library and Friends volunteers. I am privileged to do what I am passionate about, believe in, and love every day by helping others feel important and have opportunities to make a difference! Working with volunteers is a special joy - they're here because they want to be! They give the only non-renewable resource we all have - their time. You as staff facilitate this gift by providing a positive experience to serve our community. You train, mentor, and oversee teens who will draw on their first (unpaid) job experience for the rest of their lives. You help volunteers who are unsatisfied in their "day" jobs find fulfillment serving our community at the Library. You work alongside the Friends volunteers at Booksale to make it be the best it can. Thank you.

The Friends of the Library exist because they believe in you, the library you represent, and the community you support and create. Their delight is providing scholarships for you to learn and grow, programs and materials to assist you, and advocacy in the community about the awesomeness of your library! They work tirelessly on the library's behalf, and I am grateful to have the opportunity to facilitate their work!

I am blessed beyond measure to serve you, the Friends, library volunteers and our community. Thank you."

-HEIDI PORT, DVS
SUSTAINER AWARD WINNER

[View All
Nominations
HERE](#)

"I'm thankful for all of the "yeses" I have received at Metro that have encouraged me to innovate. It is truly a team effort: from supervisors who help me think through ideas, to members of the Engagement team that provide a helping hand, Access staff that talks up programs to members, and Children's Librarians across the system who so generously step in to help a newbie like myself. I hope that moving forward I can provide in equal measure to others the support I have received from you!"

-KATHERINE HICKEY, BI
INNOVATOR AWARD WINNER

"I am honored, but I cannot take full responsibility for this award. In my time with Metro, there isn't a single thing that I've accomplished on my own.

In the past two years, the Community Libraries have grown significantly. We've built a beautiful new library in Jones - our membership has skyrocketed, and we've fostered stronger relationships within the community. We've built up our program offerings at each of our locations, we've brought InterReach into each of our communities and beyond, and we've built a first class staff that makes all of these efforts possible. You might recognize many people at your own libraries who once worked at the CLs - there's a good chance they're your supervisor now!

But I cannot take credit for any of this.

I wouldn't have achieved any of our many accomplishments at the Community Libraries without the help of our exceptional staff, and without the leadership of Chris Stofel, who is truly one of the greatest managers I've had the opportunity to work with or for, and who has done so much to build the "Extensions" into the full service, modern libraries they are today.

I share this honor with Chris, and the entire CL staff, present and past.

Thank you, all of you, for believing that I've earned this award. I will strive to earn it over and over, every day, through my actions. And I hope that this will shine a light on the exceptional work being done by everyone at the Community Libraries."

-Kiley Ingram, CL
Builder Award Winner

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ONE PERSON AT A TIME."



SL Shelf Life

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Capitol Hill Library Grand Opening



Earlier this month (Oct. 5) Capitol Hill Library celebrated their renovation with a grand opening event.

The renovation added 9,400 square foot to the existing building, making it nearly 17 thousand square feet.

The building designers chose to celebrate the first powered airplane to take flight in the state, which occurred on the site that is now the Capitol Hill Library.



Several improvements were made to the library including improvements to technology, the overall look and feel, the children's space, seating, and parking.

There are now 27 adult computers, four computers reserved for teens, and four computers reserved for children. iPad checkout is also available within the library.

The children's space now has a new look and feel with the addition of vibrant colors and patterns. A patio was

also added to the children's space, so the library can host outdoor events safely.

Additional seating and parking was also added in the renovation.

Capitol Hill library staff have welcomed a new library manager as well. Stephanie Bates started the position last month. Stephanie is fluent in Spanish, an important skill for communicating with the large hispanic population at Capitol Hill.

Capitol Hill offers the largest collection of Spanish-language materials in the system, including nearly 3 thousand books.

Since the opening, the library has already received attention for its new look and significant Spanish-language offerings.

News Stories:

- [The Oklahoman](#)
- [Fox 25](#)

Resource Highlights

Health Month

Check Out These Health-Minded Databases

Consumer Health Complete- This database provides clear language about health topics. The interface is easy to use and users can browse or use a keyword/topic search. There is also an alternative medicine section.

MedlinePlus- This is an open site with consumer medical information from the National Institute of Health along with the National Library of Medicine. One key feature is their video section.

LGBTQ History Month

Oct. 11 is National Coming Out Day

The Archives of Sexuality & Gender-

This database is full of LGBTQ and feminist history from the '40s to today. It contains magazines, newsletters, articles, images, and more.

The Gayly- This site is Oklahoma City's LGBTQ paper. The Gayly covers everything from politics, entertainment, and local events. It is free to create an account and access the current edition, archives, and PDF copies.

For more information on these databases, [contact Sadie Bruce](#).

SD '17 Poster Contest



Above (from right): Midwest City, (1st Place), Almonte (2nd Place), Southern Oaks (2nd Place)
View All the Posters on the Intranet [HERE](#)

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